



COVID-19 RESPONSE

CITY OF PORTLAND
EMERGENCY COORDINATION CENTER



City of Portland Situation Status Report

INCIDENT NAME: COVID-19
REPORT #27 (06.11.20 0001)

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Osterberg, Situation Unit Lead
REPORTING PERIOD	06/09/20 1700 – 6/11/20 1700

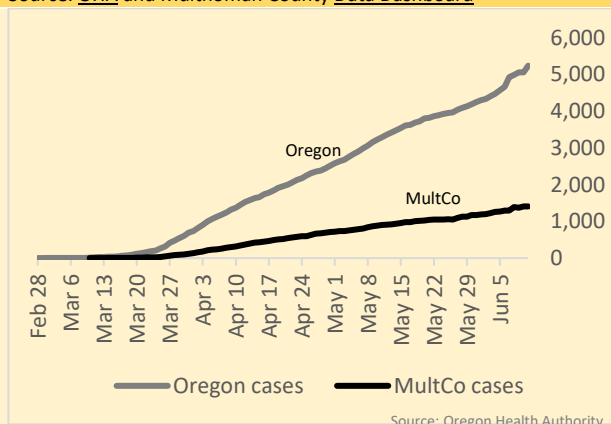
What's new? Look for **bold** text, headers or [NEW] or [UPDATED] preceding text. Next situation status report will be out on Tuesday, June 16.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Tuesday, June 16 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

Total COVID-19 Cases
Oregon **5,237***
Multnomah County **1,407**

Source: [OHA](#) and Multnomah County [Data Dashboard](#)

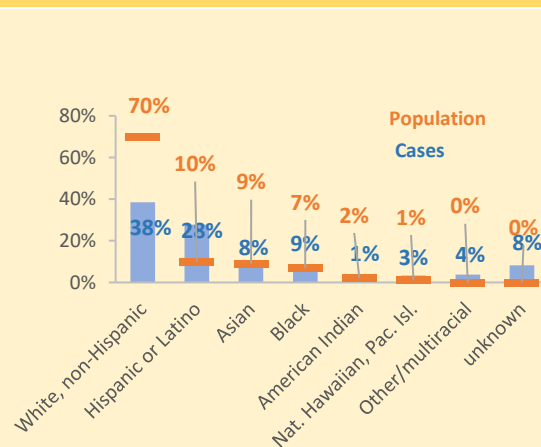


*Includes presumed cases as of 06/11

Deaths: Oregon - **171** MultCo - **66**
June 11. More case statistics: [CDC](#)

Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report

Source: Multnomah County [Data Dashboard](#)



Updated 6/10/2020

For comparison: [Portland's demographics](#)

OVERVIEW

New in this report

- As of June 11, there are 65 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.
- On June 10, the Oregon Department of Education released [Ready Schools, Safe Learners guidance](#) for the 2020-2021 school year. This guidance will provide schools with flexibility to develop a local blueprint for safely starting school in the fall.
- On June 9, the CDC updated guidance on [travel recommendations](#) by country, recommendations for people who are [pregnant, breastfeeding, or caring for young children](#), and visiting [parks and recreational facilities](#).
- On June 9, Governor Brown promised to [test all residents and workers](#) of every large senior care home in the state.
- On June 6 Multnomah County [released](#) a fact sheet to help answer many of the questions about contact tracing.
- Coronavirus hospitalizations [rose sharply in nine states](#), including Oregon, following the Memorial Day holiday weekend.
- The federal government will provide [funding for Phase 3 trials](#) that will occur on three key experimental COVID-19 vaccines in July, August and September.
- Pacific Coast Fruits is [providing free food boxes](#) to nonprofits for distribution in Portland and beyond as part of federal government's coronavirus food assistance program.
- Oregon Health Authority has [developed](#) a Reopening Guidance Tool to help businesses as well as the public understand what the guidance is for activities/services are allowed in each phase.
- Multnomah County submitted its application for Phase 1 reopening with a [targeted opening date of June 12](#). The application is still under review with Governor Brown. As of today, June 11 at 16:30 there has been no response if approved or not.

From previous reports

- On June 7, the [Oregon Health Authority \(OHA\)](#) reported the highest number of new COVID-19 cases in a single day since tracking began. There were 146 new cases and one new death that day. OHA further indicated that the increase in cases is due in part to an [outbreak at Pacific Seafoods](#) in Newport where there have now been 124 confirmed cases.
- The World Health Organization director general announced that [136,000 new cases of coronavirus](#) were reported across the globe on June 7 – the highest number reported in a single day since the pandemic began.
- On June 6, nonprofit [Self Enhancement Inc. \(SEI\) hosted](#) a free non-symptomatic

COVID-19 testing site to support the black community, which is disproportionately affected by coronavirus. SEI plans to host additional testing events.

- On June 5, the [Oregon legislature allocated \\$247 million](#) from the Coronavirus Relief Fund to help support communities, individuals and business impacted by COVID-19.
- On June 5, Governor Brown approved 29 counties for [Phase 2 reopening in Oregon](#). Phase 2 allows larger indoor gatherings up to 50 people and outdoor gatherings up to 100 people. Large venues including restaurants, gyms and theaters may open to 250 people. Bars and restaurants will be allowed to stay open until midnight. Some non-contact sports facilities and activities may resume.
- Both [local](#) and [national](#) officials continue to express concern about the potential for coronavirus to spread at mass protests occurring in Portland and across the country and urge participants to take precautions.
- On June 8, [Multnomah](#) County opened a twice-weekly low-barrier drive-thru and walk-up testing site for symptomatic individuals in the East County Clinic parking lot.
- This week, families of nearly 131,000 students in Oregon who qualify for free and reduced lunch are receiving over \$50 million in [emergency food assistance](#). The funding is for students that are eligible to receive Supplemental Nutrition Assistance Program (SNAP) benefits.
- Data aggregated by Johns Hopkins University indicates that although Oregon’s rates of confirmed COVID-19 cases and deaths remain extremely low, [the rate of tests completed](#) is among the lowest in the nation. Oregon ranks 49th out of 50 states for the number of tests completed per 100,000 people.

WEATHER

June 11 to June 15 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

NEW IN THIS REPORT

COVID-19

- On June 9, Prosper Portland launched a [Local Small Business Repair & Reopening Fund](#) to provide near-term support for small businesses and nonprofits impacted by the

pandemic, and compounded by recent physical damages some businesses experienced. Businesses located in districts including NE Martin Luther King Jr Boulevard, the Central Eastside, and Downtown/Old Town are eligible for funds with priority given to Black, Indigenous and all People of Color (BIPOC)-owned businesses and community-serving nonprofits. The Small Business Repair portion of the grant is available now, with awards between \$500 and \$10,000 and no match requirement for businesses and nonprofits needing immediate physical repairs.

City protests

- The Office of Civic and Community Life’s Graffiti Program continues to provide graffiti removal assistance for private property owners with priority given to Black and minority-owned businesses impacted by tagging protests. Civic Life will be providing an online training for volunteers to become graffiti removal stewards. Civic Life has been offering free supplies delivery and will continue that service until a method of physically-distant supplies pick-up is established. A large-scale community cleanup event is being planned for the end of the month.

