



City of Portland Situation Status Report

INCIDENT NAME: COVID-19
REPORT #17 (05.12.20 0001)

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Osterberg, Situation Unit Lead
REPORTING PERIOD	05/07/20 1700 – 5/12/20 1700

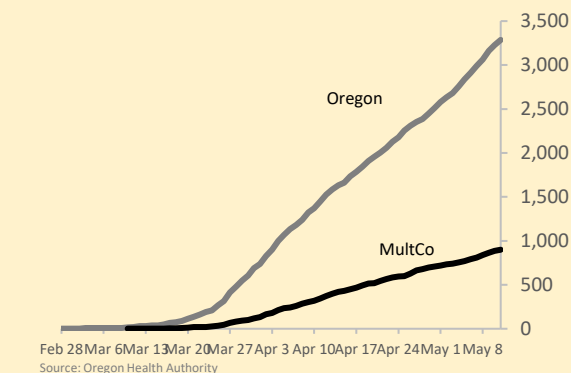
What's new? Look for **bold** text, headers or [New] preceding text. Next situation status report out on Thursday, May 14.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Thursday, May 17 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

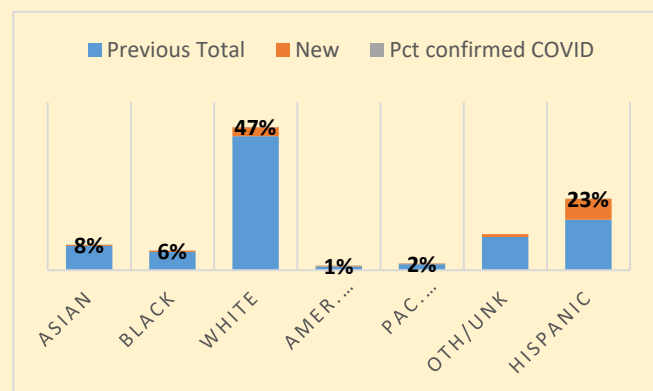
A. SITUATION SUMMARY

Total COVID-19 Cases
Oregon **3,293***
Multnomah County **899**
Source: [OHA](#)

Race and Ethnicity of COVID-19 cases in
MultCo, Increase to Prior Report
Source: Multnomah County [Data Dashboard](#)



***Includes 7 presumed cases as of 5/12**
Deaths: Oregon - **130** MultCo - **53**
May 12. More case statistics: [CDC](#)



8% 6% 69% 1% 1% 12%
Percent of Population

Updated 5/12/2020
For comparison: [Portland's demographics](#)

OVERVIEW

New in this report

- As of May 12, there are 59 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.
- Starting May 15, Oregon counties that meet all of the [state's health criteria](#) will be eligible to enter Phase I pending approval by the Governor. Counties must apply to be eligible and applications were accepted starting May 8th. In Phase I, counties can begin limited reopening under specific safety guidelines. As of May 12, [24 counties \(out of 36\) had applied](#) to begin Phase 1 reopening. The Portland area metro counties (including Multnomah County) are not expected [to meet the criteria for reopening](#) for Phase I until early June.
- Starting on May 15, standalone retail stores such as furniture stores, art galleries, jewelry shops and boutiques that were previously closed can open in accordance with Oregon Health Authority [guidelines](#). Childcare, summer school, camps and youth programs may also begin reopening with limitations and guidance from OHA, which is forthcoming.
- Last week, Governor Brown [prohibited all large public gatherings](#) in Oregon through September. The announcement triggered cancellations by many large-scale event organizers including state fairs , music and beer festivals, and sporting events.
- On May 11, governors and legislative leaders from five Western states [sent a letter to Congressional leadership](#) requesting \$1 trillion in direct and flexible relief to states and local governments to avoid deep cuts to services like public health, public safety, public education and help people get back to work.
- On May 7, Business Oregon released the [results](#) of a survey it conducted in partnership with Travel Portland and Oregon Small Business Development Center Network about the impacts of COVID-19 on the business community.
- On May 8, the US Bureau of Labor Statistics announced the US unemployment rate for April was 14.7 percent and 20.5 million jobs were lost in a single month. The Oregon Employment Department will release statistics specific to the Portland region on May 27.
- The OHSU [drive-through testing site](#) at the Expo Center is now a recommended testing location for anyone that needs a COVID-19 test prior to elective surgeries. As the criteria for who can be tested has expanded, the increased demand has caused lines to form at the site, which can test up to 100 people per day.
- Oregonians can continue to pump their own gas through May 23, according to the Office of the State Fire Marshal's extension of the [self-service gas rule](#).
- On May 8, the Oregon Health Authority noted that it has seen a [drop in routine immunizations](#) of children during the pandemic as many families worry about potentially exposing their children to COVID-19 at doctors' offices.
- On May 8, Business Oregon announced a [\\$10 million grant program](#) for local communities to support small businesses. During the first round of funding local jurisdictions can apply for funding to issue grants to local small businesses with fewer than 25 employees. Proposals are due May 18.
- On May 6, Business Oregon and the Oregon Innovation Council announced that they will make up to five [Enhanced Innovation Grants](#) of \$50,000 each for Oregon

early-stage companies advancing innovation-based solutions to address impacts of the COVID-19 pandemic. Proposals for the Enhanced Innovation Grants are due May 20.

