



City of Portland Situation Status Report

INCIDENT NAME: COVID-19
REPORT #21 (05.21.20 0001)

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Timmerman, Situation Unit Lead
REPORTING PERIOD	05/19/20 1700 – 5/21/20 1700

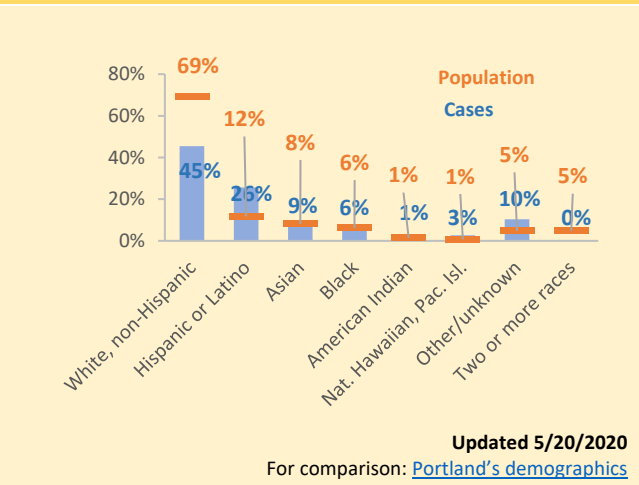
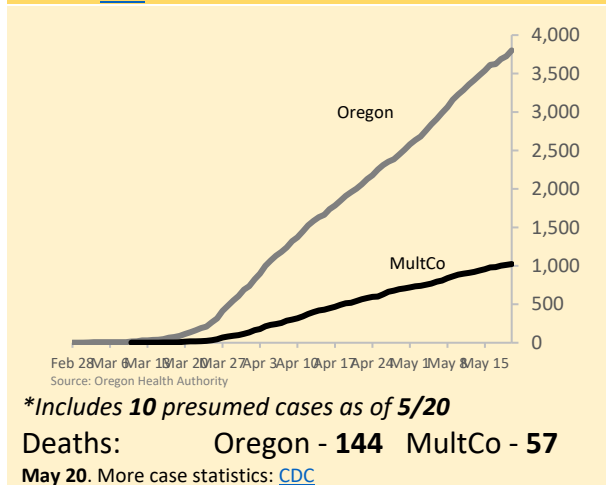
What's new? Look for **bold** text, headers or [New] preceding text. Next situation status report out on Tuesday, May 26.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Tuesday, May 26 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

Total COVID-19 Cases
Oregon **3,801***
Multnomah County **1,018**
Source: [OHA](#)

Race and Ethnicity of COVID-19 cases in
MultCo, Increase to Prior Report
Source: Multnomah County [Data Dashboard](#)



OVERVIEW

New in this report

- As of May 21, there are 51 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.

- On May 20, a federal judge [denied an emergency injunction](#) for a coalition of nine businesses and one nonprofit that sued Governor Brown last week. They alleged that her emergency stay-home orders violated their constitutional rights and were politically motivated. The judge noted that the U.S. Supreme Court "has distinctly recognized the authority of a state to enact quarantine law and health law of every description."
- On May 20, the state of Oregon [released its budget forecast](#) and showed a \$2.69 billion revenue loss, primarily from declining personal and corporate income tax revenue and declining lottery revenues. The state is seeking additional federal aid, but also plans to bridge the funding gap through spending cuts. Some reserve funds could be tapped, but the whole fund cannot be allocated to one budget cycle.
- On May 19, the Oregon Employment Department [reported](#) that the state's unemployment rate has reached a record-high of 14.2%.
- On May 19, Clackamas County [submitted its application](#) to Governor Brown to enter for Phase 1 reopening. Washington County [announced plans](#) to submit its application for reopening on May 22, with a goal of entering Phase 1 on June 1.
- The state of Washington approved Clark County's application to [move into Phase 2](#) reopening, which includes more personal services, in-home services, limited restaurant and retail opening and expanded outdoor recreation.
- Multnomah County hosted a [press conference on May 20](#), but did not release any specific dates for submitting a reopening application. The county is working on building more contact tracing and testing capacity.
- Multnomah County District Attorney has a [new social media campaign](#) called "We Need to Know" about reporting hate crimes during the COVID-19 pandemic. The campaign includes social media graphics translated into Simplified & Traditional Chinese, Japanese, Khmer, Korean, Lao, Tagalog, Thai and Vietnamese.
- The Government Alliance on Race and Equity published a [COVID-19 Racial Equity Rapid Response Guidebook for Government](#). The document includes resources from across the country on how communities are responding to COVID-19.
- Many businesses are beginning to [require customers to wear face coverings](#), particularly as more retail locations reopen. Businesses maintain the right to refuse service to those not wearing face coverings, and failure to do so can be considered trespass.
- Public records from Portland Fire & Rescue indicate that firefighters are responding to [significantly fewer medical calls](#) than they were prior to the onset of the pandemic. Medical calls began dropping off in March and were down 18% in April compared to last year. Fire-related calls remained the same.
- As of May 20, [all TriMet riders and drivers must wear face coverings](#) such as scarfs, bandannas, and/or fabric masks. Over the coming weeks, TriMet will install hand sanitizer and disposable mask dispensers on all vehicles.

