



City of Portland Situation Status Report

**INCIDENT NAME: COVID-19
REPORT #16 (05.05.20 0001)**

CITYWIDE READINESS STATUS	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	Lisa Timmerman, Situation Unit Lead
REPORTING PERIOD	4/30/20 1700 – 5/05/20 1700

What's new? Look for **bold** text, headers or [New] preceding text. Next situation status report out Thursday afternoon, May 7th.

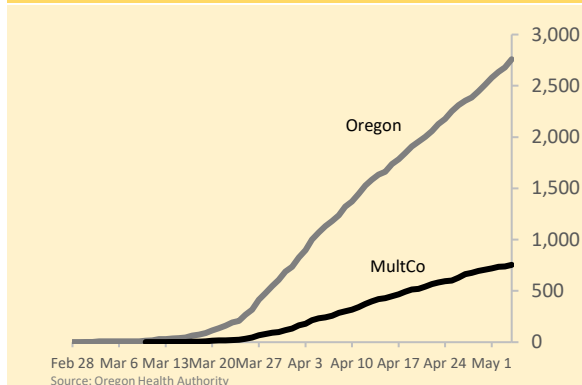
Have something to add/update? **Bureaus and agencies should send inputs by 10 AM Thursday, May 7th to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

2759 Total COVID-19 Cases

Oregon, Multnomah County

Source: [OHA](#)

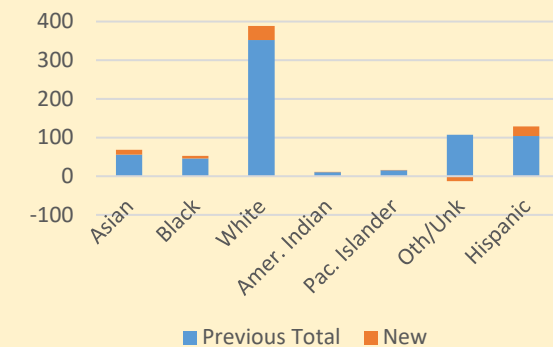


Deaths: Oregon - 109 MultCo - 46

May 5. More case statistics: [CDC](#)

Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report

Source: Multnomah County [Data Dashboard](#)



*The Oth/Unk category decreased due to reallocation to a more specific race/ethnicity category

Updated 5/5/2020

For comparison: [Portland's demographics](#)

OVERVIEW

New in this report

- As of May 5, there are 93 current confirmed Coronavirus hospitalizations in Oregon. OHA releases these numbers daily.
- On May 3, the [number of Oregonians hospitalized](#) with COVID-19 hit a new low.

They were 40 percent lower than when OHA first began tracking and releasing this data on April 8. There were also no deaths reported on May 3 and 4.

- On May 3, President Trump said that COVID-19 deaths could reach 100,000 and a [public modeling update](#) from the Institute for Health Metrics and Evaluation suggested the U.S. death toll will be at least 134,000 by August 4.
- This week, the Oregon Legislature's Emergency Board [will push out](#) \$8.5 million for people who have lost income due to COVID-19 and cannot pay their rent. The state is expecting to receive an additional \$14.9 million from the federal government to help cover rent and utilities and funding homeless shelter operations or using hotels as temporary housing. Multnomah County is the community action agency that will disburse the funds for Portland.
- On May 1, Governor Brown signed an executive order [extending Oregon's state of emergency](#) to July 6, allowing her the legal authority to maintain the stay-home order and a moratorium on residential and commercial evictions and to issue new orders as needed.
- Washington extended its stay-at-home order [through at least May 31](#). Phase 1 reopening is [beginning to occur](#) even as the order is in place, and includes easing of some construction and outdoor activities. Washington state will reopen 100 state parks on May 5.
- On May 1, Governor Brown [announced](#) that an Oregon Health & Sciences University research team will conduct a study of 100,000 Oregonians to learn how widespread coronavirus is throughout the state. The study will help guide the reopening of the state's economy. Up to 10,000 randomly selected participants within that group will also receive home testing kits to provide data about symptom-free infections. A component of the study will focus attention to vulnerable communities, including Native Americans and people of color.
- On May 1, Governor Brown announced the [other key measures](#) related to testing and contact tracing affiliated with Oregon's reopening plan. In addition to the OHSU study, these include:
 - Unified coordination among all hospital labs to act as one statewide system to optimize Oregon's available testing capacity and allocate resources to meet testing needs in every region.
 - A focus on collecting data to serve at-risk communities.
 - A goal of training at least 600 contact tracers, deployed statewide by county, with a focus on recruiting individuals with cultural and linguistic competence.
 - Ensuring that 15,000 Oregonians can be tested each week.
- On May 1, the Oregon Health Authority [updated guidelines](#) for medical providers so that more people with symptoms can be tested. The updated guidelines include anyone with symptoms consistent with COVID-19, with an added priority for testing people in higher risk groups including and allowing more testing for people without symptoms who live in or are employees, children, or other people in a care facility or group living setting.
- On May 1, Oregon's Office of Emergency Management (OEM) issued [updated](#)

