



# Pedestrian Advisory Committee E-Scooters RFP Update

Jacob Sherman, MBA (New Mobility Program Manager)

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October 18, 2022




**PBOT**  
PORTLAND BUREAU OF TRANSPORTATION



- **E-Scooters**
  - RFP Status/Information
  - Changes to Program
  - Opportunities and Challenges
  - Next Steps

- RFP closed in early August (Received 6 proposals)
- Core Areas of Focus
  - Reducing vehicle miles traveled (VMT) to combat climate change
  - Promoting safety, responsible riding, and consumer protections
  - Reducing racial disparities and advancing transportation justice

Date: June 6, 2022



City of Portland  
RFP No. 00001715  
REQUEST FOR PROPOSALS  
for  
E-SCOOTER SERVICES

PROPOSALS DUE: Friday, August 5, 4:00 pm PST.

MEETING NOTICE:  
A **MANDATORY** pre-proposal meeting is scheduled for this RFP.  
Meeting Date: June 15, 2022  
Location: Microsoft Teams  
Time: 11:00 AM to 12:00 PM

SUBMITTAL INSTRUCTIONS:  
Proposal documents must be submitted electronically. Respondents must have a business registration account in BuySpeed and must login to the City's Procurement Services vendor portal found at: <https://procure.portlandoregon.gov>. Refer to Exhibit B – Electronic Submittal Instructions for information on how to upload the required submittal documents for this RFP.

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- Revenue sharing agreement to operate through Fall 2025
- Lock-to requirement
  - More bike racks and corrals
- Seek to have better technology on devices (i.e. sidewalk safety)
- Fewer operators



- More scooters available city-wide
  - Central City Deployment Cap
- Mode shift
  - Integration with existing programs
- Equitable hiring and workforce development
- Improved complaint process and customer service
  - 311 integration



## Report an e-scooter

### Service

Report a specific incident, such as an improperly parked scooter, or other issues with any motorized, electric scooter found in the Portland area. These issues are submitted to both PBOT and the associated e-scooter companies (Bird, Bolt, Lime and Spin) for resolution.

5 minutes

\* Indicates required field

Information you provide to the City is a public record and may be subject to release under Oregon's [Public Records Law](#). This law classifies certain information as available to the public on request. See our [privacy statement](#) for more information.

### Contact

PDX 311 Customer Service Program

✉ [311@portlandoregon.gov](mailto:311@portlandoregon.gov)

📞 311 City of Portland general information hotline

📞 503-823-4000

Monday – Friday, 7 a.m. to 8 p.m.  
(excluding federal holidays) Translation services available

🗣️ 711 Oregon Relay Service

Follow on Social Media

- Fill out form on [escooterpdx.com](https://escooterpdx.com)
- Report improperly parked, damaged, sidewalk riding, etc...
- Identify e-scooter company and provide pictures, if possible
- Ticket goes to 311 and e-scooter company to resolve



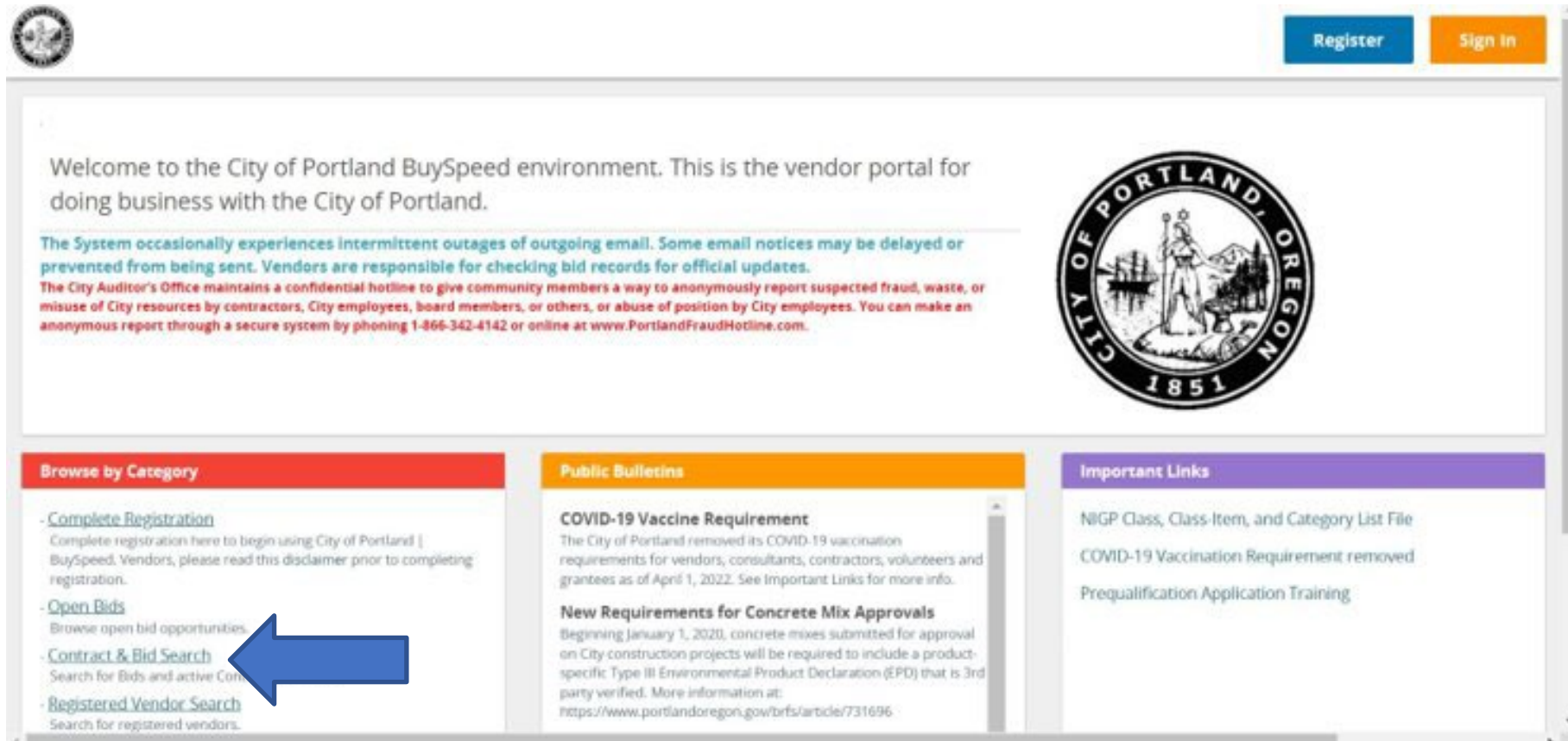


- **Opportunities:**
  - Creates more leverage and stability with public/private partnership
  - Improves user experience with less operators – fewer apps
  - Fewer operators increases accountability
  - Continues providing more active transportation options for public
- **Challenges:**
  - Generates competition with BIKETOWN
  - Conducting competitive RFP process will result in some operators leaving Portland



- Level 1 review and scoring
- Level 2 interviews and equipment demos
- Contract negotiations with company(s) delivering greatest public benefit
- City Council approves contract(s)
- Launch new fleet(s) in FY 22-23





<https://procure.portlandoregon.gov/bs/>

# Thank You!

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