

# COVID-19 RESPONSE

CITY OF PORTLAND  
EMERGENCY COORDINATION CENTER



## City of Portland Situation Status Report

INCIDENT NAME: COVID-19  
REPORT #25 (06.04.20 0001)

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Timmerman, Situation Unit Lead
REPORTING PERIOD	06/02/20 1700 – 6/04/20 1700

What's new? Look for **bold** text, headers or [NEW] or [UPDATED] preceding text. Next situation status report will be out on Tuesday, June 9.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Tuesday, June 9 to [ECCsitstat@portlandoregon.gov](mailto:ECCsitstat@portlandoregon.gov) with subject line: COVID Situation Update – [Bureau Name].** Reminder that this report will be publicly available [online](#).

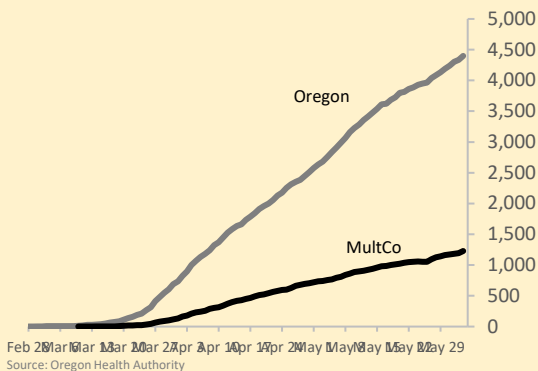
### A. SITUATION SUMMARY

Total COVID-19 Cases

Oregon **4,399\***

Multnomah County **1,228**

Source: [OHA](#) and Multnomah County [Data Dashboard](#)



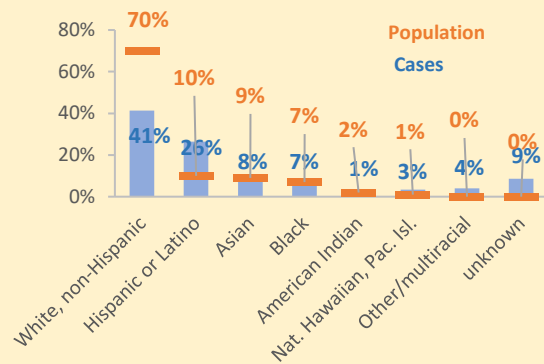
\*Includes presumed cases as of 06/03

Deaths: Oregon - **159** MultCo - **62**

June 3. More case statistics: [CDC](#)

Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report

Source: Multnomah County [Data Dashboard](#)



Updated 6/03/2020

For comparison: [Portland's demographics](#)

## OVERVIEW

### *New in this report*

- As of June 3, there are 52 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.
- On June 3, Governor Brown [announced details about Phase 2](#) of her [reopening framework](#) for Oregon. Counties can be approved to enter Phase 2 only if they have been in Phase 1 for at least 21 days and are succeeding in controlling the spread of the virus. There are 31 counties that can apply now to enter Phase 2 on June 5.
- On June 3, Oregon Health Authority began publishing workplace outbreaks that involved five or more COVID-19 cases in its [weekly reporting](#).
- On June 3, the Oregon Health Authority [updated COVID-19 testing guidelines](#) to recommend broader testing for people who are not showing symptoms, including:
  - Close contacts of a person with a confirmed infection or with a person presumed by public health officials to be infected
  - People exposed to coronavirus in a congregate setting, such as a nursing home or prison
  - Migrant or seasonal farm workers, when they arrive in Oregon
  - Oregonians who are black, African American, Latino, Latina, Latinx, American Indian/Alaska Native, Asian, Asian-American or Pacific Islander
  - Oregonians with a disability
  - People whose first language is not English
- Starting on June 3, the Joint Office of Homeless Services (JOHS) and Multnomah County's Emergency Operations Center began operating a motel in east Portland as a shelter for women at the highest risks of hospitalization and death from COVID-19. The transition to motel-like spaces is driven by public health guidance and offers a more immediate option for protecting people's lives in the face of COVID-19's expected "second wave." This is the first step in JOHS's plan to relocate more than 300 temporary beds of congregate shelter capacity currently offered in four buildings closed to the public— the Charles Jordan, Mt. Scott and East Portland community centers, and the Oregon Convention Center.
- On June 2, Clark County Public Health [submitted a new application](#) for Phase 2 reopening from Washington state. Clark County officials previously applied on May 22, but the application was put on hold due to an outbreak at a food processing plant in Vancouver.
- On June 1, Multnomah County Chair Deborah Kafoury, Public Health Director Rachael Banks and Health Officer Dr. Jennifer Vines held a press conference to advise people taking part in public protests to take [precautions](#) to avoid contracting or spreading COVID-19.

### *From previous reports*

- On May 29, Governor Kate Brown announced [\\$30 million investment](#) to help

agricultural producers meet harvest demands while simultaneously protecting workers.

- On May 28, the Oregon Health Authority [pledged to disclose](#) large coronavirus outbreaks at workplaces, where there are at least five infections. Until recently, OHA had not disclosed the largest known workplace outbreak in Oregon at Townsend Farms.
- On May 27, Oregon Health Authority [reported](#) a new outbreak, involving 13 COVID-19 cases at Bob’s Red Mill in Clackamas County.
- Multnomah County will [submit its application](#) for reopening to Governor Brown on June 5, with a target date for reopening on June 12.
- Multnomah County Library will begin offering [no-contact sidewalk services](#) at select locations starting June 8.
- Oregon Health and Science University’s broad-scale voluntary [study of coronavirus spread](#) in Oregon, previously announced by Governor Brown on May 1, is delayed due to issues in securing a federally approved testing vendor.
- The U.S. Surgeon General warns of [potential outbreaks as a result of protests](#) nationwide in reaction to the death of George Floyd.
- Starting this week, small and midsize business will be able to start applying for emergency loans through the Federal Reserve. The \$600 billion [Main Street Lending Program](#) is part of the Coronavirus Aid, Relief and Economic Security (CARES) Act.