- Portland Public Schools [partnered with DoorDash](#) to help deliver meals and digital access supplies to medically vulnerable students or those who may not have access to transportation to get to the designated distribution points. To date, DoorDash has helped deliver meals and supplies to more than 450 students.
- On May 12, the Oregon Occupational Health and Safety division [cited a frozen food packing plant](#) in Albany for workplace safety violations after 34 employees became sick with corona virus. The work environment did not allow for physical distancing and the company received the first such citation in the state along with a \$2,000 fine.

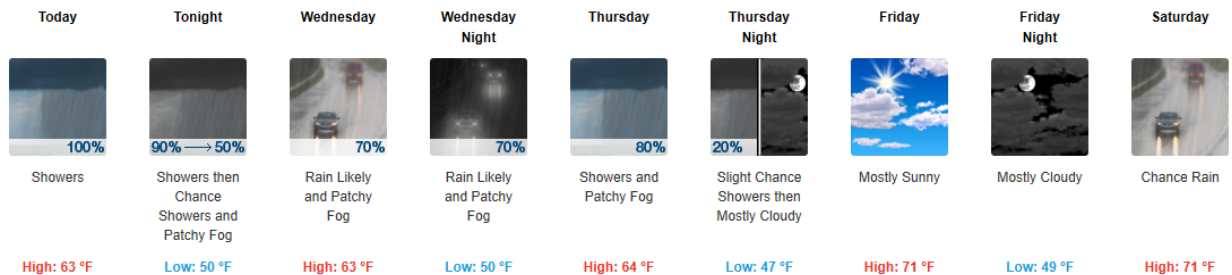
From previous reports

- On May 7, President Trump [rejected Centers for Disease Control and Prevention reopening guidelines](#).
- On May 6, the Archdiocese of Portland [announced](#) that it will allow Catholic churches in Portland to reopen for mass if the services are limited to 25 people at a time, in accordance with Governor Brown's executive order.
- On May 5, the Oregon Health Authority [began publishing data](#) detailing the number of COVID-19 cases in each zip code. The ZIP code-level statistics show that currently roughly two-thirds of all infections in Multnomah County are among residents living in neighborhoods east of 82nd Avenue, including one hotspot featuring two large outbreaks at nursing homes. The Oregonian converted the data into an [interactive map](#).
- On May 5, the Oregon Department of Human Services [ordered](#) the Healthcare at Foster Creek facility (a COVID-19 hotspot) in Southeast Portland to close.
- On May 5, Governor Brown [announced](#) the limited opening of some state parks effective immediately. The order includes Tryon Creek State Park in Portland. Additional phases of reopening will occur at more parks starting the week of May 11 in coordination with surrounding communities. State recreation areas on the coast and in the Columbia River Gorge remain closed at this time.
- On May 5, the Oregon Department of Human Services and Oregon Department of Education [announced](#) that children eligible for free or reduced-price meals will get cash benefits for meals they would have received at schools. Households will receive \$5.70 per child for each normal school day from March through June.
- On May 5, the Lake Oswego school custodian confirmed as Oregon's first coronavirus case was [released](#) after being hospitalized for two months.
- On May 4, the Oregon Health Authority (OHA) [started including "presumptive cases"](#) in their daily reporting of COVID-19 cases, based off of guidance from the CDC.
- [Data released](#) by the Small Business Administration shows that 31,119 Oregon businesses received approval for loans through the Paycheck Protection program in the second round of funding between April 27 and May 1.

- This week, Linn County [begins implementing its own plan](#) for broad-scale coronavirus testing at senior care homes and food processing plants in an effort to curb outbreaks before they occur in these types of settings.
- Kroger Co., the parent company of Fred Meyer and QFC, [will offer free coronavirus testing for workers](#). Kroger said the tests will begin this month, based on symptoms and medical need.

WEATHER

May 12 to May 16 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

New in this report

- On May 12, Portland Parks and Recreation [announced](#) that due to COVID-19, it will not host summer camps at its community centers and all pools will be closed this summer. Visit PP&R's [website](#) for updated information on facility and program status.
- Prosper Portland's Economic Recovery Task Force launched an Addressing the Digital Divide Work Group to overcome the lack of digital connectivity in frontline communities and to help local organizations support community members in need. The work group launched an [initial pilot of a technology distribution program](#) which will distribute 100 "technology kits" through local nonprofits and community organizations. There is a clear, demonstrated need for these resources, with more than 50 organizations applying and identifying needs for more than 3500 devices.

From previous reports

- On May 7, Mayor Wheeler held a press conference to present the City's [proposed budget](#) for the next fiscal year. The proposed budget reflects adjustments to address a projected \$75 million dollars in lost revenue primarily through:
 - Savings from forecasted excess revenues not yet received.
 - Reserves, set-asides and underspending.
 - Wage freezes and furloughs for non-represented employees, with represented

- employees possibly to follow.
 - Reducing customary inflationary increases for bureau general fund spending on materials and services and limiting these expenditures.
 - Calling for bureau reduction proposals to cover the remaining funding gap.
- On May 7, the City of Portland distributed 50 Chromebooks to five community partners including the Community Alliance of Tenants, Rahab’s Sisters, the Native American Youth and Family Center, Raphael House of Portland, and The Pathfinder network. The Chromebooks were donated by technology company, CTL, and were distributed by the Emergency Coordination Center, the Office of Community Technology and the Bureau of Planning and Sustainability.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

