



# COVID-19 RESPONSE

CITY OF PORTLAND  
EMERGENCY COORDINATION CENTER



## City of Portland Situation Status Report

INCIDENT NAME: COVID-19  
REPORT #36 (07.16.20 0001)

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Osterberg, Situation Unit Lead
REPORTING PERIOD	07/09/20 1700 – 7/16/20 1700

What’s new? Look for **bold** text, headers or [NEW] or [UPDATED] preceding text. Next situation status report will be out on Thursday, July 23.

Have something to add/update? **Bureaus and agencies should send inputs by close of the day Wednesday, July 22 to [ECCsitstat@portlandoregon.gov](mailto:ECCsitstat@portlandoregon.gov) with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

**\*\*For the Word document version, hold the Ctrl button and click the page number on the right to take you to the section you would like. For the PDF version click the page number to take you to the section you would like.**

### Contents\*\*

- A. Situation Summary ..... 2
- B. City Actions ..... 4
- C. ECC Actions ..... 5
- D. Bureaus’ Status for Continuity Of Operations Plan (COOP) Activation and Essential Functions..... 20
- E. Bureau Details..... 21
- F. Partner Information..... 28
- G. Resources..... 32

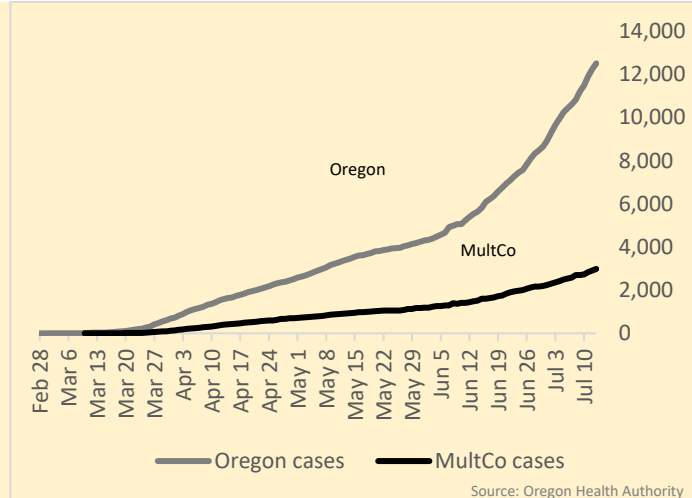
## A. SITUATION SUMMARY

### Total COVID-19 Cases

Oregon **13,510**

Multnomah County **3,199**

Source: [OHA](#) and Multnomah County [Data Dashboard](#)



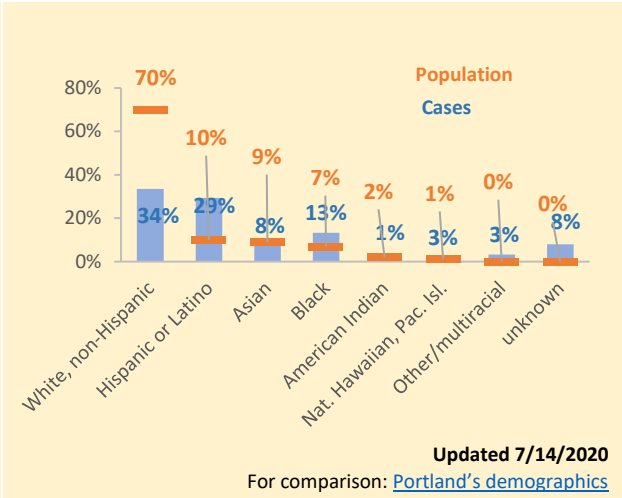
\*Includes presumed cases as of 7/14

Deaths: Oregon - **249** MultCo - **75**

July 14-16. More case statistics: [CDC](#)

### Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report

Source: Multnomah County [Data Dashboard](#)



Updated 7/14/2020  
For comparison: [Portland's demographics](#)

## OVERVIEW

### New in this report

- As of July 16, there are 154 confirmed Coronavirus hospitalizations in Oregon. The Oregon Health Authority (OHA) releases these numbers daily.
- On July 16, OHA [reported](#) the new single day highest number of COVID-19 cases: 437.
- On July 15, Senator Ron Wyden [proposed an extension to the Federal Pandemic Unemployment Compensation \(FPUC\) program](#) which allows Oregonians claiming and receiving unemployment benefits an additional \$600 per week. The program is currently set to end July 31.
- As of July 15, hospitals are reporting their COVID-19 information to a central database in Washington, DC, rather than the CDC. The US Department of Health and Human Services [stated they intend](#) to make data reporting faster by doing this.
- On July 14, the [CDC director](#) said the COVID-19 spread could be brought under control in eight weeks if everyone wears a face covering.
- As of July 14, the Hispanic, Black, Native Hawaiian/Pacific Islander, multiracial and unknown race populations in Multnomah County remain disproportionately represented in [COVID-19 cases](#).
- On July 14, the Oregon Legislature's Emergency Board passed [\\$200 million in funds](#) with various priorities. The breakdown, as reported by OPB:
  - \$62 million to create a grant fund for Black businesses, nonprofit

- organizations and individuals or families.
- \$50 million to aid cultural institutions around the state.
- \$35 million for emergency relief checks that will be paid out to people waiting for their unemployment payments to be approved by the state.
- \$30 million to pay workers who need to quarantine due to the virus, but who don't have access to paid leave, workers' compensation or unemployment payments in order to do so.
- \$25.6 million in stepped-up grants to small businesses.
- On July 14, Portland's [Lan Su Chinese Garden re-opened](#) with timed entry tickets and face covering mandates.
- On July 14 it was [reported](#) that the United States has a shortage of coin type currency due to business shutdowns.
- On July 14, the Trump Administration [reversed](#) its new policy that would have potentially blocked hundreds of thousands of international students from remaining in or returning to the US to resume their education.
- On July 13, [Governor Kate Brown announced](#) a statewide ban on indoor social gatherings of 10 or more people with the exclusion of churches and businesses. Additionally, face coverings are required outdoors where six feet of distance is unattainable. Both mandates took effect July 15.
- On July 13, the World Health Organization [warned](#) the COVID-19 pandemic is getting worse on a global level.
- 
- On July 11, the Oregon Health Authority and the nonprofit Vive Northwest announced the [development of a new call center](#) designed specifically for Lincoln County's indigenous Guatemalan population to get information about COVID-19.
- On July 10, the FDA warned consumers of risks of methanol contamination [in 59 different hand sanitizer products](#).
- On July 7, [a lawsuit was filed on behalf of 13 Oregonians](#) seeking reform at the Oregon Employment Department to address months of unpaid unemployment benefits and the lack of assistance for claimants who are from multilingual communities.
- In June, the National Academies' Roundtable on Black Men and Black Women in Science, Engineering, and Medicine [explored factors](#) driving racial disparities in COVID-19 and what can be done to remedy them.
- KGW 8 has released a '[School Plans for 2020-21](#)' that describes the re-entry updates from 11 Oregon school districts.
- There is a new [concern](#) from the national nursing union about medical PPE supplies running low due to surge in cases.
- Oregon Governor Kate Brown signed a [new law](#) protecting people with disabilities during a pandemic.

### *From previous reports*

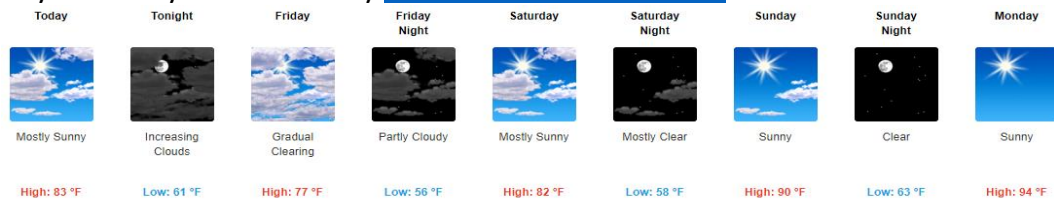
- On July 9, survival rates for [COVID-19 hospitalization has improved](#) at local hospitals

after month of fine tuning COVID-19 treatment strategies.

- On July 8, Clackamas, Multnomah, and Washington counties [paused their reopening plans](#) and will not be applying for phase 2. This is due to increased COVID-19 numbers and each county’s readiness to meet the requirements to apply for phase 2.
- On July 8, the OLCC [released](#) that it found “widespread non-compliance “on the Central Oregon Coast while checking for social distancing and face covering compliance.
- On July 7, the EPA [reported](#) that they approved two Lysol products as the first to effectively kill the novel coronavirus on surfaces.
- On July 6, the Portland Observer [reported](#) on a recently [released](#) video aimed at helping African-American families combat the negative psychological effects of the COVID-19 public health emergency on their children.
- As of July 5, there are [48 active COVID-19 workplace outbreaks](#) in Oregon.
- Portland-area health officials are [watching for a potential spike](#) in COVID-19 after the July 4 weekend, though it may be weeks until the holiday weekend impacts are seen.
- On July 2, the Oregon Department of Consumer and Business Services [extended its emergency order](#) for health insurance companies through August 2.

