

# TNC Drivers Advisory Committee Survey Results

November 2020



## Research purpose

- Evaluate TNC drivers' activity, hours worked, and miles driven to estimate their compensation levels.

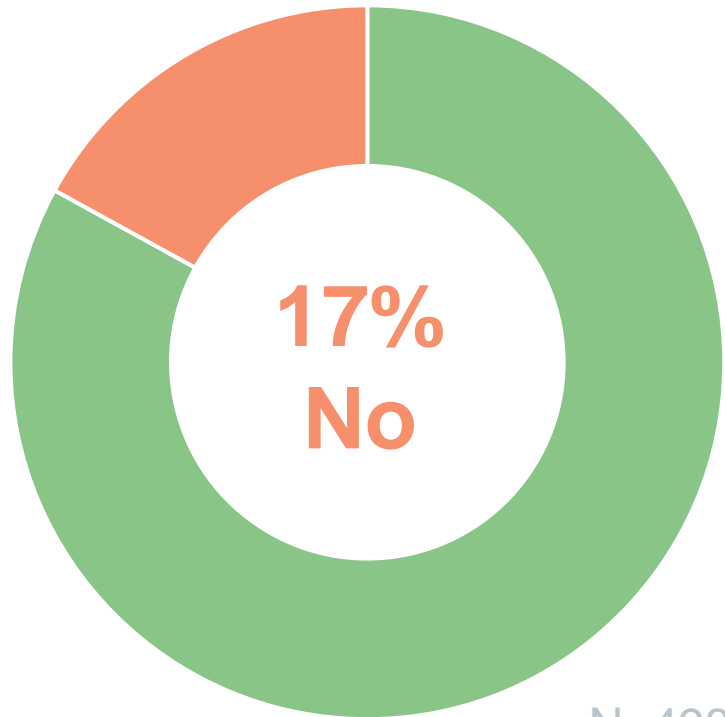
## Research methodology

- Survey designed by the TNC Drivers Advisory committee in partnership with DHM Research
- DHM Research programmed the online survey. Invitations to take the survey were sent to all TNC drivers in the PBOT database.
- Survey available from November 9-23, 2020
  - PBOT mailed pre-notification postcards and sent multiple email invitations
  - Survey available in English and the ten Safe Harbor Languages
- 498 total participants. Not every participant answered all questions.

**Driving experience**

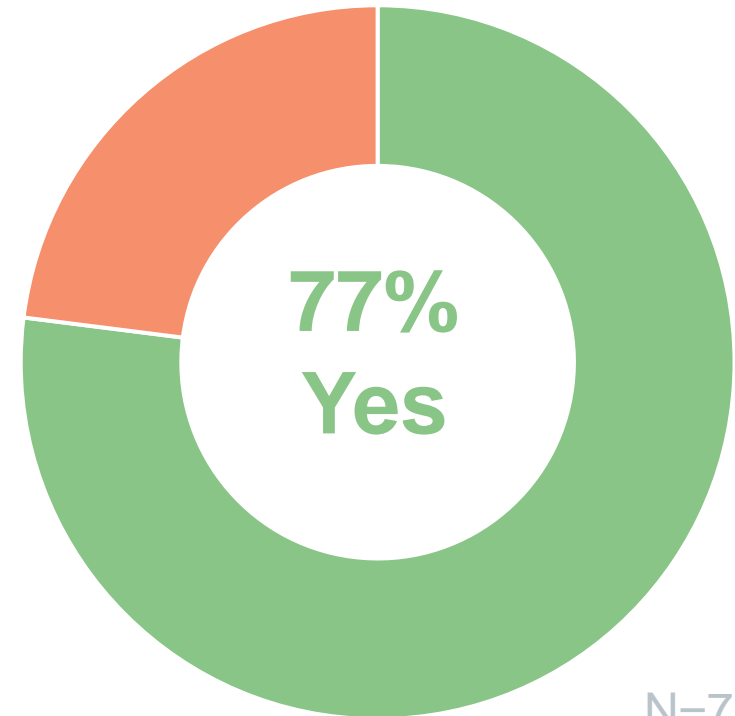
# About 1 in 6 are no longer driving for a TNC company. COVID-19 is the primary reason why.

Do you currently drive for any rideshare service?



N=498

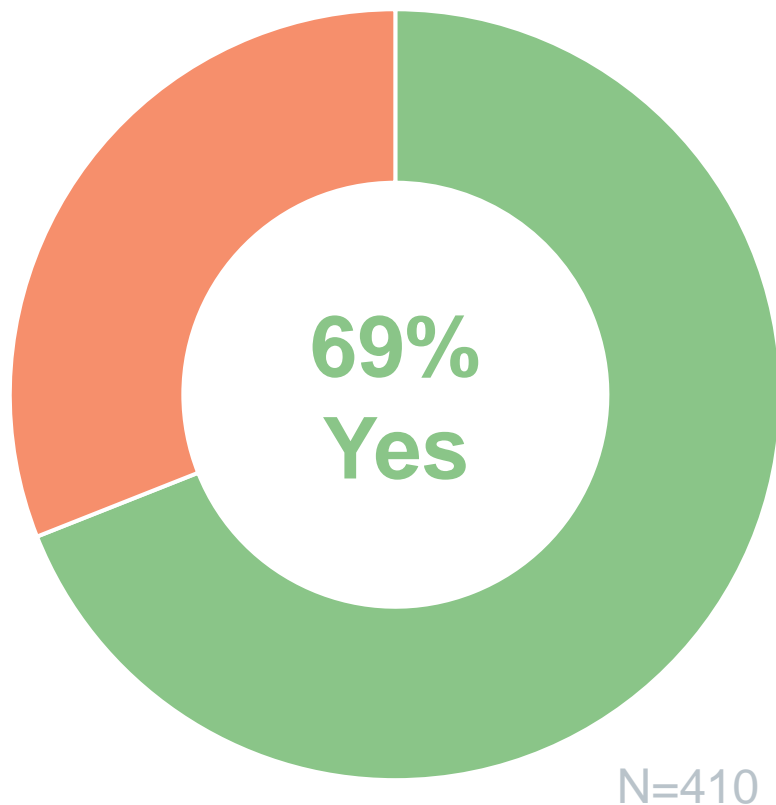
Is COVID-19 the primary reason for not currently driving?