C. ECC ACTIONS

- ECC Coordination Section:
 - **Poster Messaging: Distributing 200 Do Your Part posters to Portland Business Alliance’s Clean and Safe program in advance of businesses reopening. Created a mockup of revised posters for the next round of distribution that emphasize: 1) face covering 2) washing hands and 3) physical distance. Revisions included adding “Cover your face” and changing the “Stay Informed” section to “Get Answers.” Worked with JIC for approval.**
 - **Food Security:**
 - **Refining numbers, criteria, eligibility, and roles of community based organizations (CBOs) to determine distribution of funds approved from the ECC Food Security Program (i.e. grocery gift card program, expanded Lunch & Play and houseless meals).**
 - **Language Access: Focused on correcting the language translation for the OregonC19.com self-evaluation tool. Working with the software developer and Immigrants & Refugee Community Organization (IRCO) to update language translations prior to launching marketing campaign for the tool.**
 - **COOP:**
 - **Communication: Expanding communication and information flow by expanding weekly Continuity of Operations Plan (COOP) meetings to include additional Bureau liaisons.**
 - **Forward Planning: Working on planning and preparation for concurrent emergencies.**
 - **JVIC:**
 - **Food Security: With Finance, continue to discuss and determine the role that CBOs will play in the Food Security Program as it relates to fund**

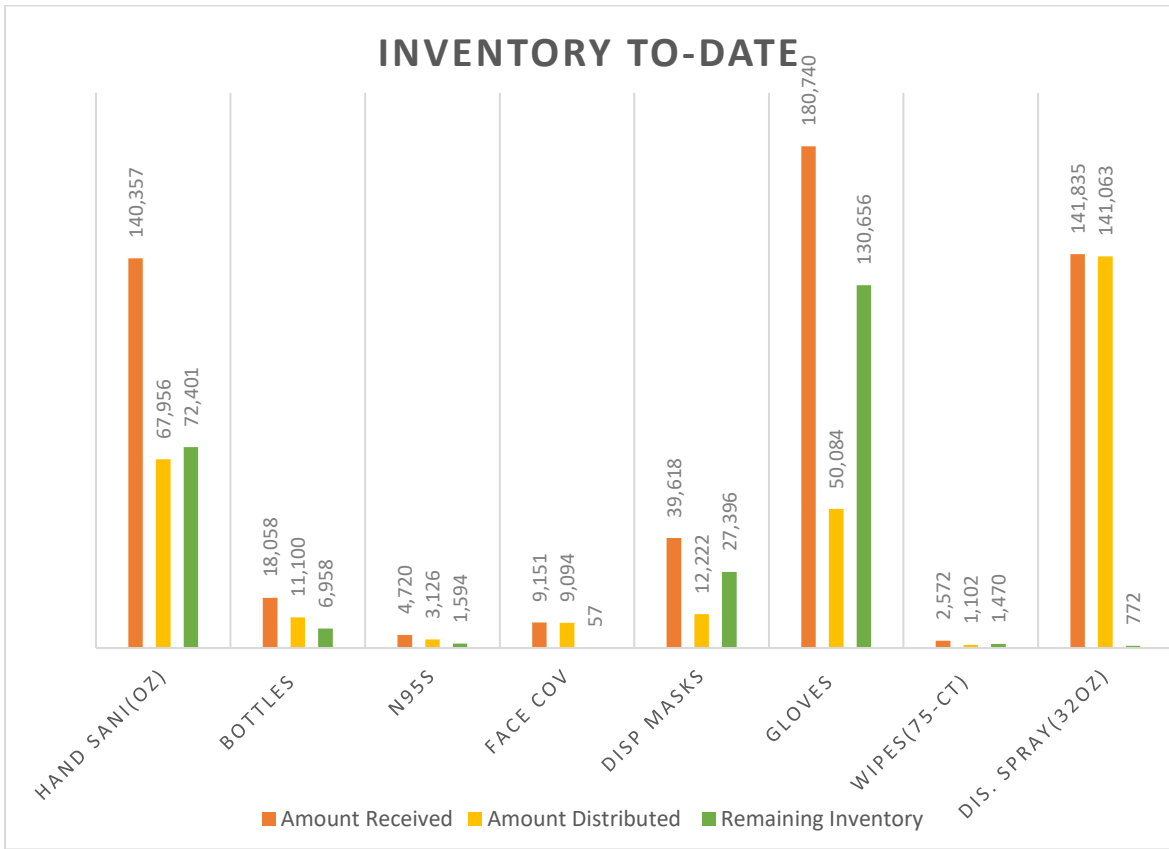
distribution, technical assistance, and identifying individuals or other involvement in the grocery voucher process.

- **Equity:** Utilizing equity toolkit to review JVIC's CBO list with intent to identify communities not represented and looking to connect with those communities.
- **Aging and Disability:**
 - **Planning:** Presented Aging and Disability Community Project overview to the Parks and Recreation's Accessibility Advisory Committee. Gathered information about community programs related to people with disabilities. Shared Aging and Disability Community Project work with Generations United, a national nonprofit focused on promoting intergenerational opportunities.
 - **Caregiving:** Secured donations for fabric and elastic for face covering production with County partners Portland Mask Project and Aging & Disability Community Project. The team will distribute donated supplies this week.
 - **Effective Communication:** Worked on a shared document for the website project with Multnomah County. Collaborated with Parks & Recreation on the accessibility of its information page.
 - **Social Connections:** Met with American Association of Retired Persons (AARP) of Oregon to discuss opportunities for social connections and volunteer trainings. Explored partnership with Northeast Community Center related to creation of expanded area for safe, social interactions. Met with Portland Parks & Recreation's Preschool Coordinator about intergenerational summer activities.
- **ECC Finance Section**
 - **Food Security Program:** Based on discussions with the Treasury Office, the team will move forward with the debit card option (similar the 211 Debit Card Program). To complete this, the following tasks are in progress:
 - Final confirmation on funding allocation, address backout fees and management costs
 - Drafting and approving an intake process
 - Developing a communications plan for implementation
 - Opening an intake process
 - Assigning debit cards to a pre-determined number of individuals (based on results from Step 1)
 - **Incident Budget Projections:** The Finance Section is collecting data pertaining to all incident related costs through December, which will be used to determine the CARES Act Funding allocations.
- **ECC Logistics Section:**

