



# ProjectDox on Android

The City of Portland recommends using the Microsoft Edge browser on Android for the best experience with ProjectDox, though ProjectDox works just as well with Chrome. You can also use Firefox and possibly other browsers, as well, if you prefer.

Most browsers—including the ones noted—require a minor settings change in order to use ProjectDox. This document will walk you through the simple process of configuring and using all of these major browsers for the fastest, easiest experience of working with ProjectDox on Android tablets.



All information is current as of the date of this writing, identified in the footer of this page. Mobile apps—especially web browsers—update frequently, so a newer version of your browser may look and/or act slightly different than described herein.

## CONTENTS

- Microsoft Edge** ..... 2
  - Install Edge ..... 2
  - Use ProjectDox in Edge ..... 3
  - Enable ProjectDox Pop-Ups in Edge ..... 5
  - Clear Browsing Data in Edge ..... 6
- Chrome** ..... 7
  - Install Chrome ..... 7
  - Use ProjectDox in Chrome ..... 8
  - Enable ProjectDox Pop-Ups in Chrome ..... 10
  - Clear Browsing Data in Chrome ..... 11
- Firefox** ..... 12
  - Install Firefox ..... 12
  - Use ProjectDox in Firefox ..... 13
  - Enable ProjectDox Pop-Ups in Firefox ..... 15
  - Clear Browsing Data in Firefox ..... 16
- Tips for All Browsers** ..... 17



MICROSOFT EDGE



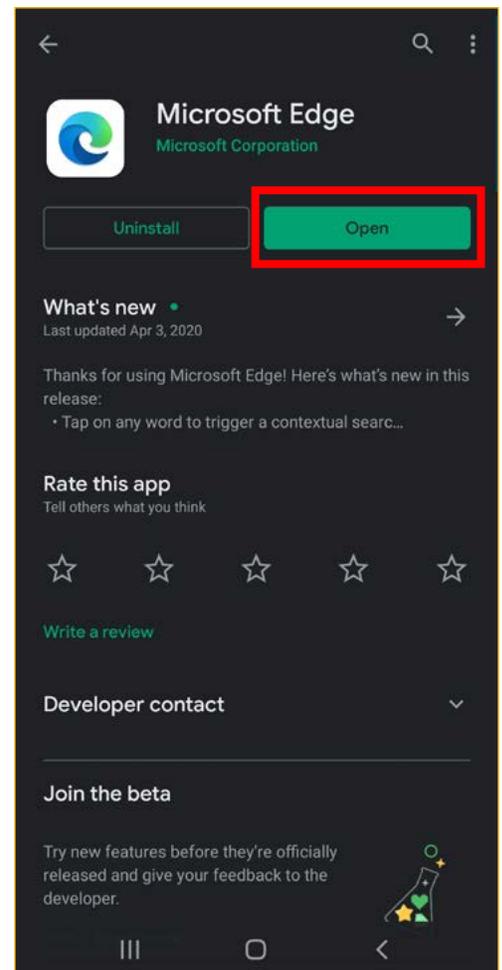
Microsoft Edge is the preferred web browser for using ProjectDox on Android. The interface will be more compatible when uploading and editing projects.

INSTALL EDGE



Follow these instructions to install Microsoft Edge on your Android tablet.

- 1 **Open** the Play Store app.
- 2 **Tap** in the Search for Apps & Games bar and **type: Microsoft Edge**
- 3 When the app page comes up, **tap** the Install button. If you are presented with a list of applications instead, **tap** the most likely one, and then **tap** Install.
- 4 When the installation is finished, **tap** the Open button to launch Edge.
- 5 **Optional:** To make Edge your device's default browser for all web browsing, follow [the instructions here](#).



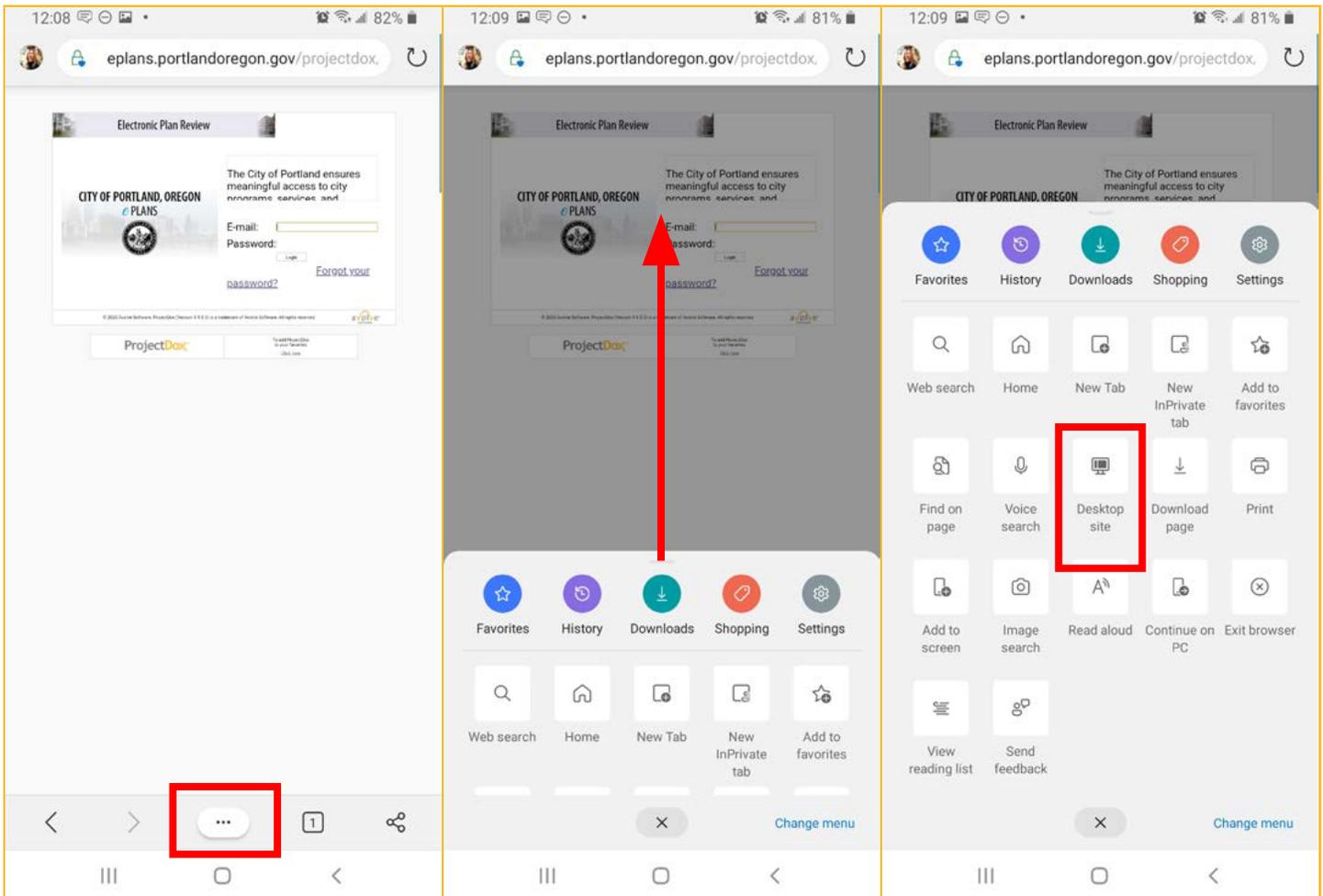
Some Android devices, like those made by Samsung or Amazon, encourage, or require, you to use their own app stores. The directions are similar among all app stores.