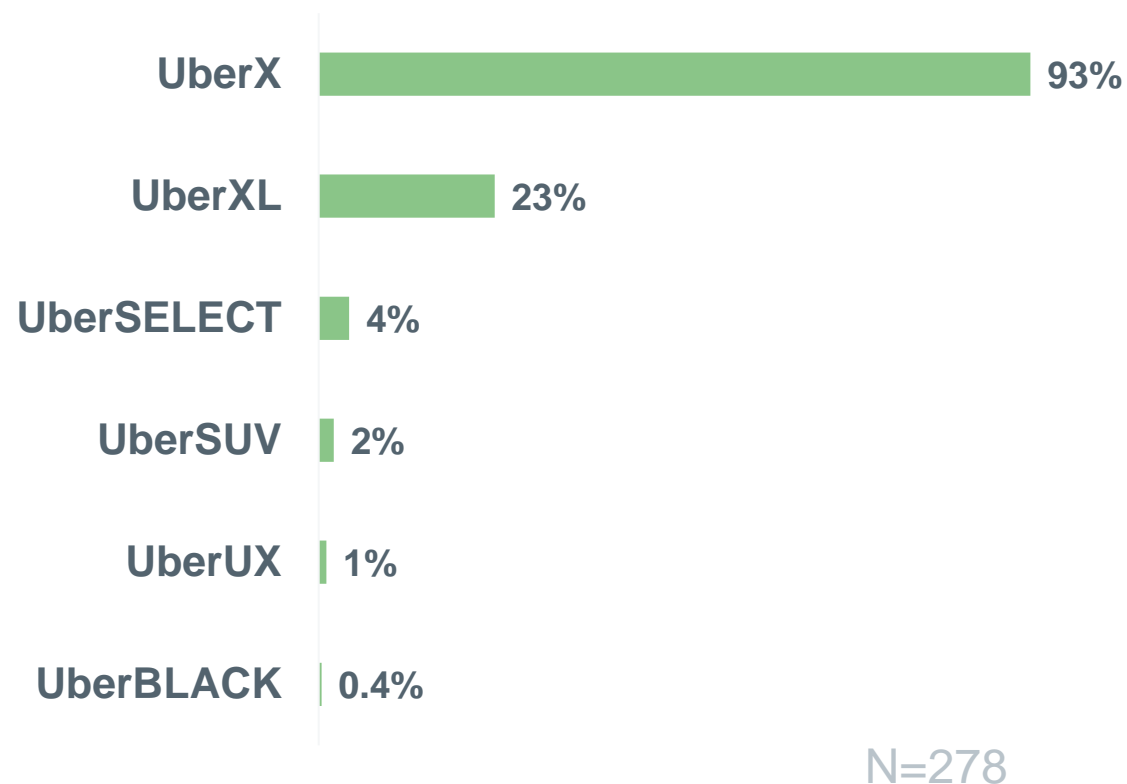
N=79

# 7 in 10 drive for Uber.

Do you drive for Uber?

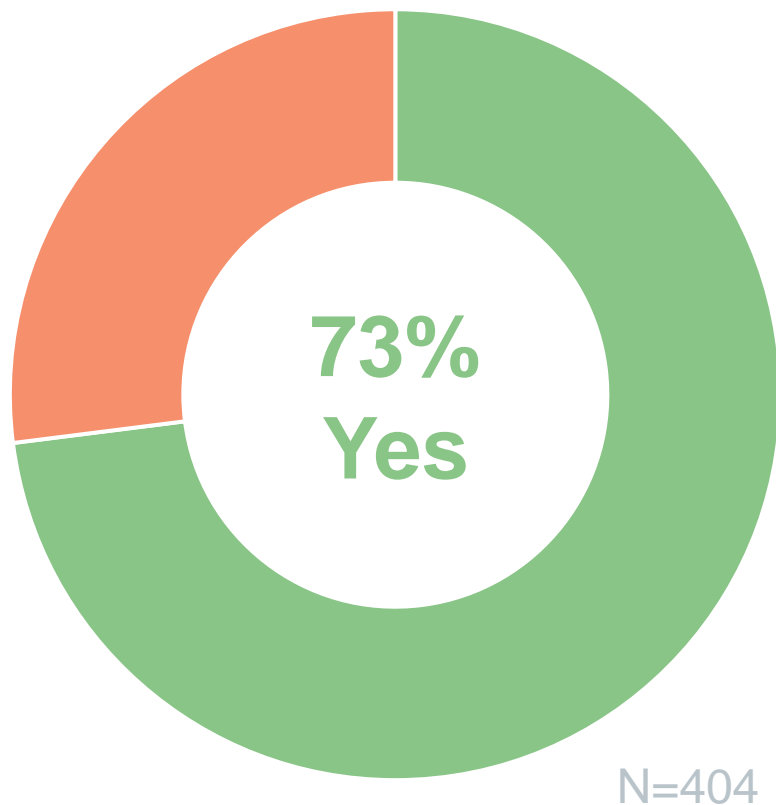


What Uber service level do you drive?

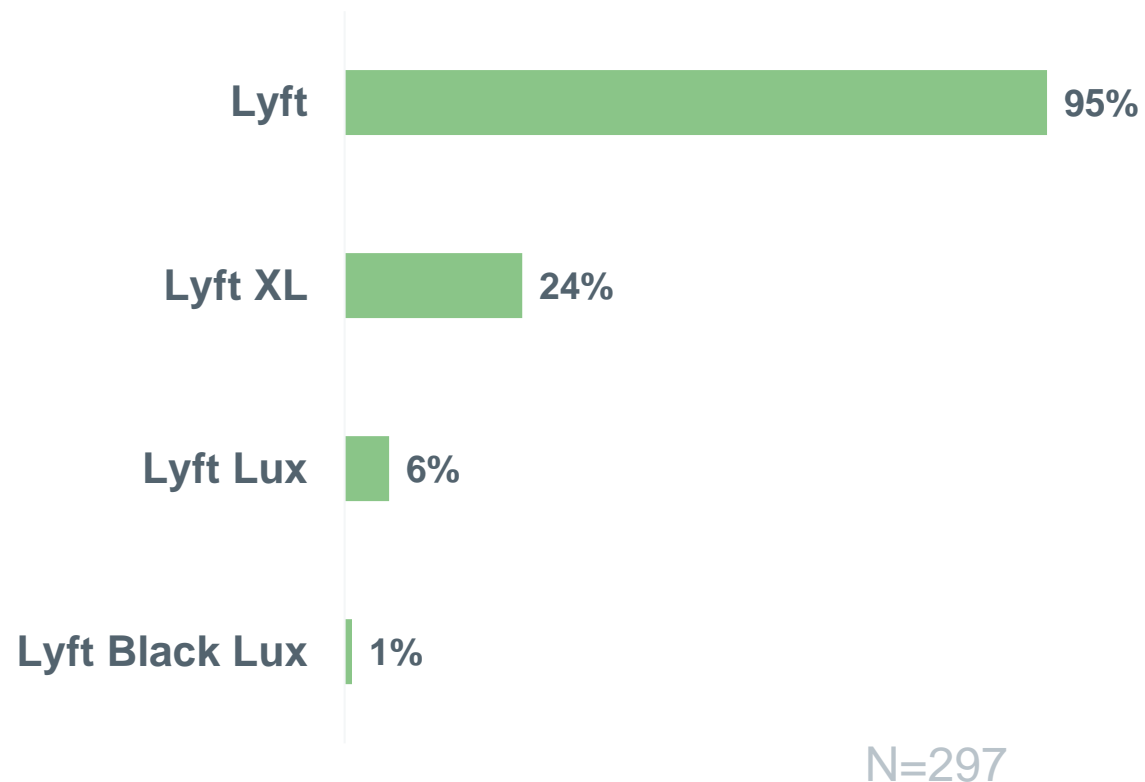


# 7 in 10 drive for Lyft.

Do you drive for Lyft?