## WEATHER

June 4 to June 8 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

## B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

### NEW IN THIS REPORT

#### COVID-19

- The Portland Water Bureau and Bureau of Environmental Services pledged \$1 million as part of [Small Business Program for Utility Relief](#) (SPUR) fund. Small businesses that have lost income due to the pandemic can apply for a one-time bill credit during a two-week period beginning July 8. All applications will be evaluated using a racial equity and vulnerability lens.

- Shelter guests are currently being transitioned out of Portland Parks and Recreation's East Portland Community Center which has been serving as a shelter operated by Multnomah County and Human Solutions. The site is still closed to the public and Meals on Wheels is still operating at the Center and distributing prepared meals.

### *City protests*

- Portland Bureau of Emergency Management's Duty Officer continues to provide hourly reports of protest activity to key stakeholders, in addition to supporting coordination requests.
- On the night of June 3, the Ankeny Pump Station had window and graffiti damage.
- The Portland Bureau of Transportation is removing protest-related graffiti and offensive symbols from City property.
- Portland Streetcar is closely monitoring daily conditions related to protest activity and has been suspending service around 8:00 p.m. this week
- The Office of Government Relations closed its office in City Hall and Salem.
- The Emergency Coordination Center's Finance section created a bureau 'initial damage assessment form' that will be used by Risk Management to determine which damages due to the weekend protests are covered by insurance.

### FROM PREVIOUS REPORTS

- Effective June 1, the Portland Bureau of Transportation (PBOT) will make changes to [SmartPark and parking enforcement](#) at the downtown First & Jefferson SmartPark. The temporary all-day rate will increase to \$10 per day. This is in anticipation of the July opening of the new Multnomah County Courthouse located across the street. All other SmartPark locations will retain their temporary \$5 all-day rates until further notice.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

## C. ECC ACTIONS

### COORDINATION SECTION

#### *Aging and Disability*

- Worked with the ECC Finance section and Food Security team to deliver food boxes to seniors and disabled households.
- Working on a partnership with CareWheels to develop a design challenge for the Technology Association of Oregon's design competition to make improvements to a

mobile app that provides remote peer care (e.g., using app to check on medication, meals, etc.) for older adults.

### ***Food Security***

- Collaborating with ECC Finance section on the Food Security Initiative to discuss future funding and procurement requirements.
- Received food preparation gloves and face coverings from the ECC to cover the needs for the entire summer Lunch + Play program.
- Coordinating with Multnomah County's food card program to confirm its process and work in partnership to limit overlap of services to reach the most individuals and households as possible with both agencies' funds.
- Delivered the next round of food boxes to partner community-based organizations (CBOs) this week.

### ***JVIC***

- Met with Community Organizations Active in Disaster to discuss next steps and establish a mission and vision statement.
- Met with the Diaper Bank to discuss establishing a formalized relationship to serve the community-based organization now and in future incidents.
- Community Liaisons checked in with CBOs to ensure supplies have been received and to identify future needs. The Supplies Dashboard continues to be updated with specific amounts of supplies requested.
- Coordinating with CBOs about food box deliveries as food boxes become available.

### ***Sheltering and Restroom Access***

- Delivered a second shower trailer, with an ADA accessible stall, to Blocks B & C Temporary Outdoor Emergency Shelter sites.
- Issued a purchase order for laundry services for shelter tenants.
- One hundred pop-up shade canopies were ordered, seventy of them were received on Tuesday.
- Fifty additional tents are set to be delivered this week. New tents include a size for double occupancy.

### ***Messaging***

- Multnomah County approved the completed second round of scripts for animated videos about safety standards, social distancing, face coverings and washing hands. The videos include community leaders' voices.

### **ECC FINANCE SECTION**

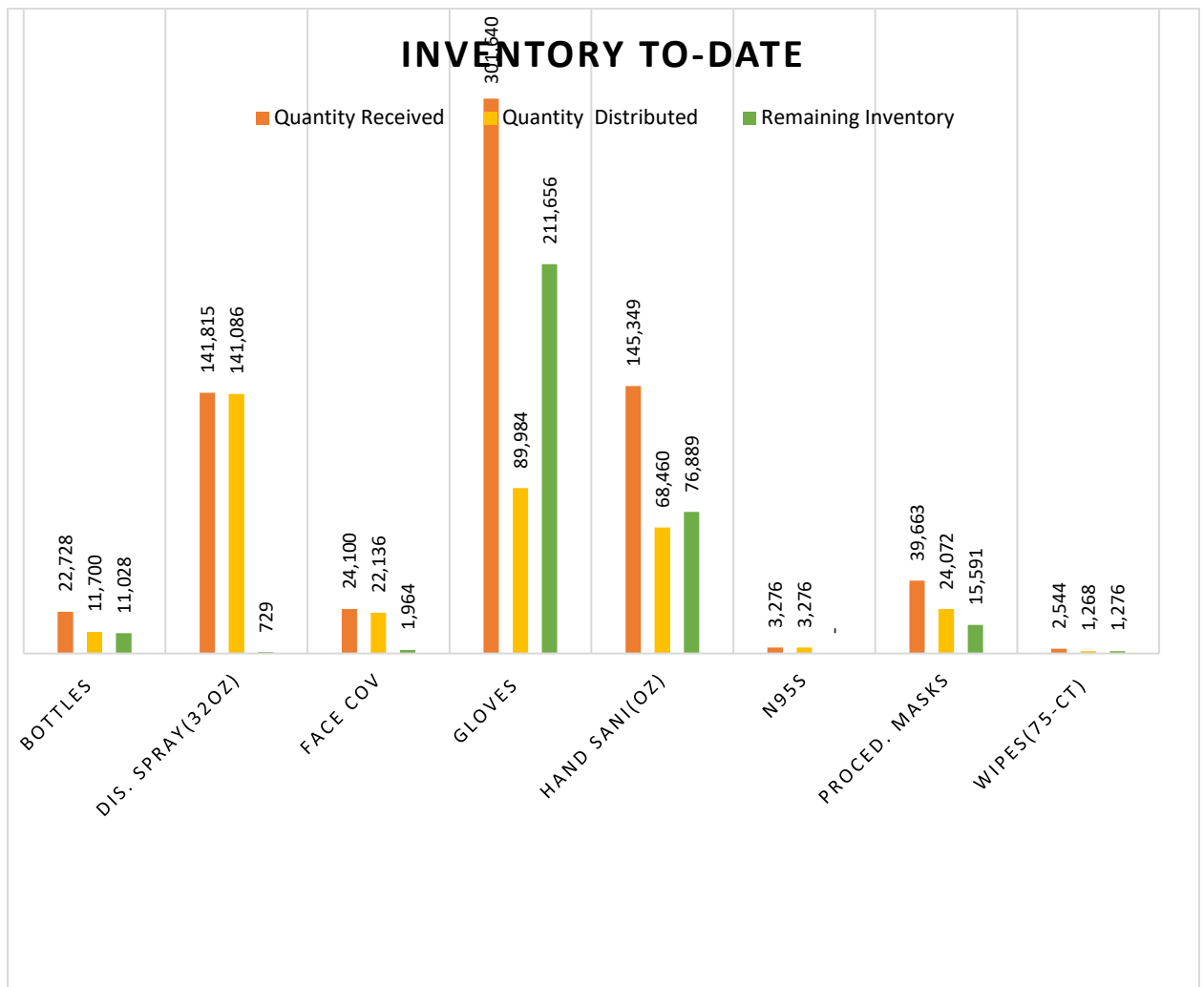
- **Food Security Initiative:** Collaborating with ECC Coordination section on the Food Security Initiative to discuss future funding and procurement requirements.
- **CARES ACT Funds:** The Finance section is providing support to the Local Relief Fund Task Force regarding CARES Act funds distribution.

