

# COVID-19 RESPONSE

CITY OF PORTLAND  
EMERGENCY COORDINATION CENTER



## City of Portland Situation Status Report

INCIDENT NAME: COVID-19  
REPORT #30 (06.23.20 0001)

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Osterberg, Situation Unit Lead
REPORTING PERIOD	06/18/20 1700 – 6/23/20 1700

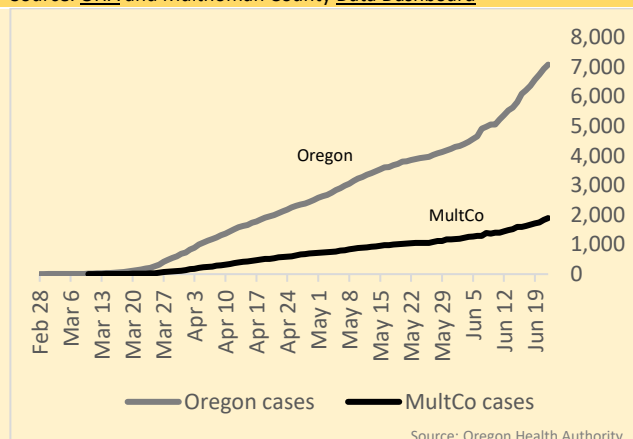
What's new? Look for **bold** text, headers or [NEW] or [UPDATED] preceding text. Next situation status report will be out on Thursday, June 25.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Thursday, June 25 to [ECCsitstat@portlandoregon.gov](mailto:ECCsitstat@portlandoregon.gov) with subject line: COVID Situation Update – [Bureau Name].** Reminder that this report will be publicly available [online](#).

### A. SITUATION SUMMARY

Total COVID-19 Cases  
Oregon **7,274\***  
Multnomah County **1,896**

Source: [OHA](#) and Multnomah County [Data Dashboard](#)



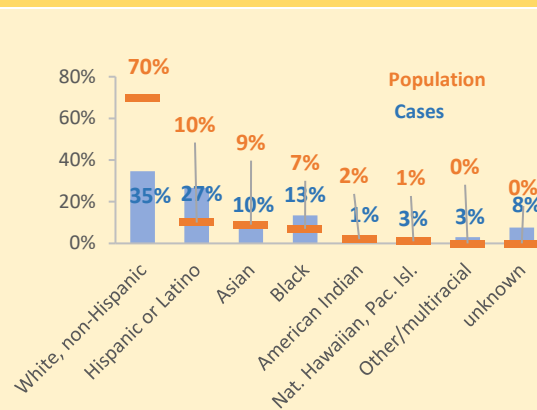
\*Includes presumed cases as of 06/23

Deaths: Oregon - **192** MultCo - **68**

June 23. More case statistics: [CDC](#)

Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report

Source: Multnomah County [Data Dashboard](#)



Updated 6/22/2020

For comparison: [Portland's demographics](#)

## OVERVIEW

### *New in this report*

- As of June 23, there are 97 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.
- On June 23, OSHA [released](#) opening guidance for non-essential businesses.
- On June 22, Multnomah County health officials said the [rise](#) in Covid-19 cases are linked to small outbreaks and social gatherings that started around Memorial Day.
- On June 20, the Oregon Parks and Recreation Department [announced](#) that at least eight state parks will remain closed until Labor Day, September 7, or later due to budget cuts amid the coronavirus pandemic.
- On June 19, OHA released its [Weekly Testing Update](#) which showed that 27,671 tests were reported during the week ending June 19. Oregon's cumulative positive testing rate is 3.3 percent of tests performed, which is considerably lower than the national average of 10 percent.
- On June 19, the Governor [released](#) details on face covering requirements in five counties.
- On June 18, the Governor [released](#) executive order No. 20-28: Operation of Higher Education Institutions During Coronavirus Pandemic. It outlines standards and expectations for colleges and universities to adhere to.
- On June 18, the Clackamas County Board of Commissioners [sent](#) a letter to Oregon Governor Kate Brown, [requesting](#) that she approve Clackamas County's move to Phase 2 reopening. This request was made so that Clackamas County wouldn't have to wait an additional 21 days to move to Phase 2 despite the Governor's June 17 announcement that she will consider Clackamas, Multnomah, and Washington counties as a single unit when making future reopening decisions.
- On June 18, the coronavirus pandemic [reached](#) a new one-day world-wide high with 150,000 new confirmed cases, according to the WHO. Almost half of those cases were reported in the Americas.
- [OHA & Community Base Organizations \(CBOs\) COVID-19 Response Grant Application](#) is due June 24. Applicants will be notified June 30 on the status of their application.
- In an [interview](#), Dr. Fauci stressed that the United States shouldn't be so concerned about a second wave "because we're still in the first wave."

### *From previous reports*

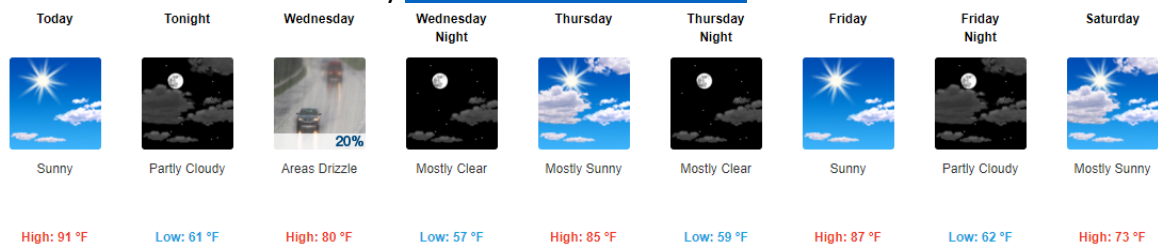
- Starting June 24, people in several counties will be [required to wear face coverings](#) while in indoor public spaces, such as grocery stores and other businesses. This face covering requirement will be in effect in Multnomah, Washington, Clackamas, Hood River, Marion, Polk, and Lincoln counties.
- June 18, one day before Multnomah County enters Phase 1 for reopening, OHA announced the county had [33 of the 148 new daily cases](#). The Tri-County region of Multnomah, Clackamas and Washington counties made up 70 of the total daily

cases.

- On June 17, Governor Kate Brown [declared](#) that Multnomah County would be entering Phase 1 on June 19. It was also mandated that Washington, Clackamas, and Multnomah counties would be treated as a single region regarding future decisions around modifications to restrictions and movement within phases. Last, the entire tri-county region will remain in Phase 1 for at least 21 days after June 19 before the three counties together will become eligible for Phase 2.
- As some parts of the country consider using apps to help with COVID-19 contact tracing efforts, Oregon Attorney General is [seeking](#) to protect personal information.

## WEATHER

June 23 to June 27 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

## B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

### NEW IN THIS REPORT

- On June 23, [Portland Streetcar announced that an operator tested positive](#) for COVID-19. They have been in quarantine since Friday, June 19 when they learned a family member tested positive.
- On June 22, Portland Parks and Recreation kicked off their summer [Lunch + Play program](#). The program will be serving lunch at 16 park locations and 10 mobile locations throughout the summer.
- On June 22, it was announced that the Portland Police Bureau experienced their [first positive COVID case](#). There was minimal impact on operations as the staff member was not directly involved with ongoing operations.