FROM PREVIOUS REPORTS

- On June 8, the Emergency Communication Center (ECC), distributed illness in the workplace guidelines citywide to help guide the internal response to COVID-19. This document was created in partnership with the ECC Safety officers, Bureau of Human Resources, OMF Facilities Division, Risk Division and the City’s Occupational Health and Well-being program manager.
- The Portland Water Bureau and Bureau of Environmental Services pledged \$1 million as part of [Small Business Program for Utility Relief](#) (SPUR) fund. Small businesses that have lost income due to the pandemic can apply for a one-time bill credit during a two-week period beginning July 8. All applications will be evaluated using a racial equity and vulnerability lens.
- Shelter guests are currently being transitioned out of Portland Parks and Recreation’s East Portland Community Center which has been serving as a shelter operated by Multnomah County and Human Solutions. The site is still closed to the public and Meals on Wheels is still operating at the Center and distributing prepared meals.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

C. ECC ACTIONS

COORDINATION SECTION

Aging and Disability

Provide resources to the aging and disabled populations to address the needs associated with health and safety, social isolation, food security and caregiving.

- **Aging and Disability worked on a demobilization strategy.**
- **Delivered cleaning supplies to Metropolitan Family Services for caregiver vehicles. Caregivers transport older adults and people with disabilities to appointments.**
- **The Windows into Portland project launch moved to Wednesday, June 17. Continuing to work on craft prep instructional materials, and refining media release language for program launch.**
- **Portland Parks and Recreation (PP&R) agreed to move forward with hosting the Geezer Gallery art exhibit at four community centers locations with accessible windows are: Montavilla, East Portland, Matt Dishman, and Southwest. Contacted each site supervisor to coordinate next steps.**

Equity & Language Access

Apply the City's Equity Toolkit and the Results-Based Accountability framework across all ECC objectives, projects and priorities. Ensure ADA compliance and nondiscrimination on the basis of national origin in all external communications.

- **Provided feedback and reviewed the second round of COVID-19 video graphics messaging for the English version.**

Food Security

Address food security needs with the most vulnerable communities in Portland.

LUNCH + PLAY

- Portland Parks & Recreation's (PP&R) FREE LUNCH + PLAY program works with five school districts to provide nutritious meals and recreational activities during summer break. In park-deficient east Portland, PP&R and its sponsors bring meals to apartment complexes and underdeveloped parks through the Mobile Lunch + Play program.
- The 16 Park Sites are: Summer Food Service Program (SFSP), a USDA program location. In qualifying parks where 50% or more of the school area children are eligible for free and reduced meals based on local schools or census data. Sites that serve an average of 50 meals per day. The 10 Mobile Sites are: At apartment complexes and underdeveloped parks in park-deficient neighborhoods in East Portland, and in areas where there are unsafe crossings and significant transportation barriers to get to the nearest Lunch + Play site. Selected in collaboration with an advisory committee made up of representatives from the East Portland Community Office, Hazelwood NA, Historic Parkrose, New Portlanders Commission, Impact NW, Rose CDC, Human Solutions, and community partners from Russian and Spanish speaking communities.

- **UPDATE:**
 - Working with PP&R Workforce development team to process hiring paperwork for seasonal staff separated in April.
 - Drafting virtual training program for 300+ staff that will start training the week of June 15.
 - Drafted a press release and guide for Lunch + Play program.
 - Compiling the first week of Grab n Go activity packets and virtual programming.
 - Coordinating with City Fleet on ten refrigeration trucks needed for Lunch + Play food.
 - Placed order for dumpsters and portable restrooms.
 - Scheduled meetings with PBOT to follow up with traffic control engineers.
 - Met with Hood to Coast to work out the logistics for receiving lunches for the Mobile Lunch + Play Program. Locations are at Portland Public Schools and East Portland daily.

CULTURALLY SPECIFIC FOODS

- Partnering with Equitable Giving Circle which is a Black-led group of Portland businesswomen who have organized to address structural racism and economic inequity. This project, in response to COVID-19, is to purchase CSA shares of produce and proteins from BIPOC farmers to feed BIPOC families lacking access to fresh foods. Three hundred BIPOC households will be identified in partnership with trusted community-based organizations. Equitable Giving Circle will buy 300 CSA shares from local BIPOC farmers to feed the 300 selected BIPOC families with high-quality, locally grown, organic produce, supplemented with proteins produced by BIPOC farmers other pantry staples, for 22 weeks over the 2020 growing season, from June through November.
- **UPDATE:**
 - Requested reporting information for Equitable Giving Circle (EGC).
 - Requested a vehicle to support EGC and Black farmers to collect farm produce and distribute food boxes.

FOOD BOX DELIVERIES

- In partnership with Hood to Coast we are implementing aspects of three programs to support food security. These include distribution of 100 contactless home food box deliveries a week for SUN Community Schools; 1,000 bulk deliveries a week to local organizations serving aging and disabled; and communities of color. Hood to Coast will also provide courier service of thousands of meals to 10 Lunch + Play mobile sites in outer east Portland. Program focus is on the following communities: Aging/Disabled; BIPOC; Black/African American; Latinx; Native American and Pacific Islander.
- **UPDATE:**

- Working with JVIC managers to populate requests for Thursday’s morning deliveries.
- Created and finalized Smartsheet form to manage weekly food box request.
- Reached out to the Portland Housing Bureau (PBH) and affordable housing unit contacts to begin deliveries next week.

**Food Box Deliveries for June 11, 2020 Focused on the following communities:
Aging/Disabled; BIPOC; Black/African American; Latinx; Native American; and Pacific Islander/Tongan**

Organization	Boxes	Household #	Organization’s Mission
Black Community of Portland	75	4	Grassroots community based organization with the focal point of community development through networking and the sharing of resources. BCP serves families throughout Multnomah County, but mostly in the historic N/NE Black neighborhoods. Our purpose has been to provide stability and community cohesion to address long standing inequities.
Black Resilience Fund/Brown Hope	30	3	Systemic change requires prolonged effort, but we can also make an immediate difference for frontline communities. Funds for immediate needs of Black community
Home Forward	12	2	The mission of Home Forward is to assure that the people of the community are sheltered. Home Forward has a special responsibility to those who encounter barriers to housing because of income, disability or special need. Home Forward will continue to promote, operate and develop affordable housing that engenders stability, self-sufficiency, self-respect and pride in its residents and represents a long-term community asset. Home Forward will be a community leader to create public commitment, policy and funding to preserve and develop affordable housing.
Lutheran Comm Services-Karen Comm	12	6	Helps refugees, immigrants and asylum seekers rebuild their lives in a new country
Mother & Child Education Center	20	4	Mother & Child creates connections in a judgement free space to provide support, education, and resources for anyone who is parenting—including expectant women, fathers, and those facing challenges such as lack of housing, poverty, substance abuse, or other trauma. The clientele represents a disproportionately high percentage of at-risk populations. An estimated 90% of clients served live below the federal poverty line. Women of color and marginalized ethnic groups are also overrepresented in the client base.