From previous reports

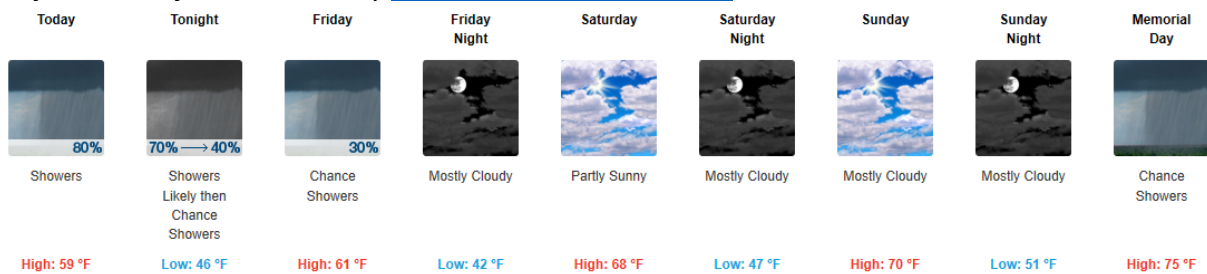
- On May 18, a county [judge nullified](#) Governor Brown's emergency stay-home order because it had been in effect for more than a month without legislative approval. The lawsuit was brought by churches claiming that the order is unconstitutional. Brown immediately appealed the ruling to the State Supreme Court. Later that same day, they [temporarily reinstated](#) Governor Brown's stay at home orders until further review by high court justices.
- As of May 18, Portland International Airport (PDX) [requires using a face covering anywhere inside the terminal](#), including the pedestrian tunnels and the rental car center. PDX is also asking anyone not traveling to refrain from gathering in the terminal to greet or send off passengers, unless they require assistance.
- On May 16, the FDA announced it authorized the [first at-home sample collection kit](#) that can be sent to specific laboratories for COVID-19 diagnostic testing.
- On May 15, the [Portland Business Alliance hosted a chat with Multnomah, Clackamas and Washington County officials](#) where they reviewed reopening factors and potential timelines.
- On May 15, Governor Brown released reopening [guidance for childcare, summer camps and summer school](#).
- Starting this month and through June, [FEMA is distributing PPE to nursing homes](#) across the country.
- On May 15, [FEMA released state-by-state PPE data](#) outlining what the federal government has distributed to each state.
- On May 14, TriMet reported that during the previous week [ridership increased 8%](#). Ridership is still down over 67% from levels seen the week of February 23.
- Oregon received the [first shipment of the experimental drug remdesivir](#) and plans to distribute the drug to hospitals throughout the state. In early trial results, the experimental drug remdesivir has shown to be an [effective coronavirus treatment](#), reducing the amount of time patients spend in the hospital. The drug trial included patients at local Providence hospitals and Kaiser Permanente facilities.
- The Oregon Legislature allocated [\\$8.5 million to the Oregon Housing and Community Services \(OHCS\) COVID-19 Rent Relief Program](#) which will provide rent relief to those in need. Multnomah County Department of Human Services [received \\$1,639,002](#). Portlanders should call 211 or MCHS directly ([503-988-7453](#)) for more information.
- On May 14, Governor Brown [approved the submitted reopening plans](#) of 31 of 33 counties, effective May 15. Multnomah, Washington and Clackamas counties are the most densely populated and were the only counties that did not to apply for reopening.
- On May 14, Multnomah County launched a [dashboard](#) showing progress towards the reopening targets set by the state. The County currently faces barriers related to the availability of equitable testing and healthcare and contact tracing capacity. All three metro area counties – Multnomah, Clackamas and Washington - are coordinating closely with and targeting early to mid-June for reopening. [Washington](#)

[County](#) and [Clackamas County](#) also have COVID dashboards which describe reopening measures.

- On May 15, Governor Brown permitted [retail stores outside of malls](#) to open as long as they follow [safety guidelines](#). Emergency childcare will also be expanded under new safety guidelines that are under development.
- Nationwide, health care professionals are beginning to see a connection between COVID-19 and a rare condition affecting children known as pediatric multi-system inflammatory syndrome. This includes the [first case in Oregon](#) identified by OHA this week in a patient treated in a Portland hospital.

WEATHER

May 21 to May 25 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

New in this report

- On May 20, Mayor Wheeler introduced a [resolution](#) on Wednesday, May 20 detailing the City of Portland's values and priorities during the COVID-19 emergency. [During this City Council meeting](#), Portland Bureau of Emergency Management Director Mike Myers spoke about the City's collaborative approach to the largest and longest emergency the City has faced. Directors Dr. Markisha Smith, Office of Equity and Human Rights, and Andrea Durbin, Planning and Sustainability, also discussed how the response needs to keep equity and community resilience at the forefront of initiatives. The resolution included the adoption of [City-wide equity toolkit](#) for COVID-19 relief and recovery.
- On May 18, the Office of Community & Civic Life announced that the City of Portland is one of 12 local governments and nonprofits [selected to receive tailored research](#) to inform culturally sensitive emergency response measures that ensure all residents are included, regardless of immigration status.

- City Council hosted a work session on May 21 to receive a briefing on Multnomah County's reopening plans.
- Council will host a work session on the federal CARES Act on May 26 at 9:30 a.m. to update Council on the latest guidance, provide an overview of the many needs in the community, and discuss a framework for allocating the resources. Council work sessions can be [viewed online](#).