- **Food Security Program:** Established the contracts for the Food Box Delivery Program and Culturally Specific Grocery Program.
- **CARES ACT & FEMA Grant Training:** Sent out notifications to the bureaus' grant analysts on June 3. The training is specifically focused on information that will help determine what is and is not eligible for federal funding.

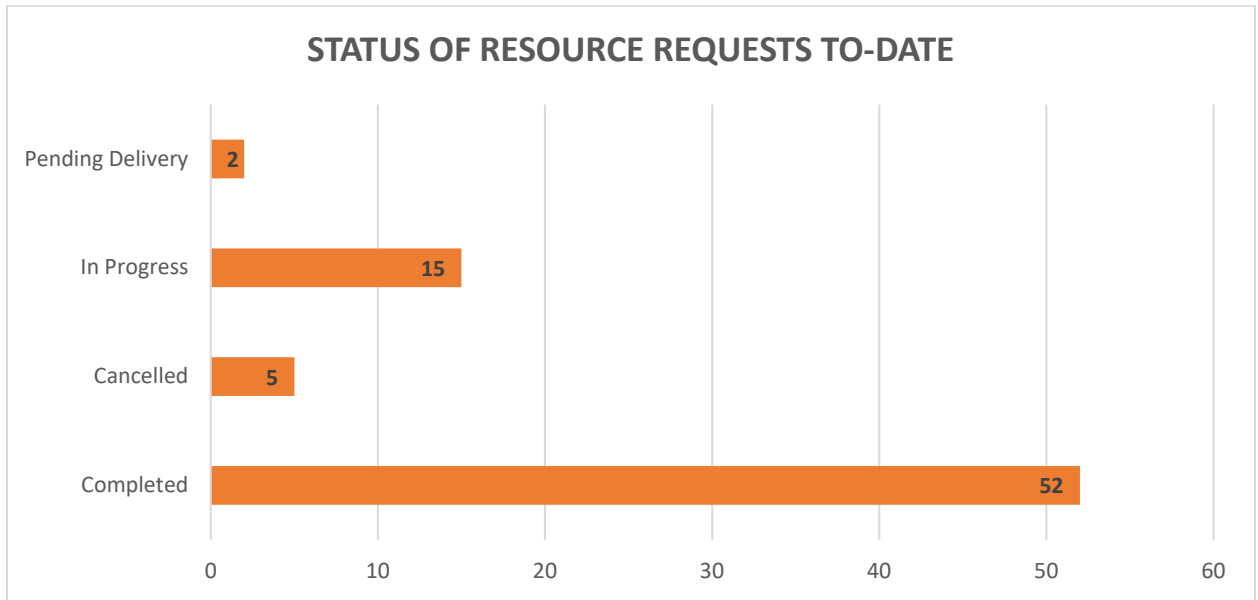
## LOGISTICS SECTION

- As of June 4, there have been 10,495 meal deliveries completed to outdoor physical distancing campsites.
- The ECC Logistics section did not make any deliveries in support of the JVIC since the last situation status report was issued (June 2 to June 4).
- The Logistics Section assisted with the ECC's broader efforts partnering with Prosper Portland to support minority-owned businesses obtaining supplies they need for reopening.

