



TOWING TOPIC SUBMISSION

THIS TOPIC WAS SUBMITTED BY:	Devin Edwards
SUBMITTED VIA ONLINE FORM ON:	10/05/22 10:11 AM
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INDUSTRY AFFECTED:	Tow Contract, Auto Return Dispatch Process

TOPIC OR DESCRIPTION OF ISSUE:

All Hazard tows requiring Release

HOW IS THIS IMPACTING THE INDUSTRY?

Officer calls in an accident tow, but calls it a Hazard, not understanding that when they call it a Hazard it now requires a release. That means we can't take it to where the customer at the scene wants it to go, (ie, body shop or home) but must take it to our lot and they must get a release for the vehicle.

REASON FOR CONSIDERATION OR CHANGE TO THE REGULATIONS?

Owners of vehicles are not allowed to take a vehicle where they'd like it to go due to a misunderstanding of the rules by an officer.

WHAT IS THE PROPOSED SOLUTION?

Education on what to call different types of tows and the ramifications of using specific terms

WAS A FILE/IMAGE UPLOADED WITH THIS SUBMISSION? No

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