### USE PROJECTDOX IN EDGE

Although you may also need to enable pop-ups (see below), ProjectDox will run inside Edge with full features, including measurement tools and adding and editing Changemarks, using Chrome's **Request Desktop Site** function. The following instructions show you how to do that.

- 1 Visit <https://eplans.portlandoregon.gov> in Chrome or simply [tap here](#).
- 2 Open Edge's Menu by tapping on the button with the three horizontal dots in the bottom-center of the window.
- 3 Initially, the Menu only shows some of the options. **Tap and gently drag it upward** to reveal the rest of the settings.



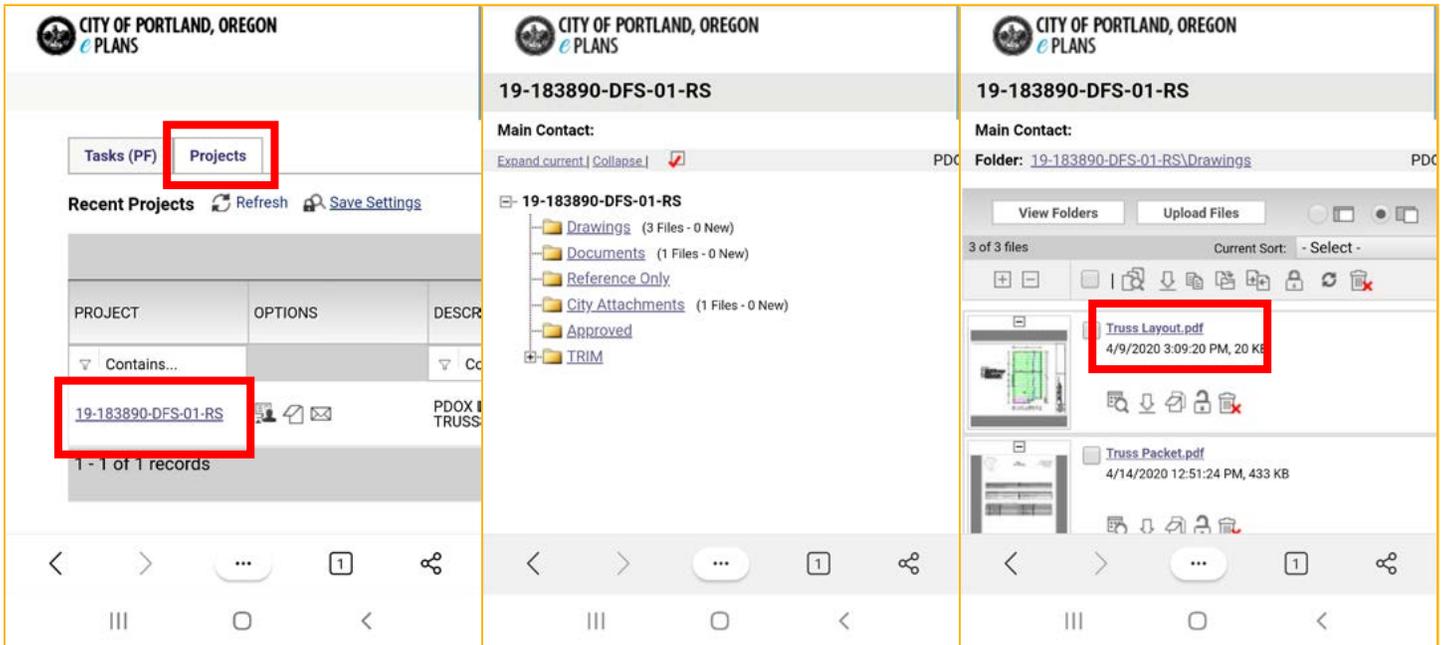
- 4 Tap to the Desktop Site button. Edge will automatically reload the ProjectDox login page.
- 5 Log into ProjectDox.



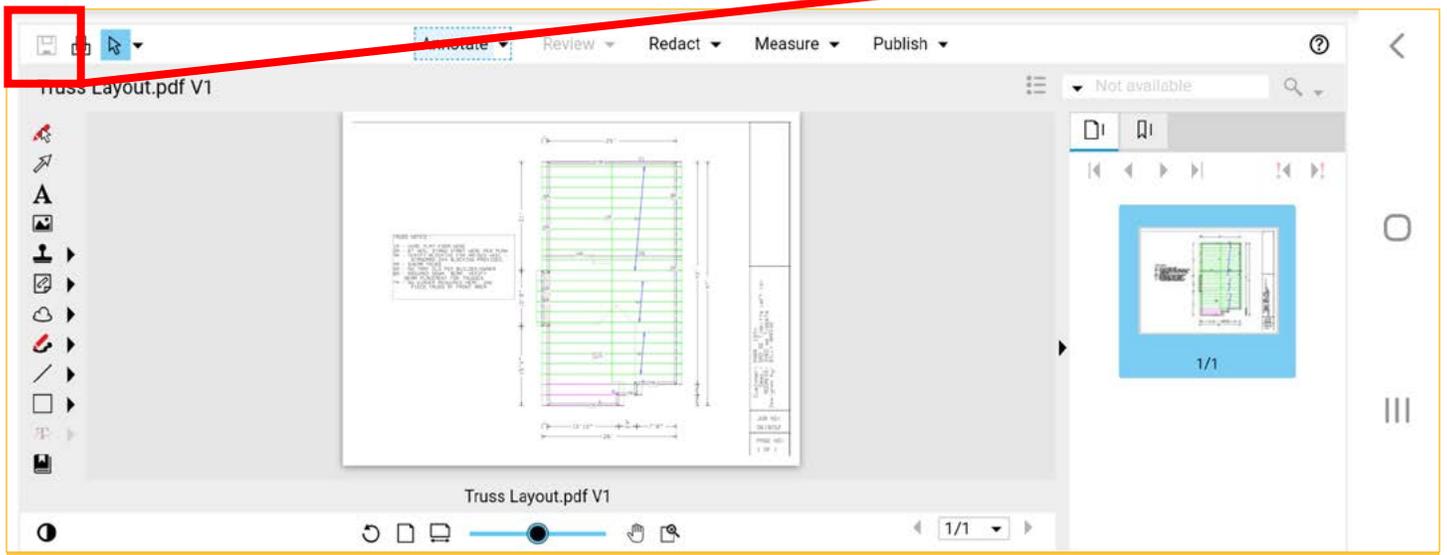
# QUICK STEPS PDX ePLANS

# FOR APPLICANTS

- 6 Tap the **Projects** tab and open the project desired by **tapping on the project title.**
- 7 Tap the **folder** on the left containing the document you wish to view.
- 8 Then tap the correct **document** to open it in ProjectDox Viewer.