### FROM PREVIOUS REPORTS

- On June 18, the City announced it will be requiring all people to wear face coverings inside of City facilities, work sites, and vehicles starting Monday, June 22.
- The Portland Bureau of Transportation (PBOT) is providing travel coupons to organizations to help them provide FREE transportation options for frontline workers, patients, and others needing to make critical trips during the COVID-19 pandemic. [Read and apply here](#).

- Prosper Portland created a [business reopening resource webpage](#), including social media posts and posters translated into four languages in addition to English to support small business and nonprofits in anticipation of the county reopening June 19.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

## C. ECC ACTIONS

### COORDINATION SECTION

#### ***Aging and Disability***

*Provide resources to the aging and disabled populations to address the needs associated with health and safety, social isolation, food security and caregiving.*

- **Delivered protective supplies to caregivers in the Tongan Community. Supplies included face coverings, gloves, hand sanitizer and disinfectant wipes. Supplies will serve approximately 100 elders in the community.**
- **Followed up on press release with Office of Community and Civic Life for the Window into Portland project. Waiting for final approval from Civic Life and JIC. Provided Civic Life with a list of media outlets to distribute final press release to.**

#### ***Equity & Language Access***

*Apply the City's Equity Toolkit and the Results-Based Accountability framework across all ECC objectives, projects and priorities. Ensure ADA compliance and nondiscrimination based on national origin in all external communications.*

- **Continued working on the second round of COVID-19 animated audio/video messaging. In process of pairing animation and translation information in 42 languages. The videos focuses on reopening while continuing to be safe using face coverings, washing hands and social distancing.**

#### ***Food Security***

*Address food security needs with the most vulnerable communities in Portland.*

### LUNCH + PLAY

Program website: [Lunch + Play](#)

- Portland Parks & Recreation's (PP&R) FREE LUNCH + PLAY program works with five school districts to provide nutritious meals and recreational activities during summer break. In park-deficient east Portland, PP&R and its sponsors bring meals to apartment complexes and underdeveloped parks through the Mobile Lunch + Play program.
- The 16 Park Sites are: Summer Food Service Program (SFSP), a USDA program location.

In qualifying parks where 50% or more of the school area children are eligible for free and reduced meals based on local schools or census data. Sites that serve an average of 50 meals per day. The 10 Mobile Sites are: At apartment complexes and underdeveloped parks in park-deficient neighborhoods in East Portland, and in areas where there are unsafe crossings and significant transportation barriers to get to the nearest Lunch + Play site. Selected in collaboration with an advisory committee made up of representatives from the East Portland Community Office, Hazelwood NA, Historic Parkrose, New Portlanders Commission, Impact NW, Rose CDC, Human Solutions, and community partners from Russian and Spanish speaking communities.

- **UPDATE:**
  - **Complete virtual staff orientation and training.**
  - **Lunch + Play Program started Monday, June 22. Service was light on the first day. Team starting to work on additional marketing.**

### **CULTURALLY SPECIFIC FOODS**

- Partnering with Equitable Giving Circle which is a Black-led group of Portland businesswomen who have organized to address structural racism and economic inequity. This project, in response to COVID-19, is to purchase CSA shares of produce and proteins from BIPOC farmers to feed BIPOC families lacking access to fresh foods. Three hundred BIPOC households will be identified in partnership with trusted community-based organizations. Equitable Giving Circle will buy 300 CSA shares from local BIPOC farmers to feed the 300 selected BIPOC families with high-quality, locally grown, organic produce, supplemented with proteins produced by BIPOC farmers other pantry staples, for 22 weeks over the 2020 growing season, from June through November.
- **No Updates.**

### **FOOD BOX DELIVERIES**

- In partnership with Hood to Coast we are implementing aspects of three programs to support food security. These include distribution of 100 contactless home food box deliveries a week for SUN Community Schools; 1,000 bulk deliveries a week to local organizations serving the aging and disabled and communities of color. Hood to Coast will also provide courier service of thousands of meals to 10 Lunch + Play mobile sites in outer east Portland. Program focus is on the following communities: Aging/Disabled; BIPOC; Black/African American; Latinx; Native American and Pacific Islander.
- **UPDATE:**
  - **Delivered approximately 1,100 food boxes Thursday, June 18.**
  - **Coordinating requests for this week.**

**Food Box Deliveries 6/12/2020 - 6/18/2020 - Updates will occur in Thursdays Sitstat**

<b>Organization</b>	<b>Boxes</b>	<b>Organization's Mission</b>
<b>Black Community of Portland</b>	125	Grassroots community based organization with the focal point of community development through networking and the sharing of resources. BCP serves families throughout Multnomah County, but mostly in the historic N/NE Black neighborhoods. Our purpose has been to provide stability and community cohesion to address long standing inequities.
<b>Black Resilience Fund/Brown Hope</b>	10	Systemic change requires prolonged effort, but we can also make an immediate difference for frontline communities. Funds for immediate needs of Black community.
<b>Lutheran Comm Services-Karen Comm</b>	15	Helps refugees, immigrants and asylum seekers rebuild their lives in a new country.
<b>Mother &amp; Child Education Center</b>	20	Mother & Child creates connections in a judgement free space to provide support, education, and resources for anyone who is parenting—including expectant women, fathers, and those facing challenges such as lack of housing, poverty, substance abuse, or other trauma. The clientele represents a disproportionately high percentage of at-risk populations. An estimated 90% of clients served live below the federal poverty line. Women of color and marginalized ethnic groups are also overrepresented in the client base.
<b>ROSE CDC – 4150 SW Moody</b>	20	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
<b>ROSE CDC – Orchards of 82nd</b>	15	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
<b>ROSE CDC – Leander Court</b>	15	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
<b>ROSE CDC – Woody Guthrie Place</b>	20	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
<b>St. Johns Food Share</b>	60	Working toward food security and sustainability: Reliable access to a sufficient quantity of affordable, nutritious food is the heart of our efforts. As living costs rise, more families struggle with food insecurity. We believe working together to fight hunger and reduce food waste builds a better community.

Organization	Boxes	Organization's Mission
<b>HAKI Community Organization</b>	200	HAKI in Swahili means rights. The individual's right to food, clothing, shelter, the rights available by law, and the right of the individual to seek their destiny.
<b>Kirkland Manor</b>	500	Senior-specific low-income housing (281 units) at Kirkland Union Manor at 84 <sup>th</sup> and Powell. Some of them receive supplemental food once per month, but that's it and there's a lot of paperwork that needs to be filled out to qualify. Many of them are recent immigrants and speak limited English. This would be a big help, especially if we could have the delivery happen directly to that site.
<b>Mercy Connections</b>	100	Mercy Connections is a culturally specific non-profit organization that connects West African immigrants and refugees living in the Portland Metropolitan Area to community resources. Mercy Connections also creates awareness and increases access, which promotes healthy and fulfilling lives.
<b>SUN Community Schools <i>Doorstep Deliveries:</i> Alice Ott, Aleta, Centennial, Grout, Lane, Mt. Tabor, Parkrose, Roseway Heights, Sitton Communities</b>	126	SUN (Schools Uniting Neighborhoods) Community Schools supports youth and their families in academics, social and emotional needs, trauma support, recreation and the arts. Focusing on youth of color, those experiencing poverty and/or homelessness and immigrants and refugees. Our goal is to bridge educational and social gaps among Portland residents. SUN is a collaboration with Multnomah County, non-profit agencies and school districts.

