



City of Portland Situation Status Report

INCIDENT NAME: COVID-19
REPORT #19 (05.14.20 0001)

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Osterberg, Situation Unit Lead
REPORTING PERIOD	05/12/20 1700 – 5/14/20 1700

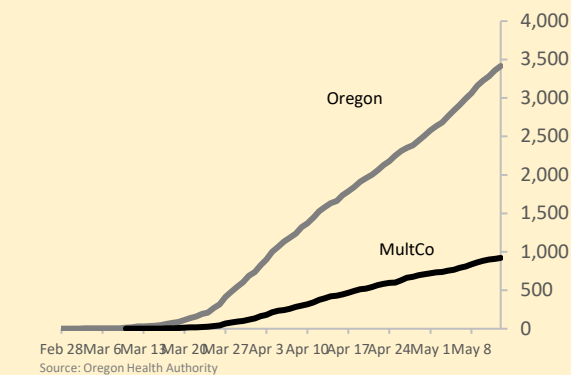
What's new? Look for **bold** text, headers or [New] preceding text. Next situation status report out on Tuesday, May 19.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Tuesday, May 19 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

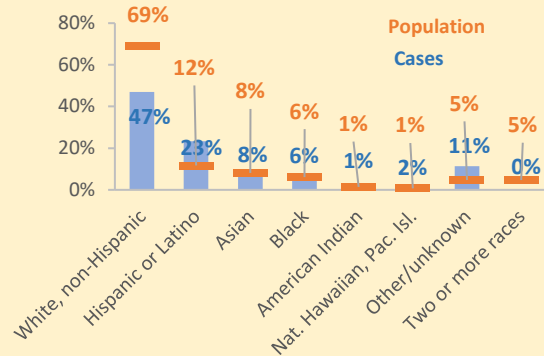
Total COVID-19 Cases
Oregon **3,479***
Multnomah County **940**
Source: [OHA](#)

Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report
Source: Multnomah County [Data Dashboard](#)



*Includes 4 presumed cases as of 5/13

Deaths: Oregon - **137** MultCo - **55**
May 14. More case statistics: [CDC](#)



Updated 5/14/2020
For comparison: [Portland's demographics](#)

OVERVIEW

New in this report

- As of May 14, there are 59 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.
- On May 14, Governor Brown [approved the submitted reopening plans](#) of 31 of 33

counties, effective May 15. Multnomah, Washington and Clackamas counties are the most densely populated and were the only counties that did not to apply for reopening.

- On May 14, Multnomah County has launched a [dashboard](#) showing progress towards the reopening targets set by the state. The County currently faces barriers related to the availability of equitable testing and healthcare and contact tracing capacity. All three metro area counties – Multnomah, Clackamas and Washington - are coordinating closely with and targeting early to mid-June for reopening. [Washington County](#) and [Clackamas County](#) also have COVID dashboards which describe reopening measures.
- On May 15, Governor Brown permitted [retail stores outside of malls](#) to open as long as they follow [safety guidelines](#). Emergency childcare will also be expanded under new safety guidelines that are under development.
- Nationwide, health care professionals are beginning to see a connection between COVID-19 and a rare condition affecting children known as pediatric multi-system inflammatory syndrome. This includes the [first case in Oregon](#) identified by OHA this week in a patient treated in a Portland hospital.
- The White House recommends [all nursing home residents and staff be tested](#) for COVID-19 in the next two weeks.
- On May 13, the Wisconsin Supreme Court [struck down the state's stay-home mandate](#), which was set to expire May 26. It is the first such ruling in the country to invalidate a governor's emergency stay-home order. The court's action lifts all restrictions effective immediately, however some local jurisdictions have or may enact their own restrictions.
- On May 12, OHA released new numbers showing the [median recovery time](#) for Oregonians with COVID-19 is 19 days and goes up to 23 days for people who were hospitalized with the infection. It reviewed the cases of 3,138 people who survived the illness. Of those, 1,406 (45%), are considered recovered and 829 (26%) are not. The remaining percentage is still under assessment.
- The Oregonian completed an analysis of publicly available OHA data on COVID-19 cases by zip code, which it first began releasing last week and updated May 12. The data only reflects where an infected person resides, not the location where they may have been exposed. The Oregonian's analysis indicated:
 - Infections continue to grow in some of the previously hard-hit zip codes in east Portland, Gresham and Troutdale.
 - An outbreak at a senior care facility near Salem resulted in the single largest spike in cases within a single zip code in a single week.
 - Six in ten COVID-19 deaths in Oregon are [associated with senior care facilities](#).
- On May 12, OHA [announced](#) that it distributed 12 additional rapid testing instruments to healthcare providers around the state. The state received enough test supplies to distribute fifteen machines and continue to supply them going forward.