ROSE CDC – 4150 SW Moody	20	3	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
ROSE CDC – Orchards of 82nd	15	3	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
ROSE CDC – Leander Court	15	4	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
ROSE CDC – Woody Guthrie Place	15	2	Connects our community to build good homes, healthy families and neighborhood opportunities in outer southeast Portland.
Voz Workers’ Rights	40	6	Voz is a worker-led organization that empowers diverse day laborers and immigrants to improve their working conditions and protect civil rights through leadership development, organizing, education and economic opportunity.
St. Johns Food Share	110	N/A	Working toward food security and sustainability: Reliable access to a sufficient quantity of affordable, nutritious food is the heart of our efforts. As living costs rise, more families struggle with food insecurity. We believe working together to fight hunger and reduce food waste builds a better community.
HAKI Community Organization	200	4 - 6	HAKI in Swahili means rights. The individual’s right to food, clothing, shelter, the rights available by law, and the right of the individual to seek their destiny.
United Congolese Community of Oregon	50	4	To design and operate charitable programs. To link Congolese individuals living in the state of Oregon to various kind of resources.
Nepali Bhutanese Community	4	6	Helps refugees, immigrants and asylum seekers rebuild their lives in a new country.
Pacific Islander Community	40	6 - 12	Ensures that its services reflect our local Asian and Pacific Islander (API) cultures. AFC's mission is to provide and promote culturally relevant services to API families and to contribute rich cultural values and unique experiences that enhance the overall quality of community life.
Mercy Connections	75	2 - 4	Mercy Connections is a culturally specific nonprofit organization that connects West African immigrants and refugees living in the Portland Metropolitan Area to community resources. Mercy Connections also creates awareness and increases access which promotes healthy and fulfilling lives.

HOUSELESS MEALS

- Ongoing coordination with the following organizations to ensure meals at houseless

camp are available citywide: Because People Matter; Blanchet House; Free Hot Soup; Free Lunch Collective; Frontline Foods; Our Impact: Union Gospel Mission; Portland Rescue Mission; Stone Soup; and; World Central Kitchen.

CREDIT CARDS

- The goal of this program is to reach those with the greatest food security needs and to focus on populations that will continue to be most impacted over time.
- Working in collaboration with Multnomah County to issue \$1 million in PDX CARES credit cards. The cards are in \$250 - \$500 increments, based on household size.

Recipients will be selected in partnership with 38 Community Based Organizations (CBOs) identified by the Joint Volunteer Information Center (JVIC). This CBO engagement ensures assistance reaches those who may not qualify for federal aid based on immigration status, and hesitation about accessing government services.

- **UPDATE:**
 - **The Food Security Team will be working directly with Community Based Organizations (CBOs) instead of through JVIC Case Managers.**
 - **Finance Team determining best path for a procurement agreement with CBOs, and ordered Visa cards.**
 - **Continuing to work with County EOC Food Access team. This will help ensure alignment of CBO Partners to limit overlap and allow for a wider distribution of cards.**
 - **Drafting communications to CBOs/FAQ. It will include eligibility information, instructions for handling cards, and information needed to complete MOU agreement.**

JVIC

Coordinate volunteers and respond to offers and requests for assistance from the community.

- **Community Liaisons are working with CBOs to determine childcare needs as parents return to work.**
- **Clarifying and fine tuning the Equity Toolkit for use in JVIC work.**

Sheltering and Restroom Access

Provide houseless individuals access to shelters that allow safe physical distancing, and additional hygiene facilities to promote public health.

- **There are 20 spaces available across the three outdoor shelter sites.**
- **Outreach teams met with the C3PO intake coordinator to get questions answered.**
- **Received the remaining 40 names of applicants on the waitlist to notify about placement. Individuals have until the end of Friday to claim their spot. Beginning Saturday, sites will accept walk-ins.**
- **Shower trailer repaired and returned to Blocks B & C.**

- **Met with the Multnomah County Emergency Management about extreme heat and wildfire hazards and preparations.**

