



TOWING TOPIC SUBMISSION

THIS TOPIC WAS SUBMITTED BY:	Devin Edwards
SUBMITTED VIA ONLINE FORM ON:	10/05/22 10:39 AM
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INDUSTRY AFFECTED:	Tow Contract, Auto Return Dispatch Process

TOPIC OR DESCRIPTION OF ISSUE:

20 Min Eta

HOW IS THIS IMPACTING THE INDUSTRY?

Sometimes we pass calls because we would be unable to meet a 20 min eta. That call is then given to another tower, sometimes it passes through more than one more tow company. Each time it goes to another tow company, more minutes are added before the tow company heads out on the tow. If the first to company were given 30 mins I feel there would be less passes.

REASON FOR CONSIDERATION OR CHANGE TO THE REGULATIONS?

Increased traffic has made it more and more difficult to safely meet 20 min etas for tows

WHAT IS THE PROPOSED SOLUTION?

Increase response time to 30 mins. I don't really think the increased time for the officer will be 10 mins, because every time the call goes through another tower it already adds a few mins to the tow.

WAS A FILE/IMAGE UPLOADED WITH THIS SUBMISSION? No

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