## WEATHER

July 16 to July 20 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

## B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

### NEW IN THIS REPORT

- On July 15, Portland City Council [previewed a plan](#) considering a \$114 million relief proposal for COVID-19.
- On July 13 Portland Parks and Recreation Lunch + Play program was [featured](#) in a live interview.
- On June 30, the [Portland Fire & Rescue Fire Marshal’s Office](#) announced that it is providing inspections, permits, certification and plan review services.
- **Sister City Donation:** this week the Portland-Ulsan Sister City Association [donated 300](#)

[sets of protective clothing](#) to help with Portland's COVID-19 response. The donated clothing will go to healthcare workers, first responders, and sanitation workers.

## FROM PREVIOUS REPORTS

- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.
- On July 8, the Portland Water Bureau, Bureau of Environmental Services, and Prosper Portland's joint project [opened](#) applications for the SPUR (Small Business Program Utility Relief Program). Small businesses can apply to receive a one-time credit for sewer/stormwater/water bill. Applications will be evaluated using a racial equity and vulnerability lens.
- On July 8, the Portland City Council unanimously voted to [restrict delivery service charges](#) between third-party apps and restaurants.
- On July 7, it was [reported](#) that Portland Park's Pittock Mansion is opening July 9 with new hours and online timed tickets.
- On July 7, the Willamette Week reported that the City of Portland will [resume sweeping homeless camps](#) larger than eight tents starting this month.
- The City of Portland and Multnomah County Health Department partnered to [create](#) a COVID-19 reopening video which has been translated into 35 languages.
- The Portland City Council will [weigh](#) in on how to use Federal CARES Act money for COVID-19 relief next Wednesday, July 15.

## C. ECC ACTIONS

### COORDINATION SECTION

#### ***Aging and Disability***

*Provide resources to the aging and disabled populations to address the needs associated with health and safety, social isolation, food security and caregiving.*

- **UPDATES:**

- General:**

- Received final American Community Survey (ACS) 2018 Race, Disability Status, (Version 2) webmap from ECC GIS:  
<https://www.portlandmaps.com/portal/apps/sites/#/ecc>
- Started a conversation with Multnomah County about how to include disability demographics in the COVID-19 data.

- Caregiving:**

- Coordinating with PBOT to get 50 free ride coupons for Uber and Lyft to distribute to caregiver supply kits.

- Picked up 6,000 donated surgical masks for people with disabilities and their caregivers.

***Effective Communication:***

- JIC expects a draft accessible press conference guide to be ready by July 24 and will share with Aging & Disability Effective Communications team.
- Working with Multnomah County to create a new Aging & Disability webpage with information on free testing options for caregivers and people they support.

***Social Connections:***

- Working with Geezer Gallery on how to engage with Window into Portland project via Instagram and Facebook.
- Started initial research into support for seniors and disability individuals who have access to technology but need assistance or support using software, application and/or social media to connect with friends and family. Outreach to Aging and Disability Resource Connection (ADRC) and Multnomah County Library’s for resources to assist with education on software, application and/or social media.

Civic Life announced Window into Portland on Nextdoor.com. The training video that is part of Civic Life’s Neighborhood Safety talks about Social Connections, and now includes a link to the Social Connections webpage and the hashtag. This training video is also on the Sunday Parkways Facebook page, which has hundreds of views. The training is provided in Spanish, Vietnamese and English.

- “Window into Portland” information was added to the [City/County’s Aging & Disability Covid-19 website](#).

***Equity & Language Access***

*Apply the City’s Equity Toolkit and the Results-Based Accountability framework across all ECC objectives, projects and priorities. Ensure ADA compliance and nondiscrimination based on national origin in all external communications.*

- **UPDATES:**
  - Working with the JIC on a strategy to distribute the “reopening safety” animated audio files to culturally specific organizations and networks including social media, TV and radio outlets.

***Food Security***

*Address food security needs with the most vulnerable communities in Portland.*

**[ECC Food Security Project Dashboard](#)**

**LUNCH + PLAY**

Program website: [Lunch + Play](#)

- Portland Parks & Recreation’s (PP&R) FREE LUNCH + PLAY program works with five school districts to provide nutritious meals and recreational activities during summer

break. In park-deficient east Portland, PP&R and its sponsors bring meals to apartment complexes and underdeveloped parks through the Mobile Lunch + Play program.

- The 16 Park Sites are: Summer Food Service Program (SFSP), a USDA program location. In qualifying parks where 50% or more of the school area children are eligible for free and reduced meals based on local schools or census data. Sites that serve an average of 50 meals per day. The 10 Mobile Sites are: At apartment complexes and underdeveloped parks in park-deficient neighborhoods in East Portland, and in areas where there are unsafe crossings and significant transportation barriers to get to the nearest Lunch + Play site. Selected in collaboration with an advisory committee made up of representatives from the East Portland Community Office, Hazelwood NA, Historic Parkrose, New Portlanders Commission, Impact NW, Rose CDC, Human Solutions, and community partners from Russian and Spanish speaking communities.
- **UPDATES:**
  - **Confirming grab 'n' go activity partnerships with Farmer's Market Foundation, Portland Art Museum, and Nike Made to Play. Should receive first shipment of Nike donation the week of July 13.**
  - **Collected information and creating video for ongoing staff trainings around equity and education vs. enforcement, and park safety/security.**
  - **Scheduled program partners to deliver social services materials to some Lunch + Play sites.**
  - **Met with Metro staff to share information about Lunch + Play logistics; Metro is considering starting its own program.**
  - **ECC is working with PP&R Safety to ensure the best safety protocols are in place and is planning for potential confirmed cases of COVID-19 among staff and what will be needed to keep sites operational.**

### **CULTURALLY SPECIFIC FOODS**

- Partnering with Equitable Giving Circle, a Black-led group of Portland businesswomen who have organized to address structural racism and economic inequity. This project, in response to COVID-19, is to purchase CSA shares of produce and proteins from BIPOC farmers to feed BIPOC families lacking access to fresh foods. Three hundred BIPOC households will be identified in partnership with trusted community-based organizations. Equitable Giving Circle will buy 300 CSA shares from local BIPOC farmers to feed the 300 selected BIPOC families with high-quality, locally grown, organic produce, supplemented with proteins produced by BIPOC farmers or other pantry staples, for 22 weeks over the 2020 growing season, from June through November.
- **UPDATES:**
  - **Identifying new opportunities to provide e culturally specific foods in the event that more funding becomes available.**

### **FOOD BOX DELIVERIES**

- In partnership with Hood to Coast we are implementing aspects of three programs to support food security. These include distribution of 100 contactless home food box deliveries a week for SUN Community Schools; 1,000 bulk deliveries a week to local

organizations serving the aging and disabled and communities of color. Hood to Coast will also provide courier service of thousands of meals to 10 Lunch + Play mobile sites in outer east Portland. Program focus is on the following communities: Aging/Disabled; BIPOC; Black/African American; Latinx; Native American and Pacific Islander.

- **UPDATES:**
  - **Delivered 1,031 food boxes last week.**
  - **Contractor had a surplus of meals on Monday, July 13. Coordinated additional delivery to Pacific Islander community members on short notice.**
  - **Submitted order for 1,393 food boxes to be distributed this Thursday, July 16 and Friday, July 17.**

**Food Box Deliveries July 7 - July 10.**

Organization	Boxes	Organization's Mission
APANO	33	APANO Jade District Mission: Our mission values are to build power, health, and stability for the residents of the Jade District. Power means that the residents of the Jade District have a voice with local government on issues that affect them, and residents determine the future of the neighborhood. Health means we want our residents to have the healthy outcomes from all sources, including access to parks and green space, safe streets to walk on, and clean air in our environments. Stability means that the folks that make up this neighborhood should be able to stay here if they choose to, and not forced out due to the rising cost of living or any other reason.
Asian Family Center - Pacific Islander Community	150	AFC's mission is to provide and promote culturally relevant services to API families and to contribute rich cultural values and unique experiences that enhance the overall quality of community life.
Black Community of Portland	125	Grassroots community based organization with the focal point of community development through networking and the sharing of resources. BCP serves families throughout Multnomah County, but mostly in the historic N/NE Black neighborhoods. Our purpose has been to provide stability and community cohesion to address long standing inequities.
Black Resilience Fund/Brown Hope	300	Systemic change requires prolonged effort, but we can also make an immediate difference for frontline communities. Funds for immediate needs of Black community
Familias en Acción	30	AFC's mission is to provide and promote culturally relevant services to API families and to contribute rich cultural values and unique experiences that enhance the overall quality of community life.