From previous reports

- On Thursday May 14, City Council [unanimously voted to approve](#) the Portland Fire & Rescue, and Portland Police Bureau labor union contracts, but rejected the Bureau of Emergency Communications contract. These contracts were all negotiated prior to the current City budget shortfalls. The City and the Bureau of Emergency Communications are still having conversations to be able to come to an agreement.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

C. ECC ACTIONS

COORDINATION SECTION

Messaging

- Printed additional Do Your Part posters in Russian, Spanish and Mandarin for a community food bank to distribute in East Portland along with food boxes.
- Ordered 300 Open with Care flyers for the Portland Business Alliance to distribute to stores downtown.
- Meeting with Multnomah County to discuss how to communicate reopening to businesses.

Language Access

- Coordinated with a City demographer to get a complete data set of languages spoken within the City of Portland service area.
- Met with Procurement to compile and list all contracted language service provider agencies in a single reference document.
- Provided language access guidance to PBOT Safe Streets Initiative.

Food Security

- Met with Logistics section to determine support needed for Lunch + Play program starting June 22.
- Worked with Finance section and a vendor on the scope of work for Lunch + Play daily meal deliveries and weekly SUN pantry box deliveries.
- Connected SUN Community Schools with Language Line resources for weekly calls to families receiving pantry boxes.

JVIC

- Holding discussions with Multnomah County staff about combining the work of JVIC and county liaisons.
- Working on improving logistics and distribution of donated supplies to community-based organizations, including determining burn rates to streamline reordering.
- JVIC liaisons and the Food Security team are collaborating on the Food Card Program and using an equity framework to select community-based organizations that to provide navigation services to the communities they serve.

Aging and Disability

- Coordinated distribution of the second round of supplies to disabled Immigrants and Refugee organizations.
- Presented about the City of Portland and Multnomah County's COVID-19 response as part of a national webinar to the American Association of Retired Persons Network.
- Sent age and ability friendly COVID-19 communications recommendations to the Port of Portland for Portland International Airport.
- Completed additional coordination with Portland Parks and Recreation for student involvement, including social media support, for the Windows art project.

Sheltering

- In the second round of intake, 22 applications have been received. The team will begin contacting selected individuals starting on Saturday, May 23 with a deadline for individuals to claim their spot by May 27.
- Monitoring news and media interest following a local Fox News interview with the Mayor's Office focusing on homelessness in Old Town and the intake process for the temporary emergency outdoor shelters.
- Working with Portland Police and shelter gate guards to improve relationships with shelter residents as they interface while delivering supplies.