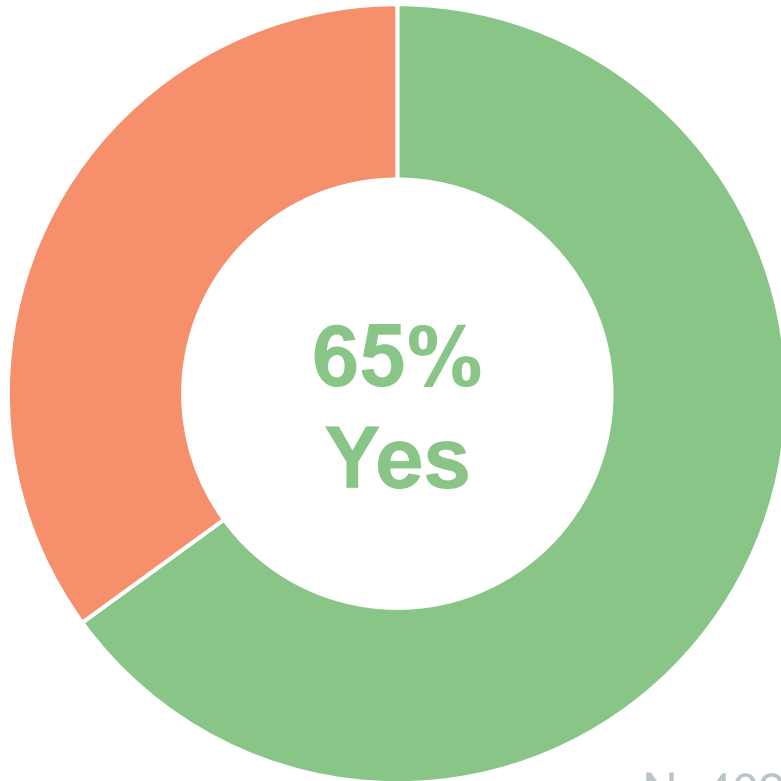


What Lyft service level do you drive?

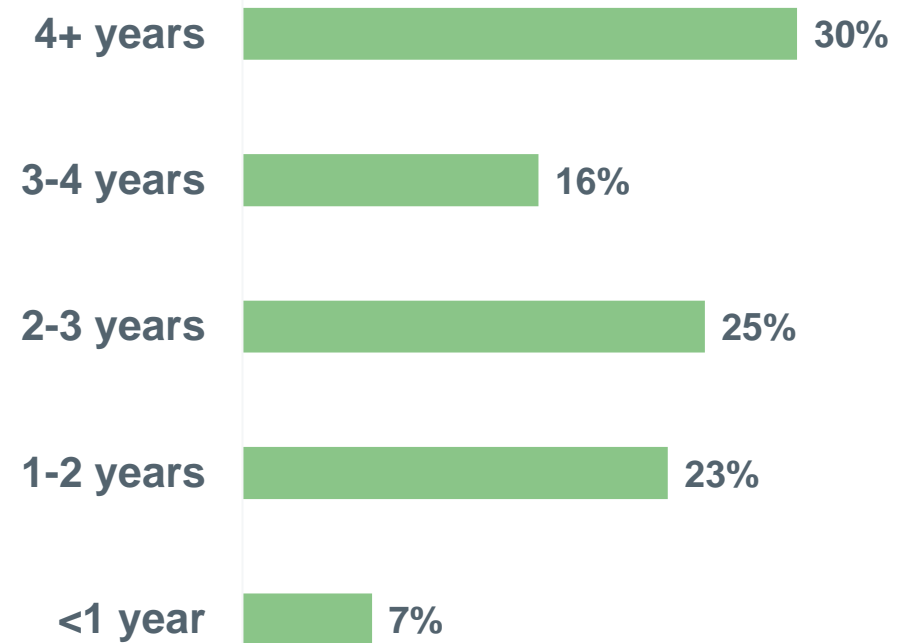


# Rideshare driving is the only job for most, and a majority have been driving for at least two years.

Is driving for rideshare your only job?



How long have you been a rideshare driver?





