



82nd Avenue Critical Fixes Major Maintenance Project




2023 Public Involvement Summary

This report outlines the Portland Bureau of Transportation's 2023 public involvement activities for the 82nd Avenue Critical Fixes: Major Maintenance Project.



Project Overview



As part of the Major Maintenance Project, the Portland Bureau of Transportation (PBOT) will make urgent safety and maintenance improvements to 2.5 miles of NE 82nd Avenue from Fremont Street to Schuyler Street and SE 82nd Avenue from Mill Street to Foster Road.


The project is funded by the American Rescue Plan Act (ARPA) and construction is scheduled from 2024 to 2026.

The Major Maintenance Project is the largest of PBOT's 82nd Avenue Critical Fixes projects. PBOT's 82nd Avenue Critical Fixes projects invest in near-term critical safety and maintenance repairs on 82nd Avenue through 2026.

After making the most critical repairs, PBOT will invest additional funding in the Civic Corridor Investment Strategy to address additional community priorities on 82nd Avenue.



About Building a Better 82nd



A critical north-south connection and one of Portland's high-crash corridors, 82nd Avenue is in urgent need of safety and maintenance improvements. In 2022, the state transferred ownership of 82nd Avenue to the Portland Bureau of Transportation (PBOT). While completing the most critical repairs, PBOT is identifying and prioritizing future investments for a better

82nd Avenue. Since 2022, PBOT has conducted broad and inclusive community engagement and worked directly with community-based organizations and agency partners to determine what the bureau should focus on for improving 82nd Avenue long-term.



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Public Involvement Goals

In 2023, the Major Maintenance Project was in design, and the PBOT project team aimed to:

- Build awareness of the project and project design elements
- Solicit feedback early in the project design process from both immediately affected property and business owners as well as the broader community
- Understand how businesses and properties are accessed today
- Refine design details based on public input

Who did we engage?

The project team engaged broadly with stakeholders and communities along the 82nd Avenue corridor, including community-based organizations, agency partners, school representatives, business managers and owners, property owners and community members. In total, the project team engaged over 5,000 people.

The following pages summarize what the project team has heard from community during this first round of engagement.

HOW DID WE GATHER INPUT?

5 OPPORTUNITIES to provide formal design comments

2 ONLINE SURVEYS

3 IN-PERSON WORKSHOPS

5 LANGUAGES — materials and workshops were available in English, Chinese (simplified), Russian, Spanish, Vietnamese

9 COMMUNITY MEETINGS AND PRESENTATIONS

3 ADVISORY GROUP PRESENTATIONS

2 COMMUNITY WALKS

2 COMMUNITY EVENTS supported by PBOT staff

10 TABLING EVENTS

20 EMAIL UPDATES to over 2,000 subscribers

1,000+ NEW SUBSCRIBERS to email updates

28,000+ LETTERS AND POSTCARDS MAILED to businesses, property owners, and residents



Building a Better 82nd staff engage with 82nd Avenue business owners as part of a focus group at Collective Oregon Eateries (CORE).

What we heard

- Support for safety and maintenance improvements within the Major Maintenance Project extents
- A desire to see the improvements extend throughout the 82nd Avenue corridor
- Many people have been personally impacted by the current unsafe conditions, through witnessing a crash, personally or knowing someone who has been involved in a crash, and/or experiencing a close call
- Livability concerns – camping, crime, drug use, prostitution, etc.
- Concerns about business access
- Businesses said getting customers to the businesses is most important
- Freight delivery and access is important
- Concerns about construction impacts
- Mixed feelings about recent Division improvements – some people wanted to see similar safety and transit improvements on 82nd Avenue, others expressed concerns about the impacts to business on Division

Online Surveys and Open Houses

Business Access Survey (March - April 2023)

As part of the design process, the project team invited businesses, property owners, and residents to provide feedback on the 30% Draft Concept Design, released in March 2023.

Survey responses helped PBOT understand how businesses and properties are accessed today and provided guidance on design elements.

The survey received 209 completed English responses and one (1) response in Spanish. Thirteen (13) responders self-identified as an owner or manager of a business or property on 82nd Avenue.

We advertised the survey via:

- Press release
- Project website
- 1,000+ letters mailed
- Community cultural newspapers (Asian Reporter, Chinese Times, and El Latino de Hoy)

Business Access Survey Takeaways

- Most supported the improvements, especially those to make the street more walkable and safer.
- Many expressed excitement for increased green spaces and tree canopies.
- Some were concerned about restricted left turn access, especially to businesses or residences.
- Some supported improved transit services and infrastructure.
- Other themes include suggestions for bike infrastructure improvements and suggestions for non-transportation-focused improvements, such as safety and illegal activity enforcement.