- [guidelines](#) for PPE distribution which includes once-a-week deliveries and an allocation system based on local needs to ensure supplies are not stockpiled in some locations and unavailable in others. Officials are also asking local jurisdictions to track the “burn rates” of PPE. The change comes as the state has lifted restrictions on non-urgent medical, dental and veterinary procedures.
- On May 1, The Oregonian shared data analysis by Portland State University [researchers demonstrating](#) sharp declines in air pollution in Portland since pandemic restrictions forced most people to stay at home. Nitrogen oxide and particulate matter decreased by 40 percent and black carbon by 25 percent. The declines are largely attributable to a reduction in vehicle travel.
 - On May 1, Portland Public Schools [announced a plan](#) to furlough teachers, principals and staffers one day per week for the remainder of the school year. The plan relies on the district’s employees being eligible for public assistance from both state and federal unemployment benefits due to the reduction in pay.
 - Limited salmon and steelhead [fishing will reopen](#) on the Columbia River on May 5, after representatives from Oregon and Washington agreed to the change. Managers set May 5, 7, 9 and 13 as spring chinook fishing days.
 - On May 2, a few hundred [protestors gathered](#) at the Capitol in Salem to oppose social distancing mandates as government overreach.
 - On May 1, small groups held caravans and other iterations of annual International Workers Day (May Day) [protests](#), focusing on calling on employers to provide more protections and support to frontline workers amid the pandemic.
 - COVID-19 data reveal health inequities, [including in Oregon and Multnomah County](#) where people of color are overrepresented in the numbers of cases, and more likely to experience complications from the virus. On April 29, Multnomah County Health Department’s Public Health Director, Rachael Banks, and Research Scientist Dr. Aileen Duldulao, along with Dr. Zeenia Junkeer, Executive Director of the Oregon Health Equity Alliance, held a [press briefing](#) on the racial and ethnic health disparities and discussed how systemic racism disproportionately impacts BIPOC communities.
 - On May 4, the Oregon counties responsible for [c19oregon.com](#) announced that modifications to the tool will support people returning to work or traveling in public in the coming weeks or months. The updates include partnering with OHSU’s nurse triage line, open access to collected data and a new advertising campaign encouraging the public to use the tool as a symptom checker.
 - On May 4, the Salvation Army conducted its first ongoing food box giveaway event from a Lloyd Center parking lot. The giveaway will occur weekly from 9 a.m. to 1 p.m. and may cause [traffic congestion](#) in the area.
 - On May 1, Portland Police Bureau Chief Jami Resch [announced](#) that overall calls for service have increased over the past few weeks, returning to almost normal levels for this time of year. Calls for service had initially decreased following Governor Brown’s stay-home order. Certain types of calls including burglary, vandalism and disturbance calls as well as welfare and unwanted person checks have gone up compared to previous years. There have been fewer calls related to traffic crashes,

but an increase in calls related to speeding. Calls related to domestic violence have remained the same, but arrests have increased.

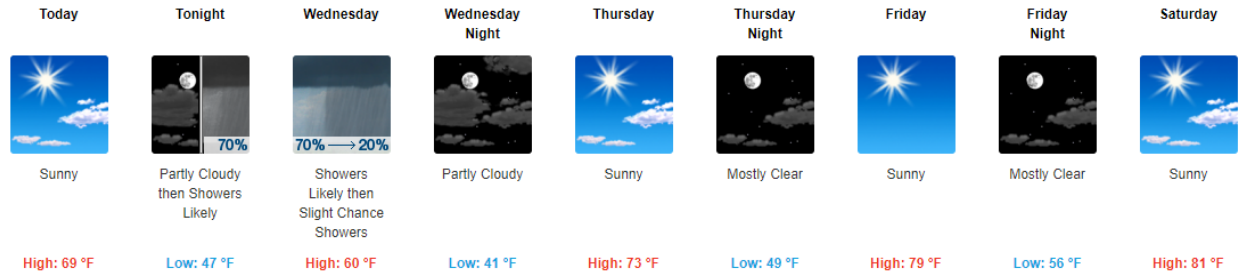
From previous reports

- In light of a new research study released on April 29, the U.S. Food and Drug Administration is [expected to announce](#) an emergency-use authorization for the experimental drug remdesivir as a treatment option for COVID-19 that may help patients recover more quickly.
- A group of doctors published a letter on April 28 in *The New England Journal of Medicine* [further characterizing](#) a connection between COVID-19 with blood clots and strokes, particularly in younger patients not exhibiting other typical risk factors.
- On April 28, the Centers for Disease Control and Prevention (CDC) [issued guidance](#) to apply physical distancing to household pets. Cats and dogs have not been found to play a significant role in spreading the disease, but a small number of animals have been confirmed to have contracted it after being exposed to humans with the virus.
- On April 29, President Trump [issued an executive order](#) invoking the Defense Production Act to keep meat processing plants open. The action comes in response to several major meat producing projecting meat supply shortages as they shut down in order to limit the spread of COVID-19 amongst their workforce.
- On April 30, the Oregon Health Authority and Oregon Department of Agriculture [issued a joint announcement](#) that there is no evidence that human or animal food or its packaging are associated with the transmission of COVID-19. Food products do not need to be withdrawn or recalled from the market if someone on a farm or in a processing plant tests positive for the virus.
- The Oregon Employment Department began accepting jobless claims from self-employed and gig workers on April 28, one month after President Trump signed a law expanding workers who are eligible for benefits during the pandemic. The application can be completed online at <https://govstatus.egov.com/ui-benefits/CARES>.
- On April 28, the Oregon Parks and Recreation Department [announced](#) that its system-wide closure will continue beyond May 8, though officials did not give a reopening date. It also canceled all overnight and day-use reservations through at least May 25. Earlier this week, Washington's state park system announced it would [partially reopen most of its state park sites](#) on May 5, but will monitor parks for overcrowding.
- Oregon Health Plan (OHP) new member enrollments are increasing. Applications for OHP averaged 776 per day in March and April compared with 536 per day in January and February.
- On Friday, May 1, Oregon hospitals, medical offices and dental clinics will be allowed to resume non-urgent procedures. The Oregon Health Authority [issued a set of guidelines](#) medical providers must follow when they do resume more procedures.
- On Friday, May 1 [readdressing](#) will go into effect in an area of Southwest Portland. The change corrects 8 percent of Southwest Portland addresses that contain a leading zero and is a collaborative effort between Portland Bureau of Transportation, Portland Fire & Rescue, Portland Police Bureau and Multnomah

County to improve wayfinding and 9-1-1 dispatching and emergency response The change was approved by Portland City Council back in June of 2018.