- Oregon Department of Transportation reports that traffic congestion increased in early April and is now only [29 %lower than normal](#). Travel on Oregon highways fell 30-50 % after Governor Brown issued the stay-at-home order in March.
- On May 13, the Port of Portland [announced new policies](#) will go into effect at Portland International Airport (PDX) on May 18 that requires using a face covering anywhere inside the terminal, including the pedestrian tunnels and the rental car center. The Port is also asking anyone not traveling to refrain from gathering in the terminal to greet or send off passengers, unless they require assistance.
- Washington and Clackamas, is developing a dashboard to identify the county's status for each of the governor's criteria for reopening; [the dashboard will be shared with the public and the media this week](#).
- The state of Oregon's revenue forecast comes out on May 20. Early discussions indicate [a reduction of \\$3 billion](#) for the current budget period.
- Oregon emergency room doctors [worry about the health and safety of frontline workers during the COVID-19](#) outbreak given the ongoing shortage in personal protective equipment.
- [110 COVID-19 vaccines](#) are in the process of development around the world, eight of which are in clinical trials.
- Multnomah County election officials are concerned that the [pandemic has negatively impacted voter outreach](#) to Oregon voters who speak limited or no English.
- The Oregon Health Authority is advising medical professionals to stop using KN95 respirators in accordance with new FDA guidance. On Thursday, the [FDA revoked previous authorization to use KN95 respirators](#), citing poor quality of the KN95s. The FDA announcement does not impact other protective equipment. OHA advises that previously certified KN95 respirator masks may still be used as simple facial coverings, though this use has not been approved by OSHA.

From previous reports

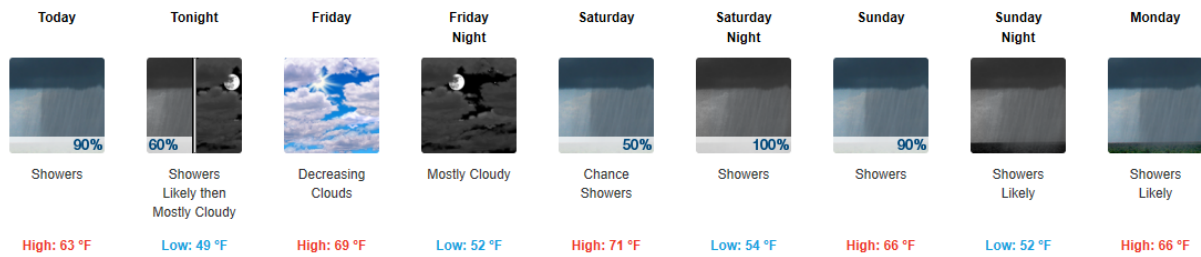
- Starting May 15, Oregon counties that meet all of the [state's health criteria](#) will be eligible to enter Phase I pending approval by the Governor. Counties must apply to be eligible and applications were accepted starting May 8th. In Phase I, counties can begin limited reopening under specific safety guidelines. As of May 12, [24 counties \(out of 36\) had applied](#) to begin Phase 1 reopening. The Portland area metro counties (including Multnomah County) are not expected [to meet the criteria for reopening](#) for Phase I until early June.
- Starting on May 15, standalone retail stores such as furniture stores, art galleries, jewelry shops and boutiques that were previously closed can open in accordance with Oregon Health Authority [guidelines](#). Childcare, summer school, camps and youth programs may also begin reopening with limitations and guidance from OHA, which is forthcoming.
- Last week, Governor Brown [prohibited all large public gatherings](#) in Oregon through

September. The announcement triggered cancellations by many large-scale event organizers including state fairs, music and beer festivals, and sporting events.

- On May 11, governors and legislative leaders from five Western states [sent a letter to Congressional leadership](#) requesting \$1 trillion in direct and flexible relief to states and local governments to avoid deep cuts to services like public health, public safety, public education and help people get back to work.
- On May 7, Business Oregon released the [results of a survey](#) it conducted in partnership with Travel Portland and Oregon Small Business Development Center Network about the impacts of COVID-19 on the business community.
- On May 8, the US Bureau of Labor Statistics announced the US unemployment rate for April was 14.7 percent and 20.5 million jobs were lost in a single month. The Oregon Employment Department will release statistics specific to the Portland region on May 27.
- The OHSU [drive-through testing site](#) at the Expo Center is now a recommended testing location for anyone that needs a COVID-19 test prior to elective surgeries. As the criteria for who can be tested has expanded, the increased demand has caused lines to form at the site, which can test up to 100 people per day.
- Oregonians can continue to pump their own gas through May 23, according to the Office of the State Fire Marshal's extension of the [self-service gas rule](#).
- On May 8, the Oregon Health Authority noted that it has seen a [drop in routine immunizations](#) of children during the pandemic as many families worry about potentially exposing their children to COVID-19 at doctors' offices.
- On May 8, Business Oregon announced a [\\$10 million grant program](#) for local communities to support small businesses. During the first round of funding local jurisdictions can apply for funding to issue grants to local small businesses with fewer than 25 employees. Proposals are due May 18.
- On May 6, Business Oregon and the Oregon Innovation Council announced that they will make up to five [Enhanced Innovation Grants](#) of \$50,000 each for Oregon early-stage companies advancing innovation-based solutions to address impacts of the COVID-19 pandemic. Proposals for the Enhanced Innovation Grants are due May 20.
- Portland Public Schools [partnered with DoorDash](#) to help deliver meals and digital access supplies to medically vulnerable students or those who may not have access to transportation to get to the designated distribution points. To date, DoorDash has helped deliver meals and supplies to more than 450 students.
- On May 12, the Oregon Occupational Health and Safety division [cited a frozen food packing plant](#) in Albany for workplace safety violations after 34 employees became sick with corona virus. The work environment did not allow for physical distancing and the company received the first such citation in the state along with a \$2,000 fine.