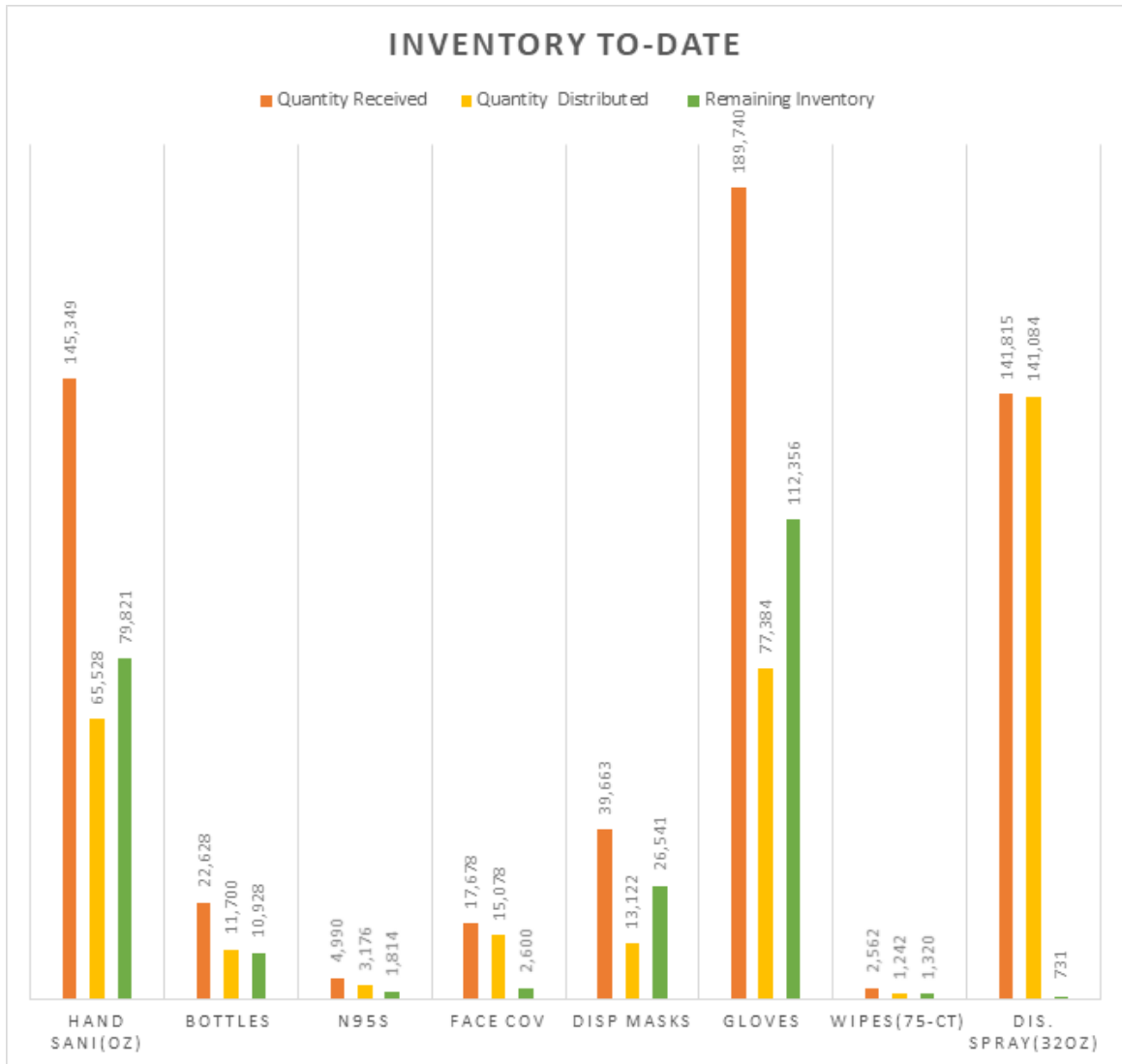
ECC FINANCE SECTION

- Food Security Program: The team established a process and timeline with a goal to distribute 1,500 debit cards (\$500 each) to eligible applicants by June 10. The team is also supporting an ongoing food box delivery program to meet the needs of the most vulnerable communities (BIPOC, Latino, Black/African, Native American, Pacific Islanders and aged/disabled).
- Assistance to Firefighters Grant Program (AFG): The City applied for the AFG grant, requesting \$725,000. While the AFG grant program's purpose is to enhance the safety of the public and firefighters with respect to fire-related hazards, this grant will support the COVID-19 related efforts for Portland Fire and EMS services.

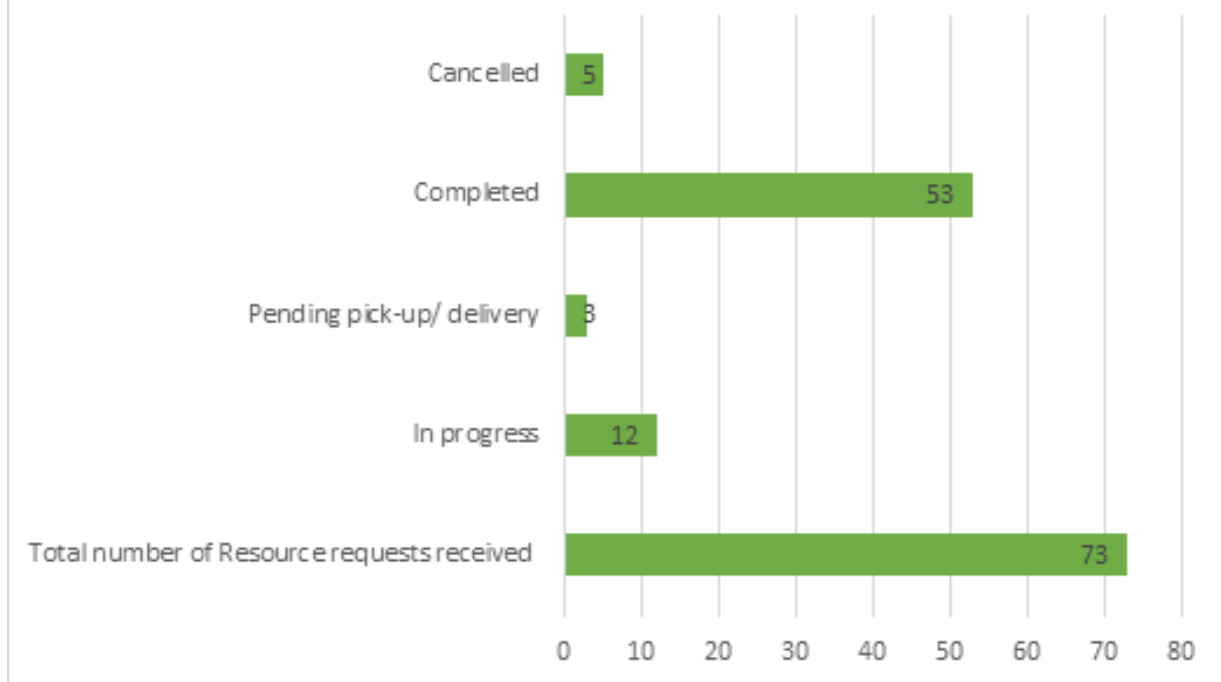
LOGISTICS SECTION

- Supply/Ground Support Unit: The Supply Unit is responsible for purchasing and

distributing COVID-19 related supplies to City of Portland bureaus and affiliates.
 Inventory Management:

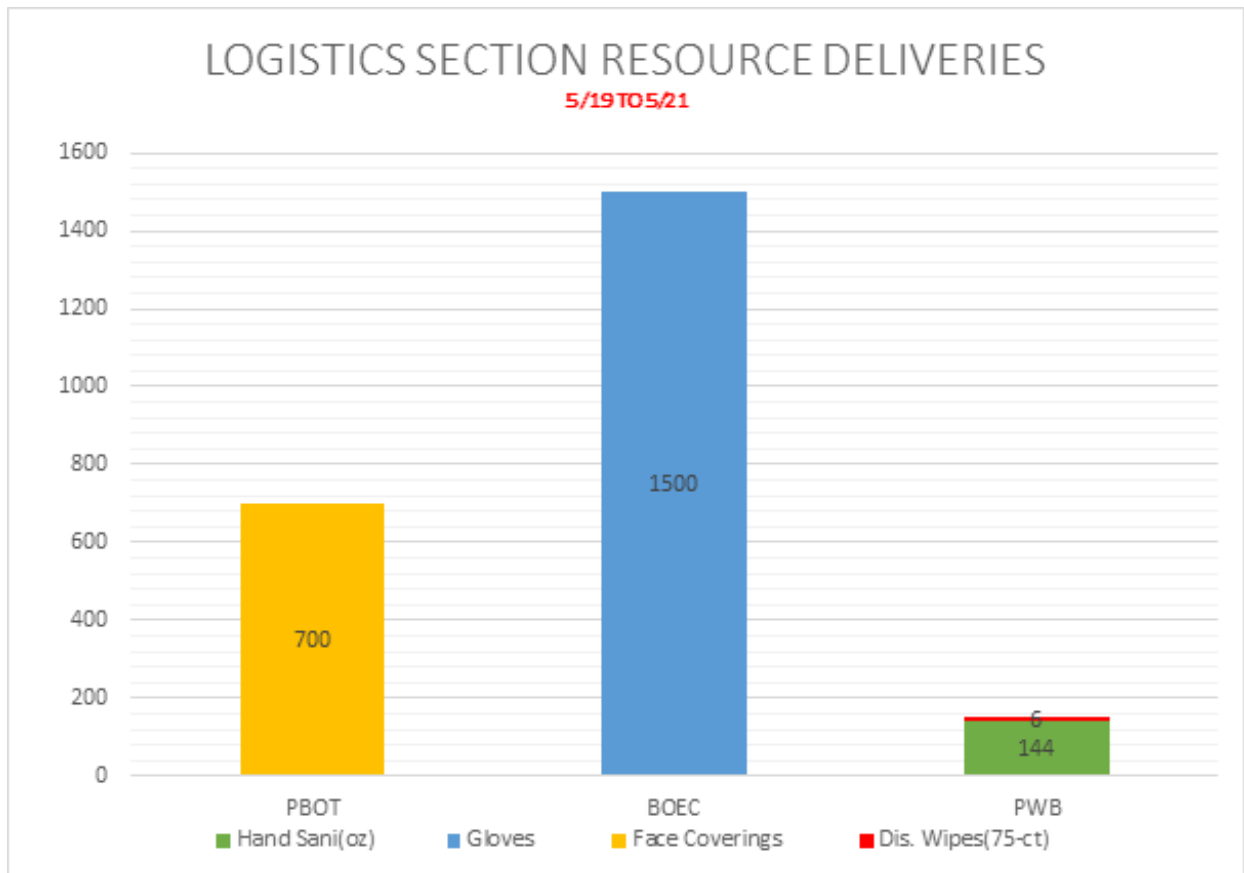


STATUS OF RESOURCE REQUESTS TO-DATE



○ Resources Delivered (by Bureau):

Distributed to Date	Hand Sani (oz)	N95	Face Covering	Procedural Mask	Gloves	Wipes (75 ct)	Disinfectant (32oz)
Aerial Tram	400	-	17	580	-	5	-
Aging/Disability	1,652	-	-	1,000	9,600	131	8
BDS	1,500	-	650	-	-	-	-
BES	160	60	430	200	-	6	16
BFPDR	-	-	51	-	-	-	-
BOEC	1,152	-	450	1,050	6,100	63	(2)
BPS	-	-	-	-	-	-	-
BRFS	-	-	-	-	50	-	-
BTS	176	-	288	-	-	-	3
Fleet	708	-	325	-	-	-	81
MultCo	1,602	-	-	-	-	-	-
NET	56	-	6	-	200	-	-
OMF	1,288	200	350	210	200	1	-
Other	1,012	108	400	-	324	2	2
Outdoor Shelters	136	100	-	486	600	10	4
PBEM/ECC	391	48	116	142	430	6	5
PBOT	22,452	300	2,448	1,682	9,100	124	112,759
PF&R	12,096	160	-	10	30	198	-
PHB	16	-	-	20	200	2	-
PP&R	16,083	100	400	5,530	40,100	295	28,160
PPB	400	2,000	7,152	-	-	303	7
Prosper	80	-	162	-	100	-	2
PWB	2,800	100	1,833	2,212	10,350	97	39
Total	64,160	3,176	15,078	13,122	77,384	1,242	141,084



Accomplishments:

- **[NEW] Facilities Unit:** There have been 4,280 meal deliveries for temporary Outdoor Emergency Shelters to-date.
- **[NEW] The Logistics Section** finalized the legalities of distributing 10,000 decertified KN-95 respirator masks. The team will be working with interested parties to schedule deliveries and pickups.
- **[NEW] The Logistics team** started planning for Portland Bureau of Transportation’s Streetcar new requirements related to face coverings and Portland Parks and Recreation’s expanded “Lunch and Play” program.
- **ECC Lunches:** The City is supporting Certificate Office for Business Inclusion and Diversity (COBID) and small businesses by ordering daily lunches for the ECC staff.

JOINT INFORMATION CENTER (JIC)

All of the JIC information is new since the last report.

News Coverage Analysis

- **Spread/Stay-At-Home:** More than 3800 Coronavirus cases in Oregon with 144 deaths; East Portland among areas most impacted.