### HOUSELESS MEALS

- Ongoing coordination with the following organizations to ensure meals at houseless camps are available citywide: Because People Matter, Blanchet House, Free Hot Soup, Free Lunch Collective, Frontline Foods, Our Impact: Union Gospel Mission, Portland Rescue Mission, and Stone Soup.
- **No updates.**

### PDX CARES FOOD CARDS

- The goal of this program is to reach those with the greatest food security needs and to focus on populations that will continue to be most impacted over time.
- Working in collaboration with Multnomah County to issue \$1 million in PDX CARES cards. The cards are in \$250 - \$500 increments, based on household size. Recipients will be selected in partnership with 38 Community Based Organizations (CBOs) identified by the Joint Volunteer Information Center (JVIC). This CBO

engagement ensures assistance reaches those who may not qualify for federal aid based on immigration status, and hesitation about accessing government services.

- **UPDATE:**
  - **Worked with ECC Finance to find the best way to distribute PDX CARES cards quickly.**
  - **Scheduling time with CBOs and City staff to go directly to designated CBO locations to meet with community members. City and CBO staff will assist with basic intake forms and food card distribution to households and community members.**

## ***JVIC***

*Coordinate volunteers and respond to offers and requests for assistance from the community.*

- **Multnomah County simplified the online resource request form for face coverings and sanitizer.**
- **Liaisons continue to work with CBOs to complete supply requests and track them on the JVIC dashboard. Should be able to deliver supplies by mid-July.**
- **Portland Mask Project should be able to start delivering some of the 5,000 cloth face coverings in July. Portland Mask Project could use more volunteers for sewing.**
- **JVIC Dashboard – Halfway through creating new journals that are connected to the new dashboard. Also working on creating a guide for the dashboard.**

## ***Sheltering and Restroom Access***

*Provide houseless individuals access to shelters that allow safe physical distancing, and additional hygiene facilities to promote public health.*

- **Working towards 90% capacity across the three temporary Outdoor Emergency Shelters. As of June 18, the three shelters were at 83% capacity, with 16 spaces open. Block R has reached 90% capacity with only two spaces available.**
- **Worked with Portland Fire to fix misting system and provide instructions on its operation at Block B & C. The misters provide cooling for hot weather.**

## **ECC FINANCE SECTION**

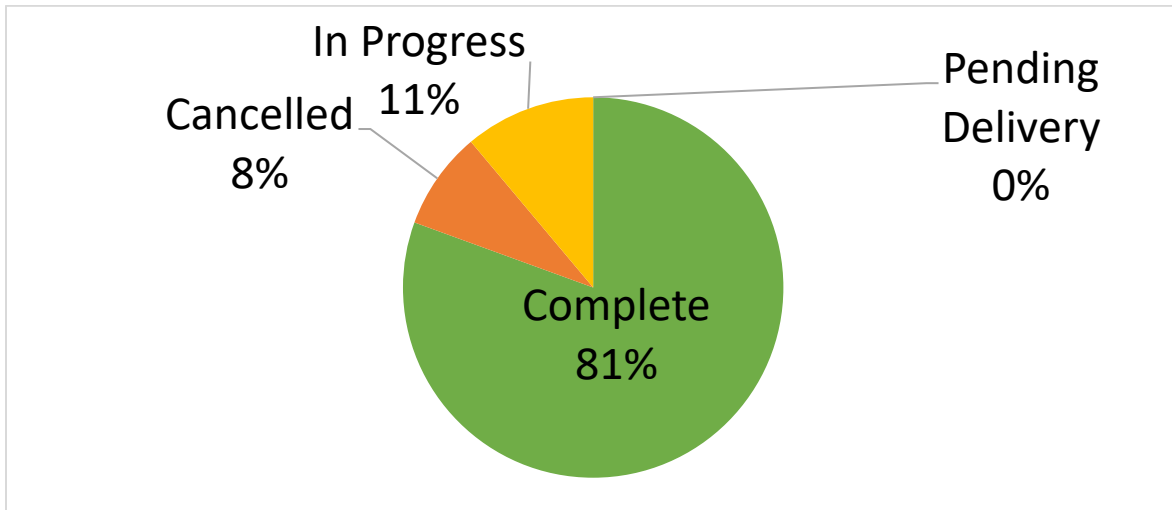
- **Neighborhood Emergency Team (NET) volunteers and City staff counted and securely bagged PDX CARES cards (preloaded VISA cards) for community members. The ECC will distribute the PDX CARES cards this week.**
- **Lunch + Play media went to KATU, KGW and the Portland Tribune.**
- **Continue to work on documentation for federal funding through FEMA's public assistance program.**

## **LOGISTICS SECTION**

- **As of June 23, 23,519 meals were delivered to temporary Outdoor Emergency Shelters.**
- **The Food Unit has coordinated 3,538 lunches for ECC staff. These meals support local small businesses.**



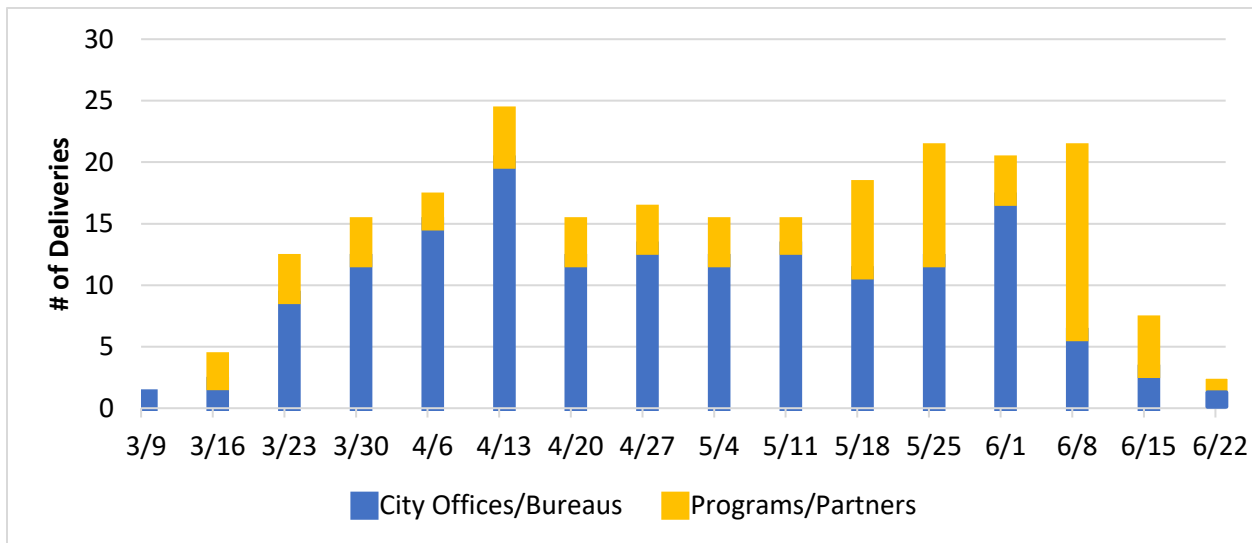
**Resource Requests by Status**



**Deliveries by Week**

Efforts to support the emergency supply needs for City of Portland bureaus continue as needed. From June 18 - June 22 the Supply Unit distributed cleaning supplies and PPE to the following City Bureaus and affiliates:

- Portland Public Schools
- Portland Parks & Recreation
- Portland Bureau of Transportation



The Supply Unit continues to purchase and distribute toiletries and paper products in support of the JVIC, which in turn works with a variety of community-based organizations (CBOs) to serve Portlanders in need. From June 18 to June 22, no supplies were provided to community partners.

## Critical Resources

	Item	Received	Distributed	On Hand	% Distributed
1	Bottles (various sizes)	23,928	17,021	6,907	71%
2	Disinfectant Spray (gal)	35,470	35,276	194	99%
3	Face Coverings	25,600	23,310	2,290	91%
4	Gloves (various sizes)	301,640	98,884	202,756	33%
5	Hand Sanitizer (gal)	1,124	566	559	50%
6	N95 Masks	4,974	3,276	1,698	66%
7	Procedure Masks	39,663	26,006	13,657	66%
8	Wipes (75-ct)	2,519	1,323	1,196	53%

## Distributions by Entity

Distributed to Date	Bottles for Disinfectant	Disinfectant Spray	Face Coverings	Gloves	Hand Sanitizer (gal)	N95 Mask	Procedure Mask	Wipes (75ct)
BDS	222		1,500		12			
BES	44	4	430		1	60	200	6
BFPDR			51					
BHR	3		270	200	0		50	
BOEC	144	-1	450	8,100	9		1,050	63
BPS			320					
BRFS			600	50				
BTS	14	1	788		1			
OMF/Fleet	271	20	775	200	19	200	1,210	1
PBEM/ECC	35	1	153	430	3	48	202	6
PBOT	2,460	28,193	3,265	10,300	199	400	11,612	129
PF&R	437			30	95	160		198
PHB	4		220	200	0		20	2
PP&R	995	7,040	4,477	45,100	143	100	7,030	295
PPB	386	2	7,152		3	2,000		303
PWB	372	11	1,833	10,350	43	100	2,412	105
Other Offices/Bureaus*	151	1	858	324	8	108	-	2
Other Partners+	11,483	4	168	23,600	29	100	2,220	214
<b>Total</b>	<b>17,021</b>	<b>35,276</b>	<b>23,310</b>	<b>98,884</b>	<b>566</b>	<b>3,276</b>	<b>26,006</b>	<b>1,323</b>

**Notes:**

\* Includes, but is not limited to, the City Attorney’s Office, City Auditor’s Office, Commissioner Offices, Mayor’s Office, the Office of Civic Life, and the Office of Equity and Human Rights.

+ Includes, but is not limited to, NET, Aging and Disability Program, JVIC and temporary outdoor shelters.

**JVIC Inventory (Not Included in Above)**

To date, the Logistics Section made deliveries to the following organizations through the JVIC: Africa Family Holistic Health Organization, Beyond Black, Bhutanese Refugees, Black Community of Portland, Disabled Refugee Alliance, Home Forward, Human Solutions, Impact NW, IRCO - Africa House, Karen, Speaking Community, Metropolitan Family Services – Belmont, Mingala Grocery, Nepali Bhutanese Community, Oregon Public Health Institute, Portland Opportunities Industrialization Center, Reach CDC, Urban League Senior Center, Utopia PDX, Verde and Village Gardens Public Health Institute.

Item	Received	Distributed	On Hand	% Distributed
Anti-Perspirant	431	427	4	99%
Bar Soap	680	680	0	100%
Conditioner	196	194	2	99%
Diapers (various sizes)	212	199	13	94%
Gloves	2,600	2,600	0	100%
Hand Sanitizer (gal)	160	140	20	88%
Hand Soap	297	295	2	99%
Lip Balm	265	265	0	100%
Laundry Soap	233	232	1	100%
Paper Towels	2,362	2,349	13	99%
Procedure Mask	9,600	1,850	7,750	19%
Razor	696	275	421	40%
Shampoo	253	191	62	75%
Toilet Paper	5,316	4,521	795	85%
Toothbrush	855	595	260	70%
Toothpaste	656	456	200	70%

**JOINT INFORMATION CENTER (JIC)**

***News Coverage Analysis***

- Increase in Multnomah County cases over the weekend after Phase 1 reopening.
- When and where to wear masks after June 24 State requirements take effect.
- Businesses are finding new ways of doing business.
- Concerns over the upcoming Oregon legislative session.

## **COMMAND'S EMPHASIS FOR OPERATIONAL PERIOD (6/19/20 – 6/26/20):**

1. Directly protect human life and public health, including the safety and health of all City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.
4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.
8. Address the immediate food security, safety and sheltering needs of all people in Portland during this emergency experiencing financial hardships and barriers to access by providing resources and maintaining trusted relationships with community partners, and work to ensure our recovery is building towards a resilient, prosperous, healthy, equitable, and just city for all.
9. Ensure that, as City and ECC staff, we eliminate or minimize disparities in services, resources, or access in our work to support diverse Portland communities, including people with disabilities, older people, racial and ethnic communities, immigrants, refugees, people who are LGBTQIA+ or two-spirit and veterans during this emergency, while also working toward longer term solutions.

## **ECC OBJECTIVES (6/19/20 – 6/26/20)**

1. ECC-Administration:
  - a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
  - b. Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-June. Continue use of interim solution until software is deployed.
  - c. Develop position Task Book Training Program of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, skillsets, and responsibilities that personnel should demonstrate to become qualified for a defined ECC position.
  - d. Expand use of the [City's Equity Toolkit for COVID-19 Community Response and Recovery Efforts \(Equity Toolkit\)](#) and the Results-Based Accountability framework

across all ECC objectives, projects and priorities.

- e. Use the ECC Effective Communications Guide in all external communications to help ensure ADA compliance and further our equity goals. A person with a disability should be able to share and receive information from the ECC as effectively as a person who doesn't have a disability.
- f. Use the Language Access Guidance for the COVID-19 Response in all external communications to help ensure nondiscrimination on the basis of national origin. External communications should be accessible to all communities in simple language (8th grade reading level), more languages, mindful of cultural norms, and formats or platforms that facilitate meaningful access, such as audio, audio-video, etc.