# 2019 driving and earnings

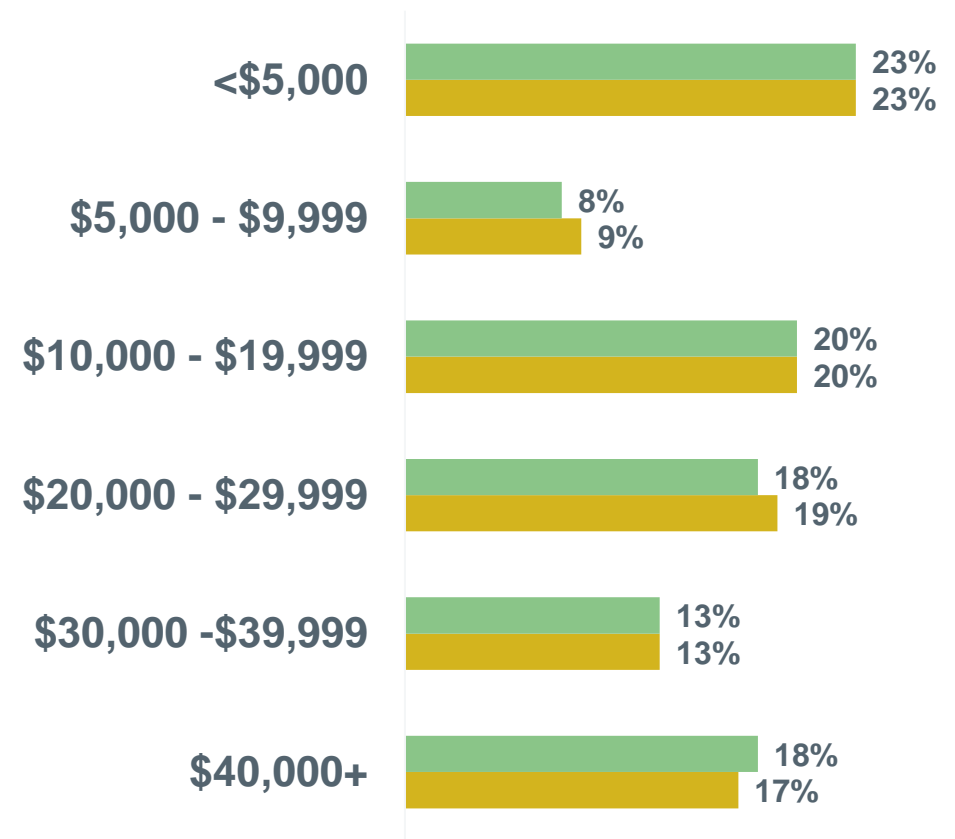
# 2019 rideshare earnings

**With tips median  
\$17,935**

**No tips median  
\$17,595**

N=216

With tips / Without tips



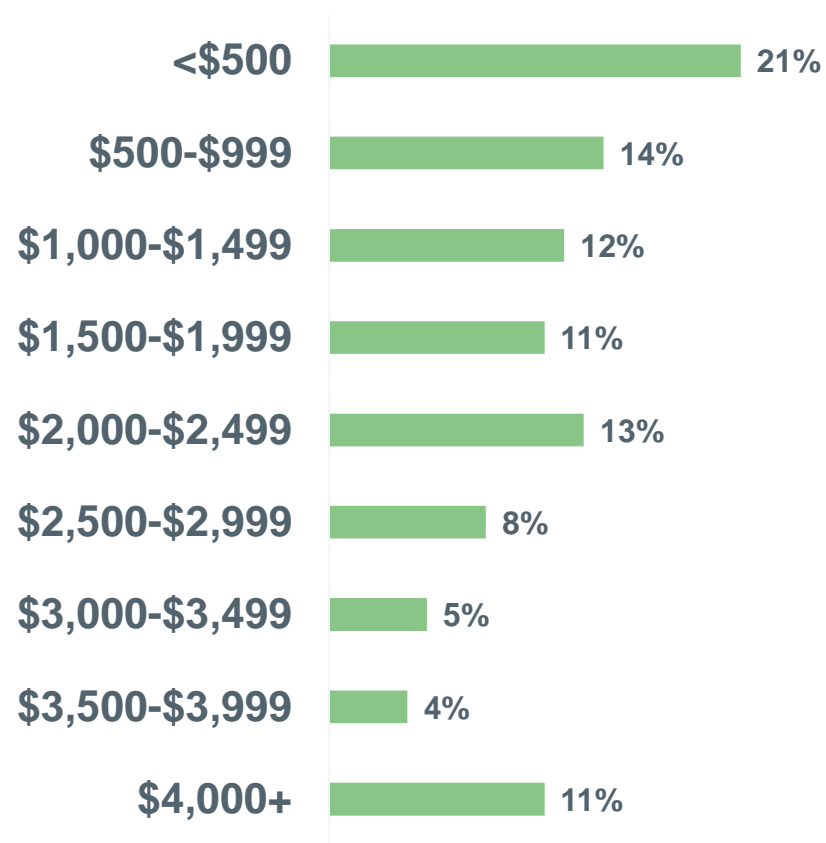
# 2019 rideshare earnings per month (with tips)

**Median**  
**\$1,573**

Amounts account for the number of months driven in 2019.

N=216

Monthly earnings



# 2019 earnings (with tips) after mileage rate expenses\*

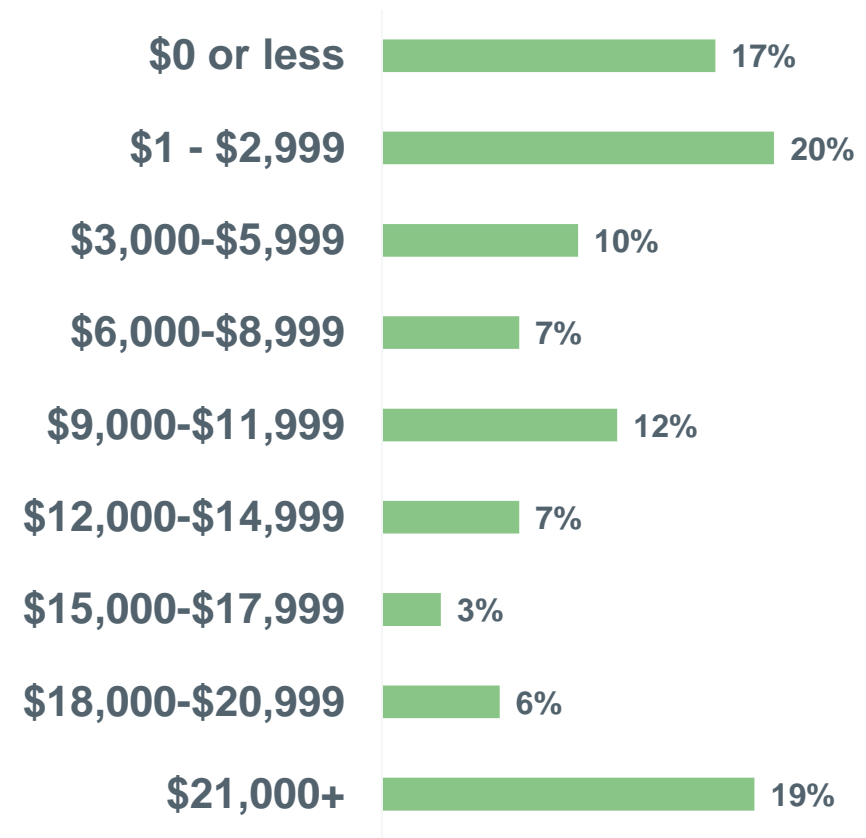
**Median  
\$7,700**

\*Based on 2019 federal mileage rate: \$0.58

Earning per mile represent miles traveled with a passenger in the vehicle (Period 3). This data does not include Periods 1 and 2.

N=216

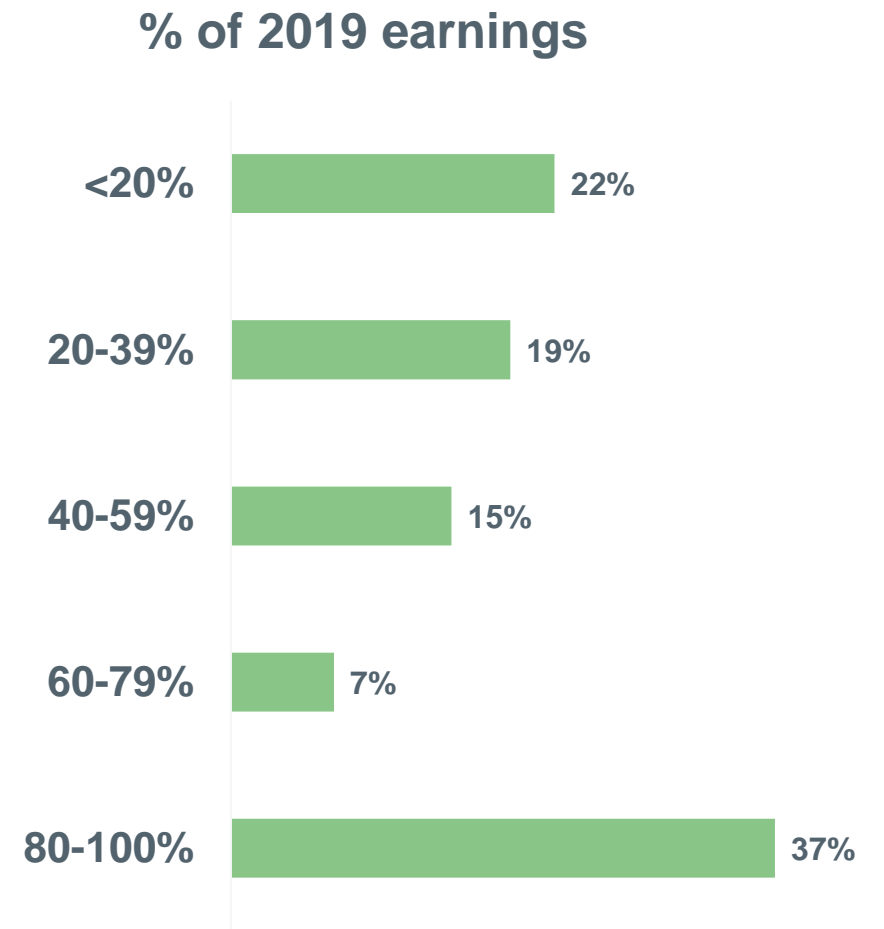
Earnings minus expenses per mile



# Percentage for 2019 earnings from rideshare

**Mean: 55%**  
**Median: 50%**

N=216



# Recent week driving and earnings

*The next questions are about your earnings from rideshare driving in the last week. Please enter the total amounts from the "Earnings This Week" and "Weekly Summary" features of your ride share apps.*