WEATHER

May 14 to May 18 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

New in this report

- Last week, Mayor Wheeler joined C40, a network of the world’s megacities committed to addressing climate change. They launched a [Global Mayors COVID-19 Recovery Task Force](#) and a statement of principles to guide cities’ recovery from COVID-19 and toward a more sustainable and resilient future.

From previous reports

- On May 12, Portland Parks and Recreation [announced](#) that due to COVID-19, it will not host summer camps at its community centers and all pools will be closed this summer. Visit PP&R’s [website](#) for updated information on facility and program status.
- Prosper Portland’s Economic Recovery Task Force launched an Addressing the Digital Divide Work Group to overcome the lack of digital connectivity in frontline communities and to help local organizations support community members in need. The work group launched an [initial pilot of a technology distribution program](#) which will distribute 100 “technology kits” through local nonprofits and community organizations. There is a clear, demonstrated need for these resources, with more than 50 organizations applying and identifying needs for more than 3500 devices.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

C. ECC ACTIONS

- **ECC Coordination Section:**
 - **Messaging**
 - **Posters: Neighborhood Emergency Team (NET) volunteers delivered 500 ‘Do Your Part’ posters to Portland Business Alliance’s Clean and Safe program for distribution to downtown business prior to businesses reopening.**

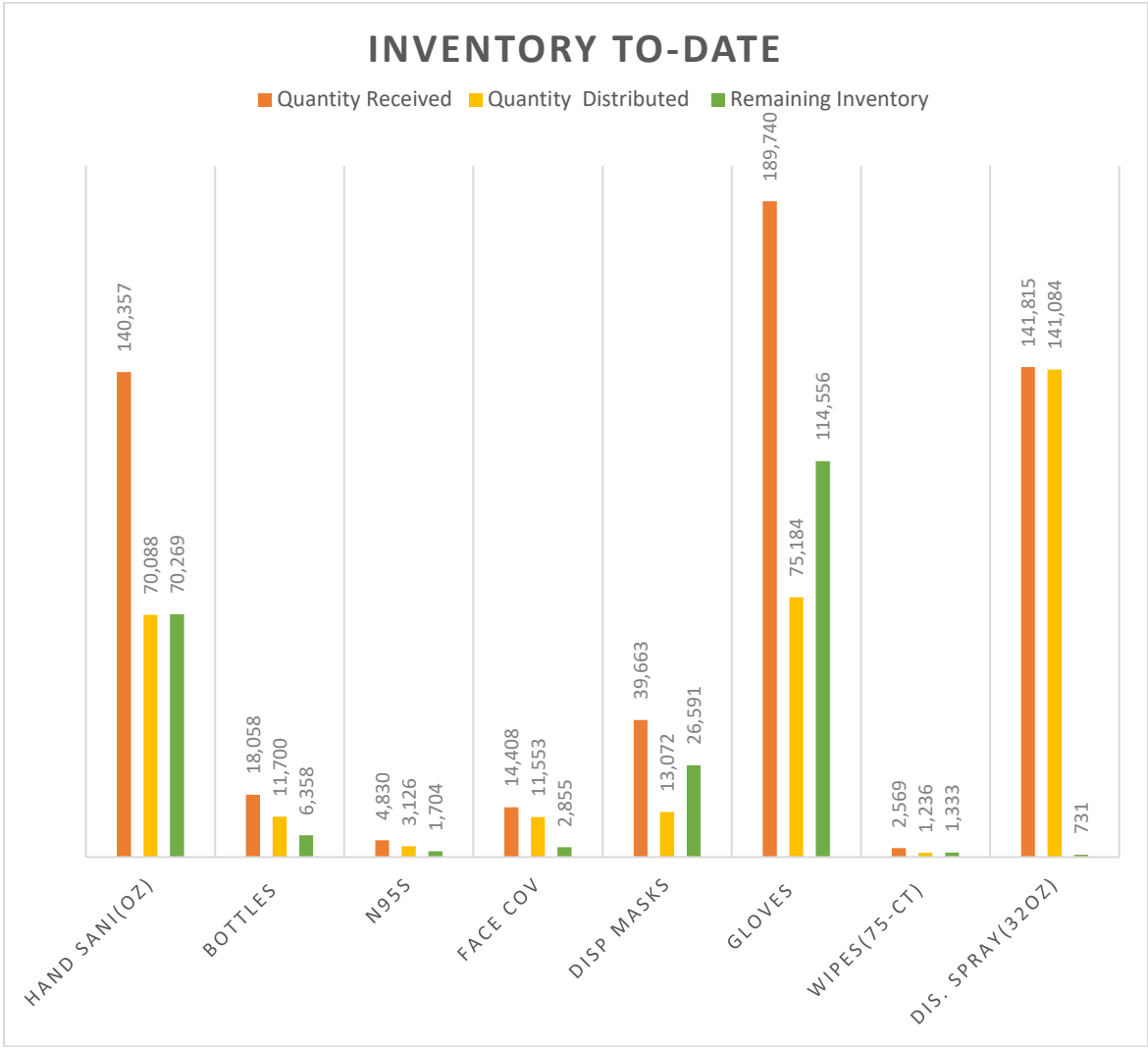
- **New Messaging:** Created a mockup of an anti-hoarding poster per request of Environmental Protection Agency (EPA). It was reviewed and discussed by regional grocers on May 13 at the FEMA Region X Grocery Supply Chain call.
- **Summer Planning:** Portland Fire & Rescue is beginning to send wildfire season messaging through the PublicAlerts.org preparedness and a messaging flyer that could be include in COVID-19 community outreach. Collaborating with Regional Disaster Preparedness Organization (RDPO) Disaster Messaging Task Force for the flyer creation.
- **Food Security**
 - **Card Program:** The team is looking at a one-time max payment of \$500 per household in emergency food payment for 1,500 households. An intake form was drafted for review, which includes eligibility criteria for families as well as a process map. Team utilized the City's Equity Toolkit for COVID-19 to guide the document drafting process. Shared drafts with the Equity Managers group for its review.
- **JVIC**
 - **Food Security Card Program:** The Food Security Team and JVIC Community Liaisons collaborated to provide a proposal to define the role of Community Business Organizations (CBOs) in the Food Card Program.
 - **Community Volunteers:** Eight organization have requested 78 volunteers signed up to fill those requests.
- **Aging and Disability**
 - **General:** Accepted an offer to share Aging and Disability Community Project efforts with a national audience of American Association of Retired Persons (AARP) age-friendly cities working on COVID-19 outcomes.
 - **Caregiving:** The team received elastic donations and is coordinating with Multnomah County to receive more fabric to be distribute to the Portland Mask Project for face covering production.
 - **Effective Communication:** The Effective Communication Guide, for best practices when communicating with the disability community, should be going out through JIC this week. Met with Multnomah County on May 14 to finalize layout and information/resources on the Aging and Disability website it will be hosting.
 - **Social Connections:** Started three different activities with the Window Into Portland project for Aging and Disability participants to do at home, along with process photos to share with PP&R's Stay and Play team for cross-promotion.
- **Sheltering & Restroom Access**
 - **Intake:** There are 22 open spaces at the temporary outdoor emergency shelter at NW Broadway & NW Hoyt St. and 21 open spaces between the two shelter locations at SE Water Ave near the west of the Broadway Bridge. Outreach providers now have 3 days instead of 7 days to find