- 9 Interact with the document and use ProjectDox Viewer as you would on a full-sized computer or laptop.
- 10 Remember to **save** the document if you have made any changes or additions to it by **tapping the small Save icon in the top-left corner of ProjectDox Viewer.**

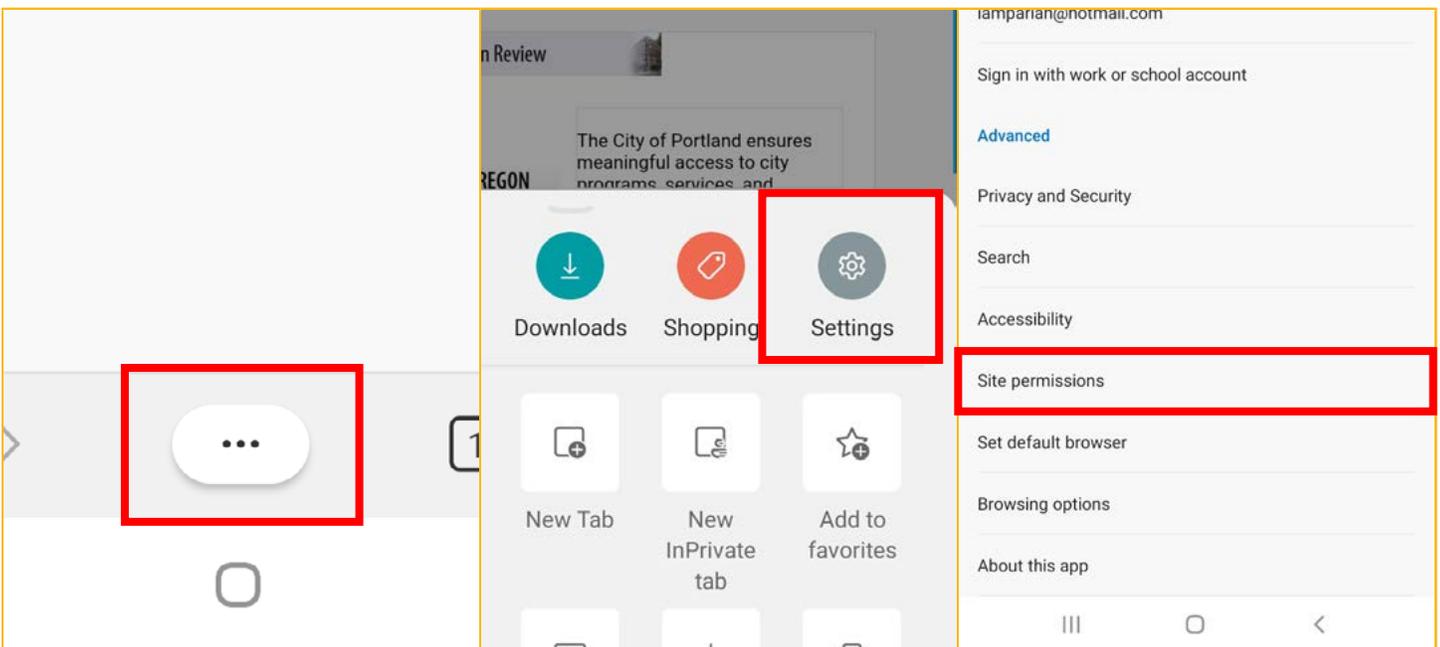




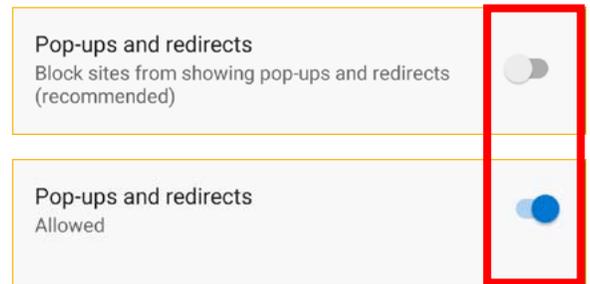
ENABLE PROJECTDOX POP-UPS IN EDGE

ProjectDox opens some areas as pop-up windows or tabs. If you tap on something in ProjectDox and nothing seems to happen, it's likely that Edge is blocking ProjectDox from opening a pop-up window. You will need to enable pop-ups within Edge.

- 1 **Open** Edge's Menu by tapping on the button with the three horizontal dots in the bottom-center of the window.
- 2 **Tap Settings** at the top of the Menu.
- 3 **Scroll down** to the Advanced section and **tap** on Site Permissions.



- 4 **Tap** Pop-ups and Redirects.
- 5 If the Pop-ups and Redirects control on the right is grey, then pop-ups are disabled. **Tap** it to move the switch to the right and turn it blue, thus enabling pop-ups.
- 6 **Tap** the arrow-like back button in the top-left corner until you're out of Menu entirely.

