



City of Portland Situation Status Report

INCIDENT NAME: COVID-19
REPORT #22 (05.26.20 0001)

| | |
|---------------------------|-------------------------------------|
| CITYWIDE READINESS STATUS | Full Activation |
| ECC GENERAL PHONE | 503-823-2323 |
| OERS # | 2020-0528 |
| PREPARED BY | Lisa Osterberg, Situation Unit Lead |
| REPORTING PERIOD | 05/21/20 1700 – 5/26/20 1700 |

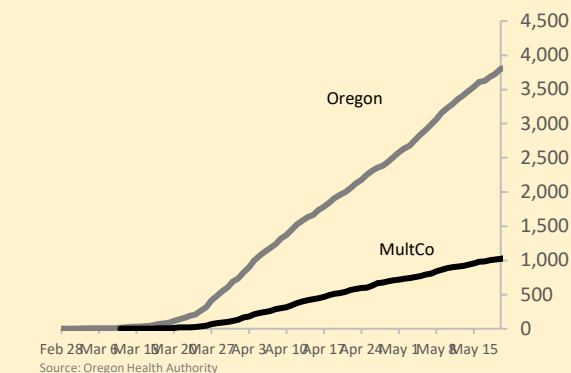
What's new? Look for **bold** text, headers or [New] preceding text. Next situation status report out on Thursday, May 28.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Thursday, May 28 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

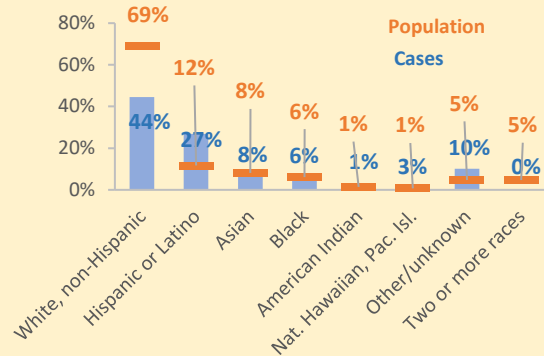
Total COVID-19 Cases
Oregon **3,967***
Multnomah County **1,052**
Source: [OHA](#)

Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report
Source: Multnomah County [Data Dashboard](#)



*Includes 4 presumed cases as of 5/25

Deaths: Oregon - **147** MultCo - **58**
May 26. More case statistics: [CDC](#)



Updated 5/25/2020
For comparison: [Portland's demographics](#)

OVERVIEW

New in this report

- As of May 26, there are 53 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.

- The World Health Organization [halted clinical trials](#) of the drug hydroxychloroquine as a COVID-19 treatment, citing published concerns about the drug's harmful effects.
- On May 22, Governor Kate Brown approved [Clackamas County's application](#) to begin Phase 1 reopening, effective May 22. Phase 1 eases restrictions on local gatherings and allows restaurants, salons and gyms to open with [safety guidelines](#) in place.
- The Oregon Liquor Control Commission is [streamlining applications](#) for the sale of alcohol on sidewalks, streets, and nearby parking lots. This action expands options for Oregon bars and restaurants to comply with physical distancing requirements as counties move into Phase 1 reopening.
- On May 24, the Oregon State Fire Marshal reinstated the state's ban on [self-service at Oregon gas stations](#). The ban had temporarily been lifted since March to address potential worker shortages and reduce contact between customers and employees.
- [A Coronavirus spike](#) in central Oregon has been tied to family gatherings.
- On Friday May 22, [Clark County planned to move to Phase 2](#). That action was halted when [84 Firestone Pacific Food employees](#) in Vancouver, Washington tested positive for coronavirus over the last week.
- On May 26, the Baker County Circuit Court judge [declined to vacate his ruling](#) in favor of a group of churches that sued Governor Brown arguing that she had exceeded her authority in issuing stay-home orders. The Oregon Supreme Court intervened, halting the injunction, and will now hear briefs filed from each of the parties before making a final ruling.
- The Oregon Parks and Recreation Department [will reopen overnight camping](#) on a limited basis starting on June 9. The U.S. Forest Service is [easing some access restrictions](#) in a few recreation areas including Gifford Pinchot and Deschutes National Forests. The Columbia River Gorge National Scenic Recreation Area and Mt. Hood National Forest remain restricted.
- On May 26, the [Oregon Employment Department announced](#) launching of Project Focus 100—a new strategy which seeks to process 100% of the 38,000 back-logged claims filed by Oregonians.