## 2. Coordination

- a. Aid the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration. Reach 90%+ capacity across the three sites and open remaining spaces for walk-up requests and/or referrals from City-sponsored outreach providers.
- b. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC) and reach out to and work with community-based organizations to streamline requests. Prioritize the distribution of identified supplies using the Equity Toolkit.
- c. **[NEW] Launch Aging and Disability social connections Window into Portland project, rescheduled for Tuesday June 23. Work with JIC on final edits for press release and social media posts.**
- d. Address food security needs with the most vulnerable communities in Portland: Identify and work with networks and leaders in communities of color/immigrant communities, elders at risk, and people with disabilities to determine the most appropriate ways to address their needs. Use this work to support locally owned food providers and culturally identified businesses during the economic crisis.
- e. **[NEW] Continue communication with community-based organizations (CBOs), and work with ECC Finance on direct distribution of PDX CARES food cards from City to CBO-identified households.**
- f. **[NEW] Launch Lunch + Play program on Monday, June 22 at 16 parks and 10 mobile sites; locations chosen to cover areas where there is higher reduced and free lunch service in area schools and where school district and other partners have lower or no presence during summer months. Support opening day food distribution and evaluate program needs/changes after initial days of service.**
- g. **[NEW] Clarify County and ECC roles with providing meals to group camps outside of City/County operated shelters. If needed, set budget for continued support of meal distribution to the houseless community.**
- h. **[UPDATE] Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities. Pair completed animated video with audio from script translated into 42 languages for the purpose of communicating information about**

reopening and reinforce the need of safety standards for face coverings, washing hands and physical distancing **to the multilingual community.**

3. Finance:
  - a. Support the Local Relief Fund Task Force.
  - b. Track all expenses pertaining to the Food Security Initiative.
  - c. Provide financial guidance and support to the temporary Outdoor Emergency Shelters until the end of the City of Portland Emergency Declaration.
  - d. Review and update the Grants Management Division policy and procedures manual to ensure compliance with CARES Act requirements.
  - e. Gathering supporting documentation for FEMA public assistance grant project applications for bureau expenses.
4. Joint Information Center (JIC):
  - a. **[NEW] Complete cross training and onboarding new Lead PIO, scheduled to begin full time on July 1.**
  - b. **[NEW] Meet with Multnomah County about implementing a partnership campaign to encourage the public to wear face coverings.**
  - c. **[NEW] Revise/update existing graphics to visually support new City directive regarding City employee's face covering requirements. This is only for City employees and contractors who work in City facilities.**
5. Logistics:
  - a. Assist our local City and County partners with logistics for ongoing physical distancing shelters.
  - b. Reinforce supply chains for bottles and bottle recovery through Printing & Distribution.
  - c. Support JVIC in sourcing and providing resources for community members.
  - d. Develop a plan to ensure efficiency and effective activation of Logistics personnel, supply sourcing, and City-wide supply chain setup during remobilization, demobilization, City reentry, and COVID-19 resurgence.
  - e. Conduct unit, demand, and vendor capacity analysis to ensure adequate logistic and resource capabilities in the event of COVID-19 resurgence related to the current surge in community gathering events and/or City reentry.
  - f. Update safety warnings on all potentially hazardous supplies to include language that all users can understand.
  - g. Review and provide supply requests in a manner equitable to City bureaus and community needs.
  - h. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
6. Planning:
  - a. **[UPDATE] Prepare for July 17 Disaster Policy Council meeting, in coordination with ECC Manager and City leadership.**
  - b. Assist the Equity Officer and collaborate with equity practitioners to further integrate the Equity Toolkit into the work of the ECC and implement the Equity Officer objectives.

- c. Plan for pandemic resurgence and concurrent emergencies (wildfires, excessive heat, air quality event) including ECC management and staff, work closely with the Coordination Section COOP Unit and PBEM leadership.
  - d. Finalize and use the ECC Project Tracker with the Coordination Section, then deploy for other sections as identified.
  - e. Develop tools to assess process improvements related to information flow, communication strategy, on and off boarding, section staff planning, and the Situation Status Report.
  - f. **[UPDATE]** Work with the GIS Unit, **ECC Tableau staff, ECC Equity Officer,** ECC Sections, and equity practitioners to identify Equity Map and Table use cases.
7. Safety Officer:
- a. **[NEW] Finalize Employee Exposure Strike Team participants and procedure. Develop targeted bureau/building safety notification process via Everbridge in partnership with PBEM, target implementation end of June. Finalize standing agenda and circulate to Strike Team.**
  - b. **[UPDATE]** Develop recommendations and best practices for safe use of face coverings **for employees** in hot weather and unhealthy air conditions by June 26.
8. Equity Officer:
- a. Develop a work plan to integrate the adopted Equity Toolkit into ECC daily operations, information sharing, decision making, and resource distribution.
  - b. Continue to integrate the Equity Toolkit into the ECC Action Plan by setting equity goals and indicators for each ECC Section, as well as modifying existing objectives with an equity lens.
  - c. Identify other tools to be developed, such as creation of a geographic equity assessment tool, alignment with Social Determinants of Health framework, and/or refinement of existing decision-making rubrics.
  - d. Assist OEHR staff in using the Equity Scorecard (to be developed) by the Office of Equity and Human Rights to assess completed activities and actions to date, and ones occurring now.
  - e. Set equity accountability measures and define how the measures will be integrated with overall City COVID-19 progress.
  - f. Train ECC staff on the Results Based Accountability framework and help integrate into ECC work.

## D. BUREAUS' STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
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<b>Community and Civic Life</b>	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
<b>Development Services (BDS)</b>	Active	All permits being accepted electronically. Plan Review and Land Use Service divisions receiving fewer applications; review times extended due to remote technology challenges.
<b>Emergency Communications / 911 (BOEC)</b>	Partially Active	No Essential functions impacted
<b>Fire &amp; Rescue (PF&amp;R)</b>	Inactive	One Tier 3 essential function suspended: public education office.
<b>Housing</b>	Active	HOME rental inspections delayed
<b>OMF Technology Services</b>	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.
<b>Parks &amp; Recreation (PP&amp;R)</b>	Active, BICP Active	Previously suspended Park essential functions remain so.
<b>Police (PPB)</b>	Active, BICP active	One Tier 1 impairment. 16 Tier 2 and 3 impacted
<b>Water (PWB)</b>	Enhanced Operation	No Essential functions impacted

*\*Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

*Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days*

## E. BUREAU DETAILS

- Development Services
  - BDS is accepting all permit types (Tier 1-7) at this point.
  - BDS publishes [Service Level Updates](#) every Monday.
  - For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.
  - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
  
- Environmental Services
  - Employees will be able to make requests for telework equipment needs (e.g. monitors, chairs, keyboards, mouse).
  - BES created a discussion board for other bureaus to share ideas and challenges they have had during the incident that will assist all bureaus in future incidents instead of having to create their own.
  - Working on citywide safety guidance for car sharing, face coverings and other safety protocols for field staff.
  - BES will receive an allocation of cloth face coverings from FEMA and the EPA designated for water and wastewater utilities in Oregon. The distribution is being coordinated through the Oregon Water/Wastewater Agency Response Network.



- Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.
- Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
- Office of Community and Civic Life
  - Civic Life announced that the City of Portland is one of 12 local governments and nonprofits [selected to receive tailored research](#) to inform culturally sensitive emergency response measures that ensure all residents are included, regardless of immigration status.
- Community Technology
  - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
  - BTS has completed work that will allow 4,800 concurrent City employee users on the City’s virtual remote network.
  - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
  - BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.
- OMF/Chief Administrative Officer/Asset Management/CityFleet
  - CityFleet ordered more towels and face coverings from the ECC, which will be used for customer interaction and vendor deliveries.
  - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
  - Print shop is operating at a reduced capacity. Refer to the [P&D COVID-19 Plan](#) for questions and contact information.
  - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue

- PF&R continues working to maintain mission critical life safety, property protection, and emergency medical services to the community while protecting the health of its workforce. PF&R continues to support other agencies by providing personnel as it is able.
- PF&R is partnering with the Water Bureau to provide cooling stations for two existing temporary Outdoor Emergency shelters in preparation for hotter weather this summer.
- The Street Roots Rose City Resource Guide is now on all fire apparatus iPads. People experiencing homelessness and poverty in Multnomah, Washington, and Clackamas counties.
- PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.
- PF&R's [Meds on Wheels program](#) is operating.
- PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
- PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities' Readiness Initiative Push Partner program](#).
- PF&R is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. OHA has required agencies providing EMS to track any suspected cases.
- The Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
- Continuing to accept donated items at the Gideon building.
  
- Parks & Recreation
  - **[NEW] PP&R began issuing permits for picnics and weddings over the weekend (June 19-21). New permit waiver language added to address COVID19 and use of outdoor spaces. That language was passed on to the Citywide Workplace Safety group for other bureaus to use if desired.**
  - **[NEW] PP&R is aware of a potential "Let Them Play" rally at Gabriel Park on Wednesday, June 24. This rally is to call on Governor Brown to reopen sports. Portland Park Rangers are monitoring since there is not an approved permit.**
  - The Portland Saturday Market, which uses PP&R's Waterfront Park, has [confirmed their reopening plans for June 20](#). Many safety measures will be in place.
  - Portland International Raceway (PIR) restricted opening plan was approved Tuesday, June 16<sup>th</sup>. The first event was held over the weekend of June 19 for the

Gary Bockman Memorial Race with Cascade Sports Car Club. The PIR Restricted Opening Plan includes:

- Spectators are not allowed. Participants and support personnel only.
  - PIR is requiring temperature checks at front gate, health check questions in advance and face coverings for all events.
  - All participants are pre-registered with name, address, phone and email for contact tracing and persons are checked at the front gate prior to admittance.
  - PIR's plan follows or exceeds ALL COVID-19 procedures as outlined by the CDC including sanitation protocols, signage and food service being compliant by our contracted food services provider.
  - PP&R provided two extra portable restrooms to Unthank Park on Saturday to support Self Enhancement Inc. (SEI) during their COVID-19 testing.
  - Shelter demobilization is wrapping up at the East Portland Community Center.
  - PP&R reopened gated parks on June 5 in alignment with Multnomah County's application for Phase 1. Staff reported no issues and park users are enjoying their time in the parks.
  - PP&R has partnered with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.
  - PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal "Hot Spot" Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
    - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 full-time employee (FTE) Rangers based on the "Hot Spot" data. Rangers continue to prioritize patrols and make contact at "Hot Spot" parks.
    - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
  - Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
  - Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
  - PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
- Bureau of Transportation

- The Portland Bureau of Transportation (PBOT) is offering free public space to expand the square footage of businesses during COVID-19.
  - The [Healthy Businesses permit](#) allows businesses and organizations to temporarily take up portions of sidewalks, parking spaces, or streets in order to meet the requirements for physical distancing to limit the spread of COVID-19.
  - Staff from PBOT are available to directly support applicants through the design and permitting process for the [Healthy Businesses permit](#) as part of the bureau's [Safe Streets Initiative](#) in response to the COVID-19 public health crisis.
  - Black, Indigenous, or People of Color (BIPOC)-owned businesses may also qualify for free professional design resources for their outdoor business space, free use of limited temporary street equipment, and free paint for decorative uses in your Healthy Businesses project.
  - Applicants are asked to contact (503) 823-4026 or [PBOTBusinessToolkit@portlandoregon.gov](mailto:PBOTBusinessToolkit@portlandoregon.gov) for more information.
- Staff from PBOT's Safe Routes to School program are coordinating and delivering food in partnership with PP&R's Schools Uniting Neighborhoods (SUN) site managers to schools within Portland Public Schools, and David Douglas and Centennial school districts.
- PBOT continues regular youth engagement, education and career development activities virtually. This includes career presentations, summer and fall high school programming, Transportation Research and Education (TREC) presentations, fall focus groups, Transportation Ambassadors with a youth track, and Biketown planning for youth.
- PBOT [reduced SmartPark rates](#) to bring relief to residents and visitors who must travel downtown by car. All-day parking rate in the city's five SmartPark garages is \$5, except the First and Jefferson SmartPark location which raised its all-day rate to \$10 on June 1.
- Portland Streetcar is now providing disposable mask to riders without face coverings.
- PBOT launched its [Slow Streets | Safe Streets Initiative](#) in early May. Some neighborhood greenways have restricted access and "local access only" signage. An [online interactive map](#) shows these locations. PBOT is also implementing a [Healthy Businesses](#) program to provide a streamlined permit application process for businesses that want to use space on public sidewalks or streets to provide additional space to allow for physical distancing for customers and staff.
- PBOT will provide two short-term funding opportunities of \$50,000 each to ensure the safety and travel needs of frontline populations are met and provide free rides for critical trips. PBOT's Equity and Inclusion program identified this opportunity by [engaging in key partnerships](#) to learn how to best support community groups on specific transportation issues during the pandemic.
- Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.

- Police Bureau

- In conjunction with the Sunshine Division, PPB has delivered 7,547 food boxes to community members' homes since the pandemic began. PPB and Sunshine Division have also provided about 900 food boxes weekly through pick-up at the two Sunshine Division locations and delivered 500 food boxes to partner agencies each week.
- PPB submitted a letter to Multnomah County affirming that they have adequate personal protective equipment (PPE) as required in accordance with the reentry requirements.
- PPB's one Tier 1 and sixteen Tier 2 & Tier 3 essential functions are impacted.
- PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.

