



**BDS Translation and Interpretation Message in Notifications for  
Land Use Cases, Enforcement Cases, and Residential Demolitions**

باللغة العربية - 中文 - 日本語 - 한국어로 - འཕྲིན་ལྟོགས་ལྟོགས་ - în limba română - русский язык  
Soomaali ahaan - En Español – Українською - Trong Tiếng Việt

In an effort to increase and improve public access to the Bureau of Development Services (BDS), starting on February 1, 2017, notifications for land use review cases, enforcement cases, and residential demolitions include information about how to request language translation or other accommodations.

“Everybody who lives or works in the City of Portland is a potential stakeholder of the Bureau of Development Services”, says BDS Interim Director Rebecca Esau. “We want people to know that we are committed to increasing access to our services and that we provide accommodations for people with disabilities and language translation for people with limited English proficiency.” While these accommodations are mandated by Title VI of the federal Civil Rights Act, at BDS they are components of a larger effort, with multiple strategies, to implement equitable service delivery, outreach, and recruitment.

All BDS land use review, enforcement, and residential demolition notifications now include the following message, with “Translation and Interpretation” in eleven different languages. BDS will continue exploring a variety of ways to increase access to its services.

Traducción e interpretación | Chuyển Ngữ hoặc Phiên Dịch | 翻译或传译  
Turjumida ama Fasiraadda | 翻訳または通訳 | Письменный или устный перевод  
Traducere sau Interpretare | 번역 및 통역 | الترجمة التحريرية أو الشفوية |  
ກາງແປພາສາ ຫຼື ກາງອະທິບາຍ | Письмовий або усний переклад



503-823-7300



[BDS@PortlandOregon.gov](mailto:BDS@PortlandOregon.gov)



[www.PortlandOregon.gov/bds/translated](http://www.PortlandOregon.gov/bds/translated)

The City of Portland is committed to providing meaningful access.

For accommodations, modifications, translation, interpretation or other services, please call **503-823-7300**, the TTY at **503-823-6868** or the **Oregon Relay Service** at **711**.



City of Portland, Oregon | Bureau of Development Services | 1900 SW Fourth Avenue, Portland, Oregon 97201 | [www.portlandoregon.gov/bds](http://www.portlandoregon.gov/bds)



To find Bureau of Development Services documents translated into Spanish, Vietnamese and Russian, as well as the City's other Safe Harbor languages; please visit our [Language translation webpage](#).

Questions? Call the BDS main phone number at (503) 823-7300 or send an email to [BDS@portlandoregon.gov](mailto:BDS@portlandoregon.gov).