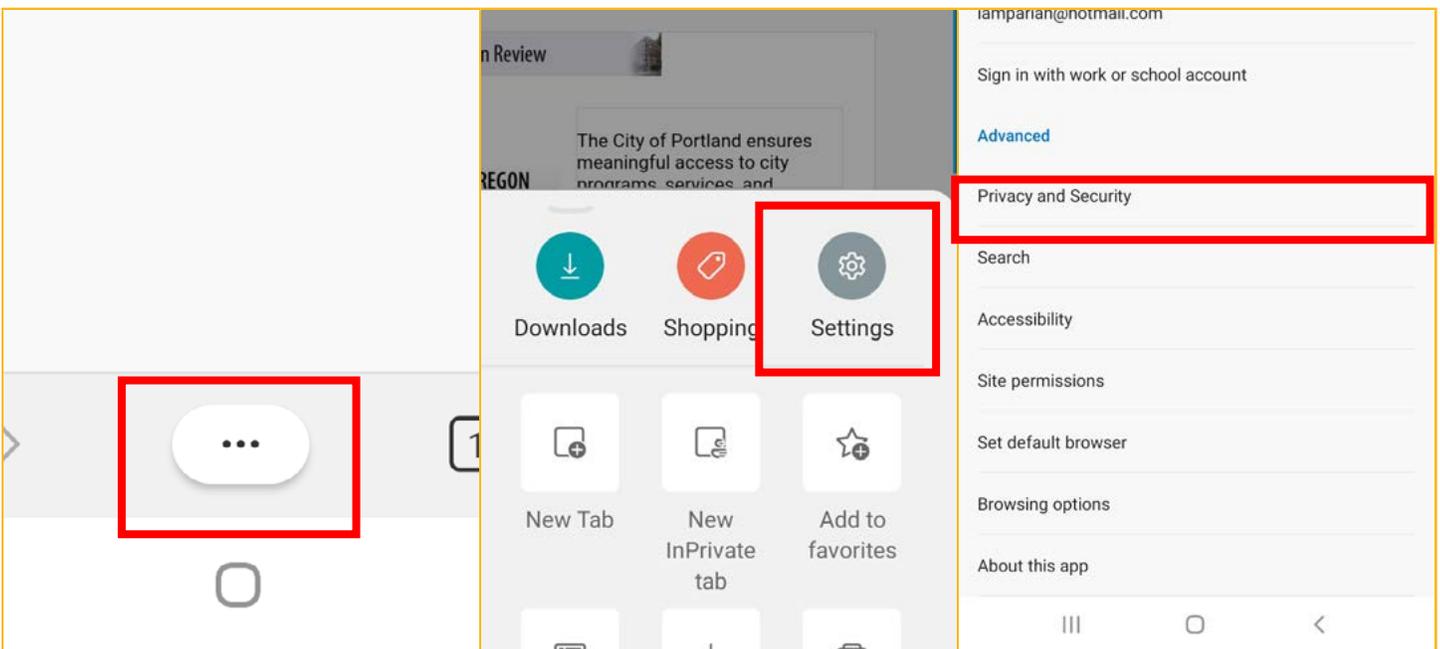




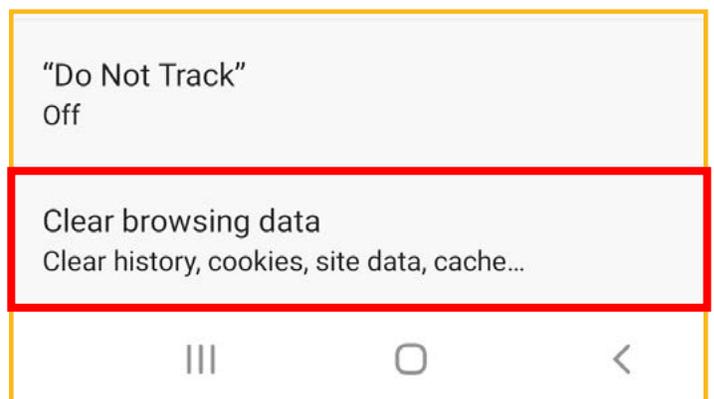
CLEAR BROWSING DATA IN EDGE

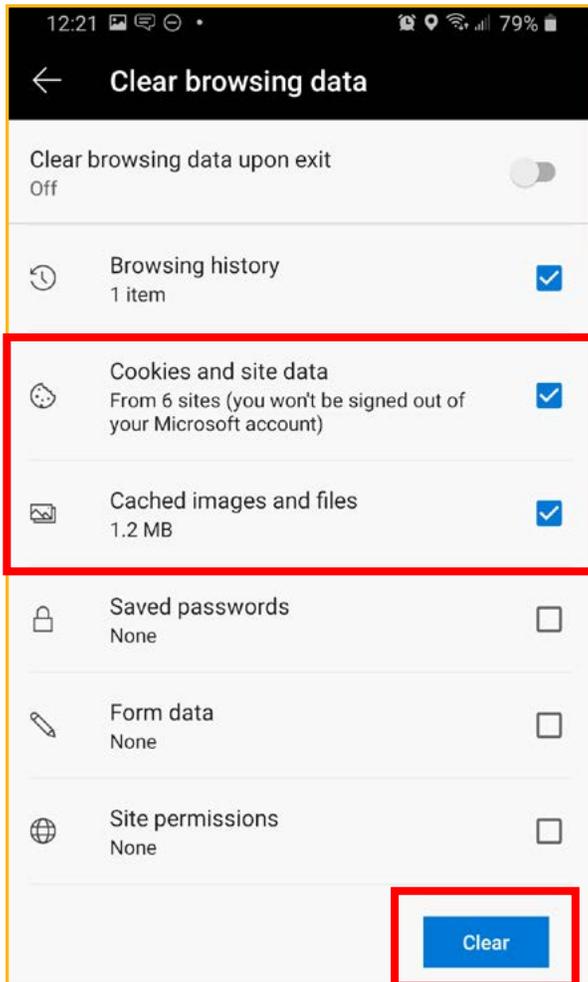
Most problems with ProjectDox occur because pop-ups are disabled, which is addressed above, or because old web browsing data needs to be cleared out. Follow these instructions to clear Edge’s browser cache, cookies, history, and other website data.

- 1 **Open** Edge’s Menu by tapping on the button with the three horizontal dots in the bottom-center of the window.
- 2 **Tap Settings** at the top of the Menu.
- 3 **Scroll down** to the Advanced section and **tap** on Privacy and Security.



- 4 At the bottom of the Privacy and Security screen, **tap** Clear Browsing Data.





- 5 If **Cookies and Site Data** and **Cached Images and Files** have checkmarks beside them, **tap** the Clear button. If **Cookies and Site Data** and **Cached Images and Files** do *not* have checkmarks beside them, first **tap** those items to select them, and then **tap** the Clear button.

Clearing Browsing History is optional and will not impact the performance of ProjectDox either way.

### CHROME

Although the City of Portland recommends using Microsoft Edge for accessing ProjectDox, Chrome can be used just as well.



### INSTALL CHROME

Depending on the manufacturer and version of your Android tablet, Chrome might already be your default browser, or you may choose to install it. If it isn't already installed, and you'd like to use it for accessing ProjectDox, follow these instructions.



Some Android devices, like those made by Samsung or Amazon, encourage, or require, you to use their own app stores. The directions are similar among all app stores.

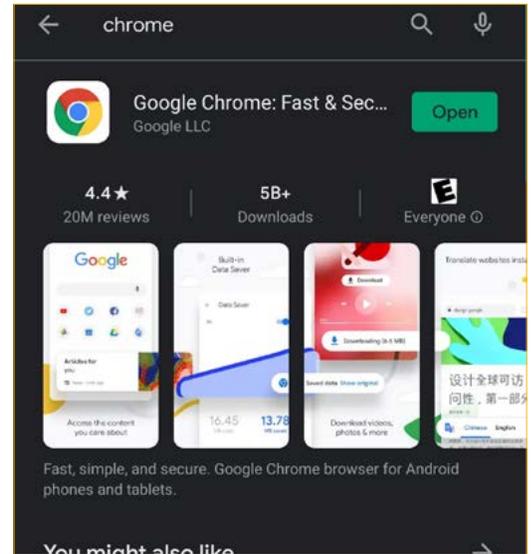




## PDX ePLANS



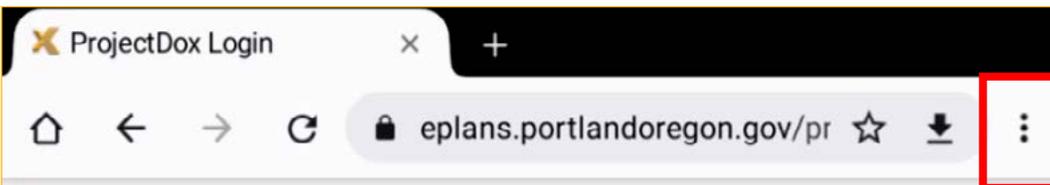
- 1** Open the Play Store app.
- 2** Tap in the Search for Apps & Games bar and type: **Chrome**
- 3** When the app page comes up, tap the Install button. If you are presented with a list of applications instead, tap the most likely one, and then tap Install.
- 4** When the installation is finished, tap the Open button to launch Chrome.
- 5** **Optional:** To make Chrome your device's default browser for all web browsing, follow [the instructions here](#) from Google.



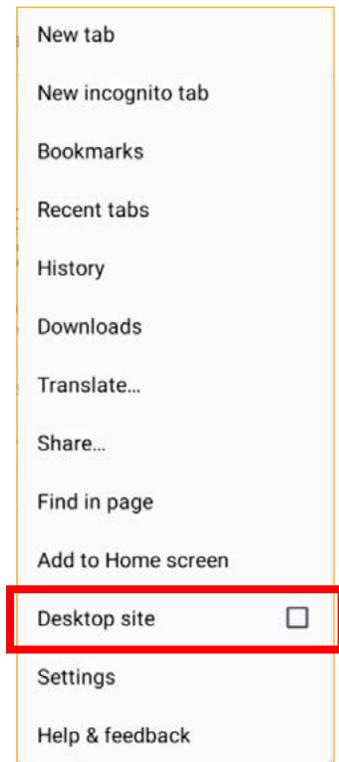
### USE PROJECTDOX IN CHROME

Although you may also need to enable pop-ups (see below), ProjectDox will run inside Chrome with full features, including measurement tools and adding and editing Changemarks, using Chrome's **Request Desktop Site** function. The following instructions show you how to do that.

- 1** Visit <https://eplans.portlandoregon.gov> in Chrome or simply [tap here](#).
- 2** Open Chrome's More menu displayed in the top-right corner of as three vertical dots.



- 3** Tap to enable Desktop Site. Chrome will automatically reload the ProjectDox login page.
- 4** Log into ProjectDox.