From previous reports

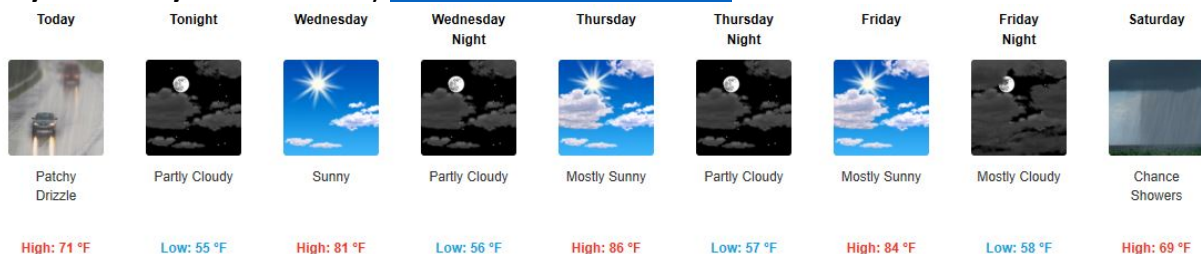
- On May 20, a federal judge [denied an emergency injunction](#) for a coalition of nine businesses and one nonprofit that sued Governor Brown last week. They alleged that her emergency stay-home orders violated their constitutional rights and were politically motivated. The judge noted that the U.S. Supreme Court "has distinctly recognized the authority of a state to enact quarantine law and health law of every description."
- On May 20, the state of Oregon [released its budget forecast](#) and showed a \$2.69 billion revenue loss, primarily from declining personal and corporate income tax revenue and declining lottery revenues. The state is seeking additional federal aid,

but also plans to bridge the funding gap through spending cuts. Some reserve funds could be tapped, but the whole fund cannot be allocated to one budget cycle.

- On May 19, the Oregon Employment Department [reported](#) that the state’s unemployment rate has reached a record-high of 14.2%.
- On May 19, Clackamas County [submitted its application](#) to Governor Brown to enter for Phase 1 reopening. Washington County [announced plans](#) to submit its application for reopening on May 22, with a goal of entering Phase 1 on June 1.
- The state of Washington approved Clark County’s application to [move into Phase 2](#) reopening, which includes more personal services, in-home services, limited restaurant and retail opening and expanded outdoor recreation.
- Multnomah County hosted a [press conference on May 20](#), but did not release any specific dates for submitting a reopening application. The county is working on building more contact tracing and testing capacity.
- Multnomah County District Attorney has a [new social media campaign](#) called “We Need to Know” about reporting hate crimes during the COVID-19 pandemic. The campaign includes social media graphics translated into Simplified & Traditional Chinese, Japanese, Khmer, Korean, Lao, Tagalog, Thai and Vietnamese.
- The Government Alliance on Race and Equity published a [COVID-19 Racial Equity Rapid Response Guidebook for Government](#). The document includes resources from across the country on how communities are responding to COVID-19.
- Many businesses are beginning to [require customers to wear face coverings](#), particularly as more retail locations reopen. Businesses maintain the right to refuse service to those not wearing face coverings, and failure to do so can be considered trespass.
- Public records from Portland Fire & Rescue indicate that firefighters are responding to [significantly fewer medical calls](#) than they were prior to the onset of the pandemic. Medical calls began dropping off in March and were down 18% in April compared to last year. Fire-related calls remained the same.

WEATHER

May 26 to May 30 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

NEW IN THIS REPORT

- Portland City Council hosted a work session on the federal CARES Act on May 26 at 9:30 a.m. to update Council and the community on the latest financial guidance, provide an overview of the many needs in the community, and discuss a framework for allocating the resources. Council work sessions can be [viewed online](#). Council appointed a task force of city leadership to guide spending priorities. Additional details regarding taskforce membership, goals, and timelines will be available in the May 28 Situation Status Report.
- In conjunction with the Sunshine Division, Portland Police Bureau (PPB) has delivered 7,547 food boxes to community members' homes since the pandemic began. This equates to roughly 1,100 food boxes delivered each week. PPB and Sunshine Division have also provided about 900 food boxes weekly through pick-up at the two Sunshine Division locations and delivered 500 food boxes to partner agencies each week. This equates to about 2,500 food boxes and 67,000 meals provided each week by PPB and the Sunshine Division.

FROM PREVIOUS REPORTS

- On May 20, Mayor Wheeler introduced a [resolution](#) on Wednesday, May 20 detailing the City of Portland's values and priorities during the COVID-19 emergency. [During this City Council meeting](#), Portland Bureau of Emergency Management Director Mike Myers spoke about the City's collaborative approach to the largest and longest emergency the City has faced. Directors Dr. Markisha Smith, Office of Equity and Human Rights, and Andrea Durbin, Planning and Sustainability, also discussed how the response needs to keep equity and community resilience at the forefront of initiatives. The resolution included the adoption of [City-wide equity toolkit](#) for COVID-19 relief and recovery.
- City Council hosted a work session on May 21 to receive a briefing on Multnomah County's reopening plans.
- On Thursday May 14, City Council [unanimously voted to approve](#) the Portland Fire & Rescue, and Portland Police Bureau labor union contracts, but rejected the Bureau of Emergency Communications contract. These contracts were all negotiated prior to the current City budget shortfalls. The City and the Bureau of Emergency Communications are still having conversations to be able to come to an agreement.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

C. ECC ACTIONS

COORDINATION SECTION

ECC-wide Equity

- Assisted with distributing the final version of the Office of Equity and Human Rights' Equity Toolkit to ECC leadership.
- Working with City equity staff to develop equity objectives for the ECC Action Plan.
- Creating equity and civil rights statements for Coordination Section unit assignment lists.

Language Access

- Participated in a nationwide municipal language access network call and presented the City's efforts to provide information and resources about COVID-19 health and safety information in audio files in all 36 native languages spoken in Portland.

Food Security

- Received additional City funding through the CARES Act for Food Security project which will support five focus areas: Lunch + Play; food security cards; houseless meals; food boxes; culturally specific foods.
- Contributed information for the May 26 City Council work session.