### Inventory Management:



**Resource Requests:**

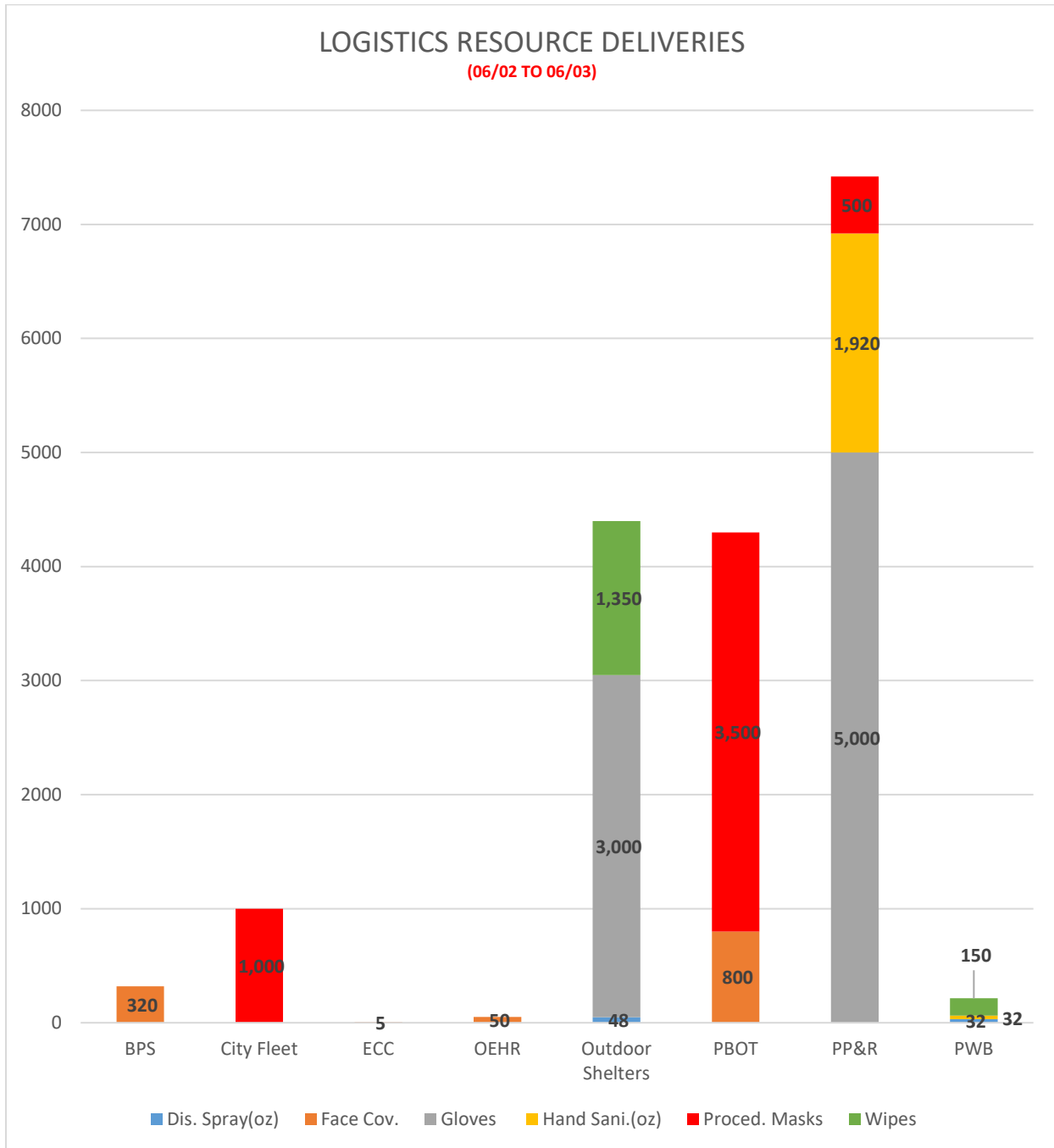


**Resources Delivered by Bureau:**

**Total Resources Delivered To-date:**

Distributed to Date	Dis. Spray (32oz)	Face Coverings	Gloves	Hand Sanitizer (oz)	N95	Proced. Mask	Wipes (75 ct)
Aerial Tram	-	17	-	400	-	580	5
Aging/Disability	8	-	9,600	1,664	-	1,000	131
BDS	-	650	-	1,500	-	-	-
BES	16	430	-	160	60	200	6
BFPDR	-	51	-	-	-	-	-
BHR	-	270	200	24	-	50	-
BOEC	(2)	450	8,100	1,152	-	1,050	63
BPS	-	320	-	-	-	-	-
BRFS	-	600	50	-	-	-	-
BTS	3	788	-	176	-	-	-
Fleet	81	325	-	708	-	1,000	-
MultCo	-	-	-	1,602	-	-	-
NET	-	6	200	56	-	-	-
OMF	-	450	200	1,672	200	210	1
Other	2	953	324	1,012	108	-	2
Outdoor Shelters	5	-	6,000	136	100	486	28
PBEM/ECC	6	134	430	391	48	142	6
PBOT	112,759	3,248	9,100	24,220	400	10,882	124
PF&R	-	-	30	12,096	160	10	198
PHB	-	220	200	16	-	20	2
PP&R	28,160	4,077	45,100	18,003	100	6,230	295
PPB	7	7,152	-	400	2,000	-	303
Prosper	2	162	100	80	-	-	-
PWB	39	1,833	10,350	2,992	100	2,212	105
<b>Total</b>	<b>141,086</b>	<b>22,136</b>	<b>89,984</b>	<b>68,460</b>	<b>3,276</b>	<b>24,072</b>	<b>1,268</b>

**Total Resources Delivered from last Sitstat report 5/28 to 6/1.**





### *JVIC Inventory To-Date*

Product	Quantity Received	Quantity	Remaining
Anti-Perspirant	80	0	80
Bar Soap	622	285	337
Condoms	30	0	30
Gloves	3,800	1,000	2,800
Hand Sanitizer	160	0	160
Hand Soap	224	146	78
Lip Balm	289	0	289
Paper Towels	432	414	18
Procedural	9,400	400	9,000
Razor	200	0	200
Shampoo	30	0	30
Toilet Paper	2,740	2,176	564
Toothbrush	547	0	547
Toothpaste	24	0	24

## **JOINT INFORMATION CENTER (JIC)**

### ***Significant Events***

- **Monitoring the ongoing protests in Portland with large groups of people congregating closely together and the potential public health concern about spreading the virus. The JIC's media monitoring team is paying close attention to this issue.**
- **The JIC Team Members continue to coordinate with Multnomah County on messaging for the expected Phase 1 reopening application to the State on June 5.**
- **The JIC Team continues to maintain and update the City's webpage on COVID-19.**
- **The Mayor is hosting daily press conferences. Although mostly related to protests resulting from the murder of George Floyd, there are concerns surrounding the spread of COVID-19 during protests.**