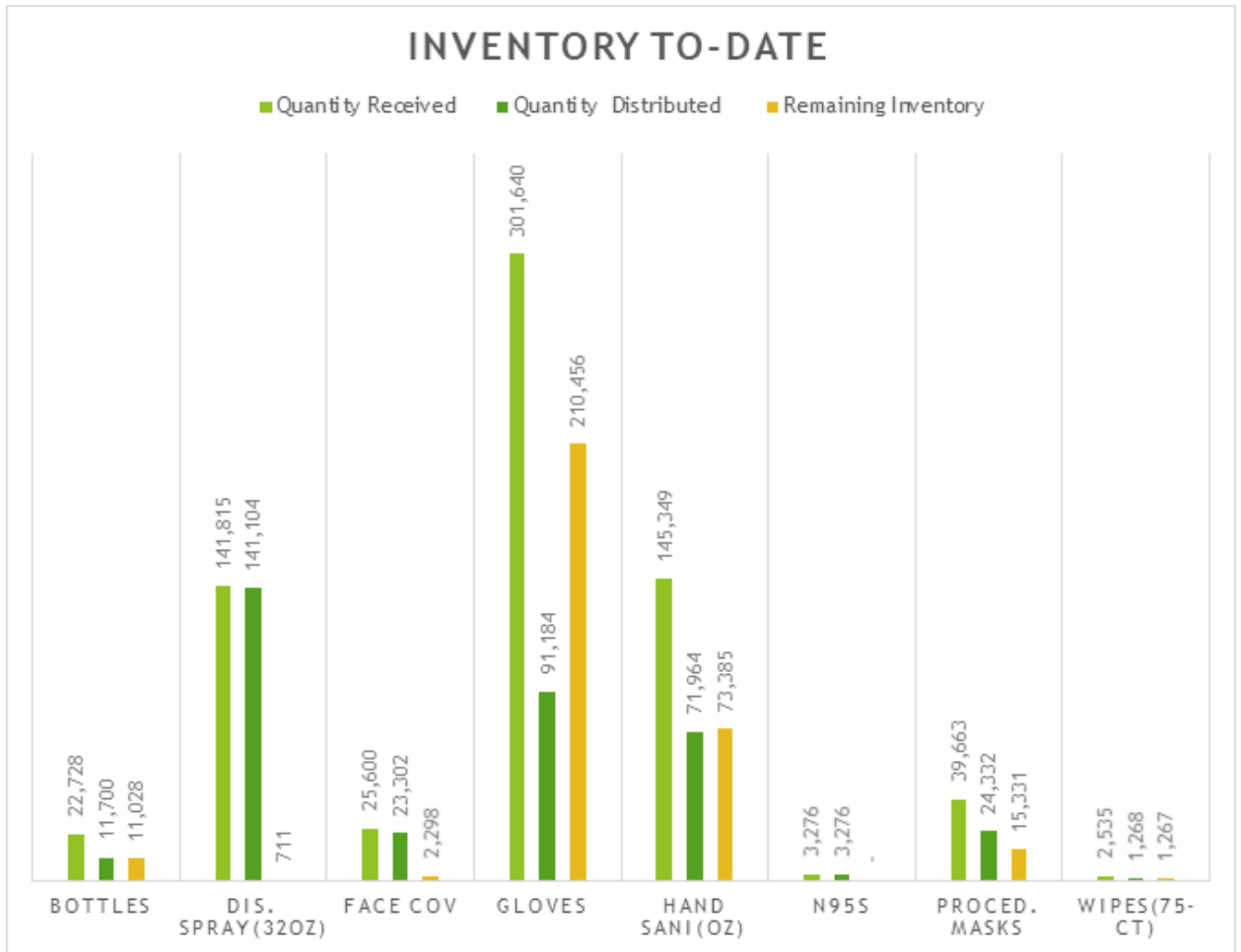
ECC FINANCE SECTION

- **Food Security Program: Working with Coordination to distribute cards to CBOs, following Treasury's Guidelines.**
- **Pulling backup documentation for FEMA public assistance grant project applications for bureau expenses. Will enter projects and cost amounts in the FEMA portal.**
- **The Finance Section will provide support to the local relief fund task force related to fund distribution to the bureaus. As noted above, the Grants Management Division (GMD) is reviewing to ensure compliance with CARES Act guidelines**

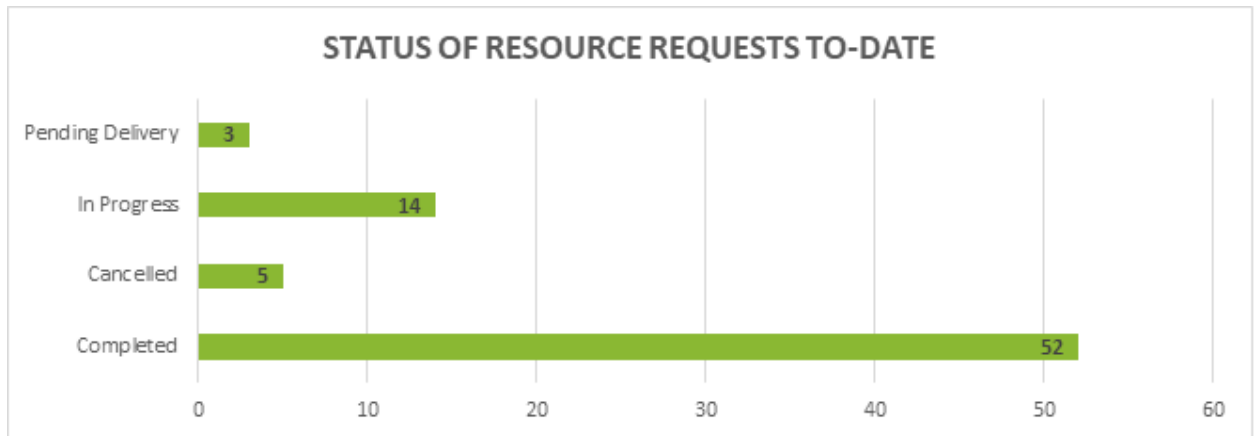
LOGISTICS SECTION

- **As of June 11, 2020, Logistics has completed 14,239 meal deliveries to outdoor physical distancing campsites.**
- **The City is supporting local small businesses by ordering daily lunches for the ECC staff. As of June 11, 2020, 3,284 meals have been served.**
- **The Supply Unit continues to purchase and distribute toiletries and paper products in support of the JVIC.**
- **Supporting COVID-19 related supply needs for City of Portland Bureaus continues.**

Inventory Management:



Resource Requests:

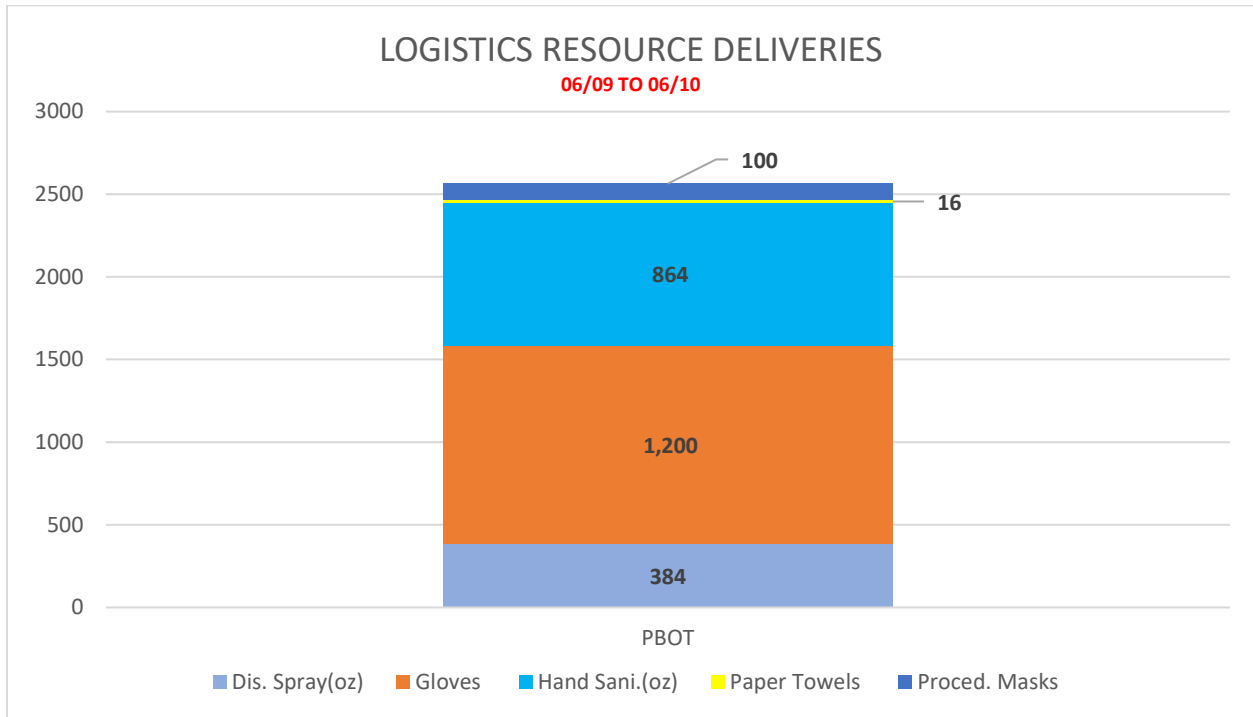


Resources Delivered by Bureau:

Total Resources Delivered To-date:

	<i>Disinfectant Spray</i>	<i>Face Coverings</i>	<i>Gloves</i>	<i>Hand Sanitizer (oz)</i>	<i>N95 Mask</i>	<i>Procedure Mask</i>	<i>Wipes (75ct)</i>
<i>Aerial Tram</i>		17		400		580	5
<i>Aging- Disability</i>	8		9,600	1,664		1,000	131
<i>BDS</i>		1,500		1,500			
<i>BES</i>	16	430		160	60	200	6
<i>BFPDR</i>		51					
<i>BHR</i>		270	200	24		50	
<i>BOEC</i>	2	450	8,100	1,152		1,050	63
<i>BPS</i>		320					
<i>BRFS</i>		600	50				
<i>BTS</i>	3	788		176			
<i>Fleet</i>	8	325		708		1,000	
<i>MultCo</i>				1,602			
<i>NET</i>		6	200	56			
<i>OMF</i>		450	200	1,672	200	210	1
<i>Other</i>	2	1,258	324	1,012	108		2
<i>Outdoor Shelters</i>	5		6,000	136	100		28
<i>PBEM/ECC</i>	6	145	430	391	48	486	6
<i>PBOT</i>	112,759	3,248	9,100	24,220	400	142	124
<i>PF&R</i>			30	12,096	160	10,882	198
<i>PHB</i>		220	200	16		10	2
<i>PP&R</i>	28,160	4,077	45,100	18,003	100	20	295
<i>PPB</i>	7	7,152		400	2,000	6,230	303
<i>Prosper</i>	2	162	100	80			
<i>PWB</i>	39	1,833	10,350	2,992	100	2,212	105
Total	141,086	23,302	89,984	68,460	3,276	24,072	1,268

Total Resources Delivered from last Sitstat report 6/09 to 6/10.



Resources Delivered to JVIC Community Partners from 06/09/2020 to 06/10/2020

- From June 9, 2020 to June 10, 2020, the Logistics section-delivered the supply items below to the following community partners: Beyond Black, Bhutanese Refugees, Black Community of Portland, Human Solutions, Karen Speaking Community, and Portland Opportunities Industrialization.

Item	Received (To-Date)	Distributed (To-Date)	Remaining (To-Date)	Distributed (06/09/20-06/10/20)
Anti-Perspirant	96	75	21	75
Bar Soap	753	460	293	175
Conditioner	161	149	12	149
Diapers	60	33	27	33
Gloves	3,800	2,600	1,200	0
Hand Sanitizer (gal)	160	140	20	0
Hand Soap	203	171	32	320
Lip Balm	289	175	114	175
Laundry Soap	238	135	103	135
Paper Towels	2,412	1,289	1,123	875

Proc. Mask	9,400	1,650	7,750	0
Razor	416	175	241	175
Shampoo	156	149	7	149
Toilet Paper	5,812	3,871	1,941	1,695
Toothbrush	602	395	207	395
Toothpaste	424	405	19	405

JOINT INFORMATION CENTER (JIC)

Significant Events

- Continue to monitor the ongoing protests in Portland. Large groups of people are congregating closely together and there are potential public health concerns about spreading the virus. The JIC’s media monitoring team is paying close attention to this issue.
- Continuing to coordinate with Multnomah County on messaging for the expected Phase 1 reopening on June 12.

City Council

- The Mayor is hosting almost daily press conferences. Although mostly related to protests resulting from the murder of George Floyd, there continues to be concerns surrounding the spread of COVID-19 during protests.

[NEW] News Coverage Analysis

- **Spread: Cases in Oregon hit an all-time high; COVID-19 hospitalizations spike since Memorial Day amidst reopening.**
- **Medical Science: Navigating depression in the age of COVID-19; vaccine frontrunners have emerged; please don’t drink bleach; treatments and vaccines are in the pipeline and gaining steam.**
- **Economy: Nordstrom reopening some stores while many restaurants and bars closed permanently; layoffs continue in Portland businesses; major cuts expected for Portland Public Schools.**
- **New Normal and Innovation: Teenagers could be a safe childcare solution this summer; NFL sets guidelines and protocols for returning players; rethinking education, food service and protesting in the age of COVID.**
- **Acts of Kindness: Landmark Ford raises nearly \$35,000 for Oregon Food Bank.**
- **Crime and Courts: Seven families of COVID-19 victims sue Healthcare at Foster Creek; Jeremy Christian trial delayed; DUI arrests down as people drink at home.**
- **Equity: Portland allowed homeless camp to take root during the pandemic but that might soon change.**

COMMAND'S EMPHASIS FOR OPERATIONAL PERIOD (6/05/20 – 6/12/20):

1. Directly protect human life and public health, including the safety and health of all City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.
4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.
8. Address the immediate food security, safety and sheltering needs of all people in Portland during this emergency experiencing financial hardships and barriers to access by providing resources and maintaining trusted relationships with community partners, while also working toward longer term solutions.
9. Ensure that, as City and ECC staff, we eliminate or minimize disparities in services, resources, or access in our work to support diverse Portland communities, including people with disabilities, older people, racial and ethnic communities, immigrants, refugees, people who are LGBTQIA+ or two-spirit and veterans during this emergency, while also working toward longer term solutions.

ECC OBJECTIVES (6/05/20 – 6/12/20)

1. ECC-Administration:
 - a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
 - b. Pilot a project tracking tool for all ECC projects, beginning with the Coordination Section.
 - c. Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-June. Continue use of interim solution until software is deployed.
 - d. Develop position Task Book Training Program of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, skillsets, and responsibilities that personnel should demonstrate to become qualified for a defined ECC position.
 - e. Expand use of the [City's Equity Toolkit for COVID-19 Community Response and](#)

[Recovery Efforts \(Equity Toolkit\)](#) and the Results-Based Accountability framework across all ECC objectives, projects and priorities.

- f. Use the ECC Effective Communications Guide in all external communications to help ensure ADA compliance and further our equity goals. A person with a disability should be able to share and receive information from the ECC as effectively as a person who doesn't have a disability.
- g. Use the Language Access Guidance for the COVID-19 Response in all external communications to help ensure nondiscrimination on the basis of national origin. External communications should be accessible to all communities in simple language (8th grade reading level), more languages, mindful of cultural norms, and formats or platforms that facilitate meaningful access, such as audio, audio-video, etc.

2. Coordination

- a. Provide assistance to the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration.
- b. Support bureau COOP planners with initiating planning for reopening based on framework provided by OMF's Reentry Task Force. Provide a twice monthly venue for Task Force to present updates and solicit input from bureau COOP managers, safety managers and emergency managers.
- c. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC) and reach out to and work with community-based organizations to streamline requests. Prioritize the distribution of identified supplies using the Equity Toolkit.
- d. Finalize social media posts and press release to support launch of Aging and Disability social connections Windows into Portland project, scheduled to start June 12 to coincide with County phase 1 reopening.
- e. Address food security needs with the most vulnerable communities in Portland: Identify and work with networks and leaders in communities of color/immigrant communities, elders at risk, and people with disabilities to determine the most appropriate ways to address their needs. Use this work to support locally owned food providers and culturally identified businesses during the economic crisis.
- f. Coordinate with County food card program on system to limit duplication of card distribution while enhancing the impact of cards on the most vulnerable communities in Portland. Cards will be focused on purchasing of fresh and culturally specific foods and other essential needs.
- g. Complete rehiring process of seasonal/support staff, finalize staff placements, and prepare for program training for Lunch + Play program. Finish site visits to confirm logistics and customer flow for Lunch + Play program.
- h. Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities. Complete second round of multilingual animated videos to communicate information about reopening and reinforce the need of safety standards for face coverings, washing hands and physical distancing.