JVIC

- Sorted and packaged a new order of supplies including hand sanitizer, toilet paper, general hygiene and supplies to be delivered to 10 community-based organizations.
- JVIC Community Liaisons are coordinating with community-based organizations and the Portland Bureau of Transportation (PBOT) and to assess community demand for a ride share/taxi discount coupon program.

Aging and Disability

- Delivered supplies including face coverings, gloves, disinfectant wipes and hand sanitizer to Hollywood Senior Center, Portland Mask Project and City of Portland Printing & Distribution.
- Worked with PBOT and PP&R on accessibility of a video that they are creating.
- Completed additional work to support the Windows into Portland social connections project, including drafts of three activities with process photos, exploring collaboration with the Geezer Gallery and reaching out to Portland Parks and Recreation about using community center window space to display the project.

Sheltering

- Two of the three shelter sites elected a spokesperson to represent shelter residents in shelter planning discussions.
- The team received 34 applications for spaces in the temporary outdoor emergency shelters in the afternoon on Friday May 22. JOIN began contacting individuals about their shelter placement on Saturday.
- Coordinated with JOIN's health coordinator who arranged for an herbal medicine vendor to bring care packages to the temporary Outdoor Emergency Shelters.

- Coordinated with Because People Matter (BPM) to begin providing mobile dental services beginning the week of May 26th.
- Coordinating with Multnomah County's Joint Office of Homeless Services to learn more about the county's transition plans and how they align with the temporary Outdoor Emergency Shelters.