Organization	Boxes	Organization's Mission
HAKI Community Organization	200	HAKI in Swahili means rights. The individual's right to food, clothing, shelter, the rights available by law, and the right of the individual to seek their destiny.
Lutheran Comm Services-Karen Comm	15	Helps refugees, immigrants and asylum seekers rebuild their lives in a new country
Lutheran Comm Services-Iraqi-Arabic Comm	5	Helps refugees, immigrants and asylum seekers rebuild their lives in a new country.
Madrona Park Homeless Camp	9	The Mission is to support the camp during COVID-19. This request came from the North Portland Neighborhood Services (NPNS) whose mission is We work with grassroots organizations and community building projects that engage residents in the 11 NPNS neighborhoods. NPNS is one of seven regional neighborhood offices funded by the City of Portland Office of Neighborhood Involvement.
Mercy Connections	100	Mercy Connections is a culturally specific non-profit organization that connects West African immigrants and refugees living in the Portland Metropolitan Area to community resources. Mercy Connections also creates awareness and increases access, which promotes healthy and fulfilling lives.
Mother & Child Education Center	15	Mother & Child creates connections in a judgement free space to provide support, education, and resources for anyone who is parenting—including expectant women, fathers, and those facing challenges such as lack of housing, poverty, substance abuse, or other trauma. The clientele represents a disproportionately high percentage of at-risk populations. An estimated 90% of clients served live below the federal poverty line. Women of color and marginalized ethnic groups are also overrepresented in the client base.
Sierra Leone Northwest Association	100	Sierra Leone Northwest Association (S.L.N.A), is a nonprofit Association, comprised of Sierra Leoneans and Friends of Sierra Leoneans in Oregon.
St. Johns Food Share	120	Working toward food security and sustainability: Reliable access to sufficient quantities of affordable, nutritious food is the heart of our efforts. As living costs rise, more families struggle with food insecurity. We believe working together to fight hunger and reduce food waste builds a better community.
SUN Community Schools <i>Doorstep Deliveries:</i> Alice Ott, Aleta, Centennial, Grout, Lane, Mt. Tabor,	151	SUN (Schools Uniting Neighborhoods) Community Schools supports youth and their families in academics, social and emotional needs, trauma support, recreation and the arts. Focusing on youth of color, those experiencing poverty and/or

Organization	Boxes	Organization's Mission
Parkrose, Roseway Heights, Sitton Communities		houselessness and immigrants and refugees. Our goal is to bridge educational and social gaps among Portland residents. SUN is a collaboration with Multnomah County, non-profit agencies and school districts.
Togo Community Organization of Oregon (TOGOCORE)	20	Togo Community Organization of Oregon (TOGOCORE) is a nonprofit charitable trust providing culturally appropriate support to communities from Togo and other African countries, building leadership, and raising awareness on health, education, and safety.
Voz Workers' Rights	20	Voz is a worker-led organization that empowers diverse day laborers and immigrants to improve their working conditions and protect civil rights through leadership development, organizing, education and economic opportunity.
<b>total</b>	<b>1,393</b>	

*Focused on the following communities: Aging /Disabled, BIPOC, Black/ African American, Latinx, Native America, and Pacific Islander / Tongan.*

### HOUSELESS MEALS

- Ongoing coordination with the following organizations to ensure meals at houseless camps are available citywide: Because People Matter, Blanchet House, Free Hot Soup, Free Lunch Collective, Frontline Foods, Our Impact: Union Gospel Mission, Portland Rescue Mission, and Stone Soup.
- **UPDATES:**
  - **Presented request to ECC Finance for paper products through December.**

### PDX CARES FOOD CARDS

- The goal of this program is to reach those with the greatest food security needs and to focus on populations that will continue to be most impacted over time.
- Working in collaboration with Multnomah County to issue \$1 million in PDX CARES cards. The cards are in \$250 - \$500 increments, based on household size. Recipients will be selected in partnership with 38 Community Based Organizations (CBOs) identified by the Joint Volunteer Information Center (JVIC). This CBO engagement ensures assistance reaches those who may not qualify for federal aid based on immigration status, and hesitation about accessing government services.
- **UPDATES:**
  - **Submitted contact information for three Community Based Organizations (CBOs) to Procurement for contracts to be created for delivery of PDX CARES Card to be distributed through them to their community.**

- Distributed 150 PDX CARES Card to Somali Empowerment Circle at Cully Park on Friday, July 10.
- Rescheduled Bhutanese Refugees PDX CARES Card distribution due to the change in number requested; confirmed card requests from Black Community of Portland, Northwest Somali Community, and Vietnamese Community of Oregon and will fulfill requests simultaneously.
- Received information from County about CBOs on the joint City/County list, including contact information, number of cards requested, and number of PDX CARES Cards distributed by County to prepare to fill the gap of PDX CARES Cards for these CBOs.

## **JVIC**

*Coordinate volunteers and respond to offers and requests for assistance from the community.*

- **UPDATES:**
  - Case managers are contacting and identifying CBOs that no longer need JVIC's services and could be removed from case load..
  - Case managers continue to submit requests to Multnomah County for supplies. Multnomah County staff joined the JVIC meeting on Wednesday, July 15 and discussed supplies provided by Multnomah County.
  - Case managers continue to log diaper requests in the CBO Journal. Reviewing ongoing diaper needs and working with Diaper Bank service contract to fill needs.

## **Sheltering and Restroom Access**

*Provide houseless individuals access to shelters that allow safe physical distancing, and additional hygiene facilities to promote public health.*

- **UPDATES:**
  - Identifying process streamlining opportunities for temporary Emergency Outdoor shelters.
  - Requested electrolyte drinks and bandanas for hydration and cooling to prepare for hot days early next week.

## **ECC FINANCE SECTION**

*ECC Finance supports finance management for the Coordination Section projects.*

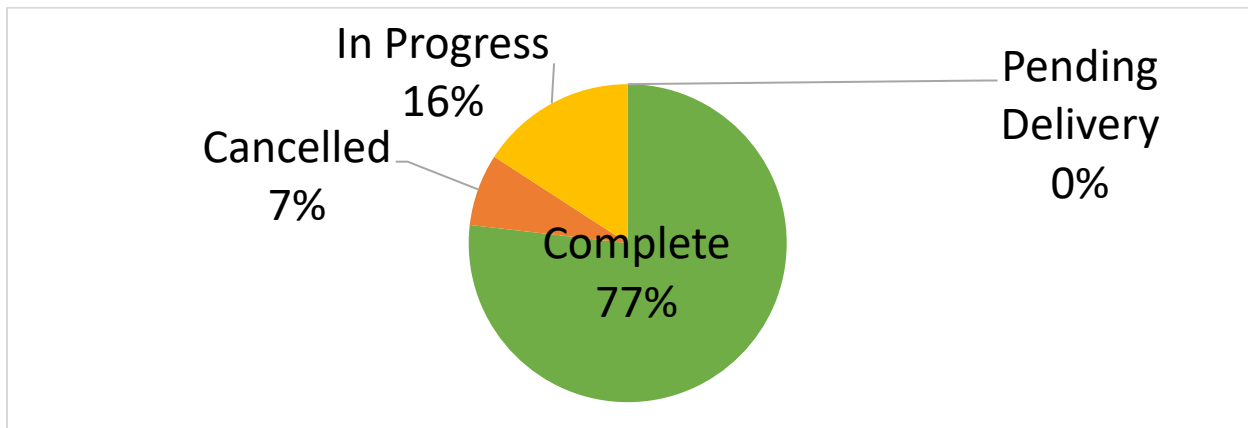
- **Drafted three contracts for food security services for CBOs.**
- **Pulled and verified all FEMA eligible bureau backup documentation through AP 11 for 12 bureaus.**
- **Updated ECC budget dashboard with expenses through June.**
- **Developed process for ongoing bureau expense tracking and provided guidance to bureaus on expenses potentially eligible for FEMA reimbursement.**
- **Verified backup documentation and potential eligibility of bureau expenses for FY19-20 and moved expenses to FEMA Public Assistance grant, totaling almost \$1 million.**

## LOGISTICS SECTION

### Accomplishments (as of 07/16/2020)

- Delivered 44,109 meals to temporary Outdoor Emergency Shelters.
- The Food Unit has coordinated 4,113 lunches for ECC staff. These meals support local small business. These meals end this week, as the ECC moves further to remote work.
- The ECC is working on a transition into a 90% telework schedule. Currently averaging a 70% work schedule.