*If you drive for multiple rideshare companies, add the amounts and enter the totals.*

THIS WEEK

**\$400.83**

Base Fare	\$65.25
Distance	\$298.15
Time	\$111.72
Min Fare Supplement	\$2.35
Cancellation	\$5.00
Tip	\$16.26
Wait Time	\$2.67
Toll	\$20.76
<b>Total Earnings</b>	<b>\$400.83</b>

TIME ONLINE ①  
**14 hr, 1 min**

COMPLETED TRIPS ①  
**28**

Weekly summary Sep 2-Sep 8, 2019  
Generated September 12, 2019, 02:36 PM PDT

SSN: xxx-xx-0000

**\$780.29**  
Net earnings

**Driving totals**  
Here is a summary of your earnings and rides for the week. Thanks for driving with Lyft!

76 Rides	614.59 Booked miles
28 hr Booked time	35 hr 19 min Online time

**Your earnings** **\$781.79**

Ride Earnings <small>The gross amount you earned on rides you gave.</small>	\$650.32
Tips <small>Tip for driver*</small>	\$49.60
Ride Adjustments	\$6.25
Bonuses	\$71.62
Cancel Earnings	\$5.00
<b>Your deductions</b>	<b>-\$1.50</b>
Express Pay Fees <small>The amount you paid to cash out your earnings on demand.</small>	-\$1.50

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Lyft  
195 Berry Street Suite 5000  
San Francisco CA 94107

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This isn't a tax document. Visit "Tax Information" from your dashboard for details on taxes.

## NOTES ABOUT DRIVER DATA FOR THE RECENT WEEK

### Active drivers

The following slides show driving history and earnings of “active drivers.” Active drivers are defined as respondents who indicated that they had driven at least one trip during the most recent week.

199 respondents provided answers to this set of questions. 121 of these are considered active drivers. These data cannot explain why some TNC drivers did not have any trips during the recent week.

### Miles driven

Per mile represent miles traveled with a passenger in the vehicle (Period 3). This data does not include Periods 1 and 2.



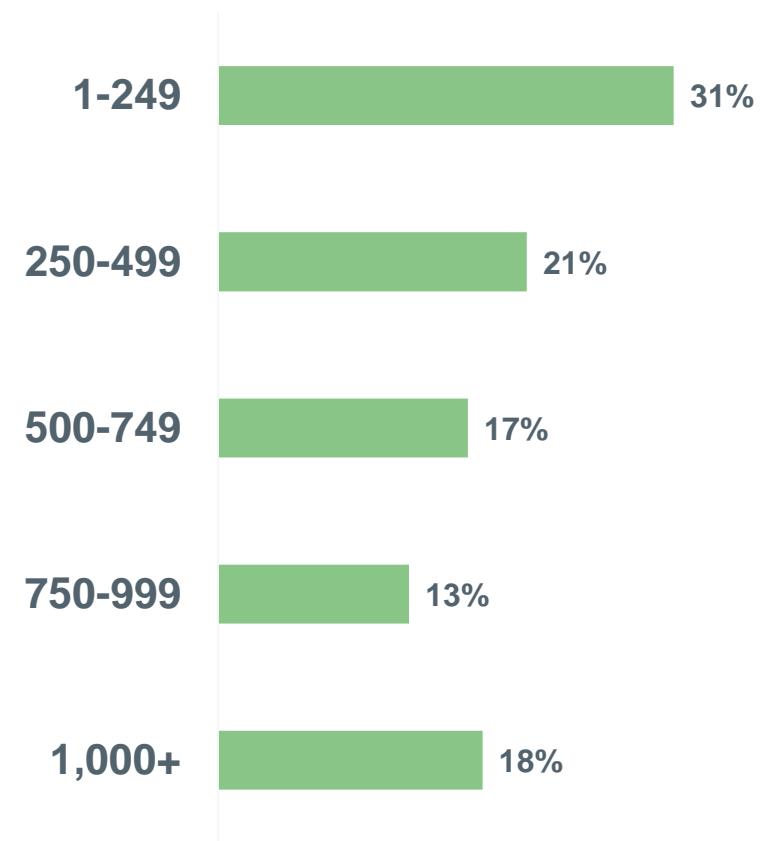
# Recent week miles driven

**Median: 450 miles**

Per mile represent miles traveled with a passenger in the vehicle (Period 3). This data does not include Periods 1 and 2.

