

River District Navigation Center

August 2019 to November 2023

Transition Projects

from homelessness to housing

1,243 people served

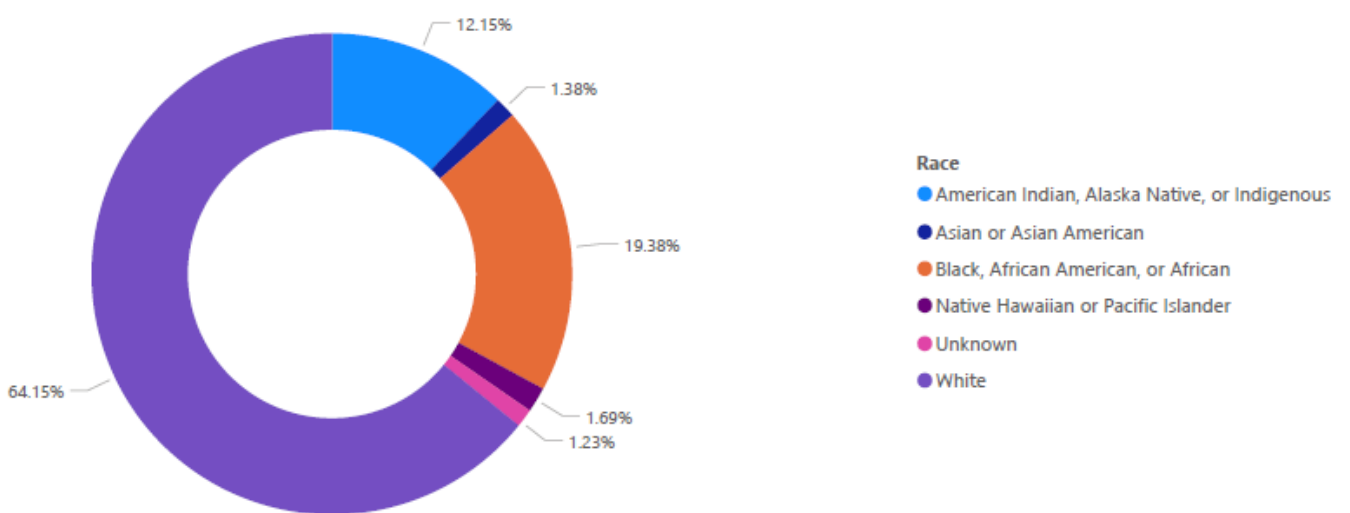
65 days average length of stay



19% exited directly to housing



Demographics



11% of participants identify as Hispanic/ Latin(a)(o)(x)(ae)

- 77% have a disabling condition
- 53% are between 50 to 80 years old
- 68% are men
- 5% are transgender or gender nonconforming



Goals

- Obtain more rental assistance to facilitate more direct placements out of the center.
- Reduce the length of stay in the center in order to more move people through it.
- Increase access to case management.



Onsite Services

Housing case management services, employment services, benefit services, clinical and wellness services.

The River District Navigation Center is funded by the Joint Office of Homeless Services and managed by Transition Projects.

Navigation Center: Stories of Success & Transition

- **Dee** came to the navigation center after losing her housing of 10 years. She receives Supplemental Security Income from Social Security, about \$704 a month. She spent her time at the navigation center working with a case manager to find an affordable housing unit. She moved into a new unit 2 months ago and loves her new home. *January, 2020.*
- **Susan** arrived at the navigation center nervous and hesitant. She had been living in a camp with her partner but due to serious medical conditions, she came to the navigation center. Susan has cancer but her doctor, upon learning that she was living in a shelter, rescinded his offer to begin chemotherapy. We were able to move Susan into a longer-term shelter where her doctor would be able to provide her with the treatment that she needed. *July, 2020.*
- **Robert** was living in a camp prior to coming to the navigation center. When he arrived he said, "I'm done being homeless." Robert enrolled in our tenant education program, Rent Well. Robert was able to move into a new affordable housing unit. He expressed some nervousness about moving into his new place because he said, "I feel so supported here." *July, 2020.*
- **David**, age 54, recently moved from the navigation center into housing. Two weeks after he moved, we received this letter from him: "I want to thank all those that helped me with everything from birth certificate, ID, and all of everything else. I came to the Navigation Center for four-months and within three-months BOOM! Everything was taken care of. Amazing, Navigation Center, you all rock! Thank you all so very much for your help. And believe me, you won't be forgotten I assure that. Love you all, you're awesome!" *October, 2020.*
- **Mitch** has been staying at the navigation center for 6 months. During that time, he struggled with his sobriety. He recently got approved for rental assistance and will be moving into housing soon. He wrote this letter to staff: "The Navigation Center is the safest shelter I've stayed at in the 29 months I've been homeless. I have been able to stop smoking pot and tobacco. I'm on my third day without drinking." *January 2021.*
- **Roger** is medically vulnerable and had five hospitalizations over the course of his four month stay at the navigation center. We were able to give him a safe place to recover. Staff were able to help Roger get prioritized for a longer-term shelter program where Roger can continue to recover and work on his health. *April 2022.*
- **Shawn** stayed at the navigation center for 2 years and suffered from severe and persistent mental health challenges. In his time with us, he was able to work with our income development staff and started received SSDI, along with mental health support. He moved into a one-bedroom apartment in the same building as his daughter. *August 2022.*