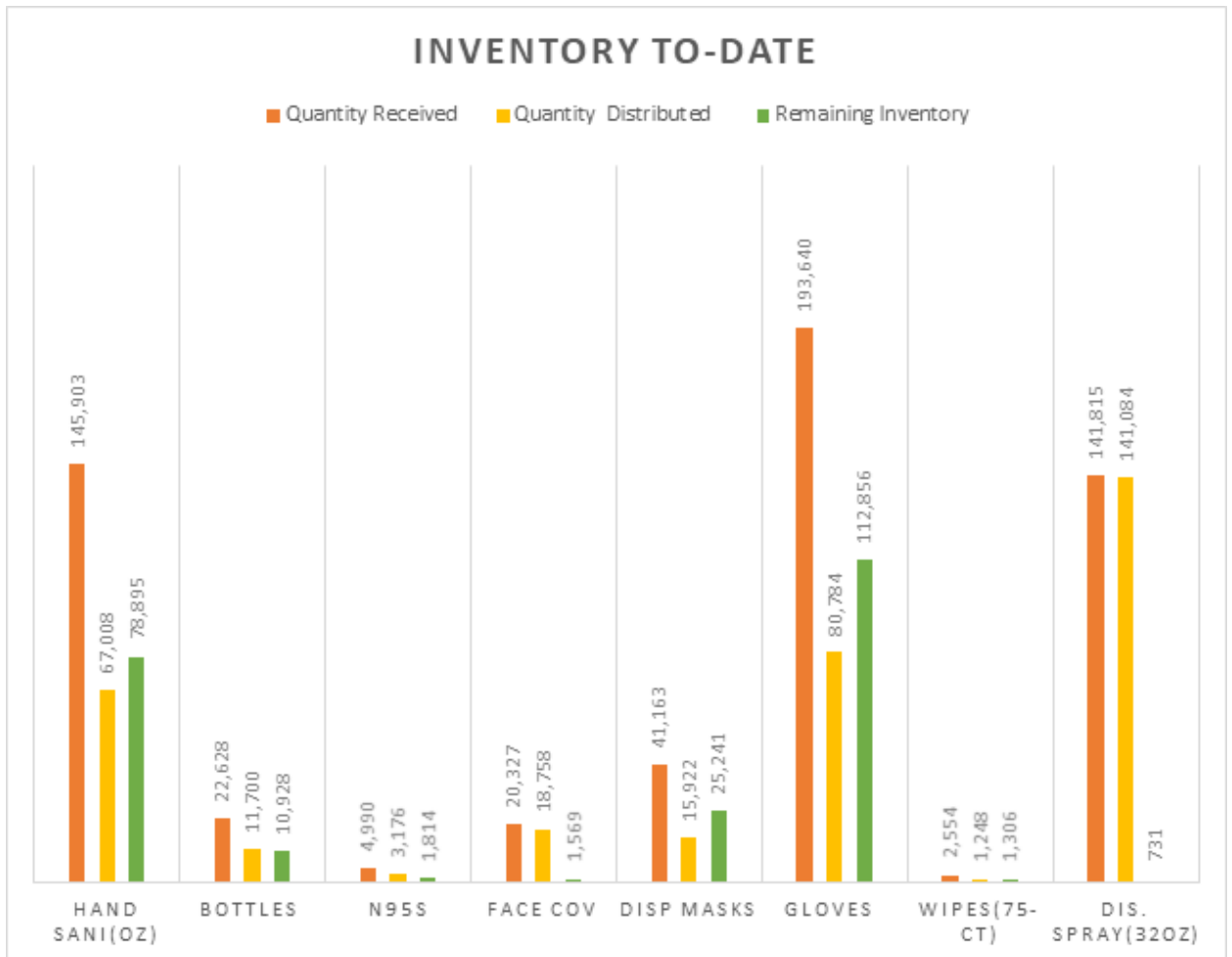
ECC FINANCE SECTION

- Finance section staff supported the May 26 City Council Work Session on federal CARES ACT funding priorities.
- The following programs have been approved under the City's Food Security Initiative:
 - Lunch & Play: Will serve an estimated 500,000 meals between June 22-August 31
 - Food Security Card: Scheduled to distribute approximately 1,500 debit cards (\$500 each) to qualified applicants beginning June 10.
 - Homeless Camps Meals: Ongoing meals provided by several private entities.
 - Food Boxes: Will deliver an estimated 1,000 box meals per week to meet the needs of the most vulnerable communities (BIPOC, Latino, Black/African, Native American, Pacific Islanders and aged/disabled) between May 26-December 31.
 - Culturally Specific Foods: Will support an estimated 300 families with culturally specific foods from May 26-October 20.

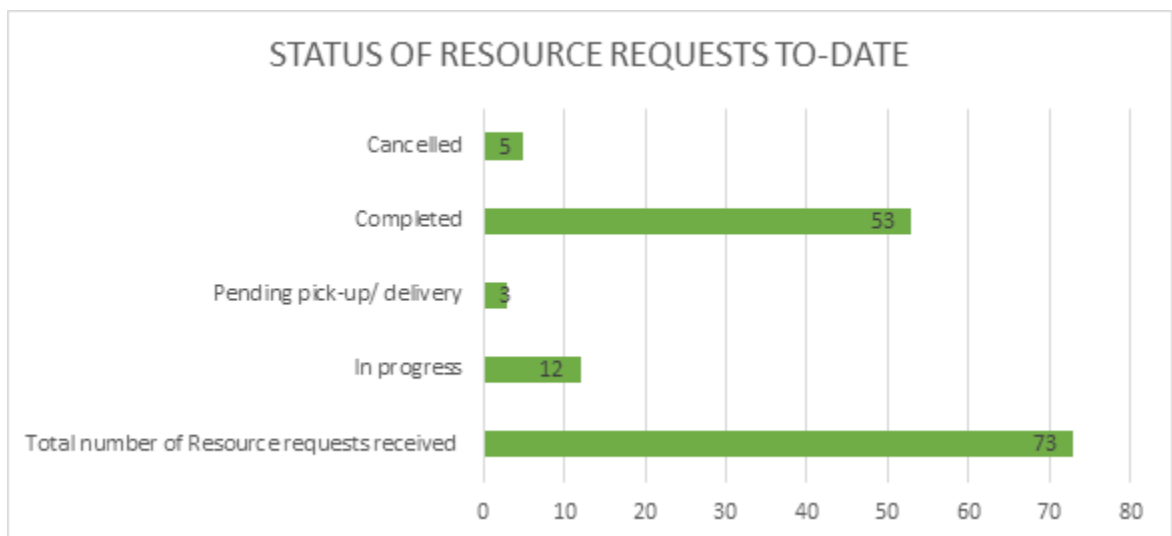
LOGISTICS SECTION

- The Supply Unit is responsible for purchasing and distributing supplies relating to COVID-19 to City of Portland bureaus and affiliates. **[NEW] The Supply Unit placed an order for 15,000 procedural masks since the last situation status report on May 21.**

Inventory Management:



Resource Requests

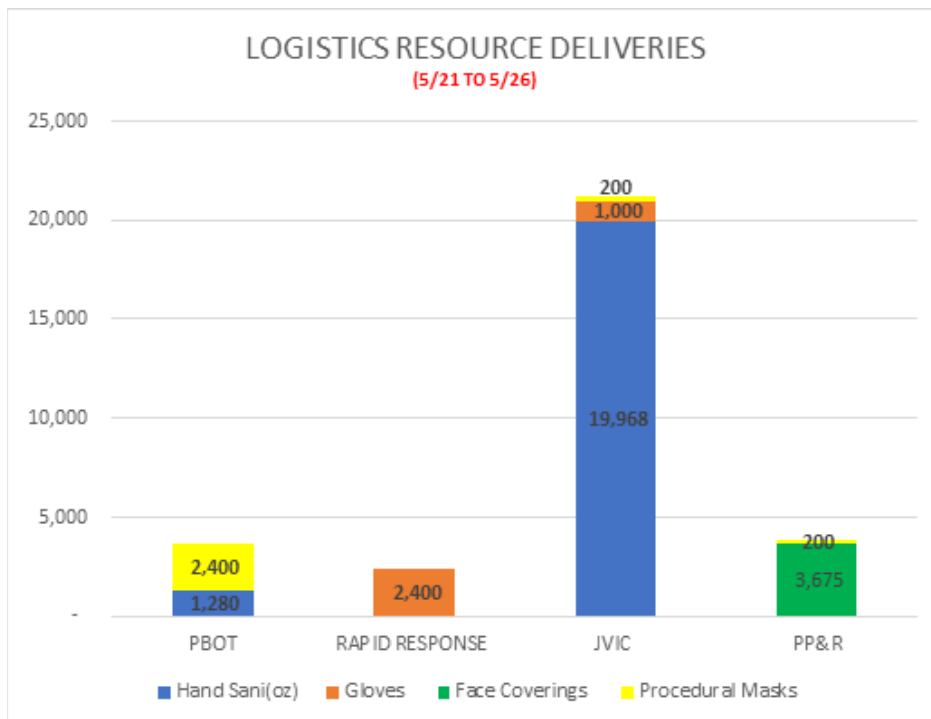


Resources Delivered (by Bureau):