N=121

Number of miles driven

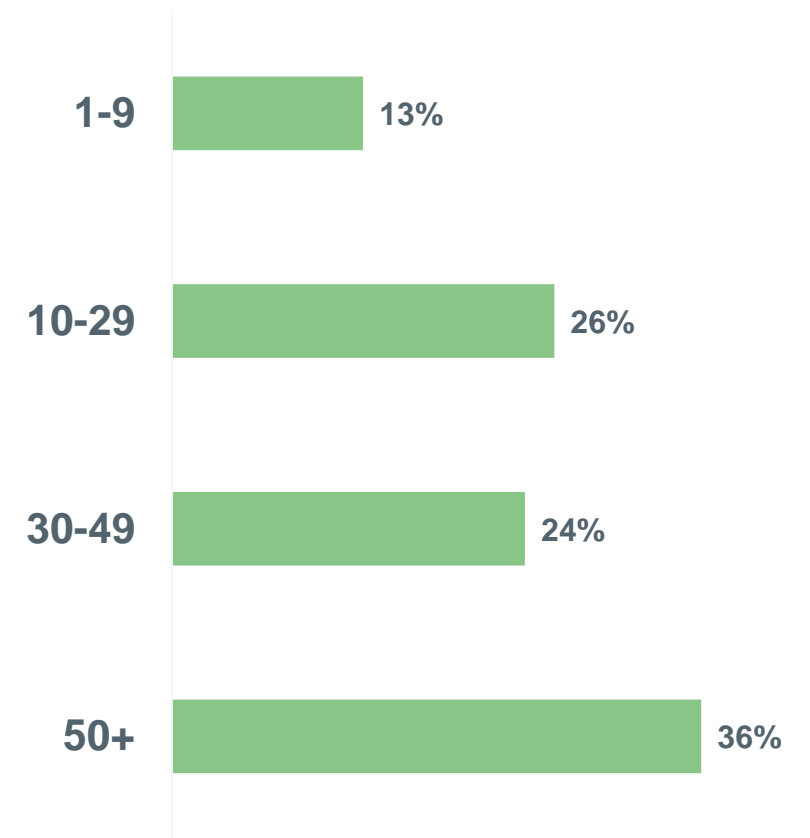


# Recent week number of trips

**Median: 35 trips**

N=121

Number of trips

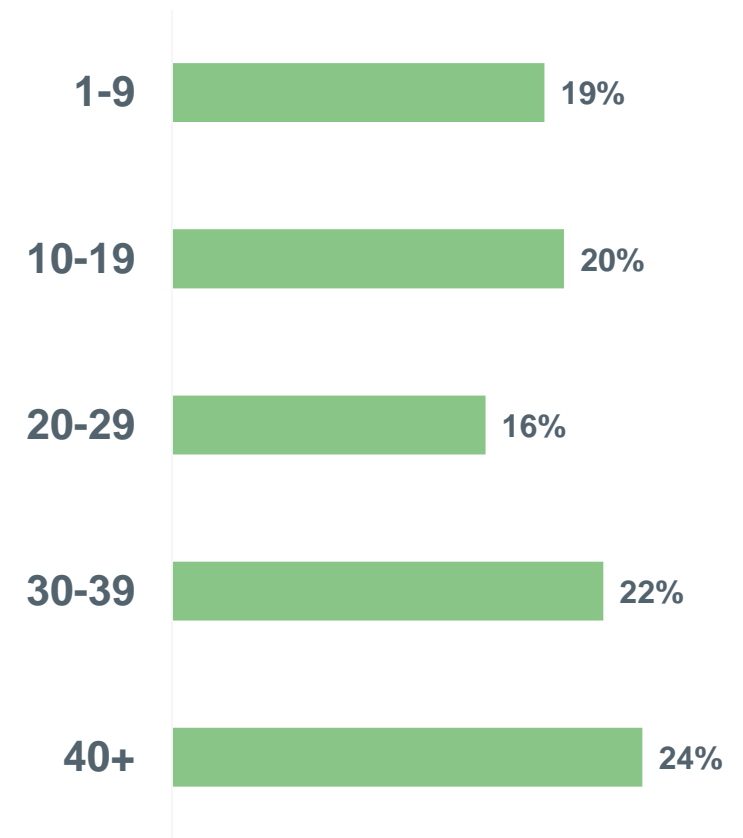


# Recent week hours driven

Median: 27 hours

N=121

Number of hours driven



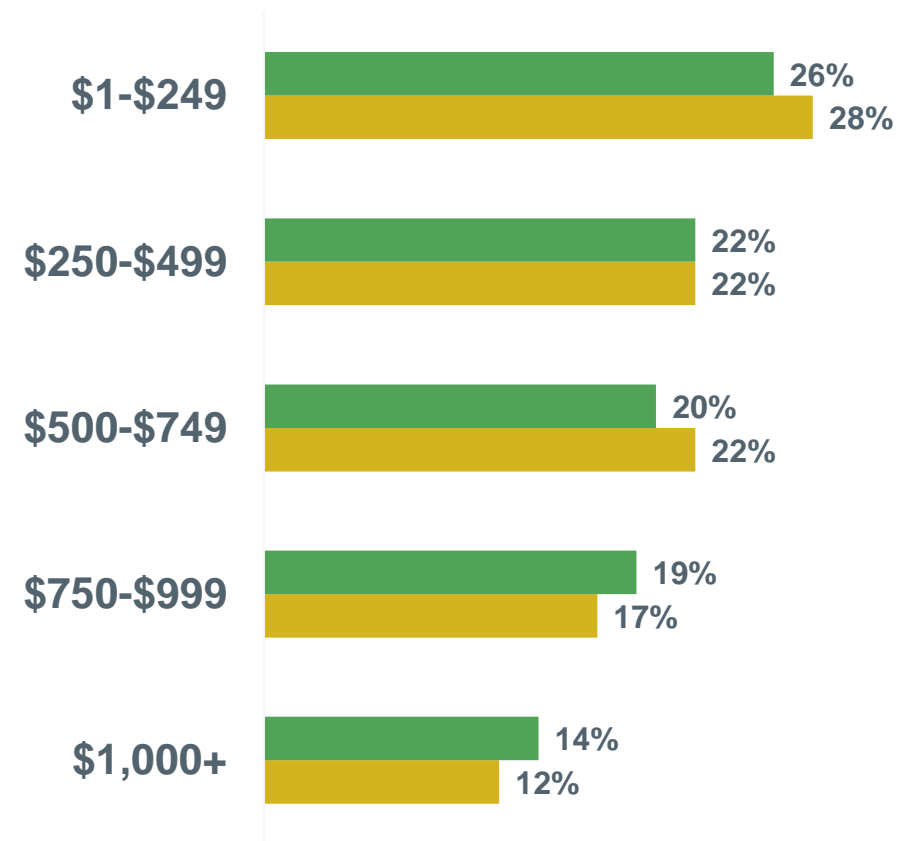
# Recent week rideshare earnings

Median with tips: \$585

Median with no tips: \$480

N=121

With tips / Without tips

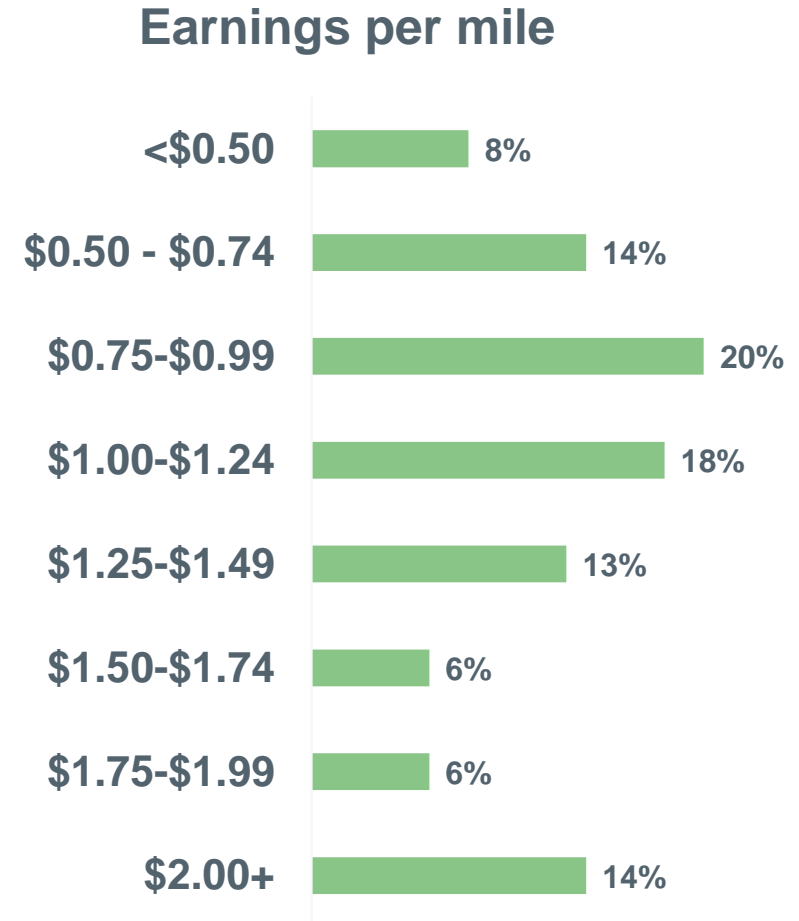


# Recent week earnings per mile (with tips)

**Median: \$1.10**

Earning per mile represent miles traveled with a passenger in the vehicle (Period 3). This data does not include Periods 1 and 2.