individuals from the wait list to bring into the shelter space. JOIN is considering reopening their intake application process.

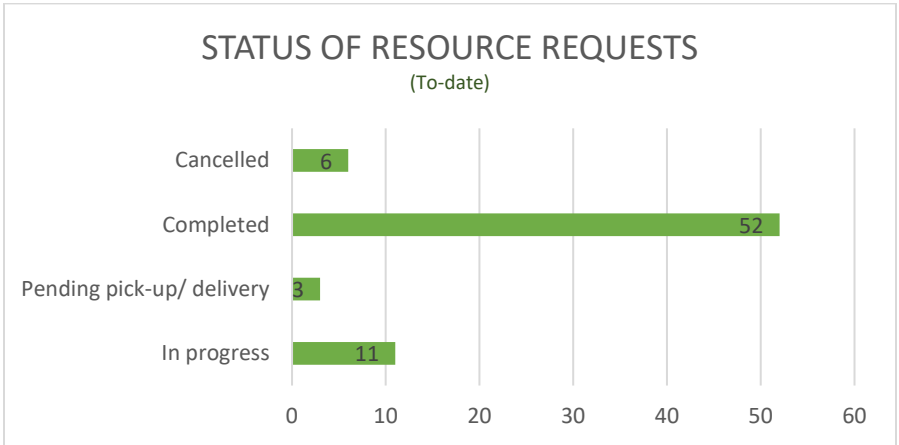
- **Site Preparations:** JOIN is working with a vendor to manufacture 50-foot diameter yurts (one per site) to provide shelter for meeting spaces. Two hundred and fifty sandbags were delivered to stabilize structures in case of high winds.
- **Public Safety:** Portland Police Bureau (PPB) hosted a Meet & Greet with gate security staff and JOIN leadership to improve overall communication and understanding of shelter safety needs.
- **ECC Finance Section**
 - **Food Security Initiative:** Portland Parks & Recreation's Summer Lunch and Play program is moving forward. The team estimates it will serve 500,000 free meals to youth, children and families in 22 parks and eight mobile sites citywide. PP&R is coordinating with school districts, other bureaus and community partners on the timeframe, logistics and distribution. Several corporate donors are offering to co-sponsor the program. An additional program has been initiated to directly deliver meal boxes to families in need in a partnership with Hood to Coast and the Sunshine Division.
 - **Incident Budget Projections:** The team is creating a budget template capturing current incident costs and projected costs through December 2020. This data will be used to determine how CARES Act funding will be allocated through the City.
- **ECC Logistics Section:**

New in this report

- **Supply/Ground Support Unit:** The Supply Unit is responsible for purchasing and distributing COVID-19 related supplies to City of Portland bureaus and affiliates. The Supply Unit ordered 100,000 gloves. The unit obtained 52,000 gloves and should receive the remainder later this week.
- **Inventory Management:**