### ***News Analysis***

- **Spread: COVID-19 death count continues to creep up as state begins reopening.**
- **Medical Science and breakthroughs: Most say they would get vaccine; COVID-19 highlights racial disparities in health care system; testing recommended for some without symptoms.**

- **Economy and Stimulus: Thousands of unpaid jobless claims; layoffs continue; tourist towns hopeful for a busy summer.**
- **New Normal and Innovation: As businesses open, experts rank business COVID-19 risk; black-owned area restaurants that are open for takeout and delivery.**
- **Crime and Courts: No ‘deliberate indifference’ by Oregon Corrections Department in coronavirus response.**

### **COMMAND’S EMPHASIS FOR OPERATIONAL PERIOD (5/29/20 – 6/05/20):**

1. Directly protect human life and public health, including the safety and health of all City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.
4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor’s office, and state and federal agencies working on economic recovery efforts.
8. Address the immediate food security, safety and sheltering needs of all people in Portland during this emergency experiencing financial hardships and barriers to access by providing resources and maintaining trusted relationships with community partners, while also working toward longer term solutions.
9. Ensure that, as City and ECC staff, we eliminate or minimize disparities in services, resources, or access in our work to support diverse Portland communities, including people with disabilities, older people, racial and ethnic communities, immigrants, refugees, people who are LGBTQIA+ or two-spirit and veterans during this emergency, while also working toward longer term solutions.

### **ECC OBJECTIVES (5/29/20 – 6/05/20)**

1. ECC-Administration:
  - a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
  - b. Pilot a project tracking tool for all ECC projects, beginning with the Coordination Section.

- c. Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-June. Continue use of interim solution until software is deployed.
- d. Develop position Task Book Training Program of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, skillsets, and responsibilities that personnel should demonstrate to become qualified for a defined ECC position.
- e. Expand use of the [City's Equity Toolkit for COVID-19 Community Response and Recovery Efforts \(Equity Toolkit\)](#) and the Results-Based Accountability framework across all ECC objectives, projects and priorities.
- f. Use the ECC Effective Communications Guide in all external communications to help ensure ADA compliance and further our equity goals. A person with a disability should be able to share and receive information from the ECC as effectively as a person who doesn't have a disability.
- g. Use the Language Access Guidance for the COVID-19 Response in all external communications to help ensure nondiscrimination on the basis of national origin. External communications should be accessible to all communities in simple language (8th grade reading level), more languages, mindful of cultural norms, and formats or platforms that facilitate meaningful access, such as audio, audio-video, etc.

## 2. Coordination

- a. Provide assistance to the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration.
- b. Support bureau COOP planners with initiating planning for reopening based on framework provided by OMF's Reentry Task Force. Provide a twice monthly venue for Task Force to present updates and solicit input from bureau COOP managers, safety managers and emergency managers.
- c. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC).
- d. Develop a system with ECC Logistics, Finance and the Office of Equity and Human Rights for processing and distributing ongoing non-food item needs identified by community-based organizations.
- e. Prepare resource requests for caregiver supplies in quantities that will last through July; requests will include supplies of gloves, face covering, disinfectant wipes and hand sanitizer.
- f. Focus on Aging and Disability social connections Windows into Portland project rollout by working with JIC and community partners on project promotion.
- g. Address food security needs with the most vulnerable communities in Portland: Identify and work with networks and leaders in communities of color/immigrant communities, elders at risk, and people with disabilities to determine the most appropriate ways to address their needs. Use this work to support locally owned food providers and culturally identified businesses during the economic crisis.
- h. Begin contacting community-based organizations to request technical assistance during application intake for preloaded debit cards to individuals and families for the

purpose of purchasing fresh and culturally specific foods and other essential needs, with a scheduled start date of June 10 to distribute debit cards to qualified participants from the most vulnerable communities in Portland.

- i. Begin the rehiring process of seasonal/support staff to work with the expanded Portland Parks & Recreation (PP&R) summer Lunch & Play program to ensure proper safety and food handling training ahead of the June 22 program start date.
  - j. Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities.
  - k. Coordinate with County on reopening messaging to businesses within Portland ahead of the County's entering Phase One of the State's Reopening Framework.
3. Finance:
- a. Support the Local Relief Fund Task Force in recommending how federal grant funds will be distributed to the City bureaus and community partners.
  - b. Provide financial guidance and procurement support to the City's food security card program, including the Visa card initiative, Culturally Specific Foods Program, and the Food box Delivery program.
  - c. Provide financial and procurement support for the coordination, planning and implementation of expanded PP&R summer Lunch & Play program in parks with a planned start date of June 22 to start serving meals.
  - d. Provide financial guidance and support to the temporary Outdoor Emergency Shelters until the end of the City of Portland Emergency Declaration.
4. Joint Information Center (JIC):
- a. Release final version of ECC Overview video, with captioning, by May 29.
  - b. Complete updated JIC procedure manual.
5. Logistics:
- a. Assist our local City and County partners with logistics for ongoing physical distancing shelters.
  - b. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
  - c. Work with City bureaus to assess logistical and resource needs for ongoing restrictions and anticipated needs for City's reentry.
  - d. Reinforce supply chains for disinfectant bottles and communicate bottle recovery request through Printing & Distribution.
  - e. Support JVIC in researching and providing resources for community members.
6. Planning:
- a. Finalize agenda and materials for the June 5 Disaster Policy Council meeting, in coordination with ECC Manager and City leadership.
  - b. Collaborate with the Equity Officer to further integrate an equity lens and the Equity Toolkit into the work of the ECC.
  - c. Support bureau initiatives related to the use of public spaces during response and recovery by assisting with coordination of financial resources, consulting with subject matter experts, and procurement as identified.