### Resource Requests by Status



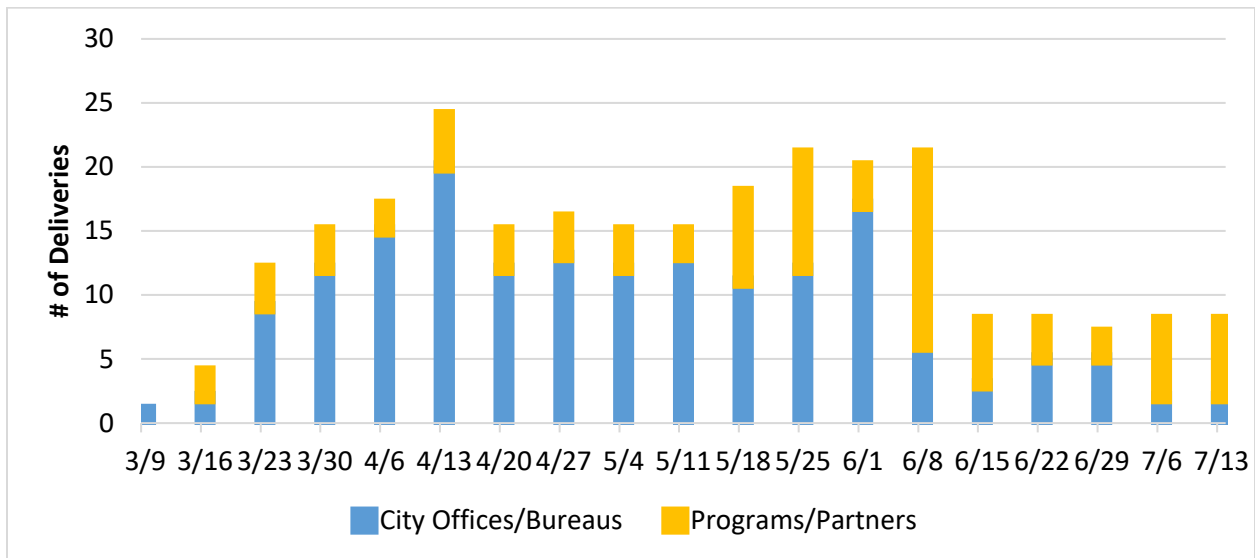
### Deliveries by Week

Efforts to support the emergency supply needs for City of Portland Bureaus continue as needed. From 07/09 to 07/16, the Supply Unit distributed cleaning supplies and PPE to the following City Bureaus and affiliates:

- Portland Parks and Recreation
- Multnomah County
- Bureau of Development Services

The Supply Unit also continues to purchase and distribute toiletries and paper products in support of the JVIC. From 07/09 to 07/16, supplies were provided to the following community partners

- Portland Mask Project
- Division Midway Allowance
- Portland Community Reinvestment Initiative
- Beyond Black
- Urban League Senior Center
- Self Enhancement Inc
- Portland Opportunities Industrialization Center
- Slavic Community Center of NW



**Critical Resource**

Item	Received	Distributed	On Hand	\$ Distributed
Bottles (various sizes)	51,576	17,064	34,512	33%
Disinfectant Spray (gal)	35,470	35,290	179	99%
Face Coverings	25,600	23,355	2,245	91%
Gloves (various sizes)	301,640	105,034	196,606	35%
Hand Sanitizer (gal)	1,124	570	554	51%
N95 Masks	5,454	3,526	1,928	65%
Procedure Masks	39,268	29,706	9,562	76%
Wipes (75-ct)	2,970	2,058	912	69%

**Distributions by Entity**

Distributed to Date	Bottles for Disinfectant	Disinfectant Spray	Face Coverings	Gloves	Hand Sanitizer (gal)	N95 Mask	Procedure Mask	Wipes (75ct)
BDS	222	0	1,500	0	12	0	0	0
BES	44	4	430	0	1	60	200	6
BFPDR	0	0	51	0	0	0	0	0
BHR	3	0	270	200	0	0	50	0
BOEC	144	0	450	8,100	9	0	1,050	63
BPS	0	0	320	0	0	0	0	0

<b>Distributed to Date</b>	<b>Bottles for Disinfectant</b>	<b>Disinfectant Spray</b>	<b>Face Coverings</b>	<b>Gloves</b>	<b>Hand Sanitizer (gal)</b>	<b>N95 Mask</b>	<b>Procedure Mask</b>	<b>Wipes (75ct)</b>
<b>BRFS</b>	0	0	600	50	0	0	0	0
<b>BTS</b>	14	1	788	0	1	0	0	0
<b>OMF/Fleet</b>	271	20	775	200	19	200	1,210	1
<b>PBEM/ECC</b>	39	2	166	430	3	48	202	6
<b>PBOT</b>	2,485	28,193	3,265	10,300	201	400	13,362	129
<b>PF&amp;R</b>	437	0	0	30	95	160	0	198
<b>PHB</b>	4	0	220	200	0	0	20	2
<b>PP&amp;R</b>	1,005	7,050	4,477	45,100	145	350	8,580	295
<b>PPB</b>	386	2	7,152	0	3	2,000	0	303
<b>PWB</b>	372	11	1,833	10,350	43	100	2,412	105
<b>Other Offices/Bureaus*</b>	151	1	890	324	8	108	0	2
<b>Other Programs/Partners+</b>	11,487	7	168	29,750	29	100	2,620	949
<b>Total</b>	<b>17,064</b>	<b>35,290</b>	<b>23,355</b>	<b>105,034</b>	<b>570</b>	<b>3,526</b>	<b>29,706</b>	<b>2,058</b>

Notes:

\* Includes, but is not limited to, the City Attorney's Office, City Auditor's Office, Commissioners' Offices, Mayor's Office, the Office of Civic Life, and the Office of Equity and Human Rights.

+ Includes, but is not limited to, NET, Aging and Disability Program, JVIC and temporary Outdoor Emergency Shelters.

JVIC Inventory (Not Included in Above)

To date, the Logistics Section made deliveries to the following organizations through the JVIC: Africa Family Holistic Health Organization, Beyond Black, Bhutanese Refugees, Black Community of Portland, Disabled Refugee Alliance, Home Forward, Human Solutions, Impact NW, IRCO - Africa House, Karen, Speaking Community, Metropolitan Family Services – Belmont,

Mingala Grocery, Nepali Bhutanese Community, Oregon Public Health Institute, Portland Opportunities Industrialization Center, Reach CDC, Urban League Senior Center, Utopia PDX, Verde and Village Gardens Public Health Institute.

Item	Received	Distributed	On Hand
Anti-Perspirant	1,150	936	214
Bar Soap	1,000	995	5
Conditioner	502	502	0
Diapers (various sizes)	52	27	25
Sanitizer (units)	0	0	0
Hand Soap	287	287	0
Laundry Soap	764	792	-28
Paper Towels	3,061	2,804	257
Procedure Mask	9,600	1,725	7,875
Razor	896	390	506
Shampoo	517	517	0
Toilet Paper	6,309	5,586	723
Toothbrush	898	800	98
Toothpaste	1,003	960	43

## JOINT INFORMATION CENTER (JIC)

### *News Coverage Analysis*

- **Spread:** Oregon Health officials are concerned about modeling predictions for the end of July. If current trends continue, the state could see new cases rise from 1,100 to 7,300 per day. More than 20 states have face covering requirements in place as a result of the surge in COVID-19 cases.
- **Economy:** The Oregon Employment Department is processing a backlog of unemployment claims but now faces 7 employees testing positive for COVID-19. A new report says Oregon has recovered nearly 1/3 of coronavirus-related job losses.
- **Equity:** Oregon passes a new law protecting people with disabilities during a pandemic.

- **Politics: America’s governors get tested for a virus that is testing them. The Trump administration has dropped the rule blocking international students from staying in the country if all their classes are online.**

### **COMMAND’S EMPHASIS FOR OPERATIONAL PERIOD (7/10/20 – 7/17/20):**

1. Directly protect human life and public health, including the safety and health of all City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.
4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor’s office, and state and federal agencies working on economic recovery efforts.
8. Address the immediate food security, personal protective equipment, and sheltering needs of Portland community members experiencing the largest disparities. Work to recognize, assess, and reduce disparities in the provision of all services and resources provided to the public. By focusing on decreasing disparities, we create an emergency response system that works for everyone.
9. Ensure compliance with Civil Rights Title VI and ADA Title II in all ECC functions. Center our work in service to communities most impacted by COVID-19, which are: Black and Indigenous communities, communities of color, immigrant and refugee communities, people with disabilities and underlying conditions, and people with intersectional experiences of oppression.
10. Create an equitable workplace where employees experience a culture of belonging and inclusivity. Serve as a model of equity and collaboration for other bureaus.
11. Create opportunities for Portland employees who are also members of impacted communities to grow professionally and demonstrate leadership through work in the ECC.
12. Build relationships of trust with community members, partner organizations, and jurisdictional partners, and work to ensure our recovery is building towards a resilient, prosperous, healthy, equitable, and just city for all.