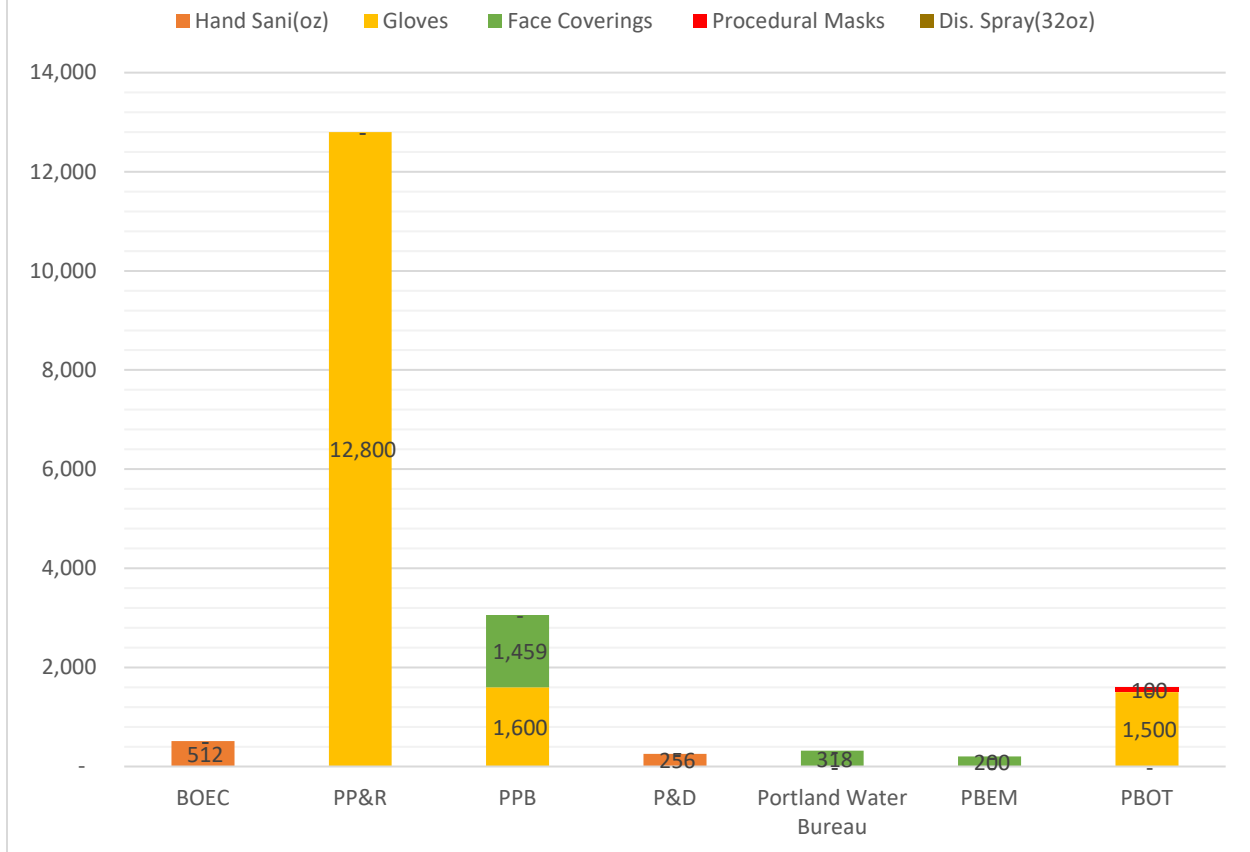
○ **Resource Requests:**



○ **Resources Delivered (by Bureau):**

LOGISTICS SECTION RESOURCE DELIVERIES

5/12-5/14



as of 5/14/2020

- **Facilities Unit:** Delivered 2,725 meals for the temporary Outdoor Emergency Shelters to-date. The Facilities Unit also performed a final safety walkthrough of all three temporary Outdoor Emergency Shelters.
- **Other Updates:** The Logistics Section prepared a backup and cross-training plan for its employees, performed a review of KN95 mask evaluation with the Safety team and received a donation of face coverings.

JOINT INFORMATION CENTER (JIC)

News Coverage

- **Spread:** COVID-19 affecting young people; four new deaths; Oregon is doing a good job flattening the curve.
- **Medical Science and breakthroughs:** More understanding of the illness; glimmers of hope in the medical community.
- **Economy and Stimulus:** Oregon's unemployment fiasco and where things went wrong; more cuts in jobs and pay, businesses still struggling.

- **New Normal and Innovation: Popularity of masks continues to grow; more events are cancelling or going online.**
- **Acts of Kindness/Strength: Great support for public health workers and people in need of food.**
- **Crime: Chinese hackers going after COVID-19 researchers; Portland seeing an uptick in Old Town, the Pearl.**
- **Politics: Oregon elections poised for strong turnout; Congress is pushing a \$3 trillion stimulus package in a hostile political environment.**

COMMAND'S EMPHASIS FOR OPERATIONAL PERIOD (5/8/20 – 5/15/20):

1. Directly protect human life and public health, including the safety and health of City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.
4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.
8. Consider equity and accessibility in all communication and response activities.

ECC OBJECTIVES (5/8/20 – 5/15/20)

1. ECC-Administration:
 - a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
 - b. Plan for variable scenarios for post-peak services, supplies, and needs through relaxing of Stay Home Save Lives. Consider scenarios that anticipate future instances of Stay Home, Save Lives or similar social distancing requirements and consider how to respond when there are concurrent incidents.
 - c. Pilot a project tracking tool for all ECC projects, beginning with the Coordination Section.
 - d. Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-May. Continue use of interim solution until software is deployed.

