

Sewer, Stormwater and Water FINANCIAL ASSISTANCE APPLICATION



The City of Portland offers a sewer, stormwater and water bill discount program for all eligible households receiving water and/or sanitary sewer service as a direct customer of the Portland Water Bureau or Bureau of Environmental Services.

ELIGIBILITY REQUIREMENTS

- Property must be a single-family home that receives sewer or water services from the City of Portland.
- Applicant must live at the property and be directly responsible for payment of the sewer/stormwater/water bill.
- Applicants that have an ADU (Accessory Dwelling Unit) on their property with one water meter that serves both the primary home and the ADU, are not eligible to participate in the discount program.
- Applicant must meet the established income guidelines by submitting proof of total gross income for all adult members of the household. Gross monthly household income for those 18 and older determines eligibility. Gross income means the amount of money before taxes or deductions.
- If approved for the bill discount, you will receive the discount for up to 2 years. **This discount does not automatically renew.** To continue, you will need to reapply after 2 years.
- If approved for the bill discount, it is your responsibility to notify us immediately if your income changes and you no longer qualify.

INCOME ELIGIBILITY REQUIREMENTS

(Valid until July 2024)

FAMILY SIZE	Tier 1 Discount 60% MFI (Monthly Income)	Tier 2 Discount 30% MFI (Monthly Income)
1 person	Under \$3,950	Under \$1,975
2 people	Under \$4,515	Under \$2,258
3 people	Under \$5,080	Under \$2,540
4 people	Under \$5,640	Under \$2,820
5 people	Under \$6,095	Under \$3,048
6 people	Under \$6,614	Under \$3,307
7 people	Under \$6,995	Under \$3,498
8 people	Under \$7,445*	Under \$3,723**

* For each additional person in a Tier 1 household, add \$450 to monthly income

** For each additional person in a Tier 2 household, add \$225 to monthly income

STEPS

- 1 Complete the application form (see reverse).
- 2 Copy proof of income documents for the last 30 days.
- 3 Mail completed form and copies of documents to:
Portland Water Bureau
Bureau of Environmental Services
664 N Tillamook Street
Portland, OR 97227
- 4 If approved, the discount will begin with your next sewer, stormwater and water bill.

QUESTIONS?

Contact Portland Water Bureau Customer Service at **503-823-7770** or **pwbcustomerservice@portlandoregon.gov**

SEWER, STORMWATER AND WATER FINANCIAL ASSISTANCE APPLICATION

APPLICATION INFORMATION

Water/Sewer Account No. _____ New Application Renewal Application
 Name _____ Phone No. _____
 Property Address _____
 Optional (for program demographics): Ethnicity _____ Language spoken _____

HOUSEHOLD INFORMATION – INCLUDING YOURSELF

Name	Date of Birth	Social Security Number	Does this person have an income? (Yes/No)
<i>Please note: Date of Birth should only be filled in for household members that are 60 and older.</i>			

If you have more people, attach additional information on a separate form.

Your application will not be processed if income documentation is not received.



FINANCIAL INFORMATION – DOCUMENTATION REQUIRED

Household Income Sources	Monthly Gross* Amount
Salaries/wages/tips	\$
Self-employment income	\$
Social Security (including AFDC and welfare - food stamps are exempt)	\$
Pensions, annuities, interest, or dividends	\$
Alimony and/or child support	\$
Public assistance (TANF, AFS verification or Med. Card)	\$
Unemployment benefits	\$
Veteran's benefits	\$
Rental property income	\$
Other types of income	\$
Total Gross Monthly Income of Household	\$

* Gross income is the amount of money you make before taxes and any other deductions.

I certify that the information above is truthful and correct. I understand that if it is determined that the information provided is untruthful or false, the City will terminate the discount and may rebill me for the discount received.

DATE _____ NAME (PLEASE PRINT) _____ SIGNATURE _____

Approved by: **FOR AGENCY AND CITY USE ONLY**

Agency _____ Date _____
 Agency Representative Print _____ Sign _____
 Water Bureau Representative Print _____ Sign _____