82nd Avenue Online Open House (April - May 2023)

PBOT, Metro, and TriMet held an online open house with the purpose of showing potential safety, maintenance, and transit improvements for the 82nd Avenue corridor, and gathering community feedback on project goals and needs of the area. Approximately 286 people participated in the online open house survey. The survey asked questions on people's priorities for the 82nd Avenue pedestrian realm, bike network, and traffic along the corridor.

We advertised the open house via:

- Postcards
- E-newsletters
- Project website
- Direct emails (community-based organizations, neighborhood associations, and the 82nd Avenue Community Advisory Group)
- Community cultural newspapers (Asian Reporter, Chinese Times, and El Latino de Hoy)
- Sidewalk stickers along 82nd Ave in advance of the 82nd Avenue of Roses Parade



Llegan mejoras de seguridad y mantenimiento a la Avenida 82

Acompáñenos en los talleres presenciales
para informarse sobre los problemas y oportunidades de transporte a lo largo de la Avenida 82 y comparta con nosotros sus ideas de proyectos para el futuro de la calle.

**82街即将进行安全和维护改进
我们想听听您的意见!**

欢迎您来参加现场研讨会, 一起了解一下 82大道沿线的交通问题和发展机会, 也请与我们分享您对街道未来的一些想法。

使用智能手机扫描二维码

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Left: A teal sidewalk sticker advertises 82nd Avenue Open House

Right: Advertisements placed in community cultural newspapers translated in Spanish (above) and Chinese (below).

In-Person Workshops

District Workshops (June - July 2023)

PBOT, Metro and TriMet partnered on three district workshops in summer 2023. 167 people attended, writing comments post-it notes, comment cards and directly on maps, while staff members were available to field any questions and explain improvements in more detail.

Each workshop had the same format, where attendees moved through each section of the workshop, learning about and commenting on potential improvements on 82nd Avenue.

The in-person workshops were held in English (with Chinese/中文, Spanish/Español, Vietnamese/Tiếng Việt, Russian/Русский, and American Sign Language/ASL translators at each event).

North Workshop

Cully, Sumner, Roseway, Madison South

June 17, 2023 at McDaniel High School

Attendees: 40 people

Central Workshop

Madison South, South Tabor, Montavilla, Powellhurst-Gilbert

July 20, 2023 at APANO

Attendees: 52 people

South Workshop

South Tabor, Powellhurst-Gilbert, Foster-Powell, Mt. Scott-Arleta, Lents, Brentwood Darlington

July 29, 2023 at CORE

Attendees: 75 people



Clockwise from top left: A group of people gather around informational boards and maps at McDaniel High School. A wooden Public Comment Box invites participants to submit written comments. Groups of people look closely at informational boards and discuss. A PBOT staffer stands next to an information board that says: "What's Being Built." PBOT staff and others gather around a long map of the 82nd Avenue corridor at APANO. A PBOT staffer speaks with a member of the public.

Portland State University 82nd Avenue Tour (September 2023)

APANO and PBOT held a tour for 13 Portland State University Master of Urban and Regional Planning students. PBOT representatives spoke with students about PBOT's 82nd Avenue projects.

Institute of Transportation Engineers Presentation (October 2023)

PBOT engaged with 27 engineering and planning students from higher education institutions across Oregon and presented about the 82nd Avenue Major Maintenance Project.



A group of engineering and planning students listen to an 82nd Avenue Major Maintenance presentation given by PBOT engineers and project managers.

82nd and NE Milton Street Meetings (December 2023)

PBOT and the City of Portland Community Safety Division's Safe Blocks Program engaged with two property owners at two virtual meetings for community members to the east of 82nd on NE Milton Street.

Property and Business Owner Direct Outreach

(April – December 2023)

Following our first phase of engagement during the spring months, PBOT focused on getting in touch with the property and business owners who have yet to have a conversation with the 82nd Avenue project team.

The team engaged in the following ways to discuss access needs and technical questions:

- Door-to-door canvassing to 218 businesses along 82nd Avenue within the project extents
- Met 1-on-1 with 50 property owners/businesses
- Follow-up meetings with 12 property owners/businesses
- Sent 122 escalation letters to property owners/businesses who were not reached by previous efforts, translated into 4 languages (November 2023)

Direct Outreach Takeaways

- Support for maintenance and safety improvements.
- Need for more services and resources from the City and County to address houselessness and camping impacts, crime (such as theft and graffiti), and traffic violations.
- Concerns about construction impacts.
- Concerns about how medians will impact business access and consumer experience and choice.
- A few business owners expressed frustration about 82nd Avenue and stated they already are planning to relocate due to crime, camping and houselessness impacts.

