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Topic or DescriptionRequirement for Taxi drivers to use company provided dispatch, meter, and travel calculation systems.

How is this impacting your industry?

Chapter 16.40 requires that all Taxi Companies report ride data. When drivers fail to use the systems companies have installed to track ride data, the data reported is not accurate and incomplete.

Reason for consideration or change to the regulation?

Although City Code requires the company to report accurate data, this cannot be accomplished without driver compliance. When a vehicle is in operation it is the responsibility of the driver to initiate the meter, tablet or other computerized systems to accurately record the trip.

Proposed solution:

Amend Portland City Code to require that all drivers consistently use company installed or issued systems to accurately record all trips applicable to Portland City Code. Portland City Code 16.40.160 requires that all the taximeter, traditional or computer application-based, must be used to calculate all fees for time and distance traveled and must be programmed with all fares, including flat rates or fees.