- e. Develop position task books of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, behaviors, and tasks that personnel should demonstrate to become qualified for a defined ECC position.
- f. Expand use of the recently developed Equity Toolkit for COVID-19 Community Response and Recovery Efforts (Equity Toolkit) across all ECC objectives, projects and priorities.

2. Coordination

- a. Provide assistance to the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration.
- b. Communicate with community groups around temporary Outdoor Emergency Shelter locations about the demobilization plan to implement at the shelters at the end of the City of Portland Emergency Declaration.
- c. Support bureau COOP planners with initiating planning for reopening based on framework provided by OMF's Reentry Task Force. Provide a weekly venue for Task Force to present updates and solicit input from bureau COOP managers, safety managers and emergency managers.
- d. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC). Develop project management capacity for shared City-County efforts.
- e. Provide resources to the aging and disabled populations to address the needs associated with social isolation, food security and caregiving.
- f. Address food security needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, and people with disabilities. Use this work to support locally owned restaurants and culturally identified businesses during this economic crisis.
- g. Partners with Parks and Recreation to plan the expansion of the existing summer Lunch & Play program to include serving meals to youth and adults, with the possibility of delivering food boxes to families.
- h. Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities.
- i. Work on updating COVID-19 posters and coordinate distribution to all open City offices throughout the reentry process.
- j. Identify, prioritize, and maintain a list of City facilities that can be repurposed for alternate uses, and make available to OMF's Reopening Task Force.
- k. Coordinate with County and childcare providers to ensure essential employees have options for childcare; monitor need for enacting contingency plan based on additional needs or provider closures.
- l. Provide access to and maintain tracking of hotel rooms used by City of Portland employees and first responders that have COVID-19 symptoms or are waiting for results of a COVID-19 test.

- m. Work with Parks and Recreation on resource needs for increased access to restrooms and water fountains to expand on the existing 54 restrooms already in place.
3. Finance:
 - a. Develop guidance/protocols for distributing, spending and tracking all categories of federal funds received.
 - b. Establish contracts with area hotels to house first responders and City employees with potential symptoms or that have a positive COVID-10 test result by May 31st.
 - c. Provide policy support to the ECC's Food Security Initiative.
 4. Joint Information Center (JIC):
 - a. Begin crafting Frequently Asked Questions and responses for questions from employees and the public about the City's plans for reopening.
 - b. Improve graphic design of cloth face covering wear and care guidelines.
 - c. Produce glossary document for ECC acronyms and commonly used terms/phrases by May 15th.
 - d. Create visual flow chart of the City's Illness in the Workplace Guidance.
 - e. Finalize ECC overview video script, establish video production schedule and begin production.
 5. Logistics:
 - a. Assist our local City and County partners with logistics for ongoing physical distancing shelters.
 - b. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
 - c. Work with City bureaus to assess logistical and resource needs for ongoing restrictions and anticipated needs for City's reentry.
 - d. Visit third shelter site with Coordination Section, tentatively scheduled for the week of May 11th.
 - e. Reinforce supply chains for disinfectant bottles and communicate bottle recovery request through Printing & Distribution.
 6. Planning:
 - a. Prepare agenda and materials for next Disaster Policy Council meeting (anticipated June 5), in coordination with City leadership.
 - b. Review updates to the State's draft Reopening Oregon Framework. With partners, determine the County and City response approach, including development of ECC roles and responsibilities with the City, County, and State for the relaxing and recovery framework. Share knowledge and materials related to the State's Framework with ECC sections.
 - c. Support bureau initiatives related to the use of public spaces during response and recovery by assisting with coordination of financial resources, consulting with subject matter experts, and procurement as identified.
 - d. Initiate planning for pandemic resurgence and concurrent emergencies including ECC management and staffing in coordination with the Coordination Section COOP Unit and PBEM leadership.

- e. Continue to update and refine ECC reference library for the duration of the incident. Notify ECC staff of location and utility of the library by May 15.
 - f. Develop a weekly (Monday) Forward Planning digest to inform ECC leadership and bureau directors of best practices and lessons learned from other cities, both nationally and internationally.
 - g. Refine draft scope and framework for an ECC Demobilization Unit, and work with the Resource Unit to recruit staff to start at the ECC the week of May 18.
7. Safety:
- a. Update and coordinate review of Illness in the Workplace Guidelines. Update includes illness in the workplace expectations for City vendors who work in City facilities or work locations where they may have contact with City employees. Finalize guidelines by May 15.
 - b. Continue to coordinate with OMF Facilities regarding Relay Resources illness in the workplace reporting, cleaning, and safety procedures. Follow up daily to have updated information from Facilities May 15.
 - c. Provide input, research, and guidance on current weekly focus topics—cloth face coverings and potential reopening questions.
 - d. Develop guidelines for safe vehicle use, to include occupancy, safety precautions, and cleaning by May 15.