- **Medical Science and Breakthroughs: Testing capacity surges to nearly 38,000 tests a week per OHA.**
- **Economy and Stimulus: Still no date for Multnomah County reopening as Clackamas, Washington counties submit applications; state revenues take a nosedive and it could take five years for Oregon’s economy to fully recover.**
- **New Normal and Innovation: University of Portland makes plans to reopen in the fall; How post-pandemic business operations may evolve.**

COMMAND’S EMPHASIS FOR OPERATIONAL PERIOD (5/15/20 – 5/22/20):

1. Directly protect human life and public health, including the safety and health of City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.
4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor’s office, and state and federal agencies working on economic recovery efforts.
8. Use the ECC Effective Communications Guide in all external communications to help ensure ADA compliance and further our equity goals.
9. Address the immediate food security, safety and sheltering needs of Portlanders experiencing financial hardships and barriers to access by providing resources and maintaining trusted relationships with community partners.

ECC OBJECTIVES (5/15/20 – 5/22/20)

1. ECC-Administration:
 - a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
 - b. Plan for variable scenarios for post-peak services, supplies, and needs through relaxing of Stay Home Save Lives. Consider scenarios that anticipate future instances of Stay Home, Save Lives or similar social distancing requirements and consider how to respond when there are concurrent incidents.
 - c. Pilot a project tracking tool for all ECC projects, beginning with the Coordination Section.

- d. Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-May. Continue use of interim solution until software is deployed.
- e. Develop position Task Book Training Program of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, skillsets, and responsibilities that personnel should demonstrate to become qualified for a defined ECC position.
- f. Expand use of the recently developed Equity Toolkit for COVID-19 Community Response and Recovery Efforts (Equity Toolkit) across all ECC objectives, projects and priorities.

2. Coordination

- a. Provide assistance to the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration.
- b. Finalize plans for nearby offsite laundry facilities for the occupants at the two temporary Outdoor Emergency Shelters (Block B & C) in SE Portland.
- c. Support bureau COOP planners with initiating planning for reopening based on framework provided by OMF's Reentry Task Force. Provide a weekly venue for Task Force to present updates and solicit input from bureau COOP managers, safety managers and emergency managers.
- d. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC). Develop project management capacity for shared City-County efforts.
- e. Provide resources to the aging and disabled populations to address the needs associated with social isolation, food security and caregiving.
- f. Address food security needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, and people with disabilities. Use this work to support locally owned restaurants and culturally identified businesses during this economic crisis.
- g. Continue to plan the preloaded Visa card program designed for individuals and families in need for purchasing fresh foods and groceries in coordination with the Finance Section.
- h. Partner with the ECC Finance Section and Parks & Recreation to plan the implementation of the expansion of the existing summer Lunch & Play program to include serving meals to youth and adults and delivering food boxes to families in need.
- i. Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities.
- j. Finish updating COVID-19 posters and coordinate distribution to all open City offices throughout the reentry process.
- k. Review information from poster distribution NET volunteers regarding a gap in outreach to African language communities, followed by a strategy for additional outreach and messaging.

- l. Research ability to distribute Do Your Part posters and general emergency preparedness materials for community disaster preparations through established food pantries.
3. Finance:
 - a. Provide financial guidance and support to the City's food security needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, and people with disabilities.
 - b. Collaborate with the Coordination Section, and Parks & Recreation on the implementation of summer Lunch & Play program to include serving meals to youth and adults, and delivery of food boxes to families in need.
 - c. Provide financial guidance and support to the temporary Outdoor Emergency Shelters until the end of the City of Portland Emergency Declaration.
 - d. Work with Parks & Recreation on acquiring financial resources needs for increased access to restrooms and water fountains to expand on the existing 54 restrooms already in place.
 - e. Develop an incident budget for the City with cost projections through December 2020.
 4. Joint Information Center (JIC):
 - a. Finalize messaging for employees regarding the City's plan for reentry.
 - b. Produce first draft of ECC Overview video.
 - c. Finalize virtual press conference procedures document.
 5. Logistics:
 - a. Assist our local City and County partners with logistics for ongoing physical distancing shelters.
 - b. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
 - c. Work with City bureaus to asses logistical and resource needs for ongoing restrictions and anticipated needs for City's reentry.
 - d. Reinforce supply chains for disinfectant bottles and communicate bottle recovery request through Printing & Distribution.
 - e. Identify, prioritize and maintain a list of City facilities that can be repurposed for alternate uses, and make available to OMF's Reentry Task Force. *(Moved from Coordination to Logistics.)*
 - f. Provide access to and maintain tracking of hotel rooms used by City of Portland employees and first responders that have COVID-19 symptoms or are waiting for results of a COVID-19 test. *(Moved from Coordination to Logistics.)*
 6. Planning:
 - a. Prepare agenda and materials for next Disaster Policy Council meeting (anticipated June 5), in coordination with City leadership.
 - b. Review updates to the State's draft Reopening Oregon Framework. With partners, determine the County and City response approach, including development of ECC roles and responsibilities with the City, County, and State for the relaxing and

- recovery framework. Share knowledge and materials related to the State’s Framework with ECC sections.
- c. Support bureau initiatives related to the use of public spaces during response and recovery by assisting with coordination of financial resources, consulting with subject matter experts, and procurement as identified.
 - d. Plan for pandemic resurgence and concurrent emergencies including ECC management and staffing in coordination with the Coordination Section COOP Unit and PBEM leadership.
 - e. Develop a weekly (Monday) Forward Planning digest to inform ECC leadership and bureau directors of best practices and lessons learned from other cities, both nationally and internationally.
 - f. Refine draft scope and framework for an ECC Demobilization Unit, and work with the Resource Unit to recruit staff to start at the ECC the week of May 18.
7. Safety:
- a. Update and coordinate review of Illness in the Workplace Guidelines. Update includes illness in the workplace expectations for City vendors who work in City facilities or work locations where they may have contact with City employees. Finalize guidelines by May 22.
 - b. Develop guidelines for safe vehicle use, to include occupancy, safety precautions, and cleaning by May 22.

