



**Portland  
Housing Bureau**  
Rental Services Office

# COVID-19 Renter Protections

## Deferred Rent Payment Deadlines



Rent and charges accrued from **April 1–September 30, 2020** need to be paid by **March 31, 2021**

House Bill 4213



Rent and charges accrued from **October 1–January 8\*, 2021** need to be paid by **July 9\*, 2021**

Mult. Co. Ordinance 1287

\*unless otherwise extended

## Rental Services Office Helpdesk

PHONE 503-823-1303

EMAIL [rentalservices@portlandoregon.gov](mailto:rentalservices@portlandoregon.gov)

ONLINE [portland.gov/rso](http://portland.gov/rso)

HOURS Mondays, Wednesdays & Fridays  
9–11:00AM and 1–4:00PM

## Additional Information

**Between April 1, 2020  
and January 8, 2021:**

- No late fees or penalties can be charged for nonpayment of rent
- Landlords cannot terminate the rental agreement due to nonpayment of rent
- Tenant is not required to provide documentation about loss of income to their landlord
- All tenants within Multnomah County and City of Portland qualify
- Landlords cannot terminate the rental agreement without cause in most cases
- Entering a payment plan for accrued rents is voluntary
- Rent is deferred under these protections, not forgiven, tenant is still liable
- If landlord doesn't comply with state or local protections, contact a legal professional to discuss options

