



1120 SW Fifth Ave, Suite 1331, Portland OR 97204

Main: 503-823-5185 Fax: 503-823-7576 Portland.gov/Transportation

TRANSPORTATION NETWORK COMPANY (TNC) DRIVERS ADVISORY COMMITTEE

February 12, 2024 | 3:30 PM – 5:00 PM FINAL v2

Zoom Conference Call

Private for-Hire Transportation Customer Service: Regulatory@portlandoregon.gov | 503-823-7483

Schedule	Topic	Presenter	Notes
5 minutes (3:30 pm – 3:35 pm)	1. Welcome and Introductions A. Review meeting format and agenda <ul style="list-style-type: none">• Use of Chat during meetings B. Roll Call	<ul style="list-style-type: none">• Keenan Browe• Camerina Galvan, Notetaker	Members of the Committee and support team introductions.
5 minutes (3:35 pm – 3:40 pm)	2. Announcements from Committee Members A. Welcome new committee members B. Port of Portland: Thank you for deploying signage	Keenan Browe, Chair	Discussion
5 minutes (3:40 pm – 3:45 pm)	3. Approval of December 11, 2023, and Meeting Summary	Keenan Browe, Chair	Action Item
10 minutes (3:45 pm – 3:55 pm)	4. Public Comments	Keenan Browe, Chair	Objective: Hear comments from: 1. Public - Limited to 2 minutes per person. <ul style="list-style-type: none">• Opportunity for comment on items not scheduled on the agenda.• Please state and spell your complete name and organization, and if applicable, which topic you are commenting on. Committee Deliberation - The chair may

PBOT

PORTLAND BUREAU OF TRANSPORTATION

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Schedule	Topic	Presenter	Notes
			create future topics based on comments received.
35 minutes (3:55 pm – 4:30 pm)	5. 2024 List of Topics A. Compensation B. Deactivations C. Safety D. Employment Classification E. Accessibility F. Driver & Rider Ratings & Feedback G. Fare Transparency	Keenan Browe, Chair	Discussion
15 minutes (4:30 pm – 4:45 pm)	6. Subcommittee Creation	Keenan Browe, Chair	Discussion
10 minutes (4:45 pm – 4:55 pm)	7. General Updates from the Technical Advisory Panel A. Anna Richter Taylor, Uber: Enhanced rider verification efforts (data will not be released publicly) B. Karyssa Jackson, Lyft: New deactivation processes	Keenan Browe, Chair	Technical Advisory Panel • Opportunity for comment on items not scheduled on the agenda.
5 minutes (4:55 pm – 5:00 pm)	8. Ombuds Quarterly Report A. Report Overview B. Complaints received and explanation of reports resolved within PBOT vs. Bennett Hartman	<ul style="list-style-type: none"> Sally LaJoie, Ombudsperson Josh Lynch, PBOT 	<ul style="list-style-type: none"> Discussion Public Comment
5:00 pm	9. Adjourn	Keenan Browe, Chair	

The City of Portland will make reasonable accommodations for people with disabilities. Please notify us no fewer than five (5) business days before the event by phone at 503-823-3589, by the City's TTY at 503-823-6868, or by the Oregon Relay Service at 1-800-735-2900.