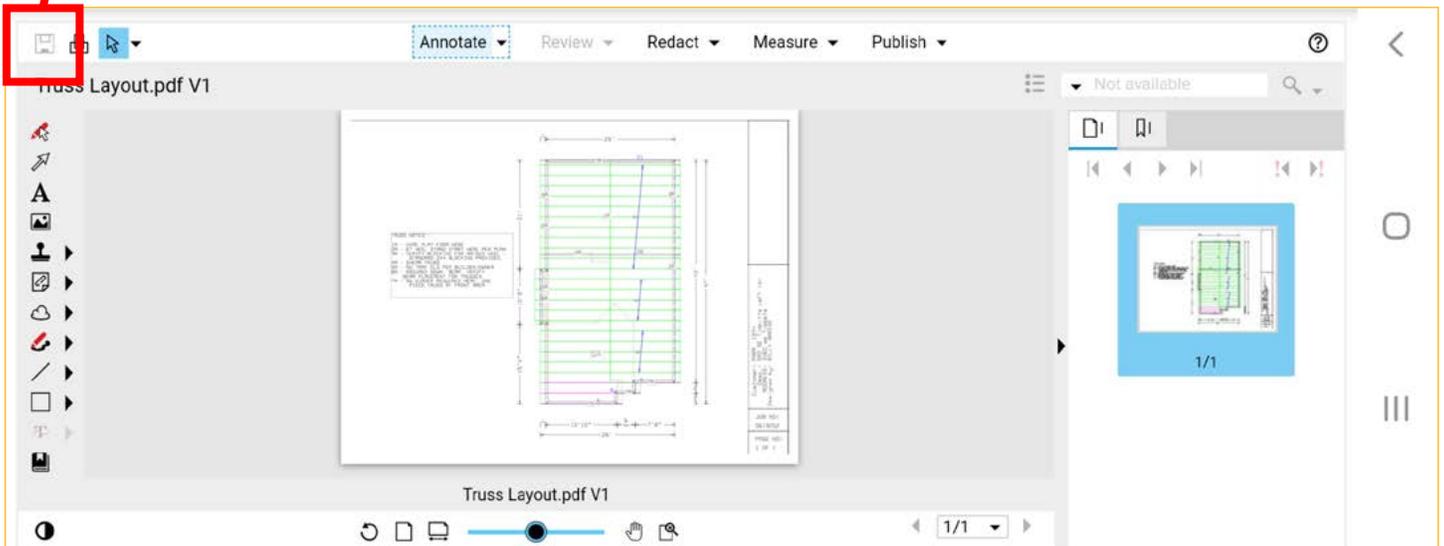


## PDX ePLANS

- 5 Tap the **Projects** tab and open the project desired by **tapping on the project title.**
- 6 Tap the **folder** on the left containing the document you wish to view.
- 7 Then tap the correct **document** to open it in ProjectDox Viewer.



- 8 Interact with the document and use ProjectDox Viewer as you would on a full-sized computer or laptop.
- 9 Remember to **save** the document if you have made any changes or additions to it by **tapping the small Save icon in the top-left corner** of ProjectDox Viewer.

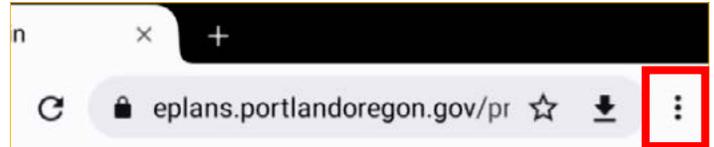




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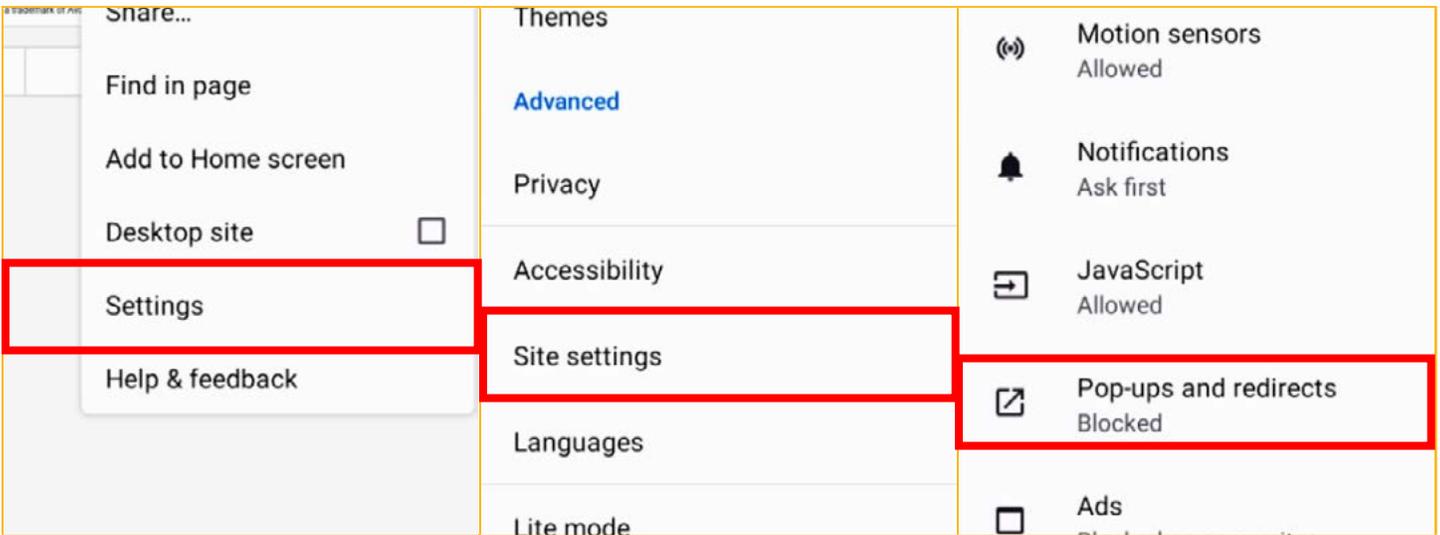
1 Tap Chrome's More menu, which is the button with three horizontal dots in the top-right corner of Chrome.



2 Tap Settings near the bottom of the menu.

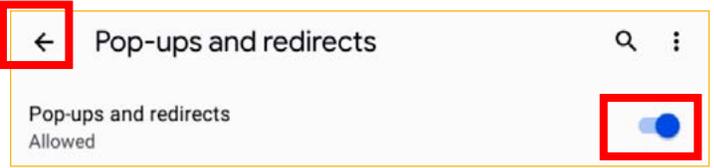
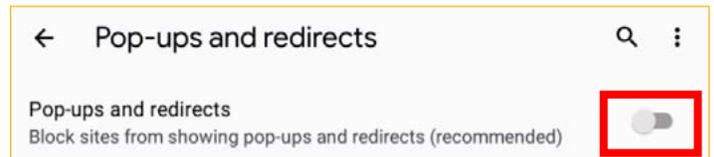
3 In the resulting Settings dialog box, scroll down to, and tap on, Site Settings.