- Water Bureau

- The Portland Water Bureau and Bureau of Environmental Services pledged \$1 million as part of [Small Business Program for Utility Relief](#) (SPUR) fund. Small businesses that have lost income due to the pandemic can apply for a one-time bill credit during a two-week period beginning July 8. All applications will be evaluated using a racial equity and vulnerability lens.
- City Council approved the Water and Environmental Services' Small Business Program for Utility Relief. Media engagement/public outreach is getting underway. Plan to distribute a mailer to a group of our small biz customers within the next two weeks. For program FAQ and eligibility requirements go to [portlandoregon.gov/water/smallbiz](http://portlandoregon.gov/water/smallbiz).
- Continuing to promote Customer Service Financial Assistance Programs.
- The Portland Water Bureau Emergency Operations Center is in Enhanced Operations as of June 15.
- Water Bureau is actively recruiting responders to serve in the ECC.
- On June 2, PWB Customer Service Call Center group temporarily relocated from downtown to a secure location until protest activity around Portland Building is reduced. Half of Customer Service Call Center employees are working remotely. Additional staff are preparing to telework. Recently ordered laptops are being configured and readied by BTS.
- PWB/BES Customer Service Call Center offers 24-hour automated service and is open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press "1" for 24-hour automated service. Customers may also email [PWBCustomerService@portlandoregon.gov](mailto:PWBCustomerService@portlandoregon.gov). Call 503-823-4874 for water emergencies. The walk-in center at 664 N Tillamook is closed, however customers can use the drop box to pay by check or money order.
- PWB encourages staff to continue physical distancing efforts and reminded staff that in the past week there have been higher numbers of COVID-19 cases

statewide. PWB continues to encourage employees to observe safety measures including:

- Providing ongoing safety reminders to combat complacency.
  - Eye protection, gloves and face coverings are required for work sites and where physical distancing cannot be maintained.
  - Rented additional work trucks and equipment to allow individual work group members to maintain physical distance.
  - All crew members continue to practice six feet of physical distancing, where possible.
  - Set up a self-check station in the Operating Engineers area.
- New rules for ordering parts and supplies from Stores are being followed by Maintenance & Construction, to allow for contactless fulfillment and pick up.
  - The Water Bureau issued a press release on Legionella, directing businesses to flush their buildings during the pandemic and a resource website [www.portlandoregon.gov/water/wqbuilding](http://www.portlandoregon.gov/water/wqbuilding).
  - The Water Bureau sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
  - All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
  - PWB has a COVID-19 resource webpage for employees.
  - Portland Water Bureau assisted in delivering an allocation of face coverings for water and wastewater utilities in Oregon. The face covering allocation was provided by FEMA and the EPA coordinated through the Oregon Water/Wastewater Agency Response Network.

## F. PARTNER INFORMATION

### FEDERAL

- On June 14, the CDC [updated](#) its guidance Keep Children Healthy During the COVID-19 Outbreak.
- On June 11, OSHA announced it [published](#) a question and answer series on wearing masks in the workplace.
- The U.S. Chamber of Commerce's [State by State Business Reopening Guide](#) tracks differences across each state.
- The FEMA sent a Battelle Critical Care Decontamination system to Oregon to [decontaminate masks](#) worn by healthcare workers. The machine is located in Eugene and can be used free of charge for public or private organizations with personnel who use N-95 respirators.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on

cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.

- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.
- Small and midsize business can apply for emergency loans through the Federal Reserve. The \$600 billion [Main Street Lending Program](#) is part of the Coronavirus Aid, Relief and Economic Security (CARES) Act.

## STATE

### Governor's Office

- Governor announces [pause](#) on all applications in [reopening](#) of counties statewide.
- Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

### State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

### Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on January 21. OHA's [COVID-19 Updates page](#) provides comprehensive updates on public health indicators, reopening guidance and FAQs.
- On Monday the Oregon Department of Human Services (DHS) and Oregon Health Authority released a [comprehensive statewide COVID-19 testing plan for long-term care facilities](#) with more than five residents.
- Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.

### Other

- Oregon ABLE Savings Plan, Oregon Employment Department, Work Incentives Network (WIN) and FACT Oregon are hosting a free webinar on June 18 at 10:00 am and 6:00 pm on COVID, Unemployment, and Disabilities. Learn about unemployment Insurance, COVID stimulus funds, how they affect your benefits, and what you can do if you're worried about asset limits. More [information and registration is available](#) through FACT Oregon.

## REGIONAL

### TriMet

- As of May 20, [all TriMet riders and drivers must wear face coverings](#) such as scarfs, bandannas, and/or fabric masks. Over the coming weeks, TriMet will install hand sanitizer and disposable mask dispensers on all vehicles.
- Tri-Met LIFT is offering a [grocery delivery program](#) for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

### Metro

- **[Updated] The Portland Expo Center signed a contract that allows OHSU to remain in the space through mid-September for COVID-19 testing. OHSU testing runs six days a week at The Portland Expo Center. OHSU continues to grow in tests administered and has already administered more COVID-19 tests in June than in any prior month. The new contract allows for other operations to happen at the Portland Expo Center simultaneously.**
- Metro COO Marissa Madrigal approved the Zoo to reopen in alignment with the Governor's office. The reopening date is still being determined.
- The Incident Management Team added an Operations Section and will now have an Operations Section Chief. This section will help departments and venues implement COVID-19 reopening policies. The Oregon Zoo and Metro Paint are working on implementation steps and a risk assessment this week.
- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

### Multnomah County

- **[New] On June 25 there will be [COVID-19 Black Town Hall #3](#).**
- **[New] [Testing event planned Saturday, June 27 to support Native American, Alaska Native, and Pacific Islander communities](#)**
- The [Multnomah County Resource Request Page](#) has been updated with information and links for Community Based Organizations, small businesses, and nonprofits to request bulk hand sanitizer and disposable masks at no charge.
  - This now includes information about the Community Resource/PPE Push project that we've been discussing.
- On June 17, it was [reported](#) that "Multnomah County estimates that it will need \$91 million to fund its response to the COVID-19 pandemic in the fiscal year that begins July 1."
- Updated the [COVID-19 Testing](#) page to include a list of testing sites and information about what to expect from your COVID-19 test.



- Multnomah County Public Health requests that anyone who has participated in protesting and has any symptoms of COVID-19 [get tested](#). The Centers for Disease Control’s current list of symptoms are: fever, cough, shortness of breath, chills, muscle pain, new loss of taste or smell, vomiting or diarrhea, and/or sore throat. Anyone with symptoms of COVID-19 can get tested, for free, at the East County Health Center We focus on reaching Black, Indigenous and other People of Color communities. For more information about getting testing in Multnomah County, [see COVID-19 testing](#), on the county’s Novel Coronavirus COVID-19 website .
- Reopening status information is available on the county’s [reopening information page](#).
- Multnomah County’s [Reopening Framework](#) (the County’s application for Phase 1 reopening) is now available on the County’s website. The County’s [reopening status report](#) and [reopening data dashboard](#) are both updated every Wednesday.
- Multnomah County Library has started telephone service, book drop, and sidewalk holds pickup:
  - All library book drops are accepting returns, except for Albina Library and Sellwood-Moreland Library.
  - As of June 15, twelve library locations are available for holds pickup appointments. Call 503.988.5123 between 9 am and 4 pm to make an appointment. Library buildings are not open for any other services, including restroom use.
  - [Summer Reading](#) for children and adults starts June 15. Play online or get a kids' paper gameboard mailed to you by calling 503.988.5123 or [requesting online](#).
  - [Follow this link](#) to view service updates on the Library website.