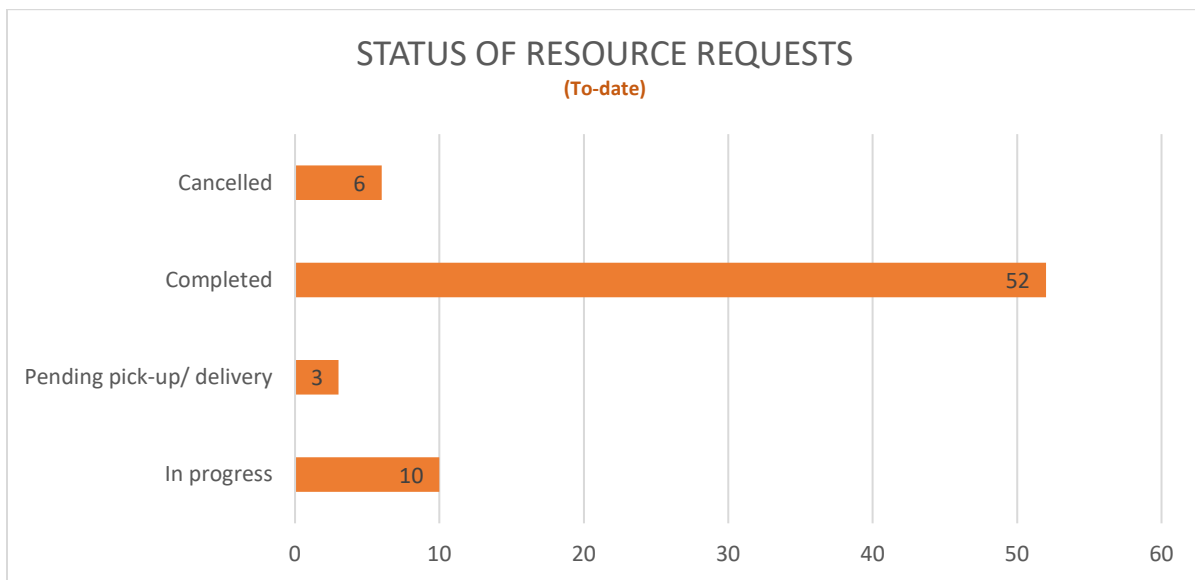
New in this report

ACCOMPLISHMENTS:

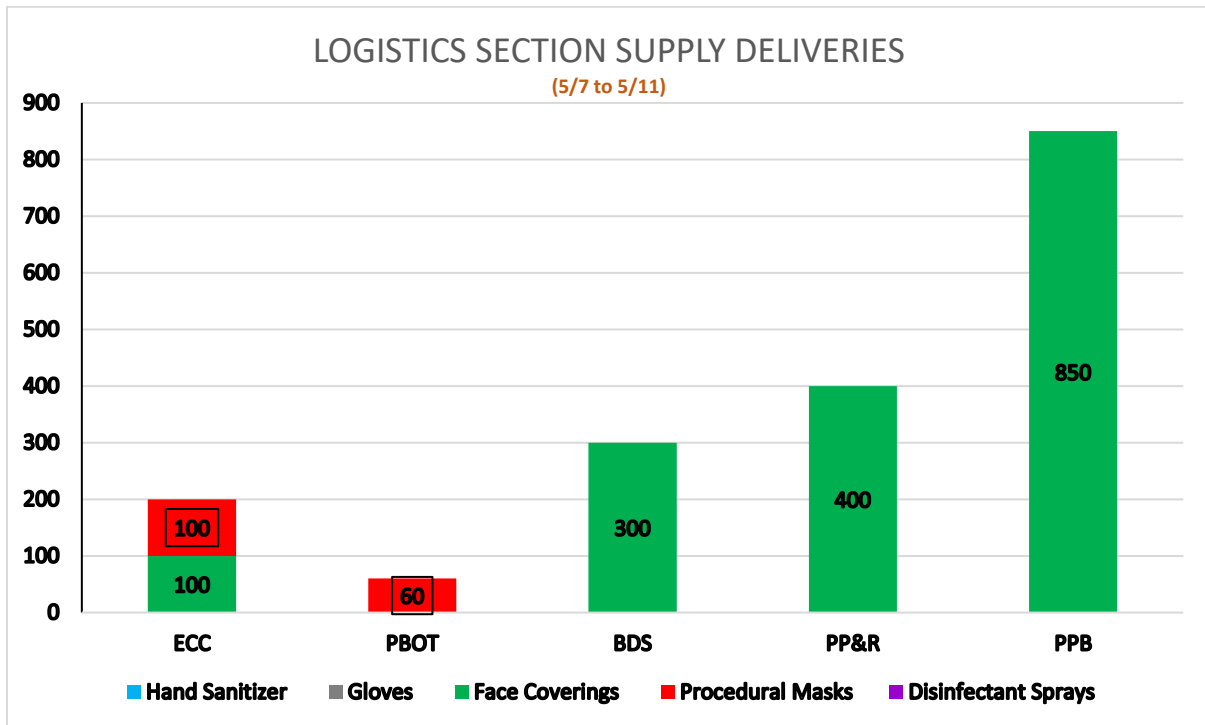
- **Updates:** The Supply Unit finalized an order of 2,200 bottlecaps from a vendor. To date, our inventory management is as follows:



- **Resource Requests:**



○ Resources Delivered (by Bureau):



as of 5/12/2020

- Facilities Unit: There have been 2,060 meal deliveries for temporary Outdoor Emergency Shelters to-date.
- Forward Planning: The Logistics section trained PBOT supply staff on the face covering care and use guidelines.
- Other Updates:
- ECC Ordering Process: The ECC has an emergency ordering process in place to help City bureaus acquire COVID-19 related resources (both staff and materials). To request resources, complete and fill out a Resource Request Form (213RR) in Excel. Email the completed form to ECCLogistics@portlandoregon.gov.

JOINT INFORMATION CENTER (JIC)

News Coverage

- **Spread: States plan their re-openings despite continuing COVID-19 spread.**
- **Medical Science and Breakthroughs: Understanding of the virus continues to grow, children becoming sick with rare inflammatory illness.**
- **Economy and Stimulus: States brace for budget shortfalls; Congress proposes more stimulus relief.**
- **New Normal and Innovation: Parks reopen with limits, traffic is increasing, and Shakespeare Festival cancelled this year.**
- **Crime: Communities asked to keep eyes open for child abuse; Washington County to charge some property crimes as felonies.**

- Acts of Kindness/Strength: Oregon Chinese American Community partners with The Salvation Army to provide meals to shelters; 81-year-old woman survives COVID-19 after weeks on respirator.
- Politics: Tug-of-war over shutdowns continues; Congress races to fill void left by White House.

Social Media Monitoring:

Social Media Trends (Monday, May 11)

- Reopening Oregon
 - Western States Pact requests \$1 trillion from the federal government in order to address funding gaps.
 - As rural counties begin Phase 1 of reopening, there are questions about when [Portland](#) can join them.
 - Some people want to keep hands-on professionals, like [hairdressers](#), out of Phase 1.
- Finances
 - Push for hazard pay and healthcare for workers.
 - An employee tested positive for COVID at [Zupan's](#), but workers are not currently eligible for testing or hazard pay.
 - Frustration with lack of support for [rent and mortgage payments](#).
 - People feel as though they must choose between work and health
- Scams, Crime, and Misinformation
 - In some circles, there's a belief that the government is overreacting in order to keep people on lockdown and limit their rights.
 - Conspiracy theories like QAnon and videos like Plandemic reinforce the idea that COVID19 is a government plot.
 - Car break-ins reported along [Naito Parkway](#), South Waterfront. Concern that the courts aren't reacting strongly enough against burglars.

Social Media Trends (Friday, May 8)

- Equity in the Right of Way
 - Reopen Oregon protests continue, with [protestors intimidating lawmakers](#) with few repercussions.
 - Meanwhile, the [Ahmaud Arbery](#) case demonstrates that Black people are at risk of being racially profiled and harmed for using public streets across the country.
 - Clear disparities in who gets to use the Right of Way (ROW) and why (especially as data shows that Black and Hispanic people are more likely to be fined for violating Stay Home orders).
- Reopening
 - As Oregon reopens, people are concerned about their jobs and businesses. Are there protections (especially for [rent](#)) in place for people who won't be going back to work so fast?
 - [10 churches](#) file lawsuits demanding the court let them reopen, claiming their religious liberties are violated.

- **Finances & Resources**
 - [Rent Relief Now](#) bill introduced to Congress, would provide [\\$100 billion in emergency rental relief](#) to the lowest income renters.
 - [Information on food security, local programs](#) is available in [11 languages](#).

Social Media Trends (Thursday, May 7)

- **Reopening**
 - [Gov. Brown](#) announced plans to reopen Oregon [county by county](#).
 - Large gatherings, like concerts, will be postponed until September.
 - Need for [effective treatment](#), if not a [vaccine](#).
- **Equity & Safety in the Right of Way**
 - [#JusticeForAhmaudArbery is trending](#). The murder of [Ahmaud Arbery](#) exposed systemic racism; not everyone is safe in the public ROW, and black men in particular are at risk of being injured.
 - [#RunWithMaud](#), hosted by ActionPAC, encourages people to run in Ahmaud Arbery's memory and draws attention to the fact that the privilege to exercise outdoors safely is not a universal one.
 - Questions about who will be most able to use the new open, slow streets – Greenways are in predominantly inner East neighborhoods, leaving out a number of communities.
- **Finances**
 - Mayor Wheeler's team identified [\\$59 million in savings](#), helping close the \$75 million deficit in the General Fund.
 - Concerns about a second wave of infection, economic recovery. Many businesses have closed.
 - [Rent assistance](#) is available through the city, but city funds alone are not enough to meet the demand.
 - With concerts, live music delayed until September, people are concerned about the impact this will have on bars, venues and local artists.
- **Scams, crime, and misinformation**
 - [Plandemic Documentary claims that COVID-19 is overhyped](#) and that wearing a mask could make you sick. It's been removed from [Youtube and Facebook](#), but not before garnering attention on social media.
 - Hate crimes in Oregon and nationally are on the rise.

