



# PBOT N Lombard Main Street Improvement Project

## Public Involvement and Outreach Summary

### January 2019 – November 2022

## Summary of Outreach and Communications

Ongoing outreach and engagement strategies were employed to communicate with neighbors and businesses in the project area throughout design and construction of the N Lombard Main Street Repair Project. This summary outlines the events, products, and communications deliverables.

## Website

Throughout the project duration, regular ongoing website updates were made to share the project's background, goals and schedule. Information about past and upcoming meetings was shared, along with a link to sign up for email updates, and contact information to reach a PI coordinator for follow up. The shortened URL is: [bit.ly/LombardMainSt](https://bit.ly/LombardMainSt)

Home / Transportation / Transportation Projects / Construction

### N Lombard Main Street Repair Project

Transportation Under Construction

The Portland Bureau of Transportation (PBOT) is reconstructing the pavement and curb ramps on N Lombard Street from N Richmond Avenue to N St Louis Avenue through the heart of downtown St. Johns.



Construction: September 2021 - October 2022

On this Page

#### Contact

North Lombard Public Involvement Coordinator

[lombardmainstreet@portlandoregon.gov](mailto:lombardmainstreet@portlandoregon.gov)  
503.823.7946

#### Topics

Transportation and roads; Sidewalk; City projects

#### Neighborhood

St. Johns

#### News and notices

[View all](#)

News Release: Fresh pavement and safer crossings on N Lombard Street in St. Johns, thanks to Fixing Our Streets  
Updated: November 29, 2022 9:25 am

[Print Release](#)

[St. Johns main street upgrades kick off](#)

## Fact Sheets

A project fact sheet, available in both Spanish and English, was produced in spring 2019, which shared information about the project background and need, timeline, upcoming events, and PBOT contact information.

### Spring 2019

## HELP PBOT PLAN A BETTER N LOMBARD STREET

**WE ARE PLANNING WORK FOR THE N LOMBARD MAIN STREET—ST. JOHNS REPAIR PROJECT**

**HOW TO TAKE PART**

At our first public open house on Thursday, May 16 from 10:00am to 2:00pm, we will discuss the project and hear your input. We will have a table at the public open house to help you fill out a survey. We will also have a table at the public open house to help you fill out a survey. We will also have a table at the public open house to help you fill out a survey.

**WHY**

PBOT will be doing a big job to make N Lombard Street safer and better for everyone. We will be doing a big job to make N Lombard Street safer and better for everyone. We will be doing a big job to make N Lombard Street safer and better for everyone.

**WHAT**

Reconstructing the pavement and curb ramps on N Lombard Street from N Richmond Avenue to N St Louis Avenue through the heart of downtown St. Johns.

**QUESTIONS AND COMMENTS**

David Banks, PI Project Manager  
David.Banks@portlandoregon.gov  
503.823.7946

For more information: [bit.ly/LombardMainSt](https://bit.ly/LombardMainSt)

### Primavera 2019

## AYUDEN A PBOT A PLANIFICAR UNA MEJOR CALLE LOMBARD

**PLAN DE REPARACIÓN DE LA CALLE MAIN DE LOMBARD EN ST. JOHNS. PROYECTO DE REPARACIÓN DE LA CALLE LOMBARD EN ST. JOHNS.**

**CÓMO PARTICIPAR**

En nuestra primera reunión pública el jueves 16 de mayo de 10:00 a 2:00 pm, discutiremos el proyecto y escucharemos sus comentarios. También tendremos una mesa para que complete un cuestionario. También tendremos una mesa para que complete un cuestionario.

**¿POR QUÉ?**

PBOT va a hacer un gran trabajo para hacer la Calle Lombard más segura y mejor para todos. Vamos a hacer un gran trabajo para hacer la Calle Lombard más segura y mejor para todos. Vamos a hacer un gran trabajo para hacer la Calle Lombard más segura y mejor para todos.

**¿QUÉ?**

Reconstrucción del pavimento y rampas de acera en la Calle Lombard desde la Avenida Richmond hasta la Avenida St. Louis a través del corazón del centro de St. Johns.