4 Tap on Pop-ups and Redirects.



5 If the control beside Pop-ups and redirects is grey, tap it to turn the control on, thus allowing Pop-ups.

6 Tap the Back arrow until you're out of Settings and the More menu entirely.

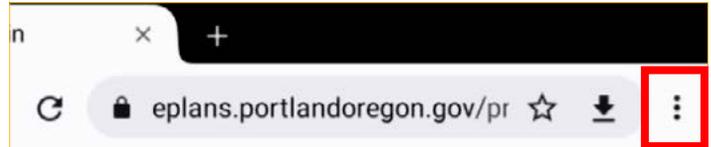




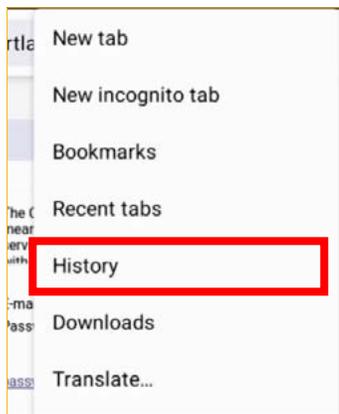
CLEAR BROWSING DATA IN CHROME

Most problems with ProjectDox occur because pop-ups are disabled, which is addressed above, or because old web browsing data needs to be cleared out. Follow these instructions to clear Chrome’s browser cache, cookies, history, and other website data.

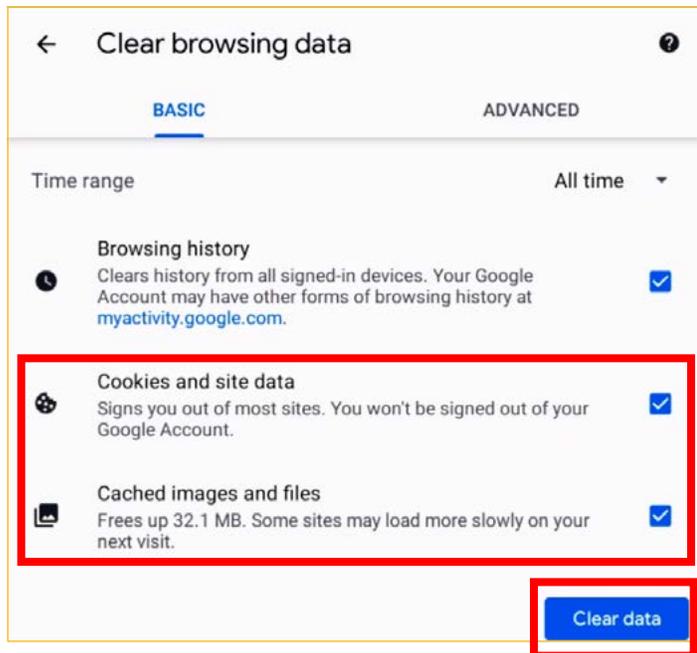
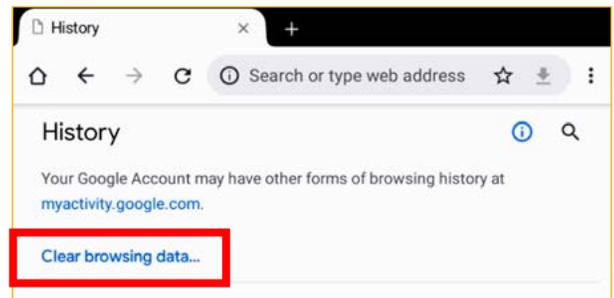
1 Tap Chrome’s More menu, which is the button with three vertical dots in the top-right corner of Chrome.



2 Tap History.



3 Toward the top of the History dialog, tap Clear Browsing Data.



4 If Cookies, Site Data and Cached Images and Files have checkmarks beside them, tap Clear Browsing Data. If Cookies, Site Data and Cached Images and Files do not have checkmarks beside them, first tap those items to select them, and then tap Clear Browsing Data. Clearing Browsing History is optional and will not impact the performance of ProjectDox either way.



FIREFOX



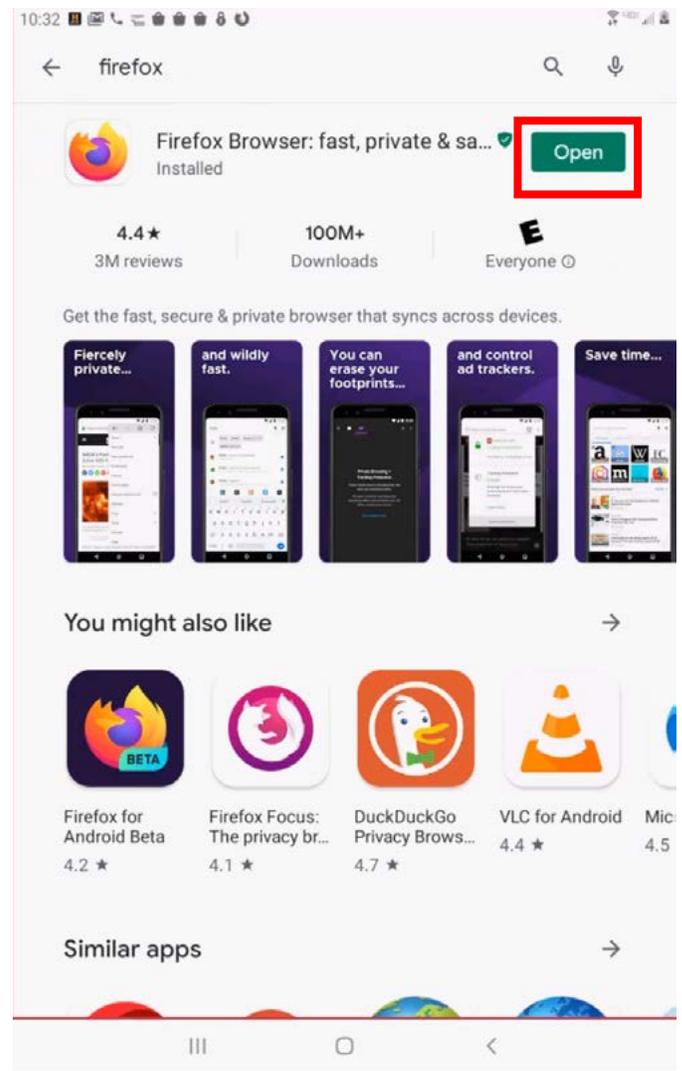
Many people prefer the Mozilla Firefox browser to Chrome and other browsers. Fortunately, ProjectDox works just as well in Firefox on Android devices as it does in Chrome.

INSTALL FIREFOX

Follow these instructions to install Firefox on your Android tablet.



- 1 **Open** the Play Store app.
- 2 **Tap** in the Search for Apps & Games bar and **type: Firefox**
- 3 When the app page comes up, **tap** the Install button. If you are presented with a list of applications instead, **tap** the most likely one, and then **tap** Install.
- 4 When the installation is finished, **tap** the Open button to launch Firefox.
- 5 **Optional:** To make Firefox your device's default browser for all web browsing, follow [the instructions here](#) from Mozilla.



Some Android devices, like those made by Samsung or Amazon, encourage, or require, you to use their own app stores. The directions are similar among all app stores.