COMMAND'S EMPHASIS FOR OPERATIONAL PERIOD (5/8/20 – 5/15/20):

1. Directly protect human life and public health, including the safety and health of City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.

4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. **[NEW] Maintain unity of effort for strategic response and recovery planning for economic assistance to affected communities;** maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.
8. Consider equity and accessibility in all communication and response activities.

ECC OBJECTIVES (5/8/20 – 5/15/20)

1. ECC-Administration:
 - a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
 - b. Plan for variable scenarios for post-peak services, supplies, and needs through relaxing of Stay Home Save Lives. Consider scenarios that anticipate future instances of Stay Home, Save Lives or similar social distancing requirements and consider how to respond when there are concurrent incidents.
 - c. **[NEW] Pilot a project tracking tool for all ECC projects, beginning with the Coordination Section.**
 - d. Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-May. Continue use of interim solution until software is deployed.
 - e. Develop position task books of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, behaviors, and tasks that personnel should demonstrate to become qualified for a defined ECC position.
 - f. **[NEW] Expand use of the recently developed Equity Toolkit for COVID-19 Community Response and Recovery Efforts (Equity Toolkit) across all ECC objectives, projects and priorities.**
2. Coordination
 - a. Provide assistance to the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the City of Portland Emergency Declaration.
 - b. Communicate with community groups around temporary Outdoor Emergency Shelter locations about the demobilization plan to implement at the shelters at the end of the City of Portland Emergency Declaration.
 - c. **[NEW] Support bureau COOP planners with initiating planning for reopening based on framework provided by OMF's Reentry Task Force. Provide a weekly venue for Task Force to present updates and solicit input from bureau COOP managers, safety managers and emergency managers.**

- d. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC). Develop project management capacity for shared City-County efforts.
 - e. Provide resources to the aging and disabled populations to address the needs associated with social isolation, food security and caregiving.
 - f. Address food security needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, and people with disabilities. Use this work to support locally owned restaurants and culturally identified businesses during this economic crisis.
 - g. **[NEW] Partners with Parks and Recreation to plan the expansion of the existing summer Lunch & Play program to include serving meals to youth and adults, with the possibility of delivering food boxes to families.**
 - h. Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities.
 - i. **[NEW] Work on updating COVID-19 posters and coordinate distribution to all open City offices throughout the reentry process.**
 - j. Identify, prioritize, and maintain a list of City facilities that can be repurposed for alternate uses, **[New] and make available to OMF's Reopening Task Force.**
 - k. **[NEW] Coordinate with County and childcare providers to ensure essential employees have options for childcare; monitor need for enacting contingency plan based on additional needs or provider closures.**
 - l. Provide access to and maintain tracking of hotel rooms used by City of Portland employees and first responders that have COVID-19 symptoms or are waiting for results of a COVID-19 test.
 - m. **[NEW] Work with Parks and Recreation on resource needs for increased access to restrooms and water fountains to expand on the existing 54 restrooms already in place.**
3. Finance:
- a. **[NEW] Develop guidance/protocols for distributing, spending and tracking all categories of federal funds received.**
 - b. **[NEW] Establish contracts with area hotels to house first responders and City employees with potential symptoms or that have a positive COVID-10 test result by May 31st.**
 - c. **[NEW] Provide policy support to the ECC's Food Security Initiative.**
4. Joint Information Center (JIC):
- a. **[NEW] Begin crafting Frequently Asked Questions and responses for questions from employees and the public about the City's plans for reopening.**
 - b. **[NEW] Improve graphic design of cloth face covering wear and care guidelines.**
 - c. **[NEW] Produce glossary document for ECC acronyms and commonly used terms/phrases by May 15th.**
 - d. **[NEW] Create visual flow chart of the City's Illness in the Workplace Guidance.**
 - e. **[NEW] Finalize ECC overview video script, establish video production schedule and begin production.**

5. Logistics:
 - a. **[NEW] Assist our local City and County partners with logistics for ongoing physical distancing shelters.**
 - b. Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.
 - c. **[NEW] Work with City bureaus to asses logistical and resource needs for ongoing restrictions and anticipated needs for City's reentry.**
 - d. **[NEW] Visit third shelter site with Coordination Section, tentatively scheduled for the week of May 11th.**
 - e. **[NEW] Reinforce supply chains for disinfectant bottles and communicate bottle recovery request through Printing & Distribution.**
6. Planning:
 - a. **[NEW] Prepare agenda and materials for next Disaster Policy Council meeting (anticipated June 5), in coordination with City leadership.**
 - b. **[NEW] Review updates to the State's draft Reopening Oregon Framework.** With partners, determine the County and City response approach, including development of ECC roles and responsibilities with the City, County, and State for the relaxing and recovery framework. Share knowledge and materials related to the State's Framework with ECC sections.
 - c. **[NEW] Support bureau initiatives related to the use of public spaces during response and recovery by assisting with coordination of financial resources, consulting with subject matter experts, and procurement as identified.**
 - d. **[NEW] Initiate planning for pandemic resurgence and concurrent emergencies including ECC management and staffing in coordination with the Coordination Section COOP Unit and PBEM leadership.**
 - e. **[NEW] Continue to update and refine ECC reference library for the duration of the incident. Notify ECC staff of location and utility of the library by May 15.**
 - f. **Develop a weekly (Monday) Forward Planning digest to inform ECC leadership and bureau directors of best practices and lessons learned from other cities, both nationally and internationally.**
 - g. **[NEW] Refine draft scope and framework for an ECC Demobilization Unit, and work with the Resource Unit to recruit staff to start at the ECC the week of May 18.**
7. Safety:
 - a. **[NEW] Update and coordinate review of Illness in the Workplace Guidelines.** Update includes illness in the workplace expectations for City vendors who work in City facilities or work locations where they may have contact with City employees. Finalize guidelines by May 15.
 - b. **[NEW] Continue to coordinate with OMF Facilities regarding Relay Resources illness in the workplace reporting, cleaning, and safety procedures. Follow up daily to have updated information from Facilities May 15.**
 - c. **[NEW] Provide input, research, and guidance on current weekly focus topics— cloth face coverings and potential reopening questions.**