- d. Plan for pandemic resurgence and concurrent emergencies including ECC management and staffing in coordination with the Coordination Section COOP Unit and PBEM leadership.
  - e. Work with the Resource Unity to recruit Demobilization and Forward Planning staff to start at the ECC the first week of June.
7. Safety Officer:
- a. Continue development of Illness in the Workplace short form guidance, target release date of June 5.
  - b. Begin development of targeted bureau/building safety notification process via Everbridge, target implementation end of June.
  - c. Establish mechanism for sharing bureau/office COVID-19 Safety and Medical Plans among City safety professionals, target completion June 5.
8. Equity Officer:
- a. Develop a work plan to integrate the adopted Equity Toolkit into ECC daily operations, information sharing, decision making, and resource distribution.
  - b. Integrate the Equity Toolkit into the ECC Action Plan by setting equity goals and indicators for each ECC Section.
  - c. Identify other tools to be developed, such as creation of a geographic equity assessment tool, alignment with Social Determinants of Health framework, and/or refinement of existing decision-making rubrics.
  - d. Assist OEHR staff n using the Equity Scorecard (to be developed) by the Office of Equity and Human Rights to assess completed activities and actions to date, and ones occurring now.
  - e. Set equity accountability measures and define how the measures will be integrated with overall City COVID-19 progress.
  - f. Working with the Resources Unit, identify and recruit equity specialists to staff the ECC in support of equity work within the ECC.
  - g. Train ECC staff on the Results Based Accountability framework and help integrate into ECC work.

## D. BUREAUS' STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
<b>Community and Civic Life (OCCL)</b>	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
<b>Development Services (BDS)</b>	Active	All permits being accepted electronically. Plan Review and Land Use Service divisions receiving fewer

		applications; review times extended due to remote technology challenges.
<b>Emergency Communications / 911 (BOEC)</b>	Partially Active	No Essential functions impacted
<b>Fire &amp; Rescue (PF&amp;R)</b>	Inactive	One Tier 3 essential function suspended: public education office.
<b>Housing</b>	Active	HOME rental inspections delayed
<b>OMF Technology Services</b>	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.
<b>Parks &amp; Recreation (PP&amp;R)</b>	Active, BICP Active	Previously suspended Park essential functions remain so.
<b>Police (PPB)</b>	Active, BICP active	One Tier 1 impairment; 16 Tier 2 and 3 impacted
<b>Water (PWB)</b>	Active, EOC Partially Active	No Essential functions impacted

*\*Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

*Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days*

## E. BUREAU DETAILS

- Development Services
  - BDS is accepting all permit types (Tier 1-7) at this point.
  - BDS publishes [Service Level Updates](#) every Monday.
  - For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.
  - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
  
- Environmental Services
  - Employees will be able to make requests this week for telework equipment needs (e.g. monitors, chairs, keyboards, mouse).
  - BES created a discussion board for other bureaus to share ideas and challenges they have had during the incident that will assist all bureaus in future incidents instead of having to create their own.
  - Working on citywide safety guidance for to car sharing, face coverings and other safety protocols for field staff.
  - BES will receive an allocation of cloth face coverings from FEMA and the EPA designated for water and wastewater utilities in Oregon. The distribution is being coordinated through the Oregon Water/Wastewater Agency Response Network. Portland Water Bureau is handling most of the distribution for the state.
  - Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An

initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.

- Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
- Office of Community and Civic Life
  - OCCL announced that the City of Portland is one of 12 local governments and nonprofits [selected to receive tailored research](#) to inform culturally sensitive emergency response measures that ensure all residents are included, regardless of immigration status.
- Community Technology
  - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
  - BTS has completed work that will allow 4,800 concurrent City employee users on the City’s virtual remote network.
  - Several BTS team members are supporting activities at the ECC.
  - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
  - BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.
- OMF/Chief Administrative Officer/Asset Management/CityFleet
  - CityFleet ordered more towels and face coverings from the ECC, which will be used for customer interaction and vendor deliveries.
  - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
  - Print shop is operating at a reduced capacity, refer to the [P&D COVID-19 Plan](#) for questions and contact information.
  - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue
  - PF&R continues working to maintain mission critical life safety, property

protection, and emergency medical services to the community while protecting the health of its workforce. PF&R continues to support other agencies by providing personnel as it is able.

- PF&R is partnering with the Water Bureau to provide cooling stations for two existing temporary Outdoor Emergency shelters in preparation for hotter weather this summer.
  - PF&R has loaded an electronic version of the Street Roots Rose City Resource Guide onto all fire apparatus iPads. Fire crews now have instant access to the most comprehensive, updated list of services for people experiencing homelessness and poverty in Multnomah, Washington, and Clackamas counties. This new addition will enhance PF&R's ability to connect people in need with the right resource in a timelier manner.
  - PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.
  - PF&R's [Meds on Wheels program](#) is up and running with staffing support coming from multiple divisions. PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
  - PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities' Readiness Initiative Push Partner program](#).
  - Portland Fire & Rescue is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. The Oregon Health Authority has required agencies providing EMS to track any suspected cases.
  - The Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
  - Working with the Water Bureau and PBOT regarding the SW Boones Ferry and Arnold culvert project to ensure adequate fire protection.
  - Continuing to accept donated items at the Gideon building.
- Parks & Recreation
    - **[NEW] PP&R's Parks Greeter Program is scheduled to end June 14.**
    - **[NEW] Starting June 12, PP&R is planning to offer permits for picnics and weddings in parks, with maximum group sizing in alignment with Phase 1 guidance.**
    - PP&R is planning to reopen gates to parks on June 5 in alignment with Multnomah County's application for Phase 1.
    - PP&R is notifying permit holders for June and July events of cancellations due to group size restrictions.