3. Finance:

- a. Support the Local Relief Fund Task Force.
 - b. Track all expenses pertaining to the Food Security Initiative.
 - c. Provide financial guidance and support to the temporary Outdoor Emergency Shelters until the end of the City of Portland Emergency Declaration.
 - d. Review and update the Grants Management Division policy and procedures manual to ensure compliance with CARES Act requirements.
4. Joint Information Center (JIC):
- a. Complete updated JIC procedure manual.
5. Logistics:
- a. Assist our local City and County partners with logistics for ongoing physical distancing shelters.
 - b. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
 - c. Reinforce supply chains for disinfectant bottles and communicate bottle recovery request through Printing & Distribution.
 - d. Support JVIC in researching and providing resources for community members.
 - e. Assist Prosper Portland in supporting minority owned small businesses during County reopening.
 - f. Develop a plan to ensure efficiency and effective activation of Logistics personnel, supply sourcing, and City-wide supply chain setup during remobilization, demobilization, City reentry, and COVID-19 resurgence.
 - g. Conduct unit, demand, and vendor capacity analysis to ensure adequate logistic and resource capabilities in the event of COVID-19 resurgence related to the current surge in community gathering events and/or City reentry.
 - h. Update safety warnings on all potentially hazardous supplies to include language that all users can understand.
 - i. Review and provide supply requests in a manner equitable to City bureaus and community needs.
6. Planning:
- a. Identify follow up items from the June 5 Disaster Policy Council meeting, in coordination with ECC Manager and City leadership.
 - b. Assist the Equity Officer and collaborate with equity practitioners to further integrate the Equity Toolkit into the work of the ECC and implement the Equity Officer objectives.
 - c. Plan for pandemic resurgence and concurrent emergencies (wildfires, excessive heat, air quality event) including ECC management and staffing in coordination with the Coordination Section COOP Unit and PBEM leadership.
 - d. Work with the Resource Unity to recruit Demobilization, Documentation Unit Lead and Forward Planning staff to start at the ECC the first week of June.
 - e. Finalize and use the ECC Project Tracker with the Coordination Section, then deploy for other sections as identified.
 - f. Develop tools to assist the ECC and Planning Section with information flow, communications, on and off boarding, section staff planning, and GIS deployment.

- g. Facilitate a discussion with GIS, the Coordination Section, and equity practitioners to map the dispersal of ECC resources (e.g. addressing food security) using the Equity Map and Table.
7. Safety Officer:
- a. Develop targeted bureau/building safety notification process via Everbridge, target implementation end of June. Develop project charter and circulate to ECC Liaisons and partners in OMF.
 - b. Assess current communication contacts and methods for safety-related guidance and information via email and MS Teams. Consult with subject matter experts through June 12 to improve communication systems within email and MS Teams.
 - c. Develop recommendations and best practices for safe use of face coverings in hot weather and unhealthy air conditions by June 19.
8. Equity Officer:
- a. Develop a work plan to integrate the adopted Equity Toolkit into ECC daily operations, information sharing, decision making, and resource distribution.
 - b. Integrate the Equity Toolkit into the ECC Action Plan by setting equity goals and indicators for each ECC Section.
 - c. Identify other tools to be developed, such as creation of a geographic equity assessment tool, alignment with Social Determinants of Health framework, and/or refinement of existing decision-making rubrics.
 - d. Assist OEHR staff n using the Equity Scorecard (to be developed) by the Office of Equity and Human Rights to assess completed activities and actions to date, and ones occurring now.
 - e. Set equity accountability measures and define how the measures will be integrated with overall City COVID-19 progress.
 - f. Working with the Resources Unit, identify and recruit equity specialists to staff the ECC in support of equity work within the ECC.
 - g. Train ECC staff on the Results Based Accountability framework and help integrate into ECC work.

D. BUREAUS' STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
Community and Civic Life	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	All permits being accepted electronically. Plan Review and Land Use Service divisions receiving fewer

		applications; review times extended due to remote technology challenges.
Emergency Communications / 911 (BOEC)	Partially Active	No Essential functions impacted
Fire & Rescue (PF&R)	Inactive	One Tier 3 essential function suspended: public education office.
Housing	Active	HOME rental inspections delayed
OMF Technology Services	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.
Parks & Recreation (PP&R)	Active, BICP Active	Previously suspended Park essential functions remain so.
Police (PPB)	Active, BICP active	One Tier 1 impairment; 16 Tier 2 and 3 impacted
Water (PWB)	Active, EOC Partially Active	No Essential functions impacted

**Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days

E. BUREAU DETAILS

- Development Services
 - BDS is accepting all permit types (Tier 1-7) at this point.
 - BDS publishes [Service Level Updates](#) every Monday.
 - For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.
 - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
- Environmental Services
 - Employees will be able to make requests for telework equipment needs (e.g. monitors, chairs, keyboards, mouse).
 - BES created a discussion board for other bureaus to share ideas and challenges they have had during the incident that will assist all bureaus in future incidents instead of having to create their own.
 - Working on citywide safety guidance for car sharing, face coverings and other safety protocols for field staff.
 - BES will receive an allocation of cloth face coverings from FEMA and the EPA designated for water and wastewater utilities in Oregon. The distribution is being coordinated through the Oregon Water/Wastewater Agency Response Network.
 - Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An

initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.

- Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
- Office of Community and Civic Life
 - Civic Life announced that the City of Portland is one of 12 local governments and nonprofits [selected to receive tailored research](#) to inform culturally sensitive emergency response measures that ensure all residents are included, regardless of immigration status.
- Community Technology
 - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
 - BTS has completed work that will allow 4,800 concurrent City employee users on the City’s virtual remote network.
 - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
 - BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.
- OMF/Chief Administrative Officer/Asset Management/CityFleet
 - CityFleet ordered more towels and face coverings from the ECC, which will be used for customer interaction and vendor deliveries.
 - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
 - Print shop is operating at a reduced capacity. Refer to the [P&D COVID-19 Plan](#) for questions and contact information.
 - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue
 - PF&R continues working to maintain mission critical life safety, property protection, and emergency medical services to the community while protecting

the health of its workforce. PF&R continues to support other agencies by providing personnel as it is able.