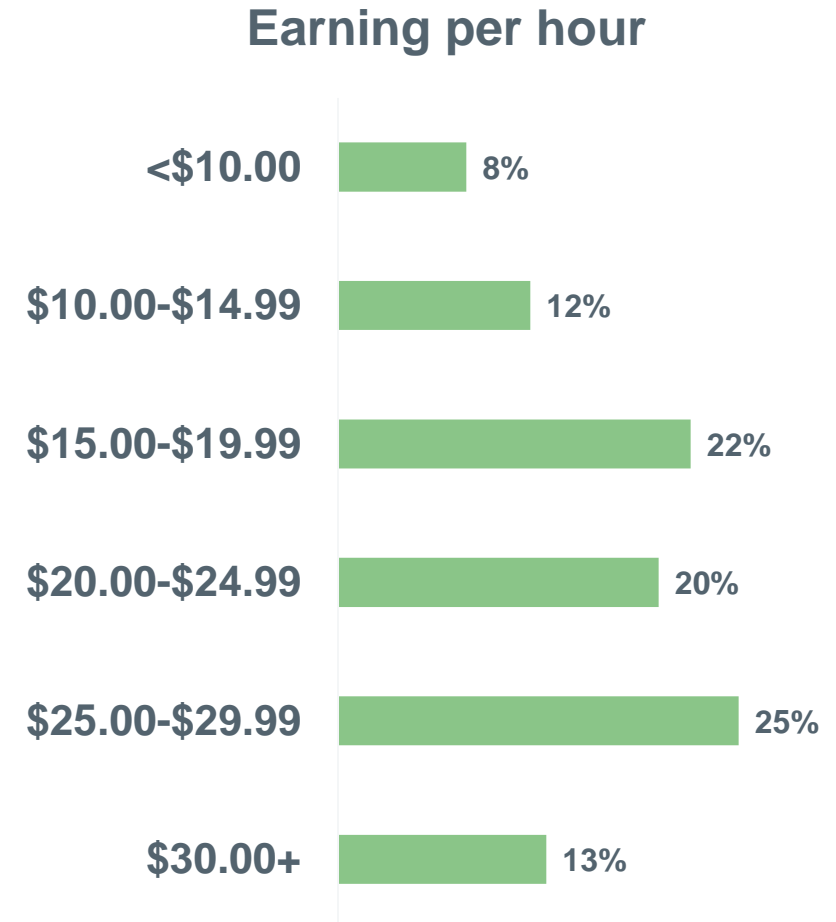
N=121



# Recent week earnings per hour (with tips)

**Median: \$21.00 per hour**

N=121



# Recent week earnings (with tips) after mileage rate expenses\*

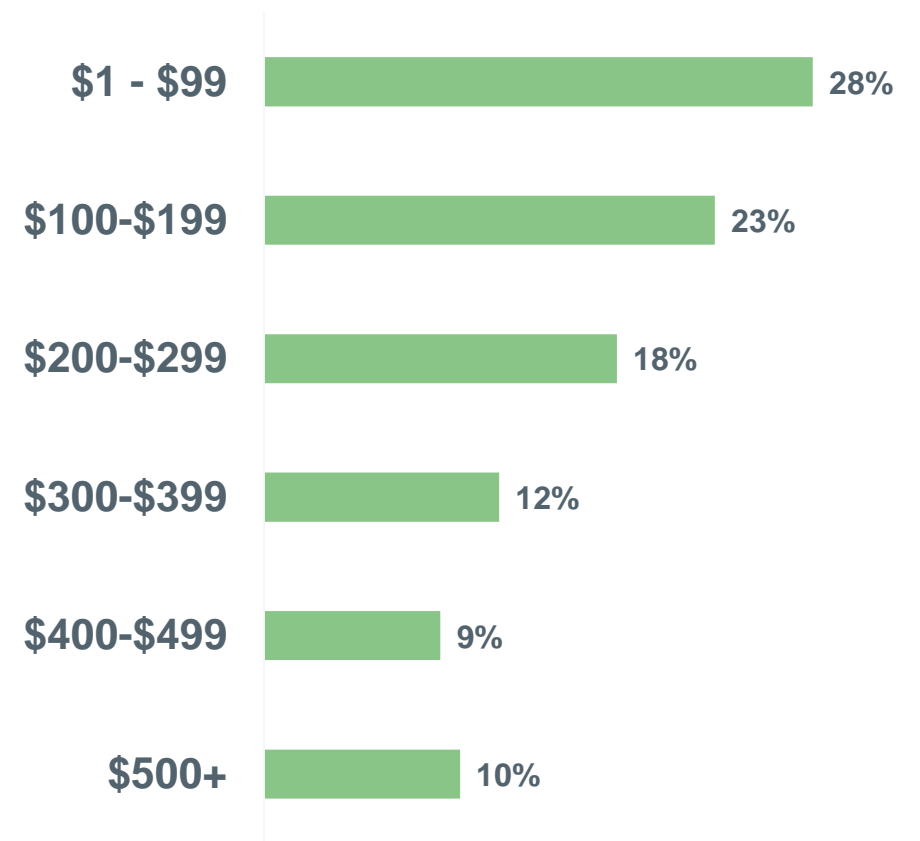
**Median: \$191**

\*Based on 2020 federal mileage rate: \$0.575

Earning per mile represent miles traveled with a passenger in the vehicle (Period 3). This data does not include Periods 1 and 2.