WEATHER

May 5 to May 9 Forecast by [National Weather Service](#):



Long-term forecasts for the region indicate that the upcoming summer will be drier than the last. [Fire agencies are forecasting increased fire danger](#) for the season as compared with last summer.

B. CITY ACTIONS

City of Portland [COVID-19 information website](#).

New in this report

- On May 5, the City opened the third of three temporary Outdoor Emergency Shelters, located at NW Broadway and NW Hoyt Street. Each location has 45 tents on platforms with cots and people will be able to store their belongings, including their own tents and sleeping bags, while staying at the camp. The other two shelters are located at SE Main Street and SE Water Avenue. Read more about this effort [here](#).
- The Mayor's Office hosted a City Budget Forecast [information session](#) on May 4 providing an overview as well as how the City is incorporating COVID-19 related expenses. Mayor Wheeler will hold a news conference on May 7 at 11:30 a.m. when he releases his proposed City budget, which will be [livestreamed](#).
- On May 5, City Council met for its annual spring budget adjustment, known as the Budget Monitoring Process, allowing the City to adapt during the current fiscal year. The session can be [viewed online](#).
- PBOT released an [online interactive map](#) showing the neighborhood greenways that will have restricted access and "local access only" signage according to the new [Slow Streets | Safe Streets Initiative](#). More news about the plan can be found [here](#).
- On April 30, the Portland Bureau of Transportation announced that [Portland Sunday Parkways](#) is moving to a "digital event" format for the routes that were previously scheduled in May and June. PBOT plans to host digital bike repair tutorials, exercise classes and art projects and showcase local businesses on an online platform. Portlanders can submit additional ideas by visiting [PortlandSundayParkways.org](#) to fill out [a short household survey](#). The format for the July, September and October events will be decided at a later date.

- Portland Parks & Recreation announced that it plans to provide a [Free Lunch + Play](#) program this summer. With many summer Parks festivities cancelled, the city bureau is ensuring children will have access to nutrition and summer activities. Food access during this time remains one of the highest needs, particularly for 57% of young Portlanders qualify for free or reduced-price lunch during the school year.
- Emergency Coordination Center staff and the Bureau of Human Resources created an [ECC recruitment video](#) to promote the opportunity for City staff to support COVID-19 emergency response efforts.

From previous reports

- The City of Portland has adjusted its [furlough policy](#) to make it more equitable for employees based off their income.
- The Portland Housing Bureau began accepting applications for the [COVID-19 Emergency Household Stabilization Fund](#) on April 27. The direct cash assistance in the form of 250 VISA gift cards is intended to help cover urgent needs like groceries, rent, utilities, and medical expenses for low income households. Due to a high volume of requests, the application period was closed in less than 30 minutes after it opened, with PHB receiving more than 1,000 applications. PHB expects to provide funds to 742 households once the applications have been processed. An additional \$800,000 in aid is being dispersed via 19 local nonprofits who serve communities of color, people with disabilities, people experiencing homelessness, immigrants and refugees, domestic violence survivors and at-risk youth.
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.

C. ECC ACTIONS

- **ECC Coordination Section:**
 - **Poster Messaging**
 - **Grocery Store Posters:** finalizing the ECC's letterhead with the Joint Information Center (JIC) in order to deploy with Neighborhood Emergency Teams (NETs) to culturally specific grocery stores. Deployment will likely begin May 5 and last through the weekend.
 - **Sheltering**
 - **Outdoor Sheltering:** Opened the final outdoor shelter on May 5, located at NW Hoyt Street and NW Broadway.
 - **Hygiene:** Upgraded shower trailer at SE Water Ave. sites from a 50-gallon tank to a 250-gallon tank.
 - **Laundry:** Working with Cascadia Clusters about providing laundry unit at the Block R shelter. There are water hook-ups on site, but currently no way to dispose of the greywater.

- **Communication:** Started working with PPB to resolve this issue as the shelters have a deep waitlist for intake currently.
- **Health Consultation:** JOIN received donated MacBooks for remote health consultations at the shelters. Working with County Health to develop a protocol for sanitizing computers.
- **Food Security:** Working with Finance Unit on budget for food purchase project and delivery system of the money to community members in need.
- **Language Access:** Working to connect Immigrants & Refugees Community Organizations (IRCO) language bank coordinator to Indigenous community leaders who will be able to provide language services in their languages. The plan is for audio recorded projects (most effective method for communicating with these communities).
- **JVIC**
 - **Funding:** Use the recently developed ECC Equity tool to help guide funding for organizations that will allow for people to make cash donations.
 - **Communication:** Meeting with ECC-Wide Equity & Language Access Committee to discuss equity and language access efforts and alignment.
- **Aging and Disability**
 - **Caregiving:** Communicated with P&D about how to safely package hand sanitizer and other safety requirements to assist in mailing supplies rather than in person delivery.
 - **Effective Communication:** Connected with ECC Resources Unit and discussed including accessibility language and protocols into the onboarding process for new ECC employees. Shared accessible onboarding materials and effective communication guidance for people new to the ECC.
 - **Social Connections:** Assisted with enhanced social connections with a focus on congregate housing sites and assisted living locations.
- **ECC Finance Section**
 - **Emergency Food & Shelter Program (EFSP) CARES Funding:** The EFSP appropriated supplemental funds under the Coronavirus Aid, Relief, and Economic Security (CARES) Act in FY 2020. The summary of funding for the Portland area is \$971,156. Any nonprofit, faith-based, and governmental organizations can apply for a competitive grant from the local financial partner. Funding priorities are the elderly, families with children, homeless with physical or mental disabilities, veterans and Native Americans.
 - **Food Security Initiative:** Created a “DONATE” button for the City’s website (not functioning yet). Community members will be able to donate to the Summer + Play Program, an existing City program that offers free meals served in parks citywide. The City anticipates providing more than 500,000 meals between June 15-August 31. Donations received will be used as a match for FEMA funds.