### **ECC OBJECTIVES (7/10/20 – 7/17/20)**

1. ECC-Administration:



- a. **[NEW] Streamline ECC staffing and operations to facilitate ECC staff's ability to work virtually, aiming for a nearly 90% virtual workforce by July 20.**
  - b. Partner with BHR to develop a two-part ECC Foundational Leadership Skills training exploring the foundational elements of leadership and building on their knowledge of equity, inter-cultural and multi-generational communication to optimize team dynamics. Make the training accessible to any ECC staff currently leading or who would like to lead a section or program in the ECC. Delivery is scheduled for July 15 and 22.
  - c. Improve Resource Unit processes by implementing a scheduling software and begin testing the software. Continue use of interim solution until a software is deployed.
  - d. Develop position Task Book Training Program of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, skillsets, and responsibilities that personnel should demonstrate to become qualified for a defined ECC position.
  - e. Expand use of the [City's Equity Toolkit for COVID-19 Community Response and Recovery Efforts \(Equity Toolkit\)](#) and the Results-Based Accountability framework across all ECC objectives, projects and priorities.
  - f. Use the ECC Effective Communications Guide in all external communications to help ensure ADA compliance and further our equity goals. A person with a disability should be able to share and receive information from the ECC as effectively as a person who doesn't have a disability.
  - g. Use the Language Access Guidance for the COVID-19 Response in all external communications to help ensure nondiscrimination on the basis of national origin. External communications should be accessible to all communities in simple language (8th grade reading level), more languages, mindful of cultural norms, and formats or platforms that facilitate meaningful access, such as audio, audio-video, etc.
2. Coordination
- a. Aid the operations at temporary Outdoor Emergency Shelters for safety, intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration.
  - b. **[NEW] Coordinate with the Multnomah County Health Department to provide presentations at temporary Outdoor Emergency Shelters on COVID-19 precautions.**
  - c. **[NEW] Identify locations and develop project scope of transition plan for temporary Outdoor Emergency Shelters.**
  - d. Support bureau COOP planners with planning for reentry based on framework provided by the City Workplace Safety Group (formerly known as the Citywide Reentry Work Group). Provide a twice monthly venue for the Work Group to present updates and solicit input from bureau COOP managers, safety managers and emergency managers
  - e. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC) and reach out to and work with community-based organizations to streamline requests. Prioritize the distribution of identified supplies using the Equity Toolkit.

- f. **[UPDATE] Support development of a comprehensive communications strategy with the JIC** for the dissemination of the COVID-19 messaging animated video and audio files in over 35 languages. Animated video and audio files were created with best practices for messaging to multicultural and multilingual communities who experience institutional language barriers, with community input, and centering equity.
  - g. Address food security needs with the most vulnerable communities in Portland: Identify and work with networks and leaders in communities of color/immigrant communities, elders at risk, and people with disabilities to determine the most appropriate ways to address their needs. Use this work to support locally owned food providers and culturally identified businesses during the economic crisis.
  - h. **[UPDATE] Continue scheduling time and locations with community-based organizations (CBOs) for direct distribution of PDX CARES food cards from City to CBO-identified households. Work with ECC Finance on contracts for three CBOs that have requested cards. Follow up with County on their card distribution efforts, and then begin contacting CBOs from County list still with needs for future card distribution.**
  - i. Finalize contract with Equitable Giving Circle and begin process of reporting on project deliveries in Food Security dashboard.
3. Finance:
- a. Support the Local Relief Fund Task Force.
  - b. Track all expenses pertaining to the Food Security Initiative.
  - c. Provide financial guidance and support to the temporary Outdoor Emergency Shelters until the end of the City of Portland Emergency Declaration.
  - d. Review and update the Grants Management Division policy and procedures manual to ensure compliance with CARES Act requirements.
  - e. Gathering supporting documentation for FEMA public assistance grant project applications for bureau expenses.
  - f. **[NEW] Complete FY19-20 expense adjustment clean-up and credit bureau cost objects for potential allowable FEMA expenses.**
  - g. **[NEW] Prepare and submit CARES quarterly report by July 17.**
  - h. **[NEW] Create a Price Agreement with a training contractor to provide CARES Act funding technical assistance to subrecipients.**
4. Joint Information Center (JIC):
- a. **[UPDATE] Coordinate with ECC Language Access Team to plan culturally specific media distribution of reopening messaging. Develop a distribution plan and budget by mid-July.**
  - b. Engage with regional partners about implementing a partnership campaign to encourage the public to wear face coverings.
  - c. Revise/update existing graphics to visually support new City directive regarding City employee's face covering requirements. This is only for City employees and contractors who work in City facilities.
  - d. **[Update] The JIC is coordinating with Multnomah County on messaging about the Governor's updated requirements.**

5. Logistics:

- a. Assist our local City and County partners with logistics for ongoing physical distancing shelters.
- b. Reinforce supply chains for bottles and bottle recovery through Printing & Distribution.
- c. Support JVIC in sourcing and providing resources for community members.
- d. Develop a plan to ensure efficiency and effective activation of Logistics personnel, supply sourcing, and City-wide supply chain setup during remobilization, demobilization, City reentry, and COVID-19 resurgence.
- e. Build stockpiles to ensure adequate logistic and resource capabilities in the event of COVID-19 resurgence, and in support of City reentry.
- f. Update safety warnings on all potentially hazardous supplies to include language that all users can understand.
- g. Review and provide supply requests in a manner equitable to City bureaus and community needs.
- h. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
- i. Ensure availability of warehouse space to support short-term and long-term storage, staging, and preparation of resource requests.
- j. Enhance City supply chain capabilities by providing bureaus with equipment, supply, supplier, and procurement information, and ensuring current suppliers are added to SAP. Coordinate with ECC Finance as needed.

6. Planning:

- a. **[UPDATE]** Prepare for **and support the** July 17 Disaster Policy Council meeting, in coordination with ECC Manager and City leadership.
- b. Assist and collaborate with the Equity Officer to integrate the Equity Toolkit and other equity practices into the work of the ECC and implement the Equity Officer objectives.
- c. Plan for pandemic resurgence and concurrent emergencies (wildfires, excessive heat, air quality event) including ECC management and staff, work closely with the Coordination Section COOP Unit and PBEM leadership.
- d. **[UPDATE]** Continue to develop and prepare for the Fall/Winter Virus Peak Tabletop Exercise for a pandemic resurgence **rescheduled for the first week of August to increase participation.**
- e. **[UPDATE]** Develop Forward Planning Digest focused on COVID-related eviction moratoriums. **Prepare to deliver the weekly Forward Planning Command presentations to all ECC staff, COOP Planners, and emergency managers starting July 22.**
- f. Continue to expand use of the ECC Project Tracker within the Coordination Section, then deploy for other sections as identified.
- g. **[UPDATE]** Develop tools to assess process improvements related to information

flow, communication strategy, on and off boarding, and section staff planning, **assisting in virtual ECC operations and administrative support for other ECC sections.**

- h. **[NEW] Analyze responses to the stakeholder survey which closed July 10 to identify potential improvements to the ECC Situation Status Reports. Have analysis and recommended next steps by July 24.**
- i. **[NEW] Begin development of a product that details the role and accomplishments of the ECC to date, potential transitioning of some of its work to bureaus, and proposes scenarios for the ECC’s long-term role in City coordination, response and recovery. Have draft product by the end of July.**

7. Safety Officer:

- a. **[UPDATE] Coordinate OMF review of the Employee Exposure Strike Team procedure, agenda, template; finalize documents based on comments.** Circulate the Employee Exposure Strike Team procedure, standing agenda and notification template to Strike Team. Be ready to implement the Strike Team process **by the end of July.**
- b. **[UPDATE] Develop workplace contact tracing guidance by the end of July.** Integrate into the Employee Exposure Strike Team process, to assist bureaus.
- c. **[UPDATE] Develop a COVID-19 Toolkit to include Illness in the Workplace, Workplace Contact Tracing, Self-Quarantine information, and facilities guidance regarding access, cleaning, communication and more. Make the toolkit accessible to all City employees by the end of July.**

8. Equity Officer:

- a. Develop a work plan to integrate the adopted Equity Toolkit into ECC daily operations, information sharing, decision making, and resource distribution.
- b. Continue to integrate the Equity Toolkit into the ECC Action Plan by setting equity goals and indicators for each ECC Section, as well as modifying existing objectives with an equity lens.
- c. Set equity accountability measures and define how the measures will be integrated with overall City COVID-19 progress.

**D. BUREAUS’ STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS**

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
Development Services (BDS)	Active	All permits being accepted electronically. Plan Review and Land Use Service divisions receiving fewer

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
		applications; review times extended due to remote technology challenges.
<b>Emergency Communications / 911 (BOEC)</b>	Partially Active	No Essential functions impacted
<b>Fire &amp; Rescue (PF&amp;R)</b>	Inactive	One Tier 3 essential function suspended: public education office.
<b>Housing</b>	Active	HOME rental inspections delayed
<b>OMF Technology Services</b>	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.
<b>Parks &amp; Recreation (PP&amp;R)</b>	Active, BICP Active	Previously suspended Park essential functions remain so.
<b>Police (PPB)</b>	Active, BICP active	Two Tier 1 essential functions are impaired, by 20% or less: Payroll and Technology Critical Infrastructure Maintenance 15 Tier 2 and 3 essential functions are impacted to varying degrees.
<b>Water (PWB)</b>	Enhanced Operation	No Essential functions impacted

*\*Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.  
Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days*

## E. BUREAU DETAILS

- Development Services
  - BDS is accepting all permit types (Tier 1-7) at this point.
  - BDS publishes [Service Level Updates](#) every Monday.
  - For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.
  - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
  
- Environmental Services
  - **[NEW] BES is working on delivering office chairs to staff that have requested them.**
  - Employees will be able to make requests for telework equipment needs (e.g. monitors, chairs, keyboards, mouse).
  - BES created a discussion board for other bureaus to share ideas and challenges they have had during the incident that will assist all bureaus in future incidents instead of having to create their own.
  - Working on citywide safety guidance for car sharing, face coverings and other safety protocols for field staff.
  - BES will receive an allocation of cloth face coverings from FEMA and the EPA

- designated for water and wastewater utilities in Oregon. The distribution is being coordinated through the Oregon Water/Wastewater Agency Response Network.
  - Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.
  - Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
- Office of Community and Civic Life
  - Civic Life announced that the City of Portland is one of 12 local governments and nonprofits [selected to receive tailored research](#) to inform culturally sensitive emergency response measures that ensure all residents are included, regardless of immigration status.
- Community Technology
  - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
  - BTS has completed work that will allow 4,800 concurrent City employee users on the City’s virtual remote network.
  - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
  - BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.
- OMF/Chief Administrative Officer/Asset Management/CityFleet
  - CityFleet ordered more towels and face coverings from the ECC, which will be used for customer interaction and vendor deliveries.
  - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
  - Print shop is operating at a reduced capacity. Refer to the [P&D COVID-19 Plan](#) for questions and contact information.
  - Distribution has a reduced delivery schedule; US Mail is processed daily.