D. BUREAUS' STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
Community and Civic Life (OCCL)	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	[NEW] All permits being accepted electronically. Plan Review and Land Use Service divisions receiving fewer applications; review times extended due to remote technology challenges.
Emergency Communications / 911 (BOEC)	Partially Active	No Essential functions impacted
Fire & Rescue (PF&R)	Inactive	One Tier 3 essential function suspended: public education office.
Housing	Active	HOME rental inspections delayed
OMF Technology Services	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.
Parks & Recreation (PP&R)	Active, BICP Active	Previously suspended Park essential functions remain so.
Police (PPB)	Active, BICP active	One Tier 1 impairment; 16 Tier 2 and 3 impacted

Water (PWB)	Active, EOC Partially Active	No Essential functions impacted
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**Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days

E. BUREAU DETAILS

- Development Services
 - BDS is accepting all permit types (Tier 1-7) at this point ([5/11 Service Level Update](#)).
 - For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.
 - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
- Environmental Services
 - Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.
 - Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
 - Beginning to develop BES COVID-19 task force internal communications plan.
 - Rolling out temperature check stations at five more BES facilities this week.
- Community Technology
 - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
 - Several BTS team members are supporting activities at the ECC.
 - As of May 7, ISP bandwidth has been upgraded and can now support 3,500 concurrent City employee users. The Support Center has all access requests assigned for fulfillment.
 - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
 - BTS has prioritized delivery of core services including COVID related support and

paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.

- OMF/Chief Administrative Officer/Asset Management/CityFleet
 - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.

- OMF/BTS—Printing and Distribution
 - Print shop is operating at a reduced capacity, refer to the [P&D COVID-19 Plan](#) for questions and contact information.
 - Distribution has a reduced delivery schedule; US Mail is processed daily.

- Fire & Rescue
 - PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.
 - Four Portland Fire & Rescue staff are currently deployed with the Oregon State Fire Marshal's Incident Management Team supporting the Oregon Office of Emergency Management, in addition to staff supporting City and County emergency coordination efforts.
 - Portland Fire & Rescue's [Meds on Wheels program](#) is up and running with staffing support coming from multiple divisions. PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
 - PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities' Readiness Initiative Push Partner program](#).
 - Portland Fire & Rescue is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. The Oregon Health Authority has required agencies providing EMS to track any suspected cases.
 - The Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
 - Working with the Water Bureau and PBOT regarding the SW Boones Ferry and Arnold culvert project to ensure adequate fire protection.
 - Continuing to accept donated items at the Gideon building.

- Parks & Recreation

- PP&R is partnering with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.
 - **[NEW] Parks Incident Command has demobilized and is moving operational and command decisions to an Accelerated Task Force model led by Senior Management Team.**
 - Staff are replacing signage as needed where initial PP&R signage have been removed. This includes multilingual signage.
 - PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, tennis courts, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal “Hot Spot” Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
 - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 FTE Rangers based on the “Hot Spot” data. Rangers continue to prioritize patrols and make contact at “Hot Spot” parks.
 - Park Greeters – Greeter Supervisors are developing schedules that allow the 40+ greeters to cycle through “Hot Spot” parks.
 - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
 - Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
 - East Portland Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.
 - Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
 - All previously closed Park facilities and previously suspended Park essential functions remain closed.
 - PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
 - PP&R Public Restroom Plan: PP&R has 56 parks with 24/7 restroom and hygienic services and 12 with day-time restroom and hygienic services. Soap and trash cans are installed in all open public restrooms.
- Bureau of Transportation

- **[NEW] Maintenance Operations field crews will return to full staffing beginning June 1. This will be accomplished safely through staggered shift start times with several crews moving to the swing shift.**
 - On May 7, the Portland Bureau of Transportation began installing temporary barricades and signs as part of the [Slow Streets | Safe Streets Initiative](#). An [online interactive map](#) shows the neighborhood greenways that will eventually have restricted access and “local access only” signage. More news about the plan and installations can be found [here](#).
 - BIKETOWN, the [city’s bikeshare system](#), extended offering significantly discounted pricing through May 31 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.
 - Until June 1, street maintenance is reduced; [crews are focused](#) on maintaining critical assets such as traffic signals, conducting urgent repairs, and responding to emergency situations.
 - PBOT has [reduced SmartPark rates](#) to bring relief to residents and visitors who must ravel downtown by car. All-day parking rate in the city’s five SmartPark garages is \$5, the same cost as a round-trip TriMet ticket.
 - Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.
- **Police Bureau**
 - **Portland Police Bureau (PPB) submitted a letter to Multnomah County affirming that they have adequate personal protective equipment (PPE) as required in accordance with the reentry requirements.**
 - One Tier 1 essential function is impaired: technology. Sixteen Tier 2 or Tier 3 essential functions are impacted, especially secondary employment and records.
 - PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.
 - We have started taking temperatures and performing sickness screenings for our employees on Wednesday April 29, 2020.
- **Water Bureau**
 - **[NEW] The Water Bureau issued a [press release](#) on Legionella, directing businesses to flush their buildings during the pandemic and a resource website www.portlandoregon.gov/water/wqbuilding**
 - **[NEW] Posters describing “Daily COVID-19 Self-Screening” were posted throughout Water Bureau buildings.**
 - The Water Bureau recently sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
 - The Portland Water Bureau Emergency Operations Center is operating in Partial

- Activation level.
- All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
 - In Operations, staffing at the Interstate facility has been increased in the Lab and Water Quality. As more field staff begin to be rotated in, measures like satellite parking, alternate vehicles and scheduled access to workspaces are being put into place. Field staffing is at 60 percent with plans to increase to 100 percent by May 11.
 - Field staffing in Maintenance and Construction will continue to be increased with staggered start times to maintain physical distancing.
 - PWB/BES Customer Service Call Center is operating on a reduced schedule – Open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Callers may expect longer than normal wait times, and may instead email PWBCustomerService@portlandoregon.gov.
 - PWB has a COVID-19 [resource webpage](#) for employees. The Communications Team is also working on an updated Communications Plan.