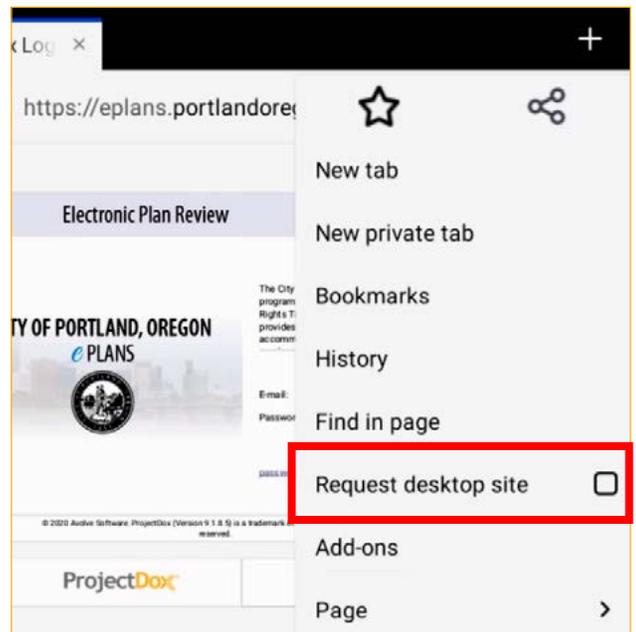
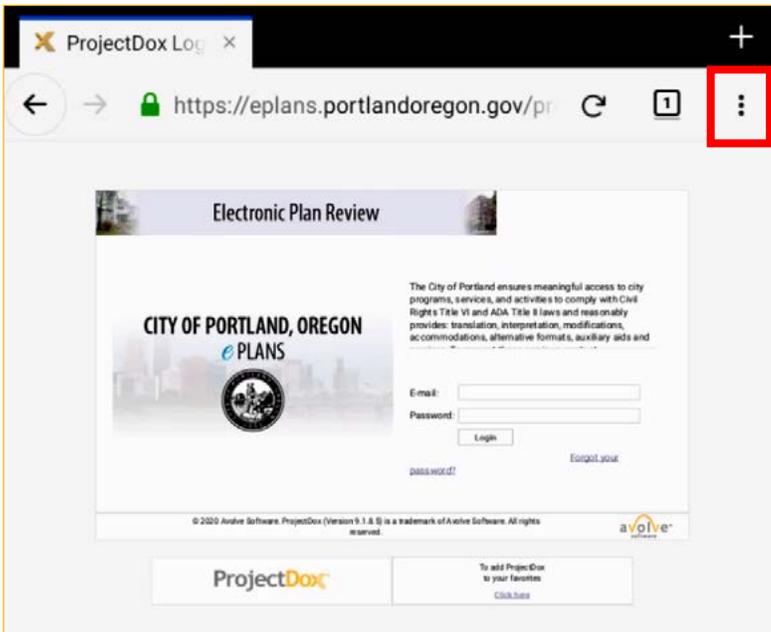




USE PROJECTDOX IN FIREFOX

Although you may also need to enable pop-ups (see below), ProjectDox will run inside Firefox with full features, including measurement tools and adding and editing Changemarks, using Firefox's **Request Desktop Site** function. The following instructions show you how to do that.

- 1 Visit <https://eplans.portlandoregon.gov> in Firefox or simply [tap here](#).
- 2 Open Firefox's Menu displayed in the top-right corner of as three vertical dots.



- 3 Tap Request Desktop Site. Firefox will automatically reload the ProjectDox login page.
- 4 Log into ProjectDox.



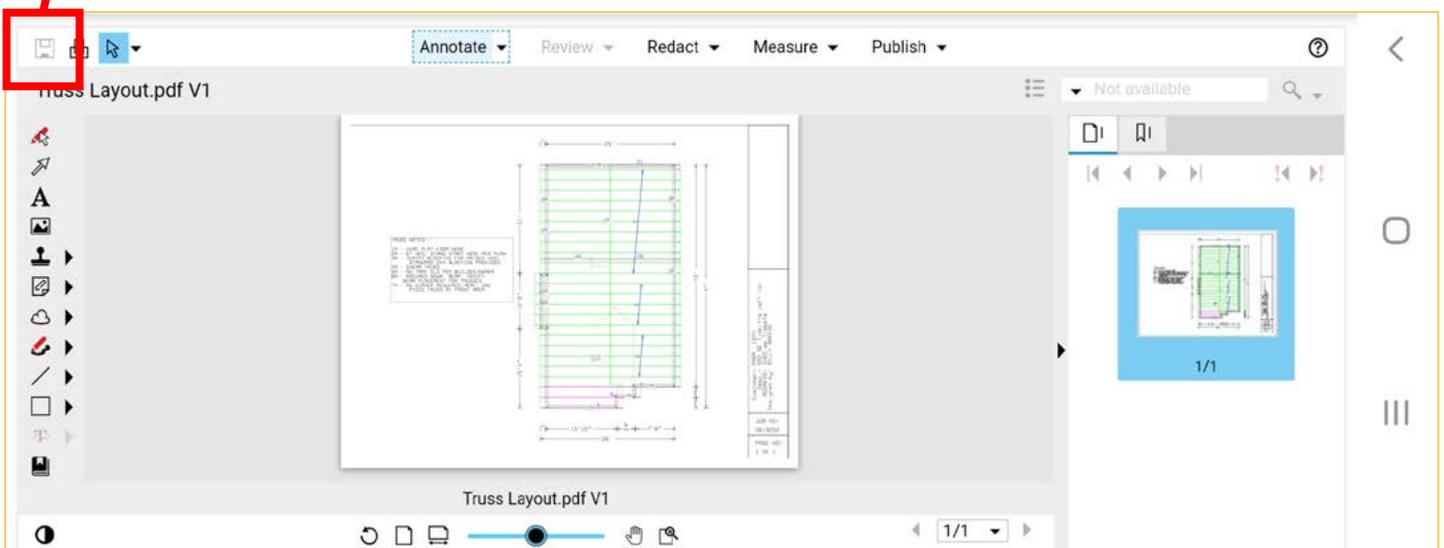
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- 8 **Interact** with the document and use ProjectDox Viewer as you would on a full-sized computer or laptop.
- 9 Remember to **save** the document if you have made any changes or additions to it by **tapping the small Save icon** in the **top-left corner** of ProjectDox Viewer.