Community Events

82nd Avenue Project team members participated in a total of 14 community events in 2023, providing information, answering questions, tabling, and/or providing general event support.

Marysville Family Game night (April 19, 2023)

PBOT provided information about 82nd Avenue projects while tabling at the game night hosted by Marysville Elementary School, engaging 6 individuals.

East Portland Bike Fair at Ventura Elementary (April 14, 2023)

The East Portland Neighborhood Bike Fair is a free community event organized by PBOT with bike riding lessons for children and adults, bike repair, and transportation information. 82nd Avenue project team tabled at the event, engaging with approximately 239 individuals.



A PBOT staffer engages with a student at Ventura Elementary School during the East Portland Bike Fair.

Roseway Neighborhood Association Earth Day (April 22, 2023)

PBOT staff tabled at the Roseway Neighborhood Association Earth Day Celebration, a family-friendly community event at the intersection of two planned Greenways, NE 72nd Avenue and NE Mason Street.

East Portland Sunday Parkways (May 7, 2023)

PBOT's Sunday Parkways hosted three events this summer, one located in East Portland on May 7, 2023. PBOT staff were present at each park location on the bicycle route.

SOLVE 82nd Avenue Cleanup (June 24, 2023)

SOLVE brings community members together to improve the health and safety of our neighborhoods and natural areas. As part of their annual cleanup event called Pick It Up, Portland!, SOLVE hosted 15 cleanup events along 82nd Avenue on Saturday, June 24. PBOT staff and partners at Nelson\Nygaard participated in the event, cleaning Harrison Park and both sides of SE 82nd Avenue from Hawthorne to Division. PBOT also promoted the event in our bi-weekly newsletters and on our event website.



A group of PBOT staff and partners at Nelson\Nygaard in front of the Harrison Park sign during SOLVE's 82nd Avenue Cleanup. Photo credit: Nelson\Nygaard

7th Annual Jade District International Night Market (August 19, 2023)

Project staff spoke with over 600 community members at the 2023 Jade District International Night Market, held at Portland Community College SE Campus. The Market is organized by the Jade District.



Top: A community member fills out an online survey with help from a PBOT staffer.
Bottom: PBOT staffs a table at the 7th Annual Jade District International Night Market event.

Multicultural Kids Festival (August 20, 2023)

PBOT engaged with over 250 youth and families at the Multicultural Kids Festival, organized by the Slavic Community Center of NW, and held at Ventura Park.

Parkrose Pedal with Safe Routes to School (October 7, 2023)

Parkrose Elementary School in NE Portland hosted a bicycling and pedestrian-focused event to learn and feel more comfortable with getting to and from school. Working with PBOT, Parkrose temporarily closed residential streets and created a map to bike from Parkrose around nearby neighborhoods. Approximately 119 people participated in the event.

Left: Students and other participants awaiting the bicycle ride at Parkrose Elementary.
Right: Students and other participants riding along the Parkrose Pedal bicycle route on a sunny summer day.



Around the World in 82nd Dishes 5k Run (October 21, 2023)

PBOT promoted the 82nd Avenue Business Association's Around the World in 82nd Dishes 5k Run in our biweekly newsletter and website. PBOT provided staffing support and spoke with approximately 20 participants and organization representatives about current and future construction on 82nd Avenue.



Dia De Los Muertos at the Portland Mercado (November 1 - 2, 2023)

PBOT sponsored Hacienda CDC's Annual Dia De Los Muertos this year held at the Portland Mercado, engaging over 200 people. This was a way to learn more about Vision Zero's program and ask questions about the current and future access and safety improvements on 82nd Avenue.



Neighborhood Associations, Business Associations, and Advisory Groups

(February – November 2023)

PBOT Building a Better 82nd staff presented to or attended 14 meetings.