N=121

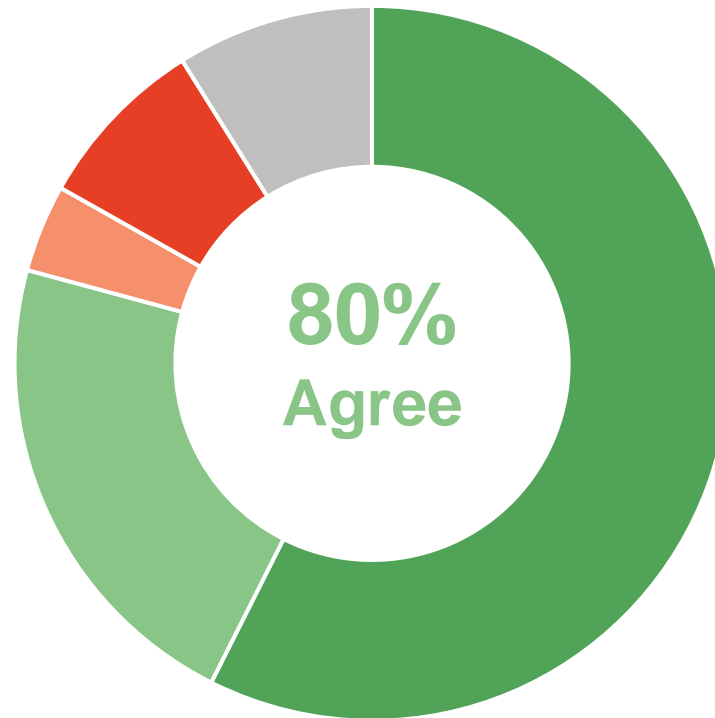
Earnings minus expenses per mile



**Estimated earning**



# It would be helpful to have estimated earnings revealed before accepting a ride.

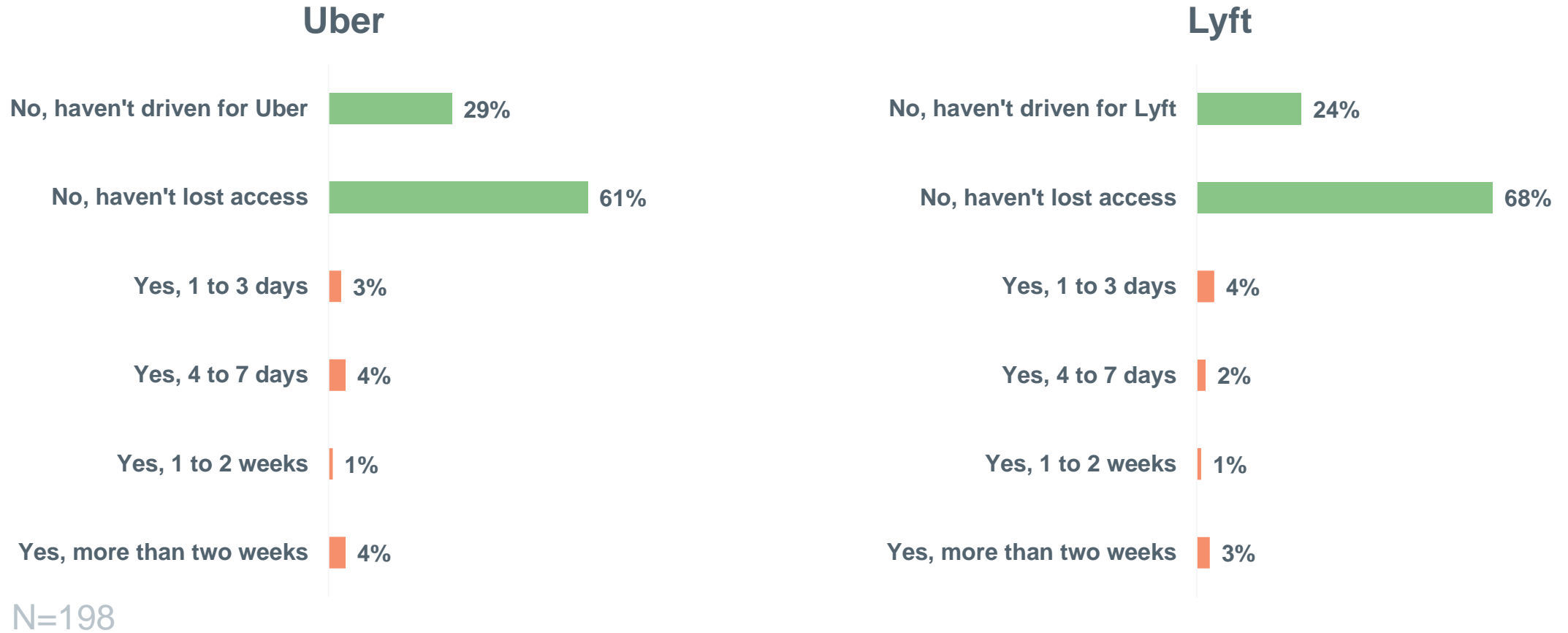


N=198

**Strongly agree / Somewhat agree / Somewhat disagree / Strongly disagree / Don't know**

**Lost account access**

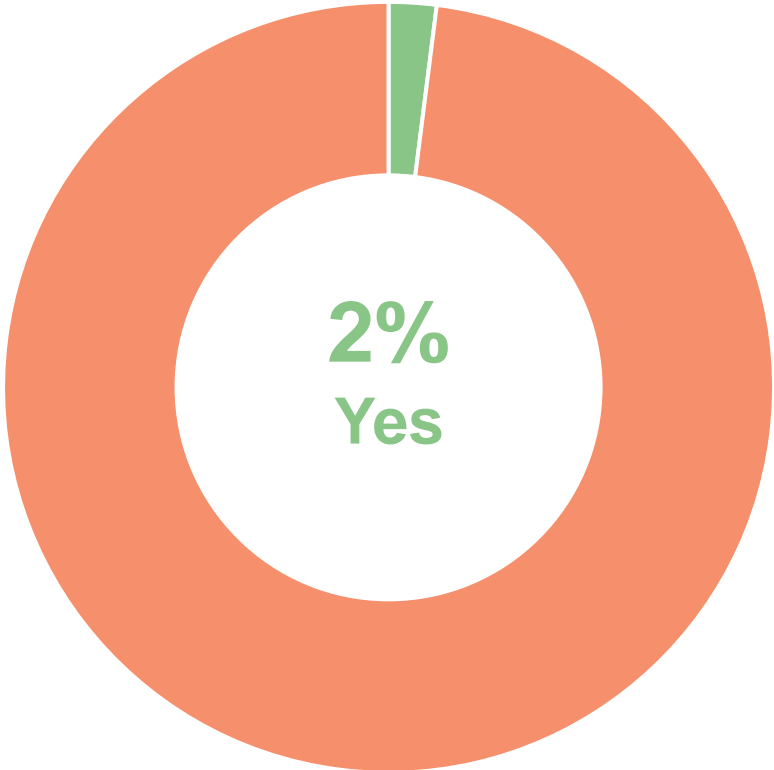
# Lost account access due to complaint or low rating



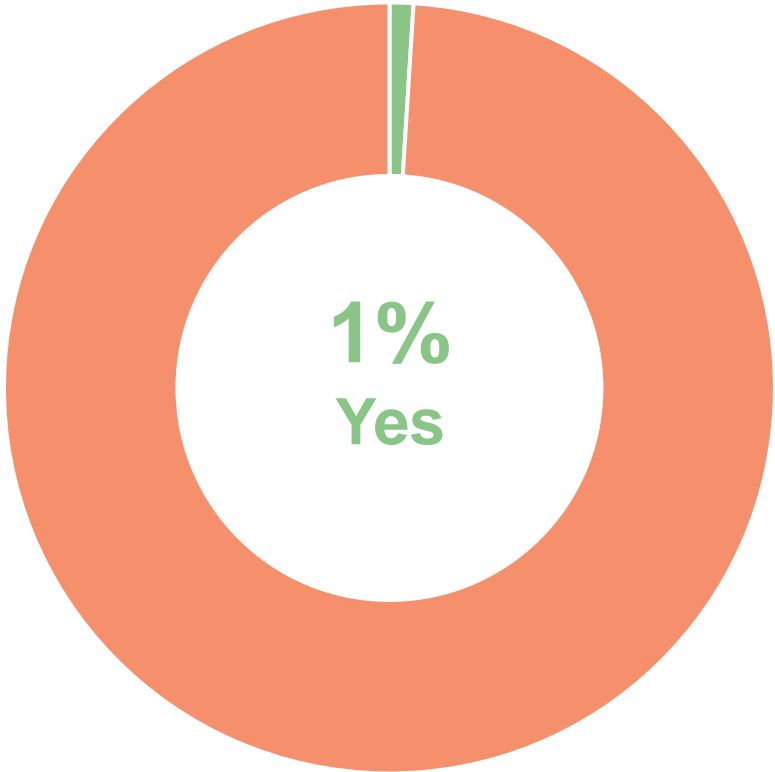
**Leasing**

# Lease vehicle from Uber or Lyft

Uber



Lyft



N=198



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