D. BUREAUS’ STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
Community and Civic Life (OCCL)	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	All permits being accepted electronically. Plan Review and Land Use Service divisions receiving fewer applications; review times extended due to remote technology challenges.
Emergency Communications / 911 (BOEC)	Partially Active	No Essential functions impacted
Fire & Rescue (PF&R)	Inactive	One Tier 3 essential function suspended: public education office.
Housing	Active	HOME rental inspections delayed
OMF Technology Services	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.

Parks & Recreation (PP&R)	Active, BICP Active	Previously suspended Park essential functions remain so.
Police (PPB)	Active, BICP active	One Tier 1 impairment; 16 Tier 2 and 3 impacted
Water (PWB)	Active, EOC Partially Active	No Essential functions impacted

**Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days

E. BUREAU DETAILS

- Development Services
 - BDS is accepting all permit types (Tier 1-7) at this point.
 - BDS publishes [Service Level Updates](#) every Monday.
 - For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.
 - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
- Environmental Services
 - **[NEW] BES will receive an allocation of cloth face coverings from FEMA and the EPA designated for water and wastewater utilities in Oregon. The distribution is being coordinated through the Oregon Water/Wastewater Agency Response Network. Portland Water Bureau is handling most of the distribution for the state.**
 - Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.
 - Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
- Community Technology
 - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
 - Several BTS team members are supporting activities at the ECC.
 - As of May 7, ISP bandwidth has been upgraded and can now support 3,500

concurrent City employee users. The Support Center has all access requests assigned for fulfillment.

- BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
- BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.
- OMF/Chief Administrative Officer/Asset Management/CityFleet
 - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
 - Print shop is operating at a reduced capacity, refer to the [P&D COVID-19 Plan](#) for questions and contact information.
 - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue
 - Three members of Portland Fire & Rescue (PF&R) are deployed with the Oregon State Fire Marshal's Incident Management Team at the unified State COVID-19 Incident Command Post.
 - PF&R has loaded an electronic version of the Street Roots Rose City Resource Guide onto all fire apparatus Mobile Data Terminals. Fire crews now have instant access to the most comprehensive, updated list of services for people experiencing homelessness and poverty in Multnomah, Washington, and Clackamas counties. This new addition will enhance PF&R's ability to connect people in need with the right resource in a more timely manner.
 - PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.
 - PF&R's [Meds on Wheels program](#) is up and running with staffing support coming from multiple divisions. PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
 - PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities' Readiness Initiative Push Partner program](#).

- Portland Fire & Rescue is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. The Oregon Health Authority has required agencies providing EMS to track any suspected cases.
 - The Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
 - Working with the Water Bureau and PBOT regarding the SW Boones Ferry and Arnold culvert project to ensure adequate fire protection.
 - Continuing to accept donated items at the Gideon building.
- Parks & Recreation
 - Portland Parks & Recreation (PP&R) is partnering with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.
 - Parks Incident Command has demobilized and is moving operational and command decisions to an Accelerated Task Force model led by Senior Management Team.
 - Staff are replacing signage as needed where initial PP&R signage have been removed. This includes multilingual signage.
 - PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, tennis courts, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal "Hot Spot" Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
 - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 full-time employee (FTE) Rangers based on the "Hot Spot" data. Rangers continue to prioritize patrols and make contact at "Hot Spot" parks.
 - Park Greeters – Greeter Supervisors are developing schedules that allow the 40+ greeters to cycle through "Hot Spot" parks.
 - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
 - Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
 - East Portland Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.
 - Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.

- All previously closed Park facilities and previously suspended Park essential functions remain closed.
 - PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
 - PP&R Public Restroom Plan: PP&R has 56 parks with 24/7 restroom and hygienic services and 12 with day-time restroom and hygienic services. Soap and trash cans are installed in all open public restrooms.
- Bureau of Transportation
 - **[NEW] Portland Streetcar will run a trial of disposable face coverings on two public transit systems next week to monitor consumption rates for use and theft.** OHA recently issued [new guidance](#) specifically for transit agencies and [mask and face covering guidance](#) for businesses, transit and the public. It directs transit agencies to require riders to wear face coverings and provide them for riders that do not have their own.
 - Maintenance Operations field crews will return to full staffing beginning June 1. This will be accomplished safely through staggered shift start times with several crews moving to the swing shift.
 - On May 7, the Portland Bureau of Transportation began installing temporary barricades and signs as part of the [Slow Streets | Safe Streets Initiative](#). An [online interactive map](#) shows the neighborhood greenways that will eventually have restricted access and “local access only” signage. More news about the plan and installations can be found [here](#).
 - BIKETOWN, the [city’s bikeshare system](#), extended offering significantly discounted pricing through May 31 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.
 - PBOT has [reduced SmartPark rates](#) to bring relief to residents and visitors who must ravel downtown by car. All-day parking rate in the city’s five SmartPark garages is \$5, the same cost as a round-trip TriMet ticket.
 - Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.
 - Police Bureau
 - Portland Police Bureau (PPB) submitted a letter to Multnomah County affirming that they have adequate personal protective equipment (PPE) as required in accordance with the reentry requirements.
 - Sixteen Tier 2 & Tier 3 essential functions are impacted.
 - PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.
 - PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.
 - Water Bureau