**PREGUNTAS Y COMENTARIOS**

David Banks, Mgr. de Proyecto PBOT  
David.Banks@portlandoregon.gov  
503.823.7946

Para más información: [bit.ly/LombardMainSt](https://bit.ly/LombardMainSt)

Fact sheet in English and Spanish

## FAQ Sheet

A Frequently Asked Questions document was created to answer commonly asked questions, such as construction impacts, timing, and access to businesses and transit during construction.

## Emails

Email updates were provided to interested parties via PBOT's GovDelivery system. The email list has 1,672 recipients, and a separate business list of 134 for business-specific outreach purposes. Thirty-six project update emails were sent throughout the duration of design and construction.

## Public Meetings

### October 26, 2018: Project site walk with Business Boosters

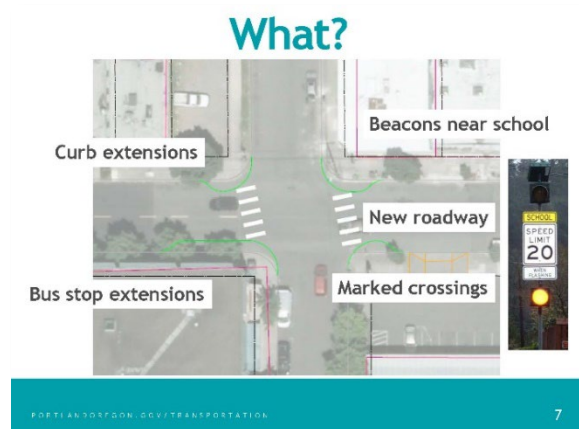
PBOT Planning and Capital Delivery staff met with Business Boosters onsite to walk the project footprint and discuss early concepts.

### January 14, 2019: St. Johns Neighborhood Association meeting

A project overview was provided with information on the early design concept.

### January 15, 2019: James John PTA meeting

A project overview was provided with information on the early design concept. Discussion with the PTA revolved mainly around students' school walking routes.



*Presentation slides*

### February 20, 2019: St. Johns Business Boosters

A presentation was given to the business boosters, with time for discussion and Q&A.

### May 23, 2019: Design Concept Open House

- Invitations mailed to 7,427 addresses in St. Johns
- Held at James John Elementary School
- Approximately 25 attendees



A public open house was hosted for area stakeholders, through users, and interested parties. Approximately 25 members of the public attended the event to learn more about the project and its schedule, review design plans, and ask questions about implementation, design proposals, and impacts to the area. The venue was ADA-accessible, and a Spanish-speaking staff person was available onsite to assist any attendees at the event.



*Q&A and display boards at the open house*

Attendees were encouraged to ask questions and provide comments on comment forms or on notes posted to the charts.



*Display board graphics illustrating the street changes and improvements*

Notification of the open house was provided via an announcement mailed via USPS to 7,500 residences and businesses within the project area (bilingual Spanish/English). Bilingual Spanish/English outreach staff visited over 70 businesses along North Lombard in early May to explain the project and invite them to the open house. Notification was posted to the project webpage ([bit.ly/LombardMainSt](https://bit.ly/LombardMainSt)), the BikePortland webpage, Nextdoor, and PBOT's Facebook account.

### May-June 2019: Online Survey for Community Members

An online survey was available via the project website between May 23 through June 14, 2019. Twenty responses were received to weigh in on traffic signal and sidewalk extension preferences.



## June 18, 2019: Business Focus Open House at James John School

A business-focused meeting was offered for area proprietors to ask questions and share concerns.

## July 20, 2019: Cathedral Park Jazz Festival Information Table

JLA Public Involvement staffed a community engagement information table about the project at the Cathedral Park Jazz Festival from 12 to 4 pm. Twenty-four attendees visited the table to learn about the project, ask questions, and sign up for email updates.

## October/November 2020: Online Survey for Businesses

Businesses were asked about their construction preferences, access locations and needs, special event considerations, general opinions on PBOT, and to share comments about the project or other concerns. Fifteen responses were received from area businesses.