- PF&R is partnering with the Water Bureau to provide cooling stations for two existing temporary Outdoor Emergency shelters in preparation for hotter weather this summer.
 - PF&R has loaded an electronic version of the Street Roots Rose City Resource Guide onto all fire apparatus iPads. Fire crews now have instant access to the most comprehensive, updated list of services for people experiencing homelessness and poverty in Multnomah, Washington, and Clackamas counties. This new addition will enhance PF&R's ability to connect people in need with the right resource in a timelier manner.
 - PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.
 - PF&R's [Meds on Wheels program](#) is up and running with staffing support coming from multiple divisions. PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
 - PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities' Readiness Initiative Push Partner program](#).
 - PF&R is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. OHA has required agencies providing EMS to track any suspected cases.
 - The Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
 - Working with the Water Bureau and PBOT regarding the SW Boones Ferry and Arnold culvert project to ensure adequate fire protection.
 - Continuing to accept donated items at the Gideon building.
- Parks & Recreation
 - **[NEW] Lunch + Play, PP&R's main summer programming this year, will begin orientations the week of June 15. The first day of onsite delivery is June 22. There are currently 16 park sites and 10 mobile sites planned. Staff will distribute grab-and-go meals along with activity packets.**
 - PP&R provided two extra portable restrooms to Unthank Park on Saturday to support Self Enhancement Inc. (SEI) during their COVID-19 testing.
 - Shelter demobilization is wrapping up at the East Portland Community Center.
 - PP&R reopened gated parks on June 5 in alignment with Multnomah County's application for Phase 1. Staff reported no issues and park users are enjoying their time in the parks.
 - PP&R's Parks Greeter Program is scheduled to end June 14.

- Starting June 12, PP&R is planning to offer permits for picnics and weddings in parks, with maximum group sizing in alignment with Phase 1 guidance.
- PP&R has partnered with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.
- PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal “Hot Spot” Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
 - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 full-time employee (FTE) Rangers based on the “Hot Spot” data. Rangers continue to prioritize patrols and make contact at “Hot Spot” parks.
 - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
- Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
- Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
- PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
- Bureau of Transportation
 - **[NEW] Staff from PBOT’s Safe Routes to School program are coordinating and delivering food in partnership with PP&R’s Schools Uniting Neighborhoods (SUN) site managers to schools within Portland Public Schools, and David Douglas and Centennial school districts.**
 - **[NEW] PBOT continues regular youth engagement, education and career development activities virtually. This includes career presentations, summer and fall high school programming, Transportation Research and Education (TREC) presentations, fall focus groups, Transportation Ambassadors with a youth track, and Biketown planning for youth.**
 - PBOT [reduced SmartPark rates](#) to bring relief to residents and visitors who must travel downtown by car. All-day parking rate in the city’s five SmartPark garages is \$5, except the First and Jefferson SmartPark location which raised its all-day rate to \$10 on June 1.
 - Portland Streetcar is now providing disposable mask to riders without face coverings.

- PBOT launched its [Slow Streets | Safe Streets Initiative](#) in early May. Some neighborhood greenways have restricted access and “local access only” signage. An [online interactive map](#) shows these locations. PBOT is also implementing a [Healthy Businesses](#) program to provide a streamlined permit application process for businesses that want to use space on public sidewalks or streets to provide additional space to allow for physical distancing for customers and staff.
 - PBOT will provide two short-term funding opportunities of \$50,000 each to ensure the safety and travel needs of frontline populations are met and provide free rides for critical trips. PBOT’s Equity and Inclusion program identified this opportunity by [engaging in key partnerships](#) to learn how to best support community groups on specific transportation issues during the pandemic
 - Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.
- Police Bureau
 - In conjunction with the Sunshine Division, PPB has delivered 7,547 food boxes to community members’ homes since the pandemic began. PPB and Sunshine Division have also provided about 900 food boxes weekly through pick-up at the two Sunshine Division locations and delivered 500 food boxes to partner agencies each week.
 - PPB submitted a letter to Multnomah County affirming that they have adequate personal protective equipment (PPE) as required in accordance with the reentry requirements.
 - PPB’s one Tier 1 and sixteen Tier 2 & Tier 3 essential functions are impacted.
 - PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.
 - Water Bureau
 - On June 2, PWB Customer Service Call Center group temporarily relocated from downtown to a secure location until protest activity around Portland Building is reduced. Half of Customer Service Call Center employees are working remotely.
 - PWB/BES Customer Service Call Center offers 24-hour automated service and is open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Customers may also email PWBCustomerService@portlandoregon.gov. Call 503-823-4874 for water emergencies. The walk-in center at 664 N Tillamook is closed, however customers can use the drop box to pay by check or money order.
 - The Portland Water Bureau Emergency Operations Center is operating in Partial Activation level.
 - PWB is taking additional safety measures for employees including:
 - Providing ongoing safety reminders to combat complacency.
 - Face coverings are required for work sites and where physical distancing cannot be maintained.

- Rented additional work trucks and equipment to allow individual work group members to maintain physical distance.
 - All crew members continue to practice six feet of physical distancing, where possible.
 - Set up a self-check station in the Operating Engineers area.
- New rules for ordering parts and supplies from Stores are being followed by Maintenance & Construction, to allow for contactless fulfillment and pick up.
 - The Water Bureau issued a press release on Legionella, directing businesses to flush their buildings during the pandemic and a resource website www.portlandoregon.gov/water/wqbuilding.
 - The Water Bureau sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
 - All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
 - PWB has a COVID-19 resource webpage for employees.
 - Portland Water Bureau assisted in delivering an allocation of face coverings for water and wastewater utilities in Oregon. The face covering allocation was provided by FEMA and the EPA coordinated through the Oregon Water/Wastewater Agency Response Network.

F. PARTNER INFORMATION

FEDERAL

- The U.S. Chamber of Commerce's [State by State Business Reopening Guide](#) tracks differences across each state.
- The FEMA sent a Battelle Critical Care Decontamination system to Oregon to [decontaminate masks](#) worn by healthcare workers. The machine is located in Eugene and can be used free of charge for public or private organizations with personnel who use N-95 respirators.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- The CDC [released a new report](#) showing that calls to U.S. poison centers about disinfectant and cleaner exposure have increased by 20 percent.
- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.
- Small and midsize business can apply for emergency loans through the Federal Reserve. The \$600 billion [Main Street Lending Program](#) is part of the Coronavirus Aid, Relief and Economic Security (CARES) Act.

STATE

Governor's Office

- Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on January 21. OHA's [COVID-19 Updates page](#) provides comprehensive updates on public health indicators, reopening guidance and FAQs.
- Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.

REGIONAL

TriMet

- As of May 20, [all TriMet riders and drivers must wear face coverings](#) such as scarfs, bandannas, and/or fabric masks. Over the coming weeks, TriMet will install hand sanitizer and disposable mask dispensers on all vehicles.
- Tri-Met LIFT is offering a [grocery delivery program](#) for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

Metro

- The Incident Management Team added an Operations Section and will now have an Operations Section Chief. This section will help departments and venues implement COVID-19 reopening policies. The Oregon Zoo and Metro Paint are working on implementation steps and a risk assessment this week.
- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

Multnomah County

- **[NEW]** Multnomah County Public Health requests that anyone who has participated in protesting and has any symptoms of COVID-19 [get tested](#). The Centers for Disease Control's current list of symptoms are: fever, cough, shortness of breath, chills, muscle pain, new loss of taste or smell, vomiting or diarrhea, and/or sore throat. Anyone with symptoms of COVID-19 can get tested, for free, at the East County Health Center We focus on reaching Black, Indigenous and other People of Color communities. For more information about getting testing in Multnomah County, [see COVID-19 testing](#), on the county's Novel Coronavirus COVID-19 website .
- Reopening status information is available on the county's [reopening information page](#).
- Multnomah County's [Reopening Framework](#) (the County's application for Phase 1 reopening) is now available on the County's website. The County's [reopening status report](#) and [reopening data dashboard](#) are both updated every Wednesday.
- Multnomah County has [submitted its application](#) for reopening to Governor Brown on June 5, with a target date for reopening on June 12.
- Multnomah County Library is offering [no-contact sidewalk services](#) at select locations.