○ **A: Total Resources Delivered To-Date**

| Distributed to Date | Hand Sani (oz) | N95 | Face Covering | Procedural Mask | Gloves | Wipes (75 ct) | Disinfectant (32oz) |
|---------------------|----------------|--------------|---------------|-----------------|---------------|---------------|---------------------|
| Aerial Tram | 400 | - | 17 | 580 | - | 5 | - |
| Aging/Disability | 1,652 | - | - | 1,000 | 9,600 | 131 | 8 |
| BDS | 1,500 | - | 650 | - | - | - | - |
| BES | 160 | 60 | 430 | 200 | - | 6 | 16 |
| BFPDR | - | - | 51 | - | - | - | - |
| BOEC | 1,152 | - | 450 | 1,050 | 6,100 | 63 | (2) |
| BPS | - | - | - | - | - | - | - |
| BRFS | - | - | - | - | 50 | - | - |
| BTS | 176 | - | 288 | - | - | - | 3 |
| Fleet | 708 | - | 325 | - | - | - | 81 |
| MultCo | 1,602 | - | - | - | - | - | - |
| NET | 56 | - | 6 | - | 200 | - | - |
| OMF | 1,288 | 200 | 350 | 210 | 200 | 1 | - |
| Other | 1,012 | 108 | 400 | - | 324 | 2 | 2 |
| Outdoor Shelters | 136 | 100 | - | 486 | 3,000 | 10 | 4 |
| PBEM/ECC | 391 | 48 | 119 | 142 | 430 | 6 | 6 |
| PBOT | 23,772 | 300 | 2,448 | 4,082 | 9,100 | 124 | 112,759 |
| PF&R | 12,096 | 160 | - | 10 | 30 | 198 | - |
| PHB | 16 | - | - | 20 | 200 | 2 | - |
| PP&R | 16,083 | 100 | 4,077 | 5,730 | 40,100 | 295 | 28,160 |
| PPB | 400 | 2,000 | 7,152 | - | - | 303 | 7 |
| Prosper | 80 | - | 162 | - | 100 | - | 2 |
| PWB | 2,960 | 100 | 1,833 | 2,212 | 10,350 | 103 | 39 |
| Total | 65,640 | 3,176 | 18,758 | 15,722 | 79,784 | 1,248 | 141,084 |

○ **B: Total Resources Delivered from last Sitstat report 5/21 to 5/26.**



Accomplishments:

- **Facilities Unit:** There have been 5,295 meal deliveries for temporary Outdoor Emergency Shelters to-date.
- **The Logistics Section onboarded a new Rapid Response Lead.**

JOINT INFORMATION CENTER (JIC)

Significant Events

City Council

- **City Council held a second work session regarding the CARES Act on Tuesday, May 26 at 9:30 a.m. They received updated guidance, bureaus' needs and proposals for the funds and how money can be used to support the community. City Council created a Taskforce to lead the City's effort.**

News Coverage Analysis

- **New terminology is Oregon Forward instead of Stay Home Save Lives.**
- **Clackamas County announces Phase 1 reopening.**
- **Medical Science and breakthroughs: Inflammatory virus response in children still a mystery.**
- **Economy and Stimulus: Live event companies question their future.**
- **Acts of Kindness: Flags lowering in memory of those lost to COVID-19.**
- **Camp Clean up: Homeless camp clean ups reintroduced in Portland.**

COMMAND'S EMPHASIS FOR OPERATIONAL PERIOD (5/22/20 – 5/29/20):

1. **Directly protect human life and public health, including the safety and health of City employees, and incident responders.**
2. **Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.**
3. **Support the delivery of emergency services that the City and public depends on.**
4. **Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.**
5. **Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.**
6. **Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.**
7. **Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.**

8. **[NEW] Use the ECC Effective Communications Guide in all external communications to help ensure ADA compliance and further our equity goals.**
9. **[NEW] Address the immediate food security, safety and sheltering needs of Portlanders experiencing financial hardships and barriers to access by providing resources and maintaining trusted relationships with community partners.**

ECC OBJECTIVES (5/22/20 – 5/29/20)

1. ECC-Administration:

- a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
- b. Plan for variable scenarios for post-peak services, supplies, and needs through relaxing of Stay Home Save Lives. Consider scenarios that anticipate future instances of Stay Home, Save Lives or similar social distancing requirements and consider how to respond when there are concurrent incidents.
- c. Pilot a project tracking tool for all ECC projects, beginning with the Coordination Section.
- d. **[NEW] Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-June.** Continue use of interim solution until software is deployed.
- e. Develop position Task Book Training Program of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, skillsets, and responsibilities that personnel should demonstrate to become qualified for a defined ECC position.
- f. **[NEW] Expand use of the City's recently adopted Equity Toolkit for COVID-19 Community Response and Recovery Efforts (Equity Toolkit) and the Results-Based Accountability framework across all ECC objectives, projects and priorities.**