## July 2021: Upcoming Construction Handout

An informative flier was created to notify area stakeholders of upcoming construction. These were made available at businesses for customers to take for more information.


## September 2021: Q&A meetings

- 9/22/2021 Meeting - four local businesses attended
- 9/23/2021 Meeting - four local businesses attended

Questions at these meetings primarily revolved around logistics and the effects to businesses during construction.

## November 2021: Upcoming Construction Postcard

A postcard was sent to the project area to notify neighbors of upcoming construction impacts.

**PBOT**  
PORTLAND BUREAU OF TRANSPORTATION

### N Lombard Main Street Repair Project

**WHAT'S HAPPENING ON LOMBARD?**  
The Portland Bureau of Transportation (PBOT) is removing old, buried rail lines in North Lombard Street making maintenance difficult, and adding pedestrian and transit improvements.  
Construction is expected to begin in late summer 2021 and wrap up in late spring or summer 2022.

**FOR MORE INFORMATION:**  
portland.gov/lombard-main-street | 503-823-5811  
Lombardmainstreet@portlandoregon.gov

The City of Portland ensures meaningful access to City programs, services, and activities to comply with Civil Rights Title VI and ADA Title II laws and reasonably provides: translation, interpretation, modifications, accommodations, alternative formats, auxiliary aids and services. To request these services, contact 503-823-4000 or TTY via Oregon Relay Service: 711.

**THIS PROJECT WILL:**

- Build a stronger street, saving the city in maintenance costs.
- Add curb ramps and marked crossings at intersections between St. Louis and Richmond.
- Remove pedestrian signal at John and replace with rapid flashing beacons at Charleston.
- Remove traffic signal at Philadelphia and replace with an all-way stop.
- Add bus stop extensions to allow buses to stop in-lane, reducing delays for bus riders while minimizing parking impacts.


### North Lombard Main Street Repair Project



**CONSTRUCTION BEGINS SUMMER 2021**

Portland.gov/lombard-main-street



**PBOT**  
PORTLAND BUREAU OF TRANSPORTATION

1120 SW Fifth Ave Suite 1331  
Portland, OR 97204

### North Lombard Main Street Repair Project Improvements Coming Soon

The Portland Bureau of Transportation (PBOT) will begin constructing new accessible curb ramps, a smoother street, and bus stop improvements on N Lombard St (between St. Louis and Richmond avenues) in the heart of St. Johns. Construction will begin later this summer and is anticipated to finish late spring or early summer 2022.

Learn more and sign up for email updates at:  
[Portland.gov/lombard-main-street](http://Portland.gov/lombard-main-street)

**Questions?** Contact PBOT Project Manager David Backes, 503-823-5811, david.backes@portlandoregon.gov

The City of Portland complies with all non-discrimination Civil Rights laws including Civil Rights Title VI and ADA Title II. To help persons equal access to City programs, services and activities the City of Portland will reasonably modify policies, procedures and provide auxiliary aids to persons with disabilities. Call 503-823-2086, TTY 503-823-5888 for Oregon Relay Service. TTY: 503-823-5888 or visit [portland.gov/503823](http://portland.gov/503823)

**PBOT**  
PORTLAND BUREAU OF TRANSPORTATION

1120 SW Fifth Ave Suite 1331  
Portland, OR 97204  
503-823-5811  
PBOT@portland.gov





### Postcard

#### July 2021: Lawn Signs

Fifteen signs were placed along the corridor to announce the start of construction.



#### March 2022: I Dig St. Johns campaign

Supplied I Dig St Johns stickers, mini hardhats and vests to the Boosters to promote businesses being open during construction.



#### Throughout construction

Outreach staff delivered *Open During Construction* signs to any business requesting one.





**PBOT**  
PORTLAND BUREAU OF TRANSPORTATION

## Construction Photos







**PBOT**  
PORTLAND BUREAU OF TRANSPORTATION



[bit.ly/LombardMainSt](https://bit.ly/LombardMainSt)