- **Housing for first responders/City Employees with potential symptoms and with COVID-19 positive tests:** An additional (third) possible location for these employees to stay at was identified through contact from the location management. Team reached out to ECC Finance today and will be sending in a proposal for review.

- **ECC Logistics Section:**

	Quantities Received/Purchased	Quantities Distributed	Inventory remaining
Hand sanitizer	111,407 oz	66,801 oz	44,606 oz
	7,481 bottles	2,886 bottles	4,595 bottles
Empty Bottles	251,624oz capacity	147,032oz capacity	104,592oz capacity
	16,906 bottles	11,700 bottles	5,206 bottles
Disinfectant Wipes (75-count canister)	2,552 canisters	1,102 canisters	1,450 canisters
	191,400 wipes	82,650 wipes	108,750 wipes
Disinfectant Spray Solution	141,835 32oz-bottles	141,061 32oz-bottles	774 32oz-bottles
KN95 masks	10,000		10,000
N95 respirators	4,675	3,126	1,549
Procedural masks	39,268	12,062	27,206
Gloves	176,740	48,484	128,256
Face Coverings	5,478	3,629	1,849

Resource requests received by ECC Logistics	In progress	Pending pick-up/delivery	Completed	Cancelled
70	11	3	51	5

as of 5/5/2020

- **The Supply Unit ordered:**
 - 4,267 empty bottles from a local supplier to be filled with hand sanitizer
 - corresponding bottle covers from a vendor
 - 54,000 food preparation gloves
 - 1,400 serving utensils for Rapid Response
- **The Supply Unit is continuing to find a source for 20,000 CN95 respirators and 40,000 procedural masks.**
- **Since April 30, the following groups received resource distributions from the ECC Logistics Section:**
 - **Office of Management and Finance**
 - **City Fleet**
 - **Portland Bureau of Transportation**
 - **Portland Water Bureau**
 - **Bureau of Environmental Services**
 - **Emergency Coordination Center**
- **Facilities Unit:**
 - **Meal deliveries for Outdoor Emergency Shelters: 935 meals delivered to date**
 - **As of May 5, Printing & Distribution will begin picking up and delivering two meals/day for all three temporary Emergency Outdoor Shelters.**
 - **Meal pickup and delivery will increase from 140 meals per day to 200 meals per day on May 6.**
- **Other Updates:**
 - **Logistics submitted the final draft of a memo with messaging on conservation of hand sanitizer bottles and sanitizing wipes to the JIC for review. Once approved, it will be circulated via City-wide email.**

From previous reports

- **ECC Ordering Process:** The ECC has an emergency ordering process in place to help City bureaus acquire COVID-19 related resources (both staff and materials). To request resources, complete and fill out a Resource Request Form (213RR) in Excel. Email the completed form to ECCLogistics@portlandoregon.gov.

JOINT INFORMATION CENTER (JIC)

News Coverage Themes:

- **Concerns for health and economy continue to collide.**
- **PBOT and Salvation Army coordinated on a safe food box giveaway event.**
- **Stay-At-Home Order not the same as State of Emergency – a phased re-opening begins.**
- **Some businesses have announced permanent closures.**

Social Media Monitoring Summary:

Masks and Testing

- **Multnomah County Health requests donations for homemade masks.**
- **The Coronavirus Checker website has information about COVID symptoms and risks, as well as where to get care.**

Crime and Safety

- **Conversations on Nextdoor are centered around an increase in crime.**
- **Concerns about a perceived lack of enforcement.**

Finances

- **Mayor Wheeler held a press conference today where he discussed the steps that the City is taking to address budget deficits and COVID-19 relief efforts.**
- **Oregon legislature approved \$12 million in housing assistance.**

Resources

- **Traffic advisory issued for the Lloyd District because the Salvation Army is giving away food. High demand for food boxes across the country, with supplies struggling to meet demand.**
- **#GivingTuesdayNow hashtag encourages people to support local nonprofits.**

Trending Portland Hashtags: None

COMMAND'S EMPHASIS FOR OPERATIONAL PERIOD (5/1/20 – 5/8/20):

1. Directly protect human life and public health, including the safety and health of City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions do not introduce new risk to the City, staff or volunteers.
3. Support the delivery of emergency services that the City and public depends on.
4. Create and maintain an ECC workforce that is oriented towards sustainability for a long-term incident requiring remote work and promoting ECC staff health and safety.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Develop strategic response and recovery planning for economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.
8. Consider equity and accessibility in all communication and response activities.

ECC OBJECTIVES (5/1/20 – 5/8/20)

A note to our audience: as of 5/1/2020, we are no longer including objectives that describe work done day-to-day by ECC staff and are only including work that is directly in response to

the incident at hand. ECC Staff is maintaining their day to day work, it will just no longer be listed as objectives in our ICS 202 as part of the ECC Action Plan.

1. ECC-Administration:

- a. Facilitate ECC staff's ability to work virtually, with ECC staff that is about 25% in-person and 75% virtual.
- b. Plan for variable scenarios for post-peak services, supplies, and needs through relaxing of Stay Home Save Lives. Consider scenarios that anticipate future instances of Stay Home, Save Lives or similar social distancing requirements and consider how to respond when there are concurrent incidents.
- c. **[New] Develop a project tracking tool for all ECC projects.**
- d. **[New] Improve Resource Unit processes by implementing a new scheduling software and begin testing the software by mid-May. Continue use of interim solution until software is deployed.**
- e. Develop position task books of qualifications for specific ECC positions for future deployment. Task books should identify the competencies, behaviors, and tasks that personnel should demonstrate to become qualified for a defined ECC position.

2. Coordination

- a. Provide assistance to the operations at temporary Outdoor Emergency Shelters for intake, sanitation and food security for the shelter tenants until the end of the emergency declaration.
- b. **[New] Communicate with community groups around temporary Outdoor Emergency Shelter locations about the demobilization plan to implement at the shelters at the end of the City of Portland Emergency Declaration.**
- c. Support bureau COOP planners to revise COOP plans to include essential bureau operations for a long-term pandemic. Assist planners to sustain essential bureau operations, including working remotely.
- d. **[New] Participate in OMF convened work group as it pertains to COOP within the reopening framework.**
- e. Coordinate volunteers and respond to offers and requests for assistance through the Joint City-County Volunteer Information Center (JVIC). Develop project management capacity for shared City-County efforts.
- f. Provide resources to the aging and disabled populations to address the needs associated with social isolation, food security and caregiving.
- g. Explore opportunities to support foodservice for houseless populations not in a shelter.
- h. Address food security needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, and people with disabilities. Use this work to support locally owned restaurants and culturally identified businesses during this economic crisis.
- i. **[New] Parks and Recreation will pivot underused funds from a childcare program to the expanding Lunch and Play program, coinciding with other food security programs at the City's parks.**

- j. Follow County guidance for delivering accessible COVID-19 information and continue to amplify County public health messaging to multilingual speakers and people with disabilities.
 - k. **[New] Deliver or post COVID-19 posters in coordination with public agency partners.**
 - l. Identify, prioritize, and maintain a list of City facilities that can be repurposed for alternate uses.
 - m. Provide access and tracking of rooms used by City of Portland employees and first responders that have symptoms or are waiting for results of a COVID-19 test.
 - n. Ensure essential employees have options for childcare in coordination with partners; develop contingency plans to manage a surge or closures of private providers.
 - o. Provide additional Parks and Recreation 24/7 restrooms and hygiene stations in addition to the existing 54 stations already in place.
3. Finance:
- a. Develop plan for expenditures associated with the Coronavirus Aid, Relief and Economic Security Act (CARES Act).
 - b. Establish contracts with area hotels to house first responders and City employees with potential symptoms or that have a positive COVID-19 test result by **May 8**.
4. Joint Information Center (JIC):
- a. **[New] Finalize ECC overview video storyboard and talking points. Confirm filming schedule.**
 - b. **[New] Finalize ECC COVID-19 document header for original materials created throughout the incident.**
 - c. **[New] Finalize and distribute memo regarding cloth face covering requests, distribution and prioritization by May 7.**
5. Logistics:
- a. **[New] Assist our local City and county partners in meeting the needs surrounding temporary indoor and Outdoor Emergency Shelters, including assisting in building out outdoor shelters, obtaining supplies, facilitating inspections, and providing resources for ongoing operations. Aid Coordination Section in opening the last temporary Outdoor Shelter.**
 - b. **[New] Maintain a rapid response capability for setting up temporary structures for COVID-19 testing, prescreening, medical care or other temporary structures and the associated equipment as needed and requested.**
6. Planning:
- a. **[New] Prepare agenda and materials for next Disaster Policy Council meeting (anticipated mid to late May 2020), in coordination with City leadership.**
 - b. **[New] Review the expected May 4 update to the State's draft Reopening Oregon Framework. With partners, determine the County and City response approach, including development of ECC roles and responsibilities with the City, County, and State for the relaxing and recovery framework. Share knowledge and materials related to the State's Framework with ECC sections.**

- c. **[New] Coordinate with PBOT on Safe Streets initiative to determine roles and needs that can be met by the ECC or in coordination with the ECC. Meetings scheduled for May 6 and 7.**
 - d. **[New] Initiate planning for concurrent emergencies including staffing and running of the ECC. Develop draft work plan by May 8th.**
 - e. **[New] Develop and deploy and ECC glossary/style guide for use by ECC staff for internal and external communications by May 8. Continue to update and refine for duration of the incident.**
 - f. **[New] Continue to update and refine ECC reference library for the duration of the incident. Notify ECC staff of location and utility of the library by May 8th.**
 - g. **Refine ECC Action Plan development processes. [New] Update EAP input templates to be more accessible.**
 - h. **[New] Develop a draft scope, framework and staffing proposal for an ECC Demobilization Unit within the Planning Section by May 8.**
 - i. **Recruit City employees and volunteers to work in County-run indoor shelters and EOC.**
7. **Safety:**
- a. **[New] Update and integrate bureau contacts (e.g. safety professionals, facilities coordinators, COOP planners) as safety contacts or back-up contacts. Make introductions to new POCs, provide updated list of POCs to IC by May 8, 2020.**
 - b. **[New] Review and follow up on bureau Safety and Medical Plans to ensure ECC has most current version and information on file. Track when bureaus make significant changes to their plans including health self-assessments, temperature checks, or requiring cloth face coverings. Update information by May 8, 2020.**

D. BUREAUS' STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
City Attorney	Active	No Essential function impacted
City Auditor	Active	No Essential function impacted
City Budget Office (CBO)	Active	No Essential function impacted
Community and Civic Life (OCCL)	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	Permitting functions impaired
Emergency Communications / 911 (BOEC)	Partially Active	No Essential function impacted
Emergency Management (PBEM)	Active	No Essential function impacted
Environmental Services (BES)	Active	No Essential function impacted
Equity & Human Rights (OEHR)	Active	No Essential function impacted
Fire & Police Disability & Retirement Fund	Active	No Essential function impacted
Fire & Rescue (PF&R)	Inactive	One Tier 3 essential function suspended: public education office.
Government Relations (OGR)	Active	No Essential function impacted
Housing	Active	HOME rental inspections delayed
OMF – Chief Administrative Officer (CAO)	Active	No Essential function impacted
OMF CityFleet	Active	No Essential function impacted
OMF Facilities	Active	No Essential function impacted
OMF Human Resources	Active	No Essential function impacted
OMF Printing & Distribution	Active	No Essential function impacted
OMF Technology Services	Active	BTS has paused any non-essential projects and has previously set bureau expectations for project delays.
OMF/BRFS Accounting	Active	No Essential function impacted
OMF/BRFS Debt Management	Active	No Essential function impacted
OMF/BRFS Grant Management	Active	No Essential function impacted
OMF/BRFS Procurement Services	Active	No Essential function impacted
OMF/BRFS Revenue	Active	No Essential function impacted
OMF/BRFS Risk Management	Active	No Essential function impacted
OMF/BRFS Treasury	Active	No Essential function impacted
Parks & Recreation (PP&R)	Active BICP Active	Previously suspended Park essential functions remain so.
Parks Emergency Functions	Active	No Essential function impacted
Planning and Sustainability (BPS)	Active	No Essential function impacted
Police (PPB)	Active BICP active	One Tier 1 impairment; 16 Tier 2 and 3 impacted
Prosper Portland	Active	No Essential function impacted
Transportation (PBOT)	Active	No Essential function impacted
Water (PWB)	Active, EOC Partially Active	No Essential function impacted

**Bureau level essential functions have been categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.
Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days*

E. BUREAU DETAILS

- Development Services
 - Permit applications are now accepted for residential alterations, additions, and new construction of an accessory structure, such as a shed or a garage. Permit applications for New Single Family Residential were added last week.
 - Payments for Residential and Commercial Permits can be made online via a private link that will be sent to customers by BDS staff.

- Environmental Services
 - **[New] Beginning to collect “lessons learned” information including designing a framework to collect information and recommend actions down the line. An initial survey went out last week and a second survey went out to employees focusing on the support and resources they need during this time.**
 - **[New] Created and distributed COVID-19 signage for field work sites to teams to put at work sites and on vehicles about following physical distancing protocols.**
 - **[New] Beginning to develop BES COVID-19 task force internal communications plan.**
 - **[New] Rolling out temperature check stations at five more BES facilities this week.**

- Community Technology
 - An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.

- OMF/BTS – Technology Services
 - **[New] As of April 30, BTS has upgraded the remote VPN access appliances and now have the capacity to support 2,000 concurrent VPN users.**
 - BTS Desktop Support has been suspended for non-essential services. Please contact BTS HelpDesk or submit BTS Portal-Cherwell request for desktop support.
 - BTS has prioritized delivery of core services including COVID related support and paused any non-essential projects. Other projects may experience delays based on the prioritization and BTS has level-set that with bureau expectations.

- OMF/Chief Administrative Officer/Asset Management/CityFleet

- Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.
- OMF/BTS—Printing and Distribution
 - Print shop is operating at a reduced capacity, refer to the [P&D COVID-19 Plan](#) for questions and contact information.
 - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue
 - **[New] PF&R met with personnel from the Portland Water Bureau, Oregon Department of Forestry, US Forest Service – Mt. Hood Ranger District, and Sandy Fire for annual Bull Run Pre-Season Wildfire coordination efforts.**
 - **[New] PF&R met with Portland Parks & Recreation on annual Forest Park Fire Season Coordination Meeting.** PF&R is developing plans to respond to wildfire incidents while simultaneously being impacted by COVID-19.
 - Two Portland Fire & Rescue staff are currently deployed with the Oregon State Fire Marshal’s Incident Management Team supporting the Oregon Office of Emergency Management, in addition to staff supporting City and County emergency coordination efforts.
 - Portland Fire & Rescue’s [Meds on Wheels program](#) is up and running with staffing support coming from multiple divisions. PF&R is looking to partner with Mobile Permanent Supportive Housing (MPSH) and JOIN to further expand this service.
 - PF&R is working to finalize an operational guideline for dispensing no-cost life-saving medication under appropriate guidance from local Public Health in certain public health emergencies. PF&R is responsible for PF&R, PPB, PBEM (including ECC responders assigned to the ECC), and BOEC employees and their families under the [Cities’ Readiness Initiative Push Partner program](#).
 - Portland Fire & Rescue is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. The Oregon Health Authority has required agencies providing EMS to track any suspected cases.
 - The Fire Marshal’s Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
 - Working with the Water Bureau and PBOT regarding the SW Boones Ferry and Arnold culvert project to ensure adequate fire protection.
 - Continuing to accept donated items at the Gideon building.
- Parks & Recreation
 - **[New] Last week, PP&R began partnering with the Portland Police Bureau, the Office of Youth Violence Prevention and faith-based and community organizations to enhance COVID-19 related outreach on a rotating basis at**

Dawson, Holladay, Kenton, Columbia, Wilshire and Grant parks. Outreach includes public education about physical distancing, signage at high-touch locations and using the parks as distribution points for donated protective items, such as masks.

- **[New] PP&R Senior Management Team and Incident Command has implemented a bureau-wide internal communications plan to streamline and prioritize information delivery at all levels within the Bureau. The plan reduces email fatigue and standardizes delivery of directives, guidance, and requests across divisions and work groups.**
- **[New] Parks Incident Command is moving to three day per week operations. This is reduced from seven days per week in March and five days per week in April.**
- **[New] Portland Parks & Recreation is collecting more data systemwide to better understand community compliance in closed assets (i.e. playgrounds, tennis courts, hoops, etc). Park Greeters and Rangers are using objective criteria to standardize our data collection to better inform our actions.**
- **[New] PP&R is working on recovery and demobilization planning for closed assets, including assessing necessary PPE and resources for moving into the Phase II and Phase III state re-opening phases.**
- **[New] Staff are replacing signage as needed where initial PP&R signage have been removed. This includes multilingual signage.**
- **[New] PP&R continues to manage an internal data collection tool for COVID-19 compliance. Physical distancing and use of closed assets continue to be a concern.** PP&R has opened its customer service center daily to collate concerns into an internal “Hot Spot” Track-It tool. Its Incident Command Team is analyzing the data daily and providing it to front-line resources:
 - Rangers – Ranger Supervisors continue to develop patrol tactics for 25 FTE Rangers based on the “Hot Spot” data. Rangers continue to prioritize patrols and make contact at “Hot Spot” parks.
 - Park Greeters – Greeter Supervisors are developing schedules that allow the 40+ greeters to cycle through “Hot Spot” parks.
 - Maintenance Crews – Incident command is relaying information daily to field staff to address damaged or missing closure signage and barriers.
- PP&R has started to reintroduce outdoor drinking fountains back into service in-line with public health guidance. Currently, approximately 90 percent of system-wide fountains are online.
- Mt. Scott Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County.
- East Portland Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.
- Charles Jordan Community Center is closed to the public and has been transitioned to a shelter operated by Multnomah County and Do-Good

Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.

- All previously closed Park facilities and previously suspended Park essential functions remain closed.
 - PP&R Urban Forestry 24/7 routine and emergency response operations are ongoing.
 - PP&R Public Restroom Plan: Soap/trash cans have been installed in all open public restrooms, but theft has become an issue. PP&R has developed a plan for the cleaning and public safety of the 54 public restrooms open 24/7.
- Bureau of Transportation
 - Street maintenance is reduced; [crews are focused](#) on maintaining critical assets such as traffic signals, conducting urgent repairs, and responding to emergency situations.
 - PBOT has [reduced SmartPark rates](#) to bring relief to residents and visitors who must ravel downtown by car. All-day parking rate in the city's five SmartPark garages is \$5, the same cost as a round-trip TriMet ticket.
 - BIKETOWN, the [city's bikeshare system](#), is offering significantly discounted pricing through April 30 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.
 - Portland Streetcar service reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.
 - Police Bureau
 - One Tier 1 essential function is impaired: technology. Sixteen Tier 2 or Tier 3 essential functions are impacted, especially secondary employment and records.
 - PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.
 - We have started taking temperatures and performing sickness screenings for our employees on Wednesday April 29, 2020.
 - Water Bureau
 - **[New] Portland Water Bureau will hold meetings starting this week to plan accommodations for phased reopening depending on needs and following state and local health guidelines.**
 - **[New] In Operations, staffing at the Interstate facility has been increased in the Lab and Water Quality. As more field staff begin to be rotated in, measures like satellite parking, alternate vehicles and scheduled access to workspaces are being put into place. Field staffing is at 60 percent with plans to increase to 100 percent by May 11.**
 - **[New] Field staffing in Maintenance and Construction will continue to be increased with staggered start times to maintain physical distancing.**

- The Portland Water Bureau Emergency Operations Center is operating in Partial Activation level.
- All PWB Essential Functions continue to be performed with physical distancing.
- Letters will be sent to City bureau property owners and the Portland business community, making them aware of the need to maintain building water quality to avoid issues with Legionella.
- Buildings where staff work on key functions continue to be off limits to unnecessary foot traffic and visits to protect them from contamination.
- PWB/BES Customer Service Call Center is operating on a reduced schedule – Open 9 a.m.-4 p.m. Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Callers may expect longer than normal wait times, and may instead email PWBCustomerService@portlandoregon.gov.
- PWB has a COVID-19 [resource webpage](#) for employees. The Communications Team is also working on an updated Communications Plan.

F. PARTNER INFORMATION

FEDERAL

- **[NEW]** The EPA and CDC issued updated, joint [cleaning and disinfecting guidance](#) for public spaces. This guidance is part of the larger **Opening Up America plan** and focuses on cleaning and disinfecting public spaces, workplaces, businesses, schools, and can also be used at home.
- The CDC [released a new report](#) showing that calls to U.S. poison centers about disinfectant and cleaner exposure have increased by 20 percent.
- FEMA launched a [PPE Exchange dashboard](#) that connects private sector sellers and buyers of PPE.
- The White House issued [phased guidelines](#) for individuals, employers and governments for reopening America based on gating criteria.
- The FDA released guidance on [grocery shopping](#) during the coronavirus pandemic.
- The [FDA is asking people](#) who have recovered from COVID-19 to donate their blood plasma for research on blood-related therapies.
- In order to ensure the accuracy of the 2020 Census, the U.S Census Bureau has [announced](#) that it has requested an extension of the self-response period to October 31, 2020 and that Congress approve a 120-day extension to deliver final apportionment figures. The extension will allow for apportionment counts to be delivered to the President by April 30, 2021, and redistricting data to be delivered to the states no later than July 31, 2021.

STATE

State Office of Emergency Management

- State OEM’s ECC is active Monday-Friday from 0800-1700.

Oregon Health Authority

- On April 23, OHA launched the [Safe + Strong campaign](#), a statewide effort to reach communities most impacted by health disparities with culturally relevant, linguistically responsive resources.
- Oregon Health is launched a new Facebook page exclusively in Spanish, called [OHA en Español](#) to meet the needs of Spanish speaking Oregonians.
- [Oregon Health Authority \(OHA\)](#) is the lead state agency and activated on January 21. Up-to-date [information on testing and other FAQs](#).
- [OHA announced new rules](#) allowing EMT's registered in another state, or with NREMT (National Registry of Emergency Medical Technicians), to practice temporarily in Oregon to build capacity for a potential surge in patients in the future.
- OHA released a [new informational flyer](#) on "Safe Sex in the Time of COVID-19" and shared it on Twitter.

Oregon OSHA

- Oregon OSHA is ramping up [spot-checks](#) to verify business are complying with efforts to stop the spread of COVID-19.

REGIONAL

TriMet

- On April 22, TriMet said it will receive [\\$185 million](#) from federal stimulus.
- Starting April 20, Tri-Met LIFT is offering a new grocery delivery program for people who normally use LIFT services. Tri-Met LIFT recently mailed letters to people likely eligible for this program.
- TriMet joined transit agencies throughout the country in a "Sound the Horn" event at noon in support of essential workers. They will honk their horns twice at 12 p.m. daily.
- [Service reduced](#) on many lines since April 5. No more than 10-15 riders can be on a bus at one time, since April 2. No cash accepted on buses.

Metro

- Metro's Research Center developed a mapping tool in collaboration with Oregon Food Bank to match potential donors with food rescue agencies. This helps OFB to use additional state funding to purchase food directly from stores and distributors, with an emphasis on culturally specific grocery stores and minority-owned businesses.
- All Metro parks and natural areas remain open, except for camping areas which are closed through July 1.
- Parks and Nature grant awards will continue as scheduled as they are funded through the parks and natural area levy. Metro Council will award grants in late spring/early summer.

Multnomah County

- The County COVID-19 website continues to be updated. The website now includes an [interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.

Port of Portland/PDX Airport

- The Port of Portland reports that passenger volumes at PDX are down approximately 95% compared to this time last year. The Port is working with its tenants to defer rent and fees and keep airport operations afloat. Air cargo is bringing much-needed goods and medical supplies into our region.
- Portland International Airport will get [\\$72 million in recovery funds](#) from the federal government.
- Website: [Port of Portland Updates](#)

PORTLAND AREA SCHOOLS

- The Northwest Evaluation Association (NWEA) [released research](#) indicating students are likely to be behind in education outcomes due to COVID-19 shutdowns, particularly in mathematics.
- The Oregon Department of Education announced that high school students will not receive letter grades for classes taken in the latter half of the year but will receive a pass or incomplete.
- Centennial School District: [resources for families](#)
- David Douglas School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (eoc.liaisonschools@MultCo.us).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

G. RESOURCES

WORLD HEALTH ORGANIZATION

- The World Health Organization created a [Myth-busters page](#) to address rumors and misinformation about COVID-19. It includes shareable graphics that can be downloaded for social media to help fight the spread of misinformation.

MULTNOMAH COUNTY

- **Multnomah County’s Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases (read more [here](#) and [here](#)), to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household.**
- [Multnomah County’s main website for COVID-19](#): FAQs, situation reports, poster links, [guidance](#), and more resources.
 - [Regional Dashboard](#): COVID-19 data for Multnomah, Washington, Clackamas, Yamhill counties.
 - Which County services/buildings are [open or closed](#)?
 - Social media accounts:
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
 - Information in [languages other than English](#)
- [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

CITY OF PORTLAND

- <https://beta.portland.gov/novel-coronavirus-covid-19> – centralized information about the City’s response; this site supplements Multnomah County’s.
- For City employees: Technology for [Telework FAQs](#)
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland’s COVID-19 response.
- [Video](#) urging physical distancing, staying home, and cutting back on travel, featuring Timber Joey and Portland Parks and Recreation park ranger.
- City-created [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.

ASKING QUESTIONS, GETTING HELP

- Review the [MultCo FAQs](#) or call 211. Ask health experts through this MultCo [form](#).
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.

- Child Care for Essential Employees: 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)

VOLUNTEERING

- Multnomah County's [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [oregonrecovers.communityos.org](#): State of Oregon's central point of contact for volunteer and large vendor coordination – donate time, equipment, resources, or facilities.

ABOUT COVID-19

- [World Health Organization \(WHO\)](#): Q+As, travel advice, situation reports, technical guidance, and global research
- [coronavirus.gov](#) and [CDC](#): how to protect yourself, what do if you are sick, [guidance](#)
- [Oregon Health Authority](#): Governor's orders, Oregon news, community resources
- FEMA [Coronavirus Rumor Control](#)
- [Johns Hopkins University](#): global cases dashboard and map
- Oregon Emergency Management [Coronavirus Map](#)
- ESRI's [COVID-19 GIS Hub](#): get maps, data, and GIS assistance
- City of Portland and Multnomah County public awareness campaign, [videos](#) in multiple language
- CDC's [animal-related FAQ](#)

WELL-BEING

- Oregon Health Authority has partnered with Lines for Life's [Senior Loneliness Line](#) to support the mental health needs of Oregonians over 55. To get support, call 503-200-1633 or 800-282-7035.
- [Lines for Life](#) created a Virtual Wellness Room to offer support to anyone considered an essential worker during