- 82nd Avenue Business Association Roundtable Presentation (February 23, 2023)
- Meeting with Jade District Leadership (March 8, 2023)
- Safe Routes to School walk with Marysville Elementary parents (March 10, 2023)
- Joint Bicycle/Pedestrian Advisory Committee (March 14, 2023)
- Major Maintenance presentation to the 82nd Avenue Community Advisory Group (March 22, 2023)
- Roseway Neighborhood Association (April 11, 2023)
- 82nd Avenue Business Owner Focus Group (April 19, 2023)
- McDaniel PTA Meeting (April 25, 2023)
- Annual 82nd Business Association meeting (May 25, 2023)
- Multnomah County Pedestrian Advisory Committee Walk (June 20, 2023)
- Freight Advisory Committee (May 4, 2023)
- Powellhurst Gilbert Neighborhood Association (June 27, 2023)
- East Portland Chamber of Commerce (July 19, 2023)
- 82nd Avenue Business Association Roundtable Presentation (November 30, 2023)



PBOT's Building a Better 82nd Avenue staff table at an event and speak with community members about upcoming improvements.

Public Information Products

30% Draft Concept Design (Published March 2023)

PBOT released a 30% draft concept design to the public and solicited feedback. As part of the design process, PBOT staff engaged with property owners and residents along the corridor. The design concept was translated into the following languages:

- Chinese (simplified): 中文
- Russian: Русский
- Spanish: Español
- Vietnamese: Tiếng Việt

82nd Avenue Critical Fixes: Major Maintenance Project

March 2023 Draft Concept Design

Project Goals

- Provide safe and comfortable places for people to cross 82nd Avenue
- Reduce the risk of serious injuries and fatalities for all people traveling
- Improve accessibility
- Address maintenance needs
- Mitigate the impact of extreme heat events

Planned Improvements

- Signals
- New or Upgraded Crossings
- Medians
- Trees
- Repaving
- ADA Curb Ramps
- Street Lighting
- Signal Technology Upgrades

Learn More
Visit the project website at www.portland.gov/82nd-MM

Examples of Planned Improvements

- Trees** (Tree icon)
- Medians** (Median icon)
- New or Upgraded Crossings** (Crossing icon)

The City of Portland ensures meaningful access to City programs, services, and activities to comply with Civil Rights Title VI and ADA Title II laws and reasonably provides: translation, interpretation, modifications, accommodations, alternative formats, auxiliary aids and services. To request these services, contact the Portland Bureau of Transportation at 311 (503) 823-4000, for Relay Service & TTY: 711.

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82nd Avenue Critical Fixes: Major Maintenance Project

SE 82nd Avenue: NE Fremont Street to NE Siskiyou Street

NE Fremont Improvements

- Signal reconstruction
- Traffic separators and median islands north and south of intersection reduce risk of serious and fatal crashes
- Protected left turn lanes on Fremont Street improve safety
- Sidewalk reconstruction on Fremont Street east of 82nd Avenue

NE Klickitat Improvements

Separate project, construction begins 2023

- New signalized pedestrian crossing and median island improves pedestrian safety and comfort
- Right turns permitted, vehicle left turns restricted. Vehicle through traffic restricted on Klickitat.

NE Siskiyou Improvements

- Signal reconstruction
- Right turn lanes on Siskiyou Street removed to improve safety