- Fire & Rescue
  - **[NEW] COVID 19 Testing: Portland Fire & Rescue, in partnership with Multnomah County Public Health (Communicable Diseases), will be initiating targeted COVID 19 testing in designated parts of the City of Portland beginning the end of July. The newly revised reopening guidelines set forth by Governor Kate Brown require access to COVID-19 testing for Oregonians, especially those who are at a higher risk for or disproportionately impacted by COVID-19. These groups include:**
    - **Those living or working in congregate care or group living facilities.**
    - **Underserved and marginalized populations including racial and ethnic minority groups (specifically Black, Indigenous and People of Color communities).**
    - **Essential frontline workers, including those providing healthcare services and those serving the public; And**
    - **Those 60 years of age or older and/or with underlying health conditions.**
  - **[NEW] PF&R is committed to ensuring that those impacted by COVID-19 have localized access to testing, including non-English language access. This initiative will help identify COVID-19 in Portland’s most vulnerable and disproportionately impacted community members.**
  - **[NEW] As essential first responders, PF&R has maintained the integrity of our Community Health programs during the Governor’s State of Emergency. While other agencies across the City have suspended their home-based outreach due to COVID-19 restrictions (social workers, caregivers, in home physical therapists) PF&R’s CHAT team continues to extend and adapt to the needs of the community during times of crisis in our city. This has presented a huge increase in referrals for our CHAT team.**
  - **[NEW] “Portland Fire & Rescue’s Meds on Wheels” continues delivering medications to the vulnerable population that are most susceptible to acquiring COVID-19.**
  - Portland Fire & Rescue continues working to maintain mission critical life safety, property protection, and emergency medical services to our community while protecting the health of our workforce. To that end we are continuing to support other agencies by providing personnel as able.
  - PF&R continues planning efforts with Multnomah County EMS and BOEC on the triage/global threat levels.
  - PPE levels remain sufficient at this time. PF&R is confident in its supply-chain and PPE levels for initial response to any second wave.
  - Continuing to accept donated items at the Gideon building.
  - Federal, state, and local plans continue to be worked on to respond to wildfire incidents while simultaneously being impacted by Covid-19.
  - PF&R is working to finalize a Medical Countermeasures operational guideline. PF&R has taken up responsibility to be the county push partner to facilitate

- medical countermeasures distribution to PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC.
  - PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.
  - PF&R will be partnering with the Water Bureau to provide cooling stations for two existing outdoor shelters in preparation for hotter weather this summer.
- Parks & Recreation
  - **[NEW] The shelter at Charles Jordan Community Center has begun moving clients out July 15, with a goal to have all guests moved out by Sunday July 19. The center will remain closed to the public.**
  - **[NEW] The Portland Tennis Center is scheduled to open on Monday, July 20.**
  - The Portland Saturday Market, which uses PP&R's Waterfront Park, has opened for the season. There have been no issues to report and attendance has been lower than expected, likely due to the mild weather.
  - Lunch + Play started June 22 at 16 parks and 10 mobile sites, with Grab and Go meals and activities.
  - PP&R began issuing permits for picnics and weddings over the June 19-21 weekend. New permit waiver language added to address COVID19 and use of outdoor spaces. That language was passed on to the Citywide Workplace Safety group for other bureaus to use if desired.
  - Portland International Raceway (PIR) restricted opening plan was approved Tuesday, June 16<sup>th</sup>. The first event was held over the weekend of June 19 for the Gary Bockman Memorial Race with Cascade Sports Car Club. The PIR Restricted Opening Plan includes:
    - Spectators are not allowed. Participants and support personnel only.
    - PIR is requiring temperature checks at front gate, health check questions in advance and face coverings for all events.
    - All participants are pre-registered with name, address, phone and email for contact tracing and persons are checked at the front gate prior to admittance.
    - PIR's plan follows or exceeds ALL COVID-19 procedures as outlined by the CDC including sanitation protocols, signage and food service being compliant by our contracted food services provider.
  - Shelter demobilization is complete at the East Portland Community Center. Meals on Wheels is still operating out of the site.
  - PP&R reopened gated parks on June 5 in alignment with Multnomah County's application for Phase 1. Staff reported no issues and park users are enjoying their time in the parks.
  - PP&R has partnered with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia,



Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.

- PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal “Hot Spot” Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
  - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 full-time employee (FTE) Rangers based on the “Hot Spot” data. Rangers continue to prioritize patrols and make contact at “Hot Spot” parks.
  - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
- Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
- PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
- Bureau of Transportation
  - PBOT is requiring [Private For – Hire drivers](#) and passengers to wear mask, face shields or face coverings as of June 24 due to Governor Brown’s release of [guidance on Mask, face shields and face coverings](#). Private For-Hire services include taxis, transportation network companies (companies like Uber or Lyft), limousines, party buses, executive sedans, town cars, tour vehicles, non-emergency medical transport, pedicabs, quadricycles, and horse-drawn carriages.
  - The Portland Bureau of Transportation (PBOT) is offering free public space to expand the square footage of businesses during COVID-19.
    - The [Healthy Businesses permit](#) allows businesses and organizations to temporarily take up portions of sidewalks, parking spaces, or streets in order to meet the requirements for physical distancing to limit the spread of COVID-19.
    - Staff from PBOT are available to directly support applicants through the design and permitting process for the [Healthy Businesses permit](#) as part of the bureau’s [Safe Streets Initiative](#) in response to the COVID-19 public health crisis.
    - Black, Indigenous, or People of Color (BIPOC)-owned businesses may also qualify for free professional design resources for their outdoor business space, free use of limited temporary street equipment, and free paint for decorative uses in your Healthy Businesses project.
    - Applicants are asked to contact (503) 823-4026 or [PBOTBusinessToolkit@portlandoregon.gov](mailto:PBOTBusinessToolkit@portlandoregon.gov) for more information.

- Staff from PBOT’s Safe Routes to School program are coordinating and delivering food in partnership with PP&R’s Schools Uniting Neighborhoods (SUN) site managers to schools within Portland Public Schools, and David Douglas and Centennial school districts.
  - PBOT continues regular youth engagement, education and career development activities virtually. This includes career presentations, summer and fall high school programming, Transportation Research and Education (TREC) presentations, fall focus groups, Transportation Ambassadors with a youth track, and Biketown planning for youth.
  - PBOT [reduced SmartPark rates](#) to bring relief to residents and visitors who must travel downtown by car. All-day parking rate in the city’s five SmartPark garages is \$5, except the First and Jefferson SmartPark location which raised its all-day rate to \$10 on June 1.
  - Portland Streetcar is now providing disposable mask to riders without face coverings.
  - PBOT launched its [Slow Streets | Safe Streets Initiative](#) in early May. Some neighborhood greenways have restricted access and “local access only” signage. An [online interactive map](#) shows these locations. PBOT is also implementing a [Healthy Businesses](#) program to provide a streamlined permit application process for businesses that want to use space on public sidewalks or streets to provide additional space to allow for physical distancing for customers and staff.
  - PBOT will provide two short-term funding opportunities of \$50,000 each to ensure the safety and travel needs of frontline populations are met and provide free rides for critical trips. PBOT’s Equity and Inclusion program identified this opportunity by [engaging in key partnerships](#) to learn how to best support community groups on specific transportation issues during the pandemic.
  - Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.
- Police Bureau
    - PPB is working with the Sunshine Division to deliver food boxes to community members’ homes since the pandemic began. PPB and Sunshine Division have also provided about 900 food boxes weekly through pick-up at the two Sunshine Division locations and delivered 500 food boxes to partner agencies each week.
    - PPB submitted a letter to Multnomah County affirming that they have adequate personal protective equipment (PPE) as required in accordance with the reentry requirements.
    - PPB’s one Tier 1 and sixteen Tier 2 & Tier 3 essential functions are impacted.
    - PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.
  - Water Bureau
    - **[NEW] Creating a database to track items borrowed for telecommuting.**