2. Coordination

- a. Provide assistance to the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration.
- b. Support bureau COOP planners with initiating planning for reopening based on framework provided by OMF's Reentry Task Force. Provide a **twice monthly** venue for Task Force to present updates and solicit input from bureau COOP managers, safety managers and emergency managers.
- c. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC).
- d. **[NEW] Coordinate with the ECC Finance Section, Logistics Section, and Command to establish a decision-making process for review and approval of JVIC resource requests, using best practices including the Equity Toolkit.**
- e. Provide resources to the aging and disabled populations to address the needs associated with social isolation, food security and caregiving.
- f. Address food security needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, and people with

disabilities. Use this work to support locally owned restaurants and culturally identified businesses during this economic crisis.

- g. **[NEW] Coordinate with ECC Finance to finalize intake, review and distribution process for delivery of preloaded Visa cards to individuals and families for the purpose of purchasing fresh foods and groceries.**
- h. **[NEW] Expand project team to help with the coordination, planning and implementation of expanded Portland Parks & Recreation (PP&R) summer Lunch & Play program in parks with a planned start date of June 22 to start serving meals.**
- i. Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities.
- j. **[NEW] Arrange for remaining Somalian and Swahili Do Your Park flyers to be distributed to housing communities in East Portland that house large numbers of Ethiopian and Somalian Community members. Provide French Do Your Part posters to Africa House for community distribution.**
- k. **[NEW] Print and deliver Do Your Part posters in Russian, Spanish and Mandarin to community food banks for distribution with food boxes in East Portland.**

3. Finance:

- a. **[NEW] Prepare for May 26 City Council work session on the federal CARES Act priority setting.**
- b. Provide financial guidance and support to the City's food security needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, and people with disabilities.
- c. **[NEW] Provide financial and procurement support for the coordination, planning and implementation of expanded PP&R summer Lunch & Play program in parks with a planned start date of June 22 to start serving meals.**
- d. Provide financial guidance and support to the temporary Outdoor Emergency Shelters until the end of the City of Portland Emergency Declaration.
- e. Develop an incident budget for the City with cost projections through December 2020.

4. Joint Information Center (JIC):

- a. Produce first draft of ECC Overview video.
- b. **[NEW] Coordinate with the ECC Safety Officer to develop a simplified visual version of the Illness in the Workplace Guidelines by May 29. The intent is to have a one-page quick reference document for both employees and supervisors.**

5. Logistics:

- a. Assist our local City and County partners with logistics for ongoing physical distancing shelters.
- b. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
- c. Work with City bureaus to asses logistical and resource needs for ongoing restrictions and anticipated needs for City's reentry.

- d. Reinforce supply chains for disinfectant bottles and communicate bottle recovery request through Printing & Distribution.
 - e. **[NEW] Support JVIC in researching and providing resources for community members.**
6. Planning:
- a. **[NEW] Determine follow up work for the ECC from the recently adopted Equity Toolkit.**
 - b. **[NEW] Begin preparing agenda and materials for next Disaster Policy Council meeting (anticipated June 5), in coordination with ECC Manager and City leadership.**
 - c. Review updates to the State’s draft Reopening Oregon Framework. With partners, determine the County and City response approach, including development of ECC roles and responsibilities with the City, County, and State for the relaxing and recovery framework. Share knowledge and materials related to the State’s Framework with ECC sections.
 - d. Support bureau initiatives related to the use of public spaces during response and recovery by assisting with coordination of financial resources, consulting with subject matter experts, and procurement as identified.
 - e. Plan for pandemic resurgence and concurrent emergencies including ECC management and staffing in coordination with the Coordination Section COOP Unit and PBEM leadership.
 - f. **[NEW] Refine content and structure for the weekly (Monday) Forward Planning digest to inform ECC leadership and bureau directors of best practices and lessons learned from other cities, both nationally and internationally.**
 - g. **[NEW] Work with the Resource Unity to recruit Demobilization and Forward Planning staff to start at the ECC the first week of June.**
7. Safety:
- a. **[NEW] Coordinate with JIC to develop a simplified visual version of the Illness in the Workplace Guidelines by May 29. The intent is to have a one-page quick reference document for both employees and supervisors.**
 - b. **[NEW] Finalize guidelines for safe vehicle use, to include occupancy, safety precautions, and cleaning by May 29.**

D. BUREAUS’ STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

| Bureau/Office | COOP/Incident Command Post Status | Essential Function* Status |
|---------------|-----------------------------------|----------------------------|
|---------------|-----------------------------------|----------------------------|

| | | |
|--|------------------------------|--|
| Community and Civic Life (OCCL) | Active | One Tier 3 function impacted: Cannabis Licensure & Enforcement |
| Development Services (BDS) | Active | All permits being accepted electronically. Plan Review and Land Use Service divisions receiving fewer applications; review times extended due to remote technology challenges. |
| Emergency Communications / 911 (BOEC) | Partially Active | No Essential functions impacted |
| Fire & Rescue (PF&R) | Inactive | One Tier 3 essential function suspended: public education office. |
| Housing | Active | HOME rental inspections delayed |
| OMF Technology Services | Active | BTS has paused any non-essential projects and has previously set bureau expectations for project delays. |
| Parks & Recreation (PP&R) | Active, BICP Active | Previously suspended Park essential functions remain so. |
| Police (PPB) | Active, BICP active | One Tier 1 impairment; 16 Tier 2 and 3 impacted |
| Water (PWB) | Active, EOC Partially Active | No Essential functions impacted |

**Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.
Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days*

E. BUREAU DETAILS

- Development Services
 - BDS is accepting all permit types (Tier 1-7) at this point.
 - BDS publishes [Service Level Updates](#) every Monday.
 - For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.
 - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
- Environmental Services
 - BES will receive an allocation of cloth face coverings from FEMA and the EPA designated for water and wastewater utilities in Oregon. The distribution is being coordinated through the Oregon Water/Wastewater Agency Response Network. Portland Water Bureau is handling most of the distribution for the state.
 - Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.
 - Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
- Office of Community and Civic Life

- The Office of Community & Civic Life announced that the City of Portland is one of 12 local governments and nonprofits [selected to receive tailored research](#) to inform culturally sensitive emergency response measures that ensure all residents are included, regardless of immigration status.
- Community Technology
 - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
 - Several BTS team members are supporting activities at the ECC.
 - As of May 7, ISP bandwidth has been upgraded and can now support 3,500 concurrent City employee users. The Support Center has all access requests assigned for fulfillment.
 - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
 - BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.
- OMF/Chief Administrative Officer/Asset Management/CityFleet
 - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
 - Print shop is operating at a reduced capacity, refer to the [P&D COVID-19 Plan](#) for questions and contact information.
 - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue
 - PF&R has loaded an electronic version of the Street Roots Rose City Resource Guide onto all fire apparatus Mobile Data Terminals. Fire crews now have instant access to the most comprehensive, updated list of services for people experiencing homelessness and poverty in Multnomah, Washington, and Clackamas counties. This new addition will enhance PF&R’s ability to connect people in need with the right resource in a timelier manner.
 - PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.

- PF&R's [Meds on Wheels program](#) is up and running with staffing support coming from multiple divisions. PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
- PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities' Readiness Initiative Push Partner program](#).
- Portland Fire & Rescue is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. The Oregon Health Authority has required agencies providing EMS to track any suspected cases.
- The Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
- Working with the Water Bureau and PBOT regarding the SW Boones Ferry and Arnold culvert project to ensure adequate fire protection.
- Continuing to accept donated items at the Gideon building.
- Parks & Recreation
 - PP&R is partnering with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.
 - Parks Incident Command has demobilized and has moved operational and command decisions to an Accelerated Task Force model led by Senior Management Team.
 - Staff are replacing signage as needed where initial PP&R signage have been removed. This includes multilingual signage.
 - PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, tennis courts, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal "Hot Spot" Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
 - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 full-time employee (FTE) Rangers based on the "Hot Spot" data. Rangers continue to prioritize patrols and make contact at "Hot Spot" parks.
 - Park Greeters – Greeter Supervisors are developing schedules that allow the 40+ greeters to cycle through "Hot Spot" parks.
 - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
 - Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.

- East Portland Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.
- Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
- All previously closed Park facilities and previously suspended Park essential functions remain closed.
- PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
- PP&R Public Restroom Plan: PP&R has 56 parks with 24/7 restroom and hygienic services and 12 with day-time restroom and hygienic services. Soap and trash cans are installed in all open public restrooms.
- Bureau of Transportation
 - Portland Streetcar is running a trial of disposable face coverings on two public transit systems to monitor consumption rates for use and theft. OHA recently issued [new guidance](#) specifically for transit agencies and [mask and face covering guidance](#) for businesses, transit and the public. It directs transit agencies to require riders to wear face coverings and provide them for riders that do not have their own.
 - Maintenance Operations field crews will return to full staffing beginning June 1. This will be accomplished safely through staggered shift start times with several crews moving to the swing shift.
 - PBOT installed temporary barricades and signs as part of the [Slow Streets|Safe Streets Initiative](#). An [online interactive map](#) shows the neighborhood greenways that will eventually have restricted access and “local access only” signage. More news about the plan and installations can be found [here](#).
 - BIKETOWN, the [city’s bikeshare system](#), extended offering significantly discounted pricing through May 31 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.
 - PBOT has [reduced SmartPark rates](#) to bring relief to residents and visitors who must ravel downtown by car. All-day parking rate in the city’s five SmartPark garages is \$5, the same cost as a round-trip TriMet ticket.
 - Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.
- Police Bureau
 - PPB submitted a letter to Multnomah County affirming that they have adequate personal protective equipment (PPE) as required in accordance with the reentry requirements.
 - Sixteen Tier 2 & Tier 3 essential functions are impacted.
 - PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.

