

# Frequently Asked Questions

| Rev. March 2022

The Bull Run Treatment Projects will produce cleaner, safer water to protect public health and comply with federal and state drinking water regulations. The projects include a new water filtration facility and associated pipelines, as well as improved corrosion control facilities.

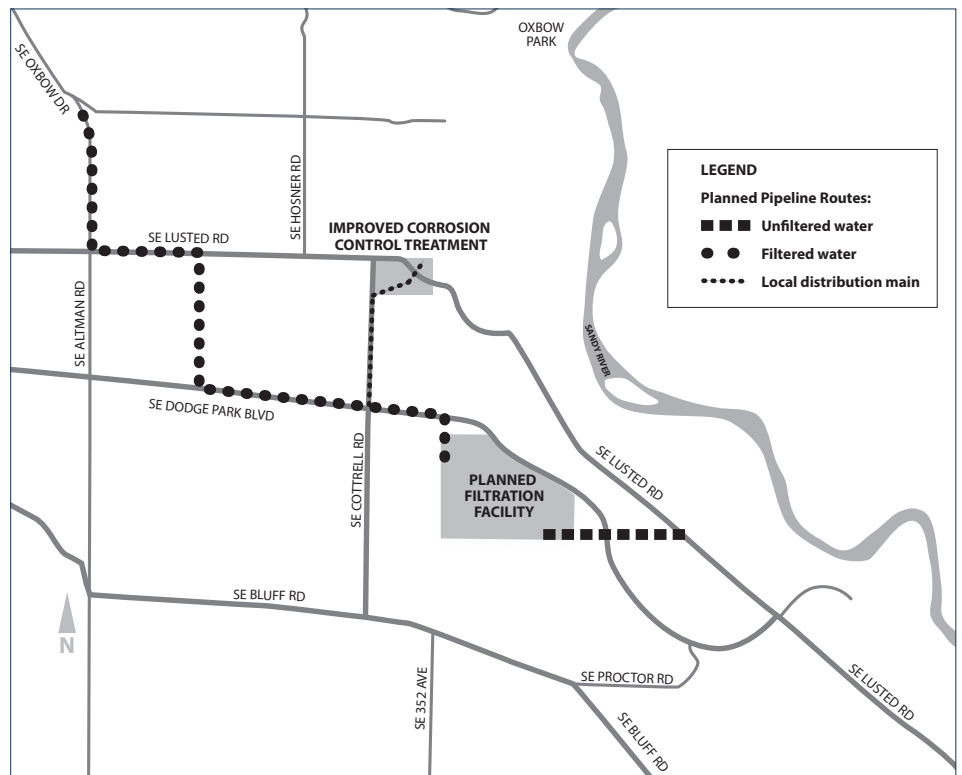
## Why are the projects needed?

Both projects will help us comply with federal and state safe drinking water regulations.

- **Improved Corrosion Control Treatment** will protect public health by making Bull Run water less corrosive to lead and other metals found in some home and building plumbing.
- **Bull Run Filtration** will remove *Cryptosporidium* and other potential contaminants from the Bull Run supply, producing cleaner, safer drinking water for nearly one million people.

## When will the improved corrosion control be built?

Construction is underway at our Lusted Hill facility on the corner of SE Cottrell Road and SE Lusted Road. We're on track to complete the project by April 2022 to achieve our compliance deadline with the Oregon Health Authority.



## When will the filtration facility and pipelines be built?

We're currently designing the filtration facility and pipelines and expect to start construction mid-2023. We're on track to complete the project by September 2027 to meet our compliance deadline with the Oregon Health Authority. We'll have more details to share about construction activities and the schedule after we complete design.

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## **Will the community have input on filtration facility design and operation?**

We've used community input to help develop a Good Neighbor Agreement and inform initial design choices, including:

- Preferred architectural styles for facility structures to be consistent with the character of the surrounding area
- Preferred landscaping strategies for site edges to help buffer and screen views of the facility from nearby properties
- Preferred routes for new pipelines to connect the facility to the existing system

## **What is the Good Neighbor Agreement?**

The Bull Run Filtration Good Neighbor Agreement reflects our commitments to site neighbors through design, construction, and operation of the future filtration facility.

The agreement outlines the steps we're taking to:

- Design a filtration facility that adapts to the community
- Minimize impacts during construction
- Continue to be a good neighbor once the facility is operating
- Keep neighbors informed

## **How large is the filtration facility footprint?**

We expect the main facility may use roughly 50 acres of the 95-acre site. The site layout also includes elements like access roads, setbacks, environmental buffers, and view buffers.

## **What filtration facility lighting is planned?**

We'll use design best practices to help minimize nighttime impacts to neighboring properties and wildlife. This includes using fully shielded fixtures to direct light downward and limiting exterior lighting to areas needed for operational safety and security.

## **Will the filtration facility have off-site noise impacts?**

We'll use noise-limiting design measures for pumps, equipment, and facility processes to help reduce potential off-site sound impacts and meet applicable local ordinances. We'll also leverage landforms and landscaping where possible to help block sounds.

## **How much traffic will there be during the filtration facility construction and operation?**

We don't expect appreciable traffic impacts during ongoing operation. For construction, early estimates from the project preplanning efforts suggested 116,000 total truck trips over the span of four to five years. As design progresses, we'll review and refine these estimates and look at sequencing construction activities to help reduce disruption to local roads.

## **How can I stay up to date?**

We're committed to keeping our neighbors informed and involved through open houses and events, mailings, email, website updates, door hangers, and other ways to stay engaged.

We share monthly updates through the Bull Run Treatment Projects e-newsletter. We're also holding quarterly neighbor information sessions to share project progress as design moves forward.

## **How can I learn more?**

The Bull Run Filtration Neighbor information webpage includes information about the Good Neighbor Agreement along with links to:

- Project e-newsletter sign up
- Construction activity updates
- Upcoming community events
- Frequently asked questions



**Visit:** [portland.gov/FiltrationNeighbor](http://portland.gov/FiltrationNeighbor)

**Contact:** Bonita Oswald, Portland Water Bureau Project Communications

503-865-6039 or [bullrunprojects@portlandoregon.gov](mailto:bullrunprojects@portlandoregon.gov)