- **[New] An Accommodations Task Force is compiling recommendations for future return to work considerations.**
- The Portland Water Bureau and Bureau of Environmental Services pledged \$1 million as part of [Small Business Program for Utility Relief](#) (SPUR) fund. Small businesses that have lost income due to the pandemic can apply for a one-time bill credit during a two-week period beginning July 8. All applications will be evaluated using a racial equity and vulnerability lens.
- City Council approved the Water and Environmental Services' Small Business Program for Utility Relief. Media engagement/public outreach is getting underway. Plan to distribute a mailer to a group of our small biz customers within the next two weeks. For program FAQ and eligibility requirements go to [portlandoregon.gov/water/smallbiz](http://portlandoregon.gov/water/smallbiz).
- Continuing to promote Customer Service Financial Assistance Programs.
- The Portland Water Bureau Emergency Operations Center is in Enhanced Operations as of June 15.
- PWB continues to promote ECC staffing through various methods, including all staff emails and messaging from the director.
- All Customer Service Call Center staff who can telecommute are now doing so.
- On June 2, PWB Customer Service Call Center group temporarily relocated from downtown to a secure location until protest activity around Portland Building is reduced. Half of Customer Service Call Center employees are working remotely. Additional staff are preparing to telework. Recently ordered laptops are being configured and readied by BTS.
- PWB/BES Customer Service Call Center offers 24-hour automated service and is open regular hours 8 a.m. to 5 p.m. Monday through Friday at 503-823-7770. Press "1" for 24-hour automated service. Customers may also email [PWBCustomerService@portlandoregon.gov](mailto:PWBCustomerService@portlandoregon.gov). Call 503-823-4874 for water emergencies. The walk-in center at 664 N Tillamook is closed, however customers can use the drop box to pay by check or money order.
- PWB encourages staff to continue physical distancing efforts and reminded staff that in the past week there have been higher numbers of COVID-19 cases statewide. PWB continues to encourage employees to observe safety measures including:
  - Providing ongoing safety reminders to combat complacency.
  - Eye protection, gloves and face coverings are required for work sites and where physical distancing cannot be maintained.
  - Rented additional work trucks and equipment to allow individual work group members to maintain physical distance.
  - All crew members continue to practice six feet of physical distancing, where possible.
  - Set up a self-check station in the Operating Engineers area.
- New rules for ordering parts and supplies from Stores are being followed by Maintenance & Construction, to allow for contactless fulfillment and pick up.
- The Water Bureau issued a press release on Legionella, directing businesses to

flush their buildings during the pandemic and a resource website [www.portlandoregon.gov/water/wqbuilding](http://www.portlandoregon.gov/water/wqbuilding).

- The Water Bureau sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
- All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
- PWB has a COVID-19 resource webpage for employees.
- Portland Water Bureau received an allocation of the FEMA face coverings. The distribution is complete.

## F. PARTNER INFORMATION

### FEDERAL

- On June 14, the CDC [updated](#) its guidance Keep Children Healthy During the COVID-19 Outbreak.
- On June 11, OSHA announced it [published](#) a question and answer series on wearing masks in the workplace.
- The U.S. Equal Employment Opportunity Commission [released](#) “What You Should Know About COVID-19 and the ADA, the Rehabilitation Act, and Other EEO Laws.”
- The U.S. Chamber of Commerce’s [State by State Business Reopening Guide](#) tracks differences across each state.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- Small and midsize business can apply for emergency loans through the Federal Reserve. The \$600 billion [Main Street Lending Program](#) is part of the Coronavirus Aid, Relief and Economic Security (CARES) Act.

### STATE

#### Governor’s Office

- On July 3, Governor Kate Brown’s office [issued](#) a news release announcing the initiation of a COVID-19 Watch List, currently including eight counties: Jefferson, Lake, Lincoln, Malheur, Morrow, Umatilla, Union, and Wasco. The release notes, “Counties on the Watch List will be monitored in the coming days while the Oregon Health Authority and local officials deploy additional capacity to control the spread of the disease. If the counties do not see a downturn quickly, restrictive measures such as business closures

or tighter gathering size limits will ensue.”

- On July 2, Governor Brown [launched](#) a statewide public awareness campaign about the urgent importance of wearing face coverings, following up on a July 1 statewide mandate.
- On June 30, Governor Brown [extended the COVID-19 State of Emergency](#) for sixty days, through September 4.
- Due to rising COVID-19 case counts in June, Governor Brown [announced](#) she will be increasing enforcement statewide on face coverings, physical distancing, and occupancy standards for businesses. The effort is led by OSHA and OLCC.
- Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

## State Office of Emergency Management

- State OEM’s ECC is active Monday-Friday from 0800-1700.

## Oregon Health Authority

- OHA’s [COVID-19 Updates page](#) provides comprehensive updates on public health indicators, reopening guidance and FAQs.
- On Monday the Oregon Department of Human Services (DHS) and Oregon Health Authority released a [comprehensive statewide COVID-19 testing plan for long-term care facilities](#) with more than five residents.
- Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.

## Other

- The DMV is expanding its [online services](#) for expired licenses and vehicle registrations.
- On June 30, the Oregon Department of Education (ODE) released an update for the [Ready Schools, Safe Learners](#), in the 2020-21 school year guidance. ODE gave guidance on the [Comprehensive Distance Learning](#) for any schools planning on using distance learning as part of their schooling.
- Oregon DEQ is [asking](#) drivers to put off visits as they reopen.
- Oregon ABLE Savings Plan, Oregon Employment Department, Work Incentives Network (WIN) and FACT Oregon are hosted a free webinar on COVID, Unemployment, and Disabilities. Learn about unemployment Insurance, COVID stimulus funds, how they affect your benefits, and what you can do if you're worried about asset limits. More [information and registration is available](#) through FACT Oregon.

## REGIONAL

### TriMet

- As of May 20, [all TriMet riders and drivers must wear face coverings](#) such as scarfs, bandannas, and/or fabric masks. Over the coming weeks, TriMet will install hand sanitizer and disposable mask dispensers on all vehicles.
- Tri-Met LIFT is offering a [grocery delivery program](#) for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

### Metro

- The Oregon Zoo is [re-opening](#) July 12<sup>th</sup> with safety restrictions and limited capacity requirements in place.
- The Portland Expo Center signed a contract that allows OHSU to remain in the space through mid-September for COVID-19 testing. OHSU testing runs six days a week at The Portland Expo Center. OHSU continues to grow in tests administered and has already administered more COVID-19 tests in June than in any prior month. The new contract allows for other operations to happen at the Portland Expo Center simultaneously.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

### Multnomah County

- **[NEW] Full [information](#) on who should get tested and what to expect as well as site locations.**
- Free masks and hand sanitizer: Multnomah County is distributing free disposable masks and hand sanitizer in partnership with organizations in the county that primarily serve communities of color, people with disabilities, elders, and families experiencing economic insecurity. If you represent a group that would like to receive masks and/or sanitizer, you may [submit](#) a community resource request to Multnomah County.
- Multnomah County is aware that OHA and CDC have conflicting guidance on face shields as a replacement for cloth face coverings. The county is working on reconciling the guidance and should have clarification this week.
- On July 2, Multnomah County extended the County emergency declaration to September 30.
- As of June 30, Multnomah County has 81 people doing contact tracing work. Of these, 31 have specific language and cultural skills:
  - 14 are bilingual in Spanish and English
  - 2 are bilingual in Vietnamese and English
  - 6 have Latinx culturally specific skills
  - 6 have African American culturally specific skills
  - 3 have LGBTQ culturally specific skills

The County is still working on filling positions for case investigators and contact tracers who are bilingual Russian/English, and those who have Pacific Islander and Native

culturally specific skills. Ultimately, the County's workforce of contact tracers will expand to 122 or more people.

- In addition to its team of contact tracers, Multnomah County is building a system of Community Health Workers (CHWs) who will provide additional culturally- and linguistically-specific support to community members who have a positive COVID-19 test result or who are in close contact with someone who has had a positive test. The County is in the process of contracting with 16 culturally specific organizations to provide CHW services, such as culturally centered education about COVID-19 symptoms monitoring and prevention, informal counseling and emotional support to cope with social isolation, and support for accessing and coordinating healthcare. These services are designed to support members of the Black/African American, African immigrant & refugee, Asian, Latinx, Indigenous/Native American, Slavic, Middle Eastern, Pacific Islander, and LGBTQ communities, as well as to low-income people with special needs (e.g. domestic violence), and other communities of color as needed. The first group of CHWs have already begun working, supporting the Latinx community.
- The [Multnomah County Resource Request Page](#) has been updated with information and links for Community Based Organizations, small businesses, and nonprofits to request bulk hand sanitizer and disposable masks at no charge.
  - This now includes information about the Community Resource/PPE Push project that we've been discussing.
- Updated the [COVID-19 Testing](#) page to include a list of testing sites and information about what to expect from your COVID-19 test.
- Reopening status information is available on the county's [reopening information page](#).
- Multnomah County's [Reopening Framework](#) (the County's application for Phase 1 reopening) is now available on the County's website. The County's [reopening status report](#) and [reopening data dashboard](#) are both updated every Wednesday.
- Multnomah County Library has started telephone service, book drop, and sidewalk holds pickup:
  - All library book drops are accepting returns, except for Albina Library and Sellwood-Moreland Library.
  - As of June 15, twelve library locations are available for holds pickup appointments. Call 503.988.5123 between 9 am and 4 pm to make an appointment. Library buildings are not open for any other services, including restroom use.
  - [Summer Reading](#) for children and adults starts June 15. Play online or get a kids' paper gameboard mailed to you by calling 503.988.5123 or [requesting online](#).
  - [Follow this link](#) to view service updates on the Library website.