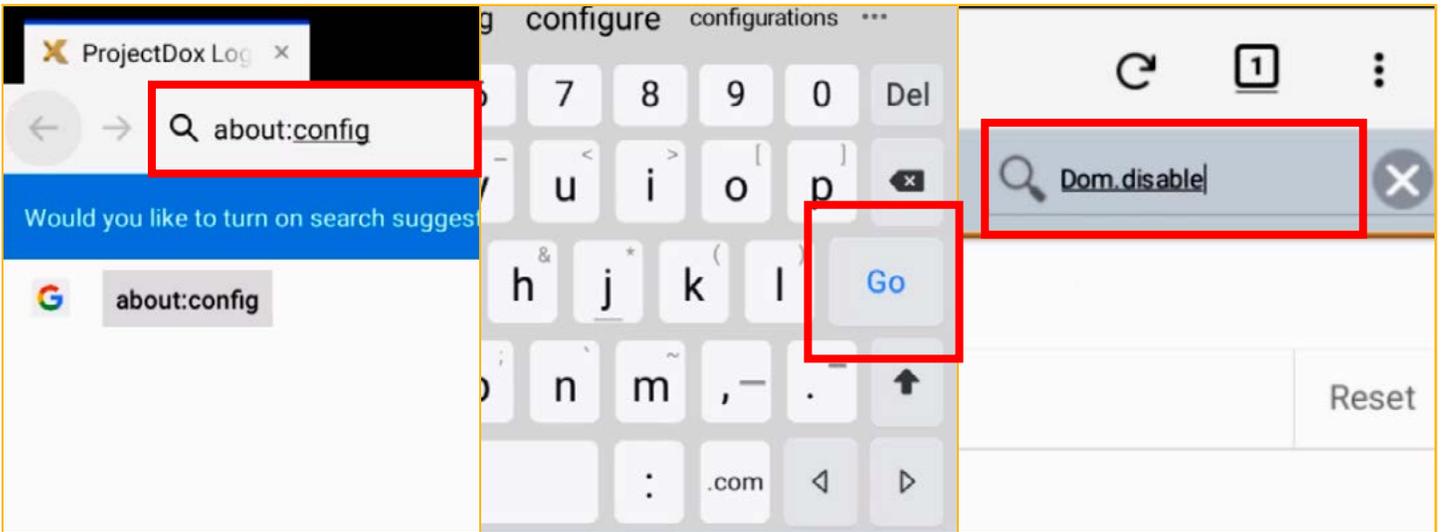




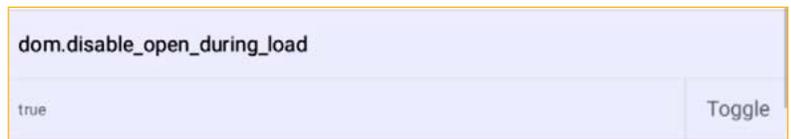
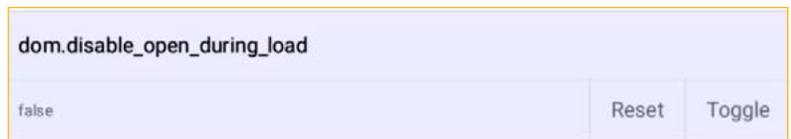
ENABLE PROJECTDOX POP-UPS IN FIREFOX

ProjectDox opens some areas as pop-up windows or tabs. If you tap on something in ProjectDox and nothing seems to happen, it's likely that Firefox is blocking ProjectDox from opening a pop-up window. You will need to enable pop-ups within Firefox.

- 1 **Open** a blank tab in Firefox.
- 2 In the address field of the blank tab, type the following exactly as written, including the colon and no spaces: **about:config**
- 3 **Tap Go** or **Next** on your device's virtual keyboard.
- 4 When the about:config page appears, use the search field below the address bar to search for: **dom.disable**



- 5 In the search results, **locate dom.disable\_open\_during\_load**. If it is set to *False*, **stop** here and **close** the about:config tab; *False* allows pop-ups such as ProjectDox uses.
- 6 If **dom.disable\_open\_during\_load** is set to *True*, which blocks all pop-ups, **tap** Toggle to change its state to *False*.
- 7 **Close** the about:config tab. Changes will be saved automatically.

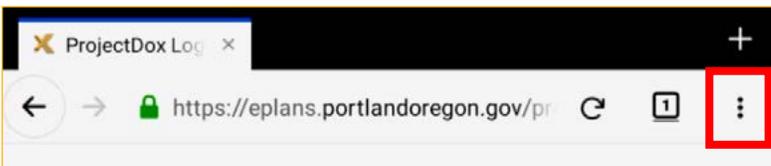




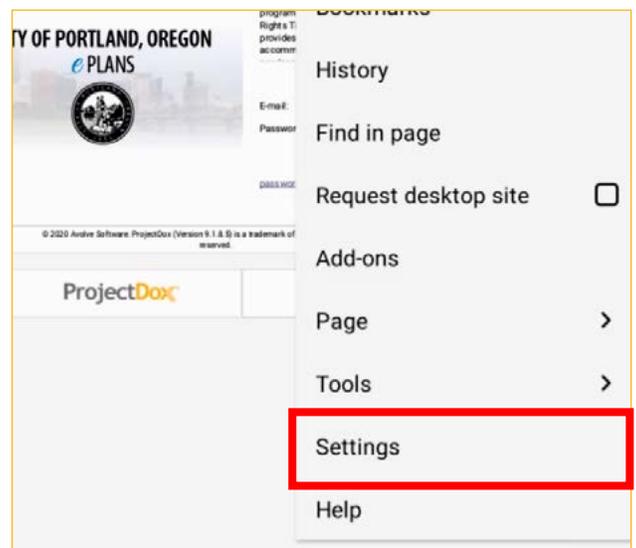
CLEAR BROWSING DATA IN FIREFOX

Most problems with ProjectDox occur because pop-ups are disabled, which is addressed above, or because old web browsing data needs to be cleared out. Follow these instructions to clear Firefox's browser cache, cookies, history, and other website data.

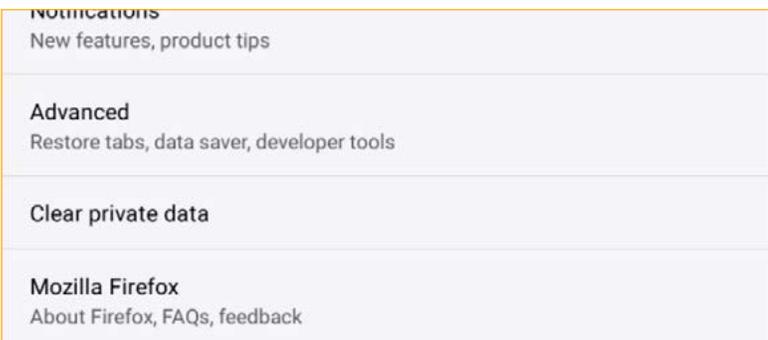
1 Open Firefox's Menu displayed in the top-right corner of as three vertical dots.



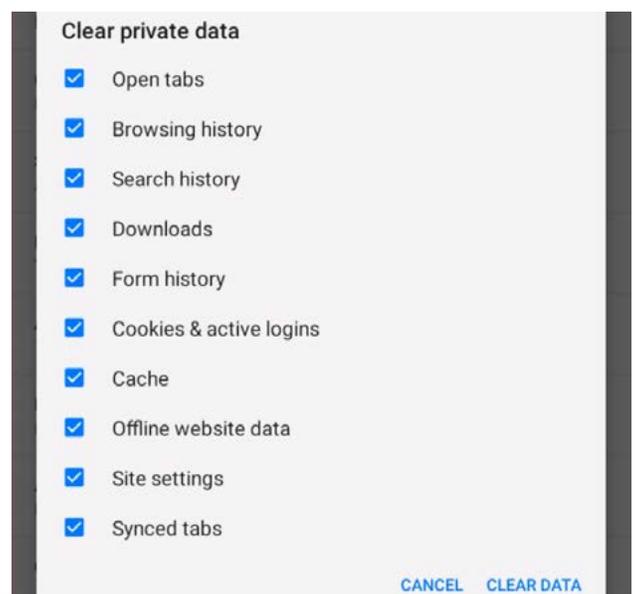
2 Tap Settings.



3 On the Settings screen, tap on Clear Private Data.



4 If Cookies & Active Logins and Cache have checkmarks beside them, tap Clear Data. If Cookies & Active Logins and Cache do not have checkmarks beside them, first tap those items to select them, and then tap Clear Data. Clearing Browsing History, Downloads, and other items is optional and will not impact the performance of ProjectDox either way.





### TIPS FOR ALL BROWSERS

For the best experience using ProjectDox on Android devices in any browser, follow these simple tips.

- **Close all other browser tabs** except the ones you are actively using for ProjectDox.
- Work where you have a **strong WiFi** signal.
- **Use a stylus** for more precise tapping than is often possible with fingertips.
- **Resize columns or hide** unneeded columns in the Grid and tables to better fit desired information onscreen. **Tap and hold** on column titles to drag and **rearrange**. **Tap and release**, and then **select *Hide or Column Chooser*** to select which columns to view.
- When viewing the Drawings or other folder in ProjectDox, all mobile browsers have a tendency to seemingly zoom out and out automatically until the text is too small to read. This is happening because of the height of the sidebar and the width of the Grid on the right. **Wait for it to end, then pinch and spread your fingers to zoom back in.**

