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Topic or Description	Prohibit WAV Referrals Without Authorization
How is this impacting your industry?	City code requires that all taxi companies provide wheelchair-accessible vehicle service (WAV). Some providers will forward the customer's request to another company, without informing the customer or the company they are referring/transferring the call to.
Reason for consideration or change to the regulation?	In some instances, providing WAV service can be more expensive than traditional sedan service.
Proposed solution:	Prohibit taxi companies from referring/transferring requests for WAV service without proper consent from the customer and the receiving taxi company.