- **[NEW] Portland Water Bureau is assisting in delivering an allocation of face coverings for water and wastewater utilities in Oregon. The face covering allocation is provided by FEMA and the EPA and coordinated through the Oregon Water/Wastewater Agency Response Network.**
- **[NEW] PWB is taking additional safety measures for employees including:**
 - **Renting additional work trucks to help staff maintain physical distance.**
 - **Ongoing safety reminders to combat complacency.**
 - **Setting up a self-check station in the Operating Engineers area.**
 - **All crew members continue to practice six feet of physical distancing, where possible.**
 - **Face coverings are required for work sites and where physical distancing cannot be maintained.**
 - **New rules for ordering parts and supplies from Stores are being planned, to allow for contact-less fulfillment and pick up.**
- **[NEW] Field staffing continues to increase and is expected to be at 100% by June 1.**
- **[NEW] Beginning May 20, half of Customer Service employees began to telecommute.**
- The Water Bureau issued a [press release](#) on Legionella, directing businesses to flush their buildings during the pandemic and a resource website www.portlandoregon.gov/water/wqbuilding
- Posters describing “Daily COVID-19 Self-Screening” were posted throughout Water Bureau buildings.
- The Water Bureau recently sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
- The Portland Water Bureau Emergency Operations Center is operating in Partial Activation level.
- All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
- PWB/BES Customer Service Call Center is operating on a reduced schedule – Open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Callers may expect longer than normal wait times, and may instead email PWBCustomerService@portlandoregon.gov.
- PWB has a COVID-19 [resource webpage](#) for employees. The Communications Team is also working on an updated Communications Plan.

F. PARTNER INFORMATION

FEDERAL

- The U.S. Chamber of Commerce’s [State by State Business Reopening Guide](#) tracks

differences across each state.

- The FEMA sent a Battelle Critical Care Decontamination system to Oregon to [decontaminate masks](#) worn by healthcare workers. The machine is located in Eugene and can be used free of charge for public or private organizations with personnel who use N-95 respirators.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- The CDC [released a new report](#) showing that calls to U.S. poison centers about disinfectant and cleaner exposure have increased by 20 percent.
- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.

STATE

Governor's Office

- Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

Oregon Health Authority

- [Oregon Health Authority \(OHA\)](#) is the lead state agency and activated on January 21. Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.

REGIONAL

TriMet

- Tri-Met LIFT is offering a [grocery delivery program](#) for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

Metro

- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.

- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

Multnomah County

- **[NEW] Multnomah County does not currently have a timeline for reopening. On May 20, the county provided updates on personal protective equipment, contact tracing, and hospitalization rates and goals for testing. This information can be reviewed on the county's [reopening information page](#).**
- The County COVID-19 website continues to be updated. The website now includes an [interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.

Port of Portland/PDX Airport

- Website: [Port of Portland Updates](#)

PORTLAND AREA SCHOOLS

- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (eoc.liasonschoools@MultCo.us).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

G. RESOURCES

MULTNOMAH COUNTY

- [Multnomah County's main website for COVID-19: FAQs, situation reports, poster links, guidance](#), and more resources.

- [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
- Which County services/buildings are [open or closed](#)?
- Social media accounts:
 - [Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)
 - [Emergency Management Facebook](#) | [Emergency Management Twitter](#)
- Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases, to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.

CITY OF PORTLAND

- <https://beta.portland.gov/novel-coronavirus-covid-19> – centralized information about the City's response; this site supplements Multnomah County's.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.
- The City's Neighbors Together program offers a new conversational training that provides resources and tips on how to reach out to neighbors, especially those isolated and without digital access. [Request a conversation or any of their other online trainings here](#) or call (503) 823-4064. [En español.](#)

ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Child Care for Essential Employees: 1-800-246-2154, **211 website**, or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)

VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](#): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

ABOUT COVID-19

- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](#) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.
- CDC's [animal-related FAQ](#)

WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
 - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
 - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)
- Oregon Housing Alliance a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).

HOMELESSNESS RESOURCES

- Multnomah County's [COVID-19 guidance for shelter settings](#)
- Governor's [homelessness guidance issued](#) regarding "Stay Home, Save Lives" [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers' compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- [Worksystems](#) is hosting webinars every Monday, Wednesday, and Friday at 2:00 pm for people that have been laid off due to COVID-19. The webinars cover unemployment insurance, health care, and other related resources.
- COVID Workforce Response Line is offering Multnomah County residents workforce services and related resources. Call (503) 714-5989, Tuesday and Thursday, 9:00-12:00 and Monday, Wednesday, Friday, 1:00-5:00.

FOOD SECURITY

- The Oregon Department of Human Services developed a comprehensive website (needfood.oregon.gov) to help connect Oregonians with local school meal programs, food banks and pantries, meals for older community members and applications for food assistance programs.
- Select schools in Multnomah County are providing school meals and food distributions in partnership with Oregon Food Bank. School food access sites are also posted on the [SUN Service System website](#).
- Oregon was recently approved to provide the Pandemic EBT benefits to families with school aged children. Review this [factsheet](#) to read more about Pandemic EBT and to determine eligibility.

APPROVED BY ECC COMMAND

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