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- Water Bureau
 - Portland Water Bureau is assisting in delivering an allocation of face coverings for water and wastewater utilities in Oregon. The face covering allocation is provided by FEMA and the EPA and coordinated through the Oregon Water/Wastewater Agency Response Network.
 - PWB is taking additional safety measures for employees including:
 - Renting additional work trucks to help staff maintain physical distance.
 - Ongoing safety reminders to combat complacency.
 - Setting up a self-check station in the Operating Engineers area.
 - All crew members continue to practice six feet of physical distancing, where possible.
 - Face coverings are required for work sites and where physical distancing cannot be maintained.
 - New rules for ordering parts and supplies from Stores are being planned, to allow for contact-less fulfillment and pick up.
 - Field staffing continues to increase and is expected to be at 100% by June 1.
 - Beginning May 20, half of Customer Service employees began to telecommute.
 - The Water Bureau issued a [press release](#) on Legionella, directing businesses to flush their buildings during the pandemic and a resource website www.portlandoregon.gov/water/wqbuilding
 - The Water Bureau recently sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
 - The Portland Water Bureau Emergency Operations Center is operating in Partial Activation level.
 - All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
 - PWB/BES Customer Service Call Center is operating on a reduced schedule – Open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Callers may expect longer than normal wait times, and may instead email PWBCustomerService@portlandoregon.gov.
 - PWB has a COVID-19 [resource webpage](#) for employees. The Communications Team is also working on an updated Communications Plan.

F. PARTNER INFORMATION

FEDERAL

- The U.S. Chamber of Commerce’s [State by State Business Reopening Guide](#) tracks differences across each state.

- The FEMA sent a Battelle Critical Care Decontamination system to Oregon to [decontaminate masks](#) worn by healthcare workers. The machine is located in Eugene and can be used free of charge for public or private organizations with personnel who use N-95 respirators.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- The CDC [released a new report](#) showing that calls to U.S. poison centers about disinfectant and cleaner exposure have increased by 20 percent.
- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.

STATE

Governor's Office

- Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on January 21. OHA's [COVID-19 Updates page](#) provides comprehensive updates on public health indicators, reopening guidance and FAQs.
- Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.

REGIONAL

TriMet

- As of May 20, [all TriMet riders and drivers must wear face coverings](#) such as scarfs, bandannas, and/or fabric masks. Over the coming weeks, TriMet will install hand sanitizer and disposable mask dispensers on all vehicles.
- Tri-Met LIFT is offering a [grocery delivery program](#) for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

Metro

- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

Multnomah County

- Multnomah County does not currently have a timeline for reopening. On May 20, the county provided updates on personal protective equipment, contact tracing, and hospitalization rates and goals for testing. This information can be reviewed on the county's [reopening information page](#).
- The County COVID-19 website continues to be updated. The website now includes an [interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.

Port of Portland/PDX Airport

- As of May 18, Portland International Airport (PDX) [requires using a face covering anywhere inside the terminal](#), including the pedestrian tunnels and the rental car center. PDX is also asking anyone not traveling to refrain from gathering in the terminal to greet or send off passengers, unless they require assistance.
- Website: [Port of Portland Updates](#)

PORTLAND AREA SCHOOLS

- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (eoc.liaisonschools@MultCo.us).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

G. RESOURCES

MULTNOMAH COUNTY

- [Multnomah County's main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
 - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
 - Which County services/buildings are [open or closed](#)?
 - Social media accounts:
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
 - Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases, to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.

CITY OF PORTLAND

- <https://beta.portland.gov/novel-coronavirus-covid-19> – centralized information about the City's response; this site supplements Multnomah County's.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.
- The City's Neighbors Together program offers a new conversational training that provides resources and tips on how to reach out to neighbors, especially those isolated and without digital access. [Request a conversation or any of their other online trainings here](#) or call (503) 823-4064. [En español.](#)

ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.

- Child Care for Essential Employees: 1-800-246-2154, **211 website**, or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)

VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](#): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

ABOUT COVID-19

- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](#) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.
- CDC's [animal-related FAQ](#)

WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
 - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
 - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)
- Oregon Housing Alliance a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).
- The Oregon Legislature allocated [\\$8.5 million to the Oregon Housing and Community Services \(OHCS\) COVID-19 Rent Relief Program](#) which will provide rent relief to those in need. Multnomah County Department of Human Services [received \\$1,639,002](#). Portlanders should call 211 or MCHS directly ([503-988-7453](#)) for more information.

HOMELESSNESS RESOURCES

- Multnomah County's [COVID-19 guidance for shelter settings](#)
- Governor's [homelessness guidance issued](#) regarding "Stay Home, Save Lives" [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers' compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- [Worksystems](#) is hosting webinars every Monday, Wednesday, and Friday at 2:00 pm for people that have been laid off due to COVID-19. The webinars cover unemployment insurance, health care, and other related resources.
- COVID Workforce Response Line is offering Multnomah County residents workforce services and related resources. Call (503) 714-5989, Tuesday and Thursday, 9:00-12:00 and Monday, Wednesday, Friday, 1:00-5:00.

FOOD SECURITY

- The Oregon Department of Human Services developed a comprehensive website ([needfood.oregon.gov](#)) to help connect Oregonians with local school meal programs,

food banks and pantries, meals for older community members and applications for food assistance programs.

- Select schools in Multnomah County are providing school meals and food distributions in partnership with Oregon Food Bank. School food access sites are also posted on the [SUN Service System website](#).
- Oregon was recently approved to provide the Pandemic EBT benefits to families with school aged children. Review this [factsheet](#) to read more about Pandemic EBT and to determine eligibility.

APPROVED BY ECC COMMAND

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