F. PARTNER INFORMATION

FEDERAL

- [NEW] The U.S. Chamber of Commerce released a [State by State Business Reopening Guide](#) to help track the differences across each state.
- The Federal Emergency Management Agency sent Oregon a Battelle Critical Care Decontamination system which will [decontaminate masks](#) worn by healthcare workers as a way of extending the life of the scarce resource. The machine will be located in Eugene and can be used free of charge for public or private organizations with personnel who use N-95 respirators.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- The CDC [released a new report](#) showing that calls to U.S. poison centers about disinfectant and cleaner exposure have increased by 20 percent.
- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The White House issued [phased guidelines](#) for individuals, employers and governments for reopening America based on gating criteria.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.
- The [FDA is asking people](#) who have recovered from COVID-19 to donate their blood plasma for research on blood-related therapies.

STATE

Governor's Office

- Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

Oregon Health Authority

- [Oregon Health Authority \(OHA\)](#) is the lead state agency and activated on January 21. Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a new Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.
- [OHA announced new rules](#) allowing EMT's registered in another state, or with NREMT (National Registry of Emergency Medical Technicians), to practice temporarily in Oregon to build capacity for a potential surge in patients in the future.
- OHA released a [new informational flyer](#) on "Safe Sex in the Time of COVID-19" and shared it on Twitter.

Oregon OSHA

- Oregon OSHA is ramping up [spot-checks](#) to verify business are complying with efforts to stop the spread of COVID-19.

REGIONAL

TriMet

- **[NEW] TriMet is [requiring all employees wear face coverings](#), and encourages riders to do so as well.**
- On April 22, TriMet said it will receive [\\$185 million](#) from federal stimulus.
- Starting April 20, Tri-Met LIFT is offering a new grocery delivery program for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

Metro

- Metro's Research Center developed a mapping tool in collaboration with Oregon Food Bank to match potential donors with food rescue agencies. This helps OFB to use

additional state funding to purchase food directly from stores and distributors, with an emphasis on culturally specific grocery stores and minority-owned businesses.

- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

Multnomah County

- The County COVID-19 website continues to be updated. The website now includes an [interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.

Port of Portland/PDX Airport

- The Port of Portland reports that passenger volumes at PDX are down approximately 95% compared to this time last year. The Port is working with its tenants to defer rent and fees and keep airport operations afloat. Air cargo is bringing much-needed goods and medical supplies into our region.
- Portland International Airport will get [\\$72 million in recovery funds](#) from the federal government.
- Website: [Port of Portland Updates](#)

PORTLAND AREA SCHOOLS

- The Northwest Evaluation Association (NWEA) [released research](#) indicating students are likely to be behind in education outcomes due to COVID-19 shutdowns, particularly in mathematics.
- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (eoc.liaisonschools@MultCo.us).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

G. RESOURCES

MULTNOMAH COUNTY

- [Multnomah County's main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
 - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
 - Which County services/buildings are [open or closed](#)?
 - Social media accounts:
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
 - Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases (read more [here](#) and [here](#)), to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.

CITY OF PORTLAND

- <https://beta.portland.gov/novel-coronavirus-covid-19> – centralized information about the City's response; this site supplements Multnomah County's.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.
- The City's Neighbors Together program offers a new conversational training that provides resources and tips on how to reach out to neighbors, especially those isolated and without digital access. [Request a conversation or any of their other online trainings here](#) or call (503) 823-4064. [En español.](#)

ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.

- Child Care for Essential Employees: 1-800-246-2154, **211** [website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)

VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](#): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

ABOUT COVID-19

- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](#) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.
- CDC's [animal-related FAQ](#)

WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
 - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
 - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)
- Oregon Housing Alliance recently wrote a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).

HOMELESSNESS RESOURCES

- Multnomah County's [COVID-19 guidance for shelter settings](#)
- Governor's [homelessness guidance issued](#) regarding "Stay Home, Save Lives" [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers' compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- [Worksystems](#) is hosting webinars every Monday, Wednesday, and Friday at 2:00 pm for people that have been laid off due to COVID-19. The webinars cover unemployment insurance, health care, and other related resources.
- COVID Workforce Response Line is offering Multnomah County residents workforce services and related resources. Call (503) 714-5989, Tuesday and Thursday, 9:00-12:00 and Monday, Wednesday, Friday, 1:00-5:00.

FOOD SECURITY

- The Oregon Department of Human Services developed a comprehensive website ([needfood.oregon.gov](#)) to help connect Oregonians with local school meal programs, food banks and pantries, meals for older community members and applications for food assistance programs.
- Select schools in Multnomah County are providing school meals and food distributions in partnership with Oregon Food Bank. School food access sites are also posted on the [SUN Service System website](#).
- Oregon was recently approved to provide the Pandemic EBT benefits to families with

school aged children. Review this [factsheet](#) to read more about Pandemic EBT and to determine eligibility.

APPROVED BY ECC COMMAND

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