



TOWING TOPIC SUBMISSION

THIS TOPIC WAS SUBMITTED BY:	Devin Edwards
SUBMITTED VIA ONLINE FORM ON:	01/10/23 10:37 AM
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INDUSTRY AFFECTED:	Tow Contract

TOPIC OR DESCRIPTION OF ISSUE:

City Service Fee, Disp Fee, PE Fee are not "pass through" fees that have no cost to tow companies

HOW IS THIS IMPACTING THE INDUSTRY?

These fees cost us money in the following ways

1. we have to pay any cc fees, on those city billed fees, but don't get to pass that onto city or customer.
2. We have to reconcile the bill that is sent to us and that uses labor that we pay for.
3. I believe there has been a change in the billing of the dispatch fee in AR from when it was TowDesk. We used to get billed when the vehicle was released, but now it's when the vehicle is towed.

REASON FOR CONSIDERATION OR CHANGE TO THE REGULATIONS?

It is an unreasonable expectation for us to shoulder that financial burden.

WHAT IS THE PROPOSED SOLUTION?

allow tow companies to mark up the fees slightly, \$1 or so each to cover the expenses to administer those fees

WAS A FILE/IMAGE UPLOADED WITH THIS SUBMISSION?

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