### Port of Portland/PDX Airport

- Portland International Airport (PDX) [requires using a face covering anywhere inside the terminal](#), including the pedestrian tunnels and the rental car center. PDX is also asking anyone not traveling to refrain from gathering in the terminal to greet or send off passengers, unless they require assistance.
- Website: [Port of Portland Updates](#)

### PORTLAND AREA SCHOOLS

- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert ([eoc.liaisonschools@MultCo.us](mailto:eoc.liaisonschools@MultCo.us)).

### PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)  
[Concordia University](#)  
[Pacific Northwest College of Art](#)  
[Lewis & Clark College](#)  
[Reed College](#)  
[Multnomah University](#)

## G. RESOURCES

### MULTNOMAH COUNTY

- [Multnomah County's main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
  - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
  - Which County services/buildings are [open or closed](#)?
  - Social media accounts:  
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)  
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
  - Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases, to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.
- Multnomah County District Attorney has a [new social media campaign](#) called "We Need to Know" about reporting hate crimes during the COVID-19 pandemic. The campaign includes social media graphics translated into Simplified & Traditional Chinese, Japanese, Khmer, Korean, Lao, Tagalog, Thai and Vietnamese.

### CITY OF PORTLAND

- <https://www.portland.gov/novel-coronavirus-covid-19> – centralized information about the City's response; this site supplements Multnomah County's.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.

- The City’s Neighbors Together program offers a new conversational training that provides resources and tips on how to reach out to neighbors, especially those isolated and without digital access. [Request a conversation or any of their other online trainings here](#) or call (503) 823-4064. [En español.](#)

## ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Child Care for Essential Employees: 1-800-246-2154, **211 website**, or the following:
  - [OHSU/Portland Public Schools \\*Request for Care\\*](#) (West Side Portland)
  - [Gresham-Barlow/Centennial/Estacada \\*Request for Care\\*](#) (All served in west Gresham-Barlow area)
  - [Beaverton/Sherwood/Hillsboro \\*Request for Care\\*](#) (SW Beaverton, N Sherwood, E Hillsboro)

## EQUITY

- Oregon Deaf and Hard of Hearing Services has created [COVID-19 messaging in ASL Videos links and other resources](#).
- The Government Alliance on Race and Equity published a [COVID-19 Racial Equity Rapid Response Guidebook for Government](#). The document includes resources from across the country on how communities are responding to COVID-19.
- COVID-19 and Health Equity – Exploring Disparities and Long-Term Health Impacts [webinar series](#).

## VOLUNTEERING

- Multnomah County’s [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](#): State of Oregon’s central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

## ABOUT COVID-19

- The U.S. Centers for Disease Control and Prevention created [communications toolkits in 27 different languages](#) to help public health professionals, health departments, community organizations, healthcare systems and providers deliver COVID-19 prevention messaging.
- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](#) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor’s orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map

- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.
- CDC's [animal-related FAQ](#)

## WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
  - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
  - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

## HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)
- Oregon Housing Alliance a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).
- The Oregon Legislature allocated [\\$8.5 million to the Oregon Housing and Community Services \(OHCS\) COVID-19 Rent Relief Program](#) which will provide rent relief to those in need. Multnomah County Department of Human Services [received \\$1,639,002](#). Portlanders should call 211 or MCHS directly ([503-988-7453](#)) for more information.

## HOMELESSNESS RESOURCES

- Multnomah County's [COVID-19 guidance for shelter settings](#)
- Governor's [homelessness guidance issued](#) regarding "Stay Home, Save Lives" [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

## WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers' compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- [Worksystems](#) is hosting webinars every Monday, Wednesday, and Friday at 2:00 pm for people that have been laid off due to COVID-19. The webinars cover unemployment insurance, health care, and other related resources.
- COVID Workforce Response Line is offering Multnomah County residents workforce services and related resources. Call (503) 714-5989, Tuesday and Thursday, 9:00-12:00 and Monday, Wednesday, Friday, 1:00-5:00.

## FOOD SECURITY

- The Oregon Department of Human Services developed a comprehensive website ([needfood.oregon.gov](http://needfood.oregon.gov)) to help connect Oregonians with local school meal programs, food banks and pantries, meals for older community members and applications for food assistance programs.
- Select schools in Multnomah County are providing school meals and food distributions in partnership with Oregon Food Bank. School food access sites are also posted on the [SUN Service System website](#).
- Oregon was recently approved to provide the Pandemic EBT benefits to families with school aged children. Review this [factsheet](#) to read more about Pandemic EBT and to determine eligibility.

## MEANINGFUL ACCESS STATEMENT

- (English): The City of Portland is committed to providing meaningful access. To request translation, interpretation, modifications, accommodations, or other auxiliary aids or services, contact 503-823-2323 or [eccsitstat@portlandoregon.gov](mailto:eccsitstat@portlandoregon.gov), Relay: 711.
- (Română): Orașul Portland și-a luat angajamentul să ofere acces adecvat tuturor persoanelor. Pentru a solicita servicii de traduceri sau interpretariat, modificări, cazare sau alte ajutoare ori servicii auxiliare, contactați 503-823-2323, Retransmisie: 711.
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- (español): La Ciudad de Portland se compromete a proporcionar un acceso significativo.

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- (नेपाली): पोर्टल्यान्डको शहर अर्थपूर्ण पहुँच प्रदान गर्नमा प्रतिबद्ध छ। अनुवादन, व्याख्या, परिमार्जन, आवास वा अन्य सहायक सामग्री वा सेवाहरूको अनुरोध गर्नका लागि, 503- 823-2323, रिले: 711 मा सम्पर्क गर्नुहोस्।
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- (Soomaali): Magaalada Portland waxay utaagantahay inay adeeg macquul ah bixiso. Si aad ucodsato turjumaad iyo soojeedin, isbadalo, adeegyo caawimaad ah, noocyo kaladuwan, iyo caawimaado ama adeegyo dheeri ah oo kale, laxariir 503-823-2323: 711.
- (Chuuk): Ewe City of Portland mi ennetata pwe epwe wor etiwaoch. Ika ka mochen aninnisin chiaku me awewen kapas, ekkesiwin, etufich, sokonon napanap, me pwan ekkoch minen awewe me aninnis, kokori 503-823-2323, Fon Fan Itan Ekkewe mi wor Ar Osukosukan Manau: 711.
- (Tiếng Việt): Thành Phố Portland cam kết cung cấp sự tiếp cận hiệu quả. Để yêu cầu dịch vụ biên dịch, thông dịch, điều chỉnh, sửa đổi, hoặc thiết bị hay dịch vụ phụ trợ khác, hãy liên hệ 503- 823-2323, Chuyển Tiếp: 711.
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## APPROVED BY ECC COMMAND

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