- d. **[NEW] Develop guidelines for safe vehicle use, to include occupancy, safety precautions, and cleaning by May 15.**

D. BUREAUS' STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureaus with impaired Essential Functions or a COOP status other than “Active” are displayed in the table below. All other bureaus not displayed in this table have COOPs in Active status and no essential functions impacted.

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
Community and Civic Life (OCCL)	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	[New] Plan Review and Land Use Service divisions able to receive fewer applications; review times extended due to remote technology challenges
Emergency Communications / 911 (BOEC)	Partially Active	No Essential functions impacted
Fire & Rescue (PF&R)	Inactive	One Tier 3 essential function suspended: public education office.
Housing	Active	HOME rental inspections delayed
OMF Technology Services	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.
Parks & Recreation (PP&R)	Active, BICP Active	Previously suspended Park essential functions remain so.
Police (PPB)	Active, BICP active	One Tier 1 impairment; 16 Tier 2 and 3 impacted
Water (PWB)	Active, EOC Partially Active	No Essential functions impacted

**Bureau level essential functions are categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.
Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days*

E. BUREAU DETAILS

- Development Services
 - **[New] BDS is accepting all permit types (Tier 1-7) at this point ([5/11 Service Level Update](#)).**
 - **[New] For projects being submitted electronically using ProjectDox software, BDS is accepting two projects per day.**
 - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.
- Environmental Services

- Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.
 - Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.
 - Beginning to develop BES COVID-19 task force internal communications plan.
 - Rolling out temperature check stations at five more BES facilities this week.
- Community Technology
 - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.
- OMF/BTS – Technology Services
 - **[New] Several BTS team members are supporting activities at the ECC.**
 - **[New] As of May 7, ISP bandwidth has been upgraded and can now support 3,500 concurrent City employee users. The Support Center has all access requests assigned for fulfillment.**
 - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
 - BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.
- OMF/Chief Administrative Officer/Asset Management/CityFleet
 - Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
 - Print shop is operating at a reduced capacity, refer to the [P&D COVID-19 Plan](#) for questions and contact information.
 - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue
 - **[New] PF&R continues to participate in weekly Multnomah County EMS meetings to develop and update operational protocols, provide PPE status updates, plan for system surge and modifications, and longer-term system solutions for PPE, capacity, and safety.**

- Four Portland Fire & Rescue staff are currently deployed with the Oregon State Fire Marshal's Incident Management Team supporting the Oregon Office of Emergency Management, in addition to staff supporting City and County emergency coordination efforts.
 - Portland Fire & Rescue's [Meds on Wheels program](#) is up and running with staffing support coming from multiple divisions. PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
 - PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities' Readiness Initiative Push Partner program](#).
 - Portland Fire & Rescue is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. The Oregon Health Authority has required agencies providing EMS to track any suspected cases.
 - The Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
 - Working with the Water Bureau and PBOT regarding the SW Boones Ferry and Arnold culvert project to ensure adequate fire protection.
 - Continuing to accept donated items at the Gideon building.
- Parks & Recreation
 - PP&R is partnering with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 outreach on a rotating basis at Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.
 - Parks Incident Command has moved to three day per week operations. This is reduced from seven days per week in March and five days per week in April.
 - Staff are replacing signage as needed where initial PP&R signage have been removed. This includes multilingual signage.
 - PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets (e.g. playgrounds, tennis courts, basketball hoops, etc.) continue to be a concern. PP&R has opened its customer service center daily to collate concerns into an internal "Hot Spot" Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
 - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 FTE Rangers based on the "Hot Spot" data. Rangers continue to prioritize patrols and make contact at "Hot Spot" parks.

- Park Greeters – Greeter Supervisors are developing schedules that allow the 40+ greeters to cycle through “Hot Spot” parks.
 - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
 - Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
 - East Portland Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.
 - Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
 - All previously closed Park facilities and previously suspended Park essential functions remain closed.
 - PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
 - PP&R Public Restroom Plan: PP&R has 56 parks with 24/7 restroom and hygienic services and 12 with day-time restroom and hygienic services. Soap and trash cans are installed in all open public restrooms.
- **Bureau of Transportation**
 - On May 7, the Portland Bureau of Transportation began installing temporary barricades and signs as part of the [Slow Streets | Safe Streets Initiative](#). An [online interactive map](#) shows the neighborhood greenways that will eventually have restricted access and “local access only” signage. More news about the plan and installations can be found [here](#).
 - BIKETOWN, the [city’s bikeshare system](#), extended offering significantly discounted pricing through May 31 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.
 - Street maintenance is reduced; [crews are focused](#) on maintaining critical assets such as traffic signals, conducting urgent repairs, and responding to emergency situations.
 - PBOT has [reduced SmartPark rates](#) to bring relief to residents and visitors who must ravel downtown by car. All-day parking rate in the city’s five SmartPark garages is \$5, the same cost as a round-trip TriMet ticket.
 - Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.
 - **Police Bureau**
 - One Tier 1 essential function is impaired: technology. Sixteen Tier 2 or Tier 3 essential functions are impacted, especially secondary employment and records.

- PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.
- We have started taking temperatures and performing sickness screenings for our employees on Wednesday April 29, 2020.
- **Water Bureau**
 - The Water Bureau recently sent letters to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella. Ongoing communications and messaging on Legionella will continue.
 - The Portland Water Bureau Emergency Operations Center is operating in Partial Activation level.
 - All PWB Essential Functions continue to be performed with physical distancing. Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
 - In Operations, staffing at the Interstate facility has been increased in the Lab and Water Quality. As more field staff begin to be rotated in, measures like satellite parking, alternate vehicles and scheduled access to workspaces are being put into place. Field staffing is at 60 percent with plans to increase to 100 percent by May 11.
 - Field staffing in Maintenance and Construction will continue to be increased with staggered start times to maintain physical distancing.
 - PWB/BES Customer Service Call Center is operating on a reduced schedule – Open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Callers may expect longer than normal wait times, and may instead email PWBCustomerService@portlandoregon.gov.
 - PWB has a COVID-19 [resource webpage](#) for employees. The Communications Team is also working on an updated Communications Plan.

F. PARTNER INFORMATION

FEDERAL

- **[New]** The Federal Emergency Management Agency sent Oregon a Battelle Critical Care Decontamination system which will [decontaminate masks](#) worn by healthcare workers as a way of extending the life of the scarce resource. The machine will be located in Eugene and can be used free of charge for public or private organizations with personnel who use N-95 respirators.
- The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger Opening Up America plan and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- The CDC [released a new report](#) showing that calls to U.S. poison centers about

disinfectant and cleaner exposure have increased by 20 percent.

- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The White House issued [phased guidelines](#) for individuals, employers and governments for reopening America based on gating criteria.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.
- The [FDA is asking people](#) who have recovered from COVID-19 to donate their blood plasma for research on blood-related therapies.

STATE

Governor's Office

- [New] Governor Kate Brown released a [detailed framework on the reopening of Oregon](#) as well as additional guidance for the general public and specific sectors.

State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

Oregon Health Authority

- [Oregon Health Authority \(OHA\)](#) is the lead state agency and activated on January 21. Up-to-date [information on testing and other FAQs](#).
- The [Safe + Strong campaign](#) is a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a new Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.
- [OHA announced new rules](#) allowing EMT's registered in another state, or with NREMT (National Registry of Emergency Medical Technicians), to practice temporarily in Oregon to build capacity for a potential surge in patients in the future.
- OHA released a [new informational flyer](#) on "Safe Sex in the Time of COVID-19" and shared it on Twitter.

Oregon OSHA

- Oregon OSHA is ramping up [spot-checks](#) to verify business are complying with efforts to stop the spread of COVID-19.

REGIONAL

TriMet

- On April 22, TriMet said it will receive [\\$185 million](#) from federal stimulus.
- Starting April 20, Tri-Met LIFT is offering a new grocery delivery program for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible

for this program.

- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

Metro

- Metro's Research Center developed a mapping tool in collaboration with Oregon Food Bank to match potential donors with food rescue agencies. This helps OFB to use additional state funding to purchase food directly from stores and distributors, with an emphasis on culturally specific grocery stores and minority-owned businesses.
- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

Multnomah County

- The County COVID-19 website continues to be updated. The website now includes an [interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.

Port of Portland/PDX Airport

- The Port of Portland reports that passenger volumes at PDX are down approximately 95% compared to this time last year. The Port is working with its tenants to defer rent and fees and keep airport operations afloat. Air cargo is bringing much-needed goods and medical supplies into our region.
- Portland International Airport will get [\\$72 million in recovery funds](#) from the federal government.
- Website: [Port of Portland Updates](#)

PORTLAND AREA SCHOOLS

- The Northwest Evaluation Association (NWEA) [released research](#) indicating students are likely to be behind in education outcomes due to COVID-19 shutdowns, particularly in mathematics.
- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (eoc.liaisonschools@MultCo.us).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

G. RESOURCES

MULTNOMAH COUNTY

- [Multnomah County's main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
 - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
 - Which County services/buildings are [open or closed](#)?
 - Social media accounts:
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
 - Information in [languages other than English](#)
- <https://c19oregon.com/start> is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- Multnomah County's Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases (read more [here](#) and [here](#)), to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.

CITY OF PORTLAND

- <https://beta.portland.gov/novel-coronavirus-covid-19> – centralized information about the City's response; this site supplements Multnomah County's.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.

ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Child Care for Essential Employees: 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)

VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](#): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

ABOUT COVID-19

- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](#) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.
- CDC's [animal-related FAQ](#)

WELL-BEING

- Lines for Life is a regional non-profit dedicated to preventing substance abuse and suicide.
 - The [Senior Loneliness Line](#) supports mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
 - A [Virtual Wellness Room](#) offers support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages.

HOUSING RESOURCES

- City of Portland’s and Multnomah County’s residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)
- Oregon Housing Alliance recently wrote a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).

HOMELESSNESS RESOURCES

- Multnomah County’s [COVID-19 guidance for shelter settings](#)
- Governor’s [homelessness guidance issued](#) regarding “Stay Home, Save Lives” [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers’ compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.

APPROVED BY ECC COMMAND

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