NE Klickitat Mid-Block Improvements

- New median island provides safety benefits and opportunity to plant trees

Key

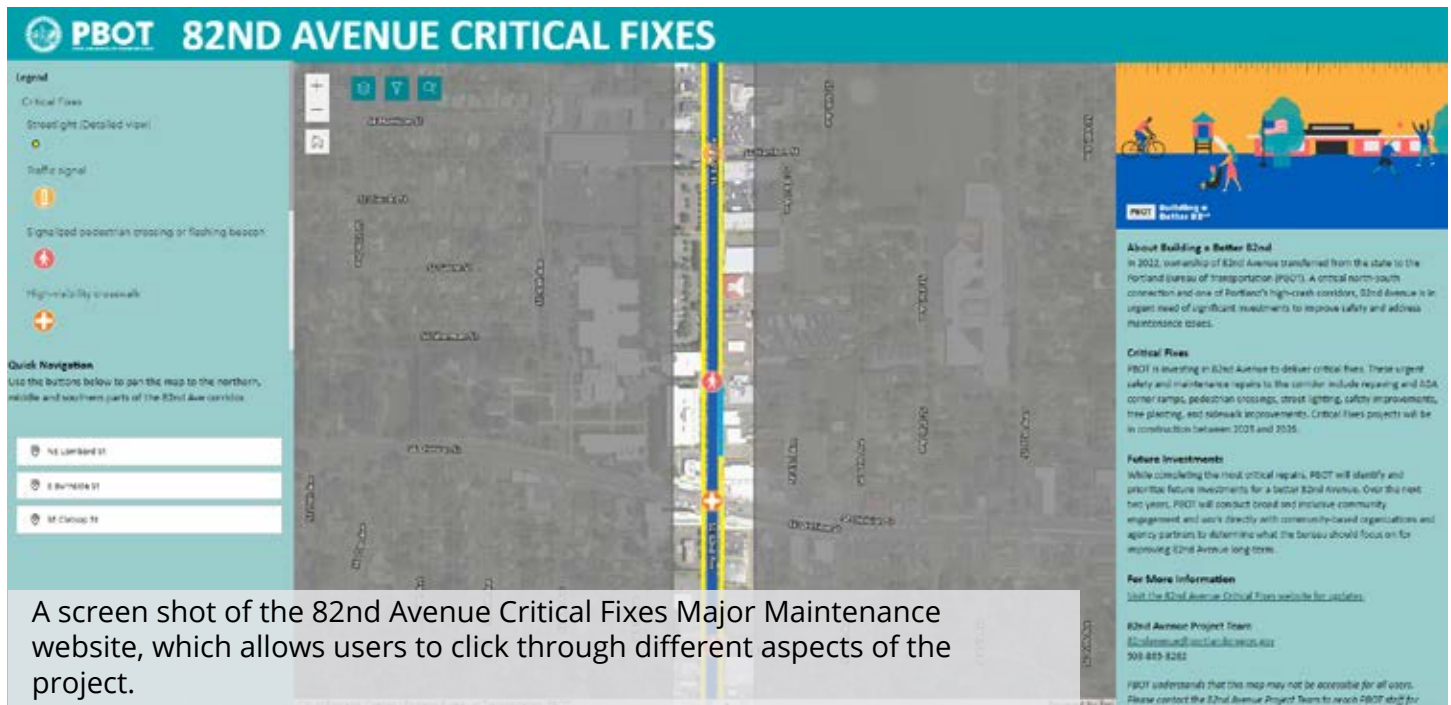
- Repaving
- Median Island
- Sidewalk Widening
- Trees
- ADA Curb Ramps
- Signal Reconstruction
- New / Upgraded Crossing
- Tree Planting Opportunity

Design concepts are not drawn to scale and are subject to change.

Building a Better 82nd

Critical Fixes Interactive Map (Published April 2023)

PBOT published an online interactive map to show all the near-term 82nd Avenue projects that will be constructed between 2023 and 2026.



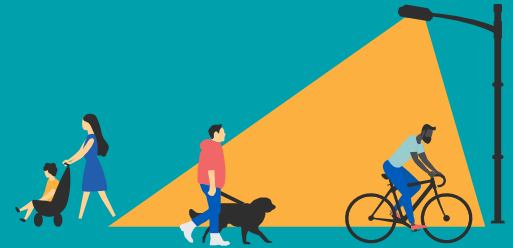
E-Newsletters

PBOT's 82nd Avenue team sent bi-monthly e-newsletters to subscribers with design and construction updates, community event opportunities, and opportunities to comment on 82nd Avenue projects and plans. In total, 20 e-newsletters were sent to our subscriber list of over 2,000 community members (including the 1,000 new people who subscribed in 2023!).

View the e-newsletter archive online at portland.gov/transportation/planning/82nd-avenue/news.

What's next?

82nd Avenue Major Maintenance Project



Construction for some of the Critical Fixes projects, including several pedestrian crossings and street lighting, began in 2023 and will continue through 2025.

In winter 2024, the public is invited to provide comments on the 60% Major Maintenance Concept Design. The Major Maintenance Project will finalize design in spring and begin construction in summer 2024.

In the first six months of construction, the Major Maintenance Project will address underground sewer work, utility conflicts, and ADA ramp construction.

Beyond the Critical Fixes investments, more improvements will be coming to 82nd Avenue through the 82nd Avenue Civic Corridor Investment Strategy.

For the latest information about the 82nd Avenue Critical Fixes: Major Maintenance Project, visit: portland.gov/82nd-MM.

82nd Avenue Major Maintenance Project Timeline

◀ 2023 - 2024 ▶

◀ 2024 - 2025 ▶

| Winter | Spring | Summer | Fall | Winter |

**60% Design
Public
Comment
Period**

**Finalize
Designs**

**Construction
Contract**
Goes to City Council
for Approval

Construction Begins
Underground Sewer
& Utility Work

**Construction
Continues**
Underground
Sewer
& Utility Work
ADA Ramps

Questions or comments?

Contact us at:

- ▶ 82ndavenue@portlandoregon.gov
- ▶ 503-865-8282

Learn more at portland.gov/82nd-avenue



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