



PBOT

PORTLAND BUREAU OF TRANSPORTATION

1120 SW Fifth Ave, Suite 1331, Portland OR 97204

Main: 503-823-5185 TTY: 503-823-6868 Fax: 503-823-7576 Portland.gov/Transportation

Jo Ann Hardesty Commissioner Chris Warner Director

PRIVATE-FOR-HIRE TRANSPORTATION ADVISORY COMMITTEE MEETING SUMMARY DRAFT FINAL

November 28, 2022 • 1:00 PM—2:30 PM

Zoom Call

Advisory Committee Members	Position	Affiliation	Present
Darin Campbell, Chair	Taxi Company	Radio Cab	Yes
Abubakar Ahmed	Taxi Driver	Flat Cab	Yes
Nickole Cheron	City of Portland, ADA Title II and Disability Equity Manager	Office of Equity and Human Rights	No
Teresa Leatham	LPT Company	Executive Towncar	No
Dan Mark, Vice Chair	LPT Driver	Mark Car Service LLC	Yes
Jen Armbruster	Representative of People with Disabilities	Member-at-Large	Yes
Jemal Abdi	NEMT Company	JB Medical Transport, LLC	Yes
Ed Kelly	Shuttle Company	ecoShuttle	Yes
David Duncan	Tour Bus Company	Grey Line of Portland	Yes
Margo Moore	TriMet	TriMet—Accessible Transportation	No
April Murchinson	Ground Transportation Contracts Administrator	Port of Portland	No
Guy Auker	TNC Driver	Lyft	Yes
Allison Ford	TNC Company	Uber	Yes
Carrie Mckowen	Ground Transportation Contracts Administrator	Port of Portland	Yes
Dan Lenzen	Riding Public	Business Owner	Yes
Mark Williams	PBOT (non-voting member)	Regulatory Division Manager	Yes
Gabby Sanchez	PBOT	Regulatory Division, Office Support Specialist II	Yes
Dave Benson	PBOT	Group Director, Parking and Regulatory Services	No
Matthew Erickson	PBOT	PFHT Program Manager	Yes



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Advisory Committee Members	Position	Affiliation	Present
Camerina Galván	Notetaker	Galván Consulting LLC	Yes
Tracy M. Smith	Facilitator	Inhance LLC	Yes
Vacant	At-Large Community Member, Disability		N/A
Vacant	NEMT Driver		N/A
Vacant	Limousine or Party Bus		N/A
Vacant	Shuttle Driver		N/A
Vacant	Tourism Industry		N/A
Vacant	Pedicab Company		N/A

Other Attendees: Peter Park, Janus Cam; Steve Hext; Michael Tietjen, WAV Program Manager for US and Canada, Uber; Amy Ruiz, Strategies 360; Adam Bierman, Uber.

OPENING: DARIN CAMPBELL, CHAIR

- Darin Campbell called the meeting to order at 1:02 pm.
- A quorum was met.

ANNOUNCEMENTS: MARK WILLIAMS, PBOT

- Steve Hext asked about the status of a recommendation that would change how a driver's license suspension impacts obtaining a PBOT permit. Private for Hire will present City Council with recommendations in March 2023 or April 2023.
- Dan Mark shared drivers need to verify their vehicle and driver permits daily at the Port of Portland. It is predatory of PBOT to fine permitted companies when he has witnessed nonpermitted operations occurring at the airport. As the insurance and marketing expenses for private-for-hire companies continue to rise, unauthorized drivers and companies have the advantage of advertising on social media and craigslist with little to no overhead.
- Dan Mark reported experiencing administrative issues with PBOT, such as long delays in receiving stickers for renewed permits, low responsiveness, challenges with the system portal, a hold placed on his permit for an invoice for a company that closed and that was paid, anonymous responses, and inefficient enforcement.



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- The Port of Portland is helping PBOT check permits. Unpermitted drivers operate permitted vehicles. Enforcement receives guidance from several industry stakeholders and inspects parking garages for unpermitted vehicles and drivers.
 - **Action Item:** Mark Williams will respond to Dan Mark's other concerns offline.
 - Guy Auker suggests there need to be regulations from the State Department of Transportation (OSOT) and stings with high media attention to stop unauthorized ride-share businesses.
 - TNC drivers can use studded snow tires.

APPROVAL OF 09/26/2022 MEETING SUMMARY: DARIN CAMPBELL, CHAIR

- Approved: Final draft September 26, 2022, Meeting Summary.

REVIEW ACTION ITEMS: CAMERINA GALVAN, NOTETAKER

- Action Item 10 was not completed.
 - **ACTION ITEM:** Guy Auker will submit a topic submission to discuss making an amendment to City Code that specifies the first aid kit and fire extinguisher size and type.

PFHT PROGRAM STAFF REPORT: MARK WILLIAMS, PBOT

- **Meeting Schedule Change:** Starting in January 2023, the PFHT Advisory Committee will meet monthly on the fourth Thursday from 1:00 pm—2:30 pm.
- **Committee Training:** Committee members are required to complete the training. They are to contact Mark Williams if they have not received an email with a temporary password.

ENFORCEMENT REPORT: MATT ERICKSON, PBOT

- PBOT is focusing its efforts at the Port of Portland because that is where they find most offenders. Two to three unpermitted drivers for permitted companies are caught every week. Some companies are repeat offenders. One company has had 11 violations in the past year. Enforcement has staff members solely dedicated to scouring the internet to find unpermitted drivers advertising on the internet, help those drivers get permitted, and send cease and desist letters. PBOT conducts sting operations across the state. PBOT doesn't have the bandwidth to be at the Port of Portland at all day hours.
- Darin Campbell wants an enforcement report that captures the number and type of citations issued and sting operations.



