



## TOWING TOPIC SUBMISSION

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SUBMITTED VIA ONLINE FORM ON:	01/05/24 5:20 PM
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INDUSTRY AFFECTED:	PPI Tows, Tow Contract

TOPIC OR DESCRIPTION OF ISSUE:

Locked and Covered VINs.

HOW IS THIS IMPACTING THE INDUSTRY?

Vehicles with no visible VIN number comes in at what point do we have permissions to gain access to that vehicle to obtain the VIN. The issue arises from an parking enforcement that was called in from PBOT. Turns out after we had a VIN inspection done on the vehicle that it was a stolen vehicle. We submitted to autoreturn that we could not locate a VIN, I brought in someone to do a VIN inspection, they city did not send one. Because of the delay in entering the VIN number we had to forgo storage on the unit.

REASON FOR CONSIDERATION OR CHANGE TO THE REGULATIONS?

At what point does the city accept liability for us to gain access to a persons locked vehicle. From what I understand we need approval from law enforcement to enter a vehicle to get the VIN number.

WHAT IS THE PROPOSED SOLUTION?

Put in the contact precise language on when we can unlock a vehicle without a warrant.

WAS A FILE/IMAGE UPLOADED WITH THIS SUBMISSION?

THIS IS AN AUTOMATED NOTICE OF SUBMISSION. ANY ATTACHMENTS SUBMITTED MUST BE REQUESTED AS THEY MUST BE VERIFIED AS LEGIT SUBMISSIONS AND PROCESSED TO REMOVE ANY UNINTENTIONAL MALICIOUS SOFTWARE ADDITIONS BEFORE DISTRIBUTION.

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