Port of Portland/PDX Airport

- Portland International Airport (PDX) [requires using a face covering anywhere inside the terminal](#), including the pedestrian tunnels and the rental car center. PDX is also asking anyone not traveling to refrain from gathering in the terminal to greet or send off passengers, unless they require assistance.
- Website: [Port of Portland Updates](#)

PORTLAND AREA SCHOOLS

- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (eoc.liaisonschools@MultCo.us).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

G. RESOURCES

MULTNOMAH COUNTY

- [Multnomah County's main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
 - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
 - Which County services/buildings are [open or closed](#)?
 - Social media accounts:
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
 - Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases, to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.
- Multnomah County District Attorney has a [new social media campaign](#) called "We Need to Know" about reporting hate crimes during the COVID-19 pandemic. The campaign includes social media graphics translated into Simplified & Traditional Chinese, Japanese, Khmer, Korean, Lao, Tagalog, Thai and Vietnamese.

CITY OF PORTLAND

- <https://beta.portland.gov/novel-coronavirus-covid-19> – centralized information about the City's response; this site supplements Multnomah County's.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.
- The City's Neighbors Together program offers a new conversational training that provides resources and tips on how to reach out to neighbors, especially those isolated and without digital access. [Request a conversation or any of their other online trainings here](#) or call (503) 823-4064. [En español.](#)

ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Child Care for Essential Employees: 1-800-246-2154, **211 website**, or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)

EQUITY

- The Government Alliance on Race and Equity published a [COVID-19 Racial Equity Rapid Response Guidebook for Government](#). The document includes resources from across the country on how communities are responding to COVID-19.
- COVID-19 and Health Equity – Exploring Disparities and Long-Term Health Impacts [webinar series](#).

VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](#): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

ABOUT COVID-19

- The U.S. Centers for Disease Control and Prevention created [communications toolkits in 27 different languages](#) to help public health professionals, health departments, community organizations, healthcare systems and providers deliver COVID-19 prevention messaging.
- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](#) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.

- CDC's [animal-related FAQ](#)

WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
 - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
 - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)
- Oregon Housing Alliance a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).
- The Oregon Legislature allocated [\\$8.5 million to the Oregon Housing and Community Services \(OHCS\) COVID-19 Rent Relief Program](#) which will provide rent relief to those in need. Multnomah County Department of Human Services [received \\$1,639,002](#). Portlanders should call 211 or MCHS directly ([503-988-7453](#)) for more information.

HOMELESSNESS RESOURCES

- Multnomah County's [COVID-19 guidance for shelter settings](#)
- Governor's [homelessness guidance issued](#) regarding "Stay Home, Save Lives" [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers' compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer

- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- [Worksystems](#) is hosting webinars every Monday, Wednesday, and Friday at 2:00 pm for people that have been laid off due to COVID-19. The webinars cover unemployment insurance, health care, and other related resources.
- COVID Workforce Response Line is offering Multnomah County residents workforce services and related resources. Call (503) 714-5989, Tuesday and Thursday, 9:00-12:00 and Monday, Wednesday, Friday, 1:00-5:00.

FOOD SECURITY

- The Oregon Department of Human Services developed a comprehensive website (needfood.oregon.gov) to help connect Oregonians with local school meal programs, food banks and pantries, meals for older community members and applications for food assistance programs.
- Select schools in Multnomah County are providing school meals and food distributions in partnership with Oregon Food Bank. School food access sites are also posted on the [SUN Service System website](#).
- Oregon was recently approved to provide the Pandemic EBT benefits to families with school aged children. Review this [factsheet](#) to read more about Pandemic EBT and to determine eligibility.

MEANINGFUL ACCESS STATEMENT

- (English): The City of Portland is committed to providing meaningful access. To request translation, interpretation, modifications, accommodations, or other auxiliary aids or services, contact 503-823-2323 or eccsitstat@portlandoregon.gov, Relay: 711.
- (Română): Orașul Portland și-a luat angajamentul să ofere acces adecvat tuturor persoanelor. Pentru a solicita servicii de traduceri sau interpretariat, modificări, cazare sau alte ajutoare ori servicii auxiliare, contactați 503-823-2323, Retransmisie: 711.
- (русский): Администрация Портленда заботится о полноценном доступе ко всем программам. Для заказа устного и письменного перевода, адаптивных мер, специальных устройств или иных вспомогательных средств и услуг обратитесь по номеру 503- 823-2323, или в службу коммутируемых сообщений: 711.
- (español): La Ciudad de Portland se compromete a proporcionar un acceso significativo. Para solicitar una traducción, interpretación, modificaciones, adaptaciones u otras ayudas o servicios auxiliares, comuníquese al 503-823-2323, servicio para las personas con problemas auditivos: 711.
- (नेपाली): पोर्टल्यान्डको शहर अर्थपूर्ण पहुँच प्रदान गर्नमा प्रतिबद्ध छ। अनुवादन, व्याख्या, परिमार्जन, आवास वा अन्य सहायक सामग्री वा सेवाहरूको अनुरोध गर्नका लागि, 503- 823-2323, रिले: 711 मा सम्पर्क गर्नुहोस्।

- (简体中文): 波特兰市致力于为市民提供平等的参与机会。如需申请口笔译服务、方案修改、住宿、其他辅助工具或服务，请致电 503-823-2323，转接：711。
- (Soomaali): Magaalada Portland waxay utaagantahay inay adeeg macquul ah bixiso. Si aad ucodsato turjumaad iyo soojeedin, isbadalo, adeegyo caawimaad ah, noocyo kaladuwan, iyo caawimaado ama adeegyo dheeri ah oo kale, laxariir 503-823-2323: 711.
- (Chuuk): Ewe City of Portland mi ennetata pwe epwe wor etiwaoch. Ika ka mochen aninnisin chiaku me awewen kapas, ekkesiwin, etufich, sokonon napanap, me pwan ekkoch minen awewe me aninnis, kokori 503-823-2323, Fon Fan Itan Ekkewe mi wor Ar Osukosukan Manau: 711.
- (Tiếng Việt): Thành Phố Portland cam kết cung cấp sự tiếp cận hiệu quả. Để yêu cầu dịch vụ biên dịch, thông dịch, điều chỉnh, sửa đổi, hoặc thiết bị hay dịch vụ phụ trợ khác, hãy liên hệ 503- 823-2323, Chuyển Tiếp: 711.
- (Українська): Місто Портленд робить усе можливе для забезпечення значного доступу. Щоб надіслати запит на письмовий і усний переклад, модифікування, адаптування або інші додаткові послуги чи допомогу, звертайтеся за номером 503-823-2323, служба комутаційних повідомлень: 711.

APPROVED BY ECC COMMAND

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