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- Carrie McKowen and April Murchinson started checking drivers and vehicle permits processed by PBOT a week ago. They require certificates of insurance and vehicle registrations for every driver. SP-Plus reports unpermitted drivers every day.
 - There is an attempt to revoke the company's permit with 11 violations. City Code requires that an intent to revoke be sent to the company. They then have ten days to respond.
 - Any private-for-hire and TNC driver must be permitted to go on airport property. Those caught receive a notification from April Murchinson.
 - Carrie McKowen was unaware all drivers are verified every day. Ground Transportation is now attaching the driver's vehicle and permits to the tag, which may alleviate the verification process.
 - **ACTION ITEM:** Matt Erickson will follow up with Carrie McKowen and April Murchinson to explore a better way to check drivers and vehicle permits processed by PBOT.
 - The company with 11 violations has permitted drivers entering the Port and Portland in permitted vans, then nonpermitted drivers in the same vans. Unpermitted drivers are often not attempting to get permitted, and companies won't pay for the permits. Some drivers that do try end up not qualifying.
 - Mark Williams would support a committee recommendation for towing violators. Darrin Campbell recommends Mark Williams speak with Ken McGarrett about towing.

PUBLIC COMMENT: DARIN CAMPBELL, CHAIR

- Michael Tietjen encouraged the committee to consider increasing the current incentive for TNC drivers for completed WAV trips. Uber will submit a topic submission for the next PFHT and TNC Advisory Committees.

FEES AND FARES SUBCOMMITTEE UPDATE: DARIN CAMPBELL, CHAIR, AND MARK WILLIAMS, PBOT

- Abubakar Ahmed was appointed to the Subcommittee. The Subcommittee developed a driver survey that PBOT will finalize.

ACTION ITEM: TOPIC SUBMISSION: PROPER INSURANCE DISCLOSURE: MARK WILLIAMS, PBOT

- The proposed language reads: "If a driver is involved in an accident while providing private-for-hire service, the driver is required to provide the driver insurance information and the private-for-hire company insurance policy information at the time of the accident."
- No public comment.
- Approved: The language was approved unanimously.



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CONSIDERATION: TOPIC SUBMISSION: TNC INSURANCE DEDUCTIBLE: DAN MARK, VICE-CHAIR

- TNC drivers are responsible for a \$2,500 insurance deductible. Dan Mark suggests that \$1,000 be the maximum deductible for TNC and private-for-hire drivers. Mark Williams contacted a dozen jurisdictions, and none regulate insurance deductibles.
- Dan Mark motioned to elevate the topic submission to an action item. Ed Kelly seconded it.
- Approved: The topic submission was moved to an action item.

TOPIC SUBMISSION: DRIVING FOR MULTIPLE COMPANIES/PLATFORMS: DAN MARK, VICE-CHAIR

- Confirmed subcommittee members are Dan Mark, Allison Ford, and Phil Berger. Mark Williams recommended the Subcommittee should have at minimum three members.
 - **ACTION ITEM:** Darin Campbell will recruit more subcommittee members.

CONSIDERATION: TOPIC SUBMISSION: DRIVERS TO GET PAID 75% OF THE FARE: DAN MARK, VICE-CHAIR

- This topic submission would ensure TNC drivers get paid 75% of the fare, excluding city fees.
- Dan Mark moved to elevate the topic submission to an action item. Guy Auker seconded it.
- Approved: The topic submission was moved to an action item.

CONSIDERATION: TOPIC SUBMISSION: MAXIMUM SEATING REQUIREMENT: MARK WILLIAMS, PBOT

- This is a driver safety issue and could prevent driver deactivations. It would be optional. Each company will need to develop a way for drivers to opt out of having passengers in the front seat.
- Jemal Abdi moved to elevate the topic submission to an action time. Guy Auker seconded it.
- Approved: The topic submission was moved to an action item.

CONSIDERATION: TOPIC SUBMISSION: ACCESSIBILITY FUNDING: DARIN CAMPBELL, CHAIR

- This is a request for the City Council to use \$250,000 in General Funds for a pilot program to increase the number of wheelchair vans in the taxi industry to meet the growing demand for accessible transportation for those not seeking medical services.
- The city will become an equity owner of the vehicle by default if they provide the funds. The pilot program would be for existing, regulated taxi companies in Portland.
- Dan Mark moved to elevate the topic submission to an action item. Guy Auker seconded it.
- Approved: The topic submission was moved to an action item.



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CONSIDERATION: TOPIC SUBMISSION: TAXI CAMERA SYSTEM (JANUS G2 MODEL): MARK WILLIAMS, PBOT AND PETER PARK, JANUS CAM

- PBOT evaluated the Janus G2, and it did not meet code requirements. Peter Park said the model does meet the code because the Janus G2 has a locking device that secures the memory card inside the camera. The code doesn't specify footage needs to be secured separately from the camera body.
- Mark Williams recommends the committee review the code to clarify that footage needs to be secured in another location in the vehicle, not in the camera body and that the Janus G2 not be approved.
- Abubakar Ahmed moved the topic submission for further discussion. Jemal Abdi seconded it.
- Approved: The topic submission will be a discussion item at the next meeting.

CHAIR ADJOURNED THE BUSINESS MEETING AT 2:35 pm.

NEXT MEETING: The next meeting will be Thursday, January 26, 2022, from 1:00 pm—2:30 pm.

Submitted by Camerina Galván, Notetaker, Galván Consulting LLC.