### **Port of Portland/PDX Airport**

- Portland International Airport (PDX) [requires using a face covering anywhere inside the terminal](#), including the pedestrian tunnels and the rental car center. PDX is also asking anyone not traveling to refrain from gathering in the terminal to greet or send off passengers, unless they require assistance.
- Website: [Port of Portland Updates](#)

## PORTLAND AREA SCHOOLS

- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert ([eoc.liaisonschools@MultCo.us](mailto:eoc.liaisonschools@MultCo.us)).

## PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

## G. RESOURCES

### MULTNOMAH COUNTY

- Multnomah County is [seeking](#) donations of homemade face covers and homemade cloth face coverings, which should be unused and in good condition. The County is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color communities.
- [Multnomah County's main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
  - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
  - Which County services/buildings are [open or closed](#)?
  - Social media accounts:  
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)  
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
  - Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases, to encourage physical distancing, clarify what it means to practice and whether it



applies to people within the same household.

- Multnomah County District Attorney has a [new social media campaign](#) called “We Need to Know” about reporting hate crimes during the COVID-19 pandemic. The campaign includes social media graphics translated into Simplified & Traditional Chinese, Japanese, Khmer, Korean, Lao, Tagalog, Thai and Vietnamese.

- 

## CITY OF PORTLAND

- <https://www.portland.gov/novel-coronavirus-covid-19> – centralized information about the City’s response; this site supplements Multnomah County’s.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland’s COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.
- The City’s Neighbors Together program offers a new conversational training that provides resources and tips on how to reach out to neighbors, especially those isolated and without digital access. [Request a conversation or any of their other online trainings here](#) or call (503) 823-4064. [En español.](#)

## ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Child Care for Essential Employees: 1-800-246-2154, 211 [website](#), or the following:
  - [OHSU/Portland Public Schools \\*Request for Care\\*](#) (West Side Portland)
  - [Gresham-Barlow/Centennial/Estacada \\*Request for Care\\*](#) (All served in west Gresham-Barlow area)
  - [Beaverton/Sherwood/Hillsboro \\*Request for Care\\*](#) (SW Beaverton, N Sherwood, E Hillsboro)

## EQUITY

- Oregon Deaf and Hard of Hearing Services has created [COVID-19 messaging in ASL Videos links and other resources](#).
- The Government Alliance on Race and Equity published a [COVID-19 Racial Equity Rapid Response Guidebook for Government](#). The document includes resources from across the country on how communities are responding to COVID-19.
- COVID-19 and Health Equity – Exploring Disparities and Long-Term Health Impacts [webinar series](#).

## VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](https://oregonrecovers.communityos.org): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

## ABOUT COVID-19

- On July 3, the Center for Disease Control and Prevention (CDC) released updated guidance on [quarantining](#).
- The U.S. Centers for Disease Control and Prevention created [communications toolkits in 27 different languages](#) to help public health professionals, health departments, community organizations, healthcare systems and providers deliver COVID-19 prevention messaging.
- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](https://coronavirus.gov) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.
- CDC's [animal-related FAQ](#)

## WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
  - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
  - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

## HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)

- Oregon Housing Alliance a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).
- The Oregon Legislature allocated [\\$8.5 million to the Oregon Housing and Community Services \(OHCS\) COVID-19 Rent Relief Program](#) which will provide rent relief to those in need. Multnomah County Department of Human Services [received \\$1,639,002](#). Portlanders should call 211 or MCHS directly ([503-988-7453](#)) for more information.

## HOMELESSNESS RESOURCES

- Multnomah County's [COVID-19 guidance for shelter settings](#)
- Governor's [homelessness guidance issued](#) regarding "Stay Home, Save Lives" [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

## WORKPLACE RESOURCES

- On June 23, OSHA [released](#) opening guidance for non-essential businesses.
- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers' compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- [Worksystems](#) is hosting webinars every Monday, Wednesday, and Friday at 2:00 pm for people that have been laid off due to COVID-19. The webinars cover unemployment insurance, health care, and other related resources.
- COVID Workforce Response Line is offering Multnomah County residents workforce services and related resources. Call (503) 714-5989, Tuesday and Thursday, 9:00-12:00 and Monday, Wednesday, Friday, 1:00-5:00.

## FOOD SECURITY

- The Oregon Department of Human Services developed a comprehensive website ([needfood.oregon.gov](#)) to help connect Oregonians with local school meal programs, food banks and pantries, meals for older community members and applications for food assistance programs.
- Select schools in Multnomah County are providing school meals and food distributions in partnership with Oregon Food Bank. School food access sites are also posted on the\_

[SUN Service System website.](#)

- Oregon was recently approved to provide the Pandemic EBT benefits to families with school aged children. Review this [factsheet](#) to read more about Pandemic EBT and to determine eligibility.

## MEANINGFUL ACCESS STATEMENT

- (English): The City of Portland is committed to providing meaningful access. To request translation, interpretation, modifications, accommodations, or other auxiliary aids or services, contact 503-823-2323 or [eccsitstat@portlandoregon.gov](mailto:eccsitstat@portlandoregon.gov), Relay: 711.
- (Română): Orașul Portland și-a luat angajamentul să ofere acces adecvat tuturor persoanelor. Pentru a solicita servicii de traduceri sau interpretariat, modificări, cazare sau alte ajutoare ori servicii auxiliare, contactați 503-823-2323, Retransmisie: 711.
- (русский): Администрация Портленда заботится о полноценном доступе ко всем программам. Для заказа устного и письменного перевода, адаптивных мер, специальных устройств или иных вспомогательных средств и услуг обратитесь по номеру 503- 823-2323, или в службу коммутируемых сообщений: 711.
- (español): La Ciudad de Portland se compromete a proporcionar un acceso significativo. Para solicitar una traducción, interpretación, modificaciones, adaptaciones u otras ayudas o servicios auxiliares, comuníquese al 503-823-2323, servicio para las personas con problemas auditivos: 711.
- (नेपाली): पोर्टल्यान्डको शहर अर्थपूर्ण पहुँच प्रदान गर्नमा प्रतिबद्ध छ। अनुवादन, व्याख्या, परिमार्जन, आवास वा अन्य सहायक सामग्री वा सेवाहरूको अनुरोध गर्नका लागि, 503- 823-2323, रिले: 711 मा सम्पर्क गर्नुहोस्।
- (简体中文): 波特兰市致力于为市民提供平等的参与机会。如需申请口笔译服务、方案修改、住宿、其他辅助工具或服务, 请致电 503- 823-2323, 转接 : 711。
- (Soomaali): Magaalada Portland waxay utaagantahay inay adeeg macquul ah bixiso. Si aad ucodsato turjumaad iyo soojeedin, isbadalo, adeegyo caawimaad ah, noocyo kaladuwan, iyo caawimaado ama adeegyo dheeri ah oo kale, laxariir 503-823-2323: 711.
- (Chuuk): Ewe City of Portland mi ennetata pwe epwe wor etiwaoch. Ika ka mochen aninnisin chiaku me awewen kapas, ekkesiwin, etufich, sokonon napanap, me pwan ekkoch minen awewe me aninnis, kokori 503-823-2323, Fon Fan Itan Ekkewe mi wor Ar Osukosukan Manau: 711.
- (Tiếng Việt): Thành Phố Portland cam kết cung cấp sự tiếp cận hiệu quả. Để yêu cầu dịch vụ biên dịch, thông dịch, điều chỉnh, sửa đổi, hoặc thiết bị hay dịch vụ phụ trợ khác, hãy liên hệ 503- 823-2323, Chuyển Tiếp: 711.
- (Українська): Місто Портленд робить усе можливе для забезпечення значного доступу. Щоб надіслати запит на письмовий і усний переклад, модифікування, адаптування або інші додаткові послуги чи допомогу, звертайтеся за номером 503-823-2323, служба комутаційних повідомлень: 711.

## APPROVED BY ECC COMMAND

<b>Created by</b>	Lisa Osterberg
<b>Date/Time</b>	July 16, 2020 16:00
<b>Approved by</b>	Katy Wolf
<b>Date/Time</b>	July 16, 2020 17:15