- PP&R has partnered with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.
- PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, tennis courts, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal “Hot Spot” Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
  - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 full-time employee (FTE) Rangers based on the “Hot Spot” data. Rangers continue to prioritize patrols and make contact at “Hot Spot” parks.
  - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
- Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
- Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
- All previously closed Park facilities and previously suspended Park essential functions remain closed.
- PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
- PP&R Public Restroom Plan: PP&R has 55 parks with 24/7 restroom and hygienic services and 16 with day-time restroom and hygienic services. Soap and trash cans are installed in all open public restrooms.
- Bureau of Transportation
  - **[Updated] PBOT has [reduced SmartPark rates](#) to bring relief to residents and visitors who must travel downtown by car. All-day parking rate in the city’s five SmartPark garages is \$5, except the First and Jefferson Smartpark location which raised its all-day rate to \$10 on June 1.**
  - Maintenance Operations field crews returned to full staffing on June 1. Crew shift start times are now staggered with several crews moving to the swing shift.
  - Portland Streetcar will soon supply approximately 6,500 disposable masks per month for riders who will be required to wear a face covering on public transit.
  - PBOT launched its [Slow Streets | Safe Streets Initiative](#) in early May. Some neighborhood greenways have restricted access and “local access only” signage. An [online interactive map](#) shows these locations. PBOT is also implementing a

[Healthy Businesses](#) program to provide a streamlined permit application process for businesses that want to use space on public sidewalks or streets to provide additional space to allow for physical distancing for customers and staff.

- PBOT will provide two short-term funding opportunities of \$50,000 each to ensure the safety and travel needs of frontline populations are met and provide free rides for critical trips. PBOT's Equity and Inclusion program identified this opportunity by [engaging in key partnerships](#) to learn how to best support community groups on specific transportation issues during the pandemic
- Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.

- Police Bureau

- In conjunction with the Sunshine Division, PPB has delivered 7,547 food boxes to community members' homes since the pandemic began. PPB and Sunshine Division have also provided about 900 food boxes weekly through pick-up at the two Sunshine Division locations and delivered 500 food boxes to partner agencies each week.
- PPB submitted a letter to Multnomah County affirming that they have adequate personal protective equipment (PPE) as required in accordance with the reentry requirements.
- Sixteen Tier 2 & Tier 3 essential functions are impacted.
- PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.

- Water Bureau

- As of June 1, Maintenance & Construction field crews returned to 100% staff. The work schedules are being staggered to maintain physical distancing.
- Portland Water Bureau is assisting in delivering an allocation of face coverings for water and wastewater utilities in Oregon. The face covering allocation is provided by FEMA and the EPA coordinated through the Oregon and Water/Wastewater Agency Response Network.
- PWB is taking additional safety measures for employees including:
  - Providing ongoing safety reminders to combat complacency.
  - Face coverings are required for work sites and where physical distancing cannot be maintained.
  - Rented additional work trucks and equipment to allow individual work group members to maintain physical distance.
  - Ongoing safety reminders to combat complacency.
  - Setting up a self-check station in the Operating Engineers area.
  - All crew members continue to practice six feet of physical distancing, where possible.
  - Face coverings are required for work sites and where physical distancing cannot be maintained.

- New rules for ordering parts and supplies from Stores are being planned, to allow for contact-less fulfillment and pick up.
- Half of Customer Service employees are now telecommuting.
- The Water Bureau issued a [press release](#) on Legionella, directing businesses to flush their buildings during the pandemic and a resource website [www.portlandoregon.gov/water/wqbuilding](http://www.portlandoregon.gov/water/wqbuilding)
- The Water Bureau recently sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
- The Portland Water Bureau Emergency Operations Center is operating in Partial Activation level.
- All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
- PWB/BES Customer Service Call Center offers 24-hour automated service and is open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Customers may also email [PWBCustomerService@portlandoregon.gov](mailto:PWBCustomerService@portlandoregon.gov). Call 503-823-4874 for water emergencies. The walk-in center at 664 N Tillamook is closed, however customers can use the drop box to pay by check or money order.
- PWB has a COVID-19 [resource webpage](#) for employees. The Communications Team is also working on an updated Communications Plan.

## F. PARTNER INFORMATION

### FEDERAL

- The U.S. Chamber of Commerce’s [State by State Business Reopening Guide](#) tracks differences across each state.
- The FEMA sent a Battelle Critical Care Decontamination system to Oregon to [decontaminate masks](#) worn by healthcare workers. The machine is located in Eugene and can be used free of charge for public or private organizations with personnel who use N-95 respirators.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- The CDC [released a new report](#) showing that calls to U.S. poison centers about disinfectant and cleaner exposure have increased by 20 percent.
- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.

## STATE

### Governor's Office

- Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

### State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

### Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on January 21. OHA's [COVID-19 Updates page](#) provides comprehensive updates on public health indicators, reopening guidance and FAQs.
- Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.

## REGIONAL

### TriMet

- As of May 20, [all TriMet riders and drivers must wear face coverings](#) such as scarfs, bandannas, and/or fabric masks. Over the coming weeks, TriMet will install hand sanitizer and disposable mask dispensers on all vehicles.
- Tri-Met LIFT is offering a [grocery delivery program](#) for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

### Metro

- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

### Multnomah County

- Reopening status information is available on the county's [reopening information page](#).
- The County COVID-19 website continues to be updated. The website now includes an [interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.

## Port of Portland/PDX Airport

- As of May 18, Portland International Airport (PDX) [requires using a face covering anywhere inside the terminal](#), including the pedestrian tunnels and the rental car center. PDX is also asking anyone not traveling to refrain from gathering in the terminal to greet or send off passengers, unless they require assistance.
- Website: [Port of Portland Updates](#)

## PORTLAND AREA SCHOOLS

- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert ([eoc.liaisonschools@MultCo.us](mailto:eoc.liaisonschools@MultCo.us)).

## PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

## G. RESOURCES

### MULTNOMAH COUNTY

- [Multnomah County's main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
  - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
  - Which County services/buildings are [open or closed](#)?
  - Social media accounts:  
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)  
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
  - Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and

receive guidance.

- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases, to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.
- Multnomah County District Attorney has a [new social media campaign](#) called "We Need to Know" about reporting hate crimes during the COVID-19 pandemic. The campaign includes social media graphics translated into Simplified & Traditional Chinese, Japanese, Khmer, Korean, Lao, Tagalog, Thai and Vietnamese.

## CITY OF PORTLAND

- <https://beta.portland.gov/novel-coronavirus-covid-19> – centralized information about the City's response; this site supplements Multnomah County's.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.
- The City's Neighbors Together program offers a new conversational training that provides resources and tips on how to reach out to neighbors, especially those isolated and without digital access. [Request a conversation or any of their other online trainings here](#) or call (503) 823-4064. [En español.](#)

## ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Child Care for Essential Employees: 1-800-246-2154, **211 website**, or the following:
  - [OHSU/Portland Public Schools \\*Request for Care\\*](#) (West Side Portland)
  - [Gresham-Barlow/Centennial/Estacada \\*Request for Care\\*](#) (All served in west Gresham-Barlow area)
  - [Beaverton/Sherwood/Hillsboro \\*Request for Care\\*](#) (SW Beaverton, N Sherwood, E Hillsboro)

## EQUITY

- The Government Alliance on Race and Equity published a [COVID-19 Racial Equity Rapid Response Guidebook for Government](#). The document includes resources from across the country on how communities are responding to COVID-19.
- COVID-19 and Health Equity – Exploring Disparities and Long-Term Health Impacts [webinar series](#).

## VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](https://oregonrecovers.communityos.org): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

## ABOUT COVID-19

- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](https://coronavirus.gov) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.
- CDC's [animal-related FAQ](#)

## WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
  - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
  - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

## HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)
- Oregon Housing Alliance a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).
- The Oregon Legislature allocated [\\$8.5 million to the Oregon Housing and Community](#)

[Services \(OHCS\) COVID-19 Rent Relief Program](#) which will provide rent relief to those in need. Multnomah County Department of Human Services [received \\$1,639,002](#). Portlanders should call 211 or MCHS directly ([503-988-7453](#)) for more information.

## HOMELESSNESS RESOURCES

- Multnomah County's [COVID-19 guidance for shelter settings](#)
- Governor's [homelessness guidance issued](#) regarding "Stay Home, Save Lives" [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

## WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers' compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- [Worksystems](#) is hosting webinars every Monday, Wednesday, and Friday at 2:00 pm for people that have been laid off due to COVID-19. The webinars cover unemployment insurance, health care, and other related resources.
- COVID Workforce Response Line is offering Multnomah County residents workforce services and related resources. Call (503) 714-5989, Tuesday and Thursday, 9:00-12:00 and Monday, Wednesday, Friday, 1:00-5:00.

## FOOD SECURITY

- The Oregon Department of Human Services developed a comprehensive website ([needfood.oregon.gov](#)) to help connect Oregonians with local school meal programs, food banks and pantries, meals for older community members and applications for food assistance programs.
- Select schools in Multnomah County are providing school meals and food distributions in partnership with Oregon Food Bank. School food access sites are also posted on the [SUN Service System website](#).
- Oregon was recently approved to provide the Pandemic EBT benefits to families with school aged children. Review this [factsheet](#) to read more about Pandemic EBT and to determine eligibility.



## MEANINGFUL ACCESS STATEMENT

- (English): The City of Portland is committed to providing meaningful access. To request translation, interpretation, modifications, accommodations, or other auxiliary aids or services, contact 503-823-2323 or [eccsitstat@portlandoregon.gov](mailto:eccsitstat@portlandoregon.gov), Relay: 711.
- (Română): Orașul Portland și-a luat angajamentul să ofere acces adecvat tuturor persoanelor. Pentru a solicita servicii de traduceri sau interpretariat, modificări, cazare sau alte ajutoare ori servicii auxiliare, contactați 503-823-2323, Retransmisie: 711.
- (русский): Администрация Портленда заботится о полноценном доступе ко всем программам. Для заказа устного и письменного перевода, адаптивных мер, специальных устройств или иных вспомогательных средств и услуг обратитесь по номеру 503- 823-2323, или в службу коммутируемых сообщений: 711.
- (español): La Ciudad de Portland se compromete a proporcionar un acceso significativo. Para solicitar una traducción, interpretación, modificaciones, adaptaciones u otras ayudas o servicios auxiliares, comuníquese al 503-823-2323, servicio para las personas con problemas auditivos: 711.
- (नेपाली): पोर्टल्यान्डको शहर अर्थपूर्ण पहुँच प्रदान गर्नमा प्रतिबद्ध छ। अनुवादन, व्याख्या, परिमार्जन, आवास वा अन्य सहायक सामग्री वा सेवाहरूको अनुरोध गर्नका लागि, 503- 823-2323, रिले: 711 मा सम्पर्क गर्नुहोस्।
- (简体中文): 波特兰市致力于为市民提供平等的参与机会。如需申请口笔译服务、方案修改、住宿、其他辅助工具或服务，请致电 503- 823-2323，转接：711。
- (Soomaali): Magaalada Portland waxay utaagantahay inay adeeg macquul ah bixiso. Si aad ucodsato turjumaad iyo soojeedin, isbadalo, adeegyo caawimaad ah, noocyo kaladuwan, iyo caawimaado ama adeegyo dheeri ah oo kale, laxariir 503-823-2323: 711.
- (Chuuk): Ewe City of Portland mi ennetata pwe epwe wor etiwaoch. Ika ka mochen aninnisin chiaku me awewen kapas, ekkesiwin, etufich, sokonon napanap, me pwan ekkoch minen awewe me aninnis, kokori 503-823-2323, Fon Fan Itan Ekkewe mi wor Ar Osukosukan Manau: 711.
- (Tiếng Việt): Thành Phố Portland cam kết cung cấp sự tiếp cận hiệu quả. Để yêu cầu dịch vụ biên dịch, thông dịch, điều chỉnh, sửa đổi, hoặc thiết bị hay dịch vụ phụ trợ khác, hãy liên hệ 503- 823-2323, Chuyển Tiếp: 711.
- (Українська): Місто Портленд робить усе можливе для забезпечення значного доступу. Щоб надіслати запит на письмовий і усний переклад, модифікування, адаптування або інші додаткові послуги чи допомогу, звертайтеся за номером 503-823-2323, служба комутаційних повідомлень: 711.

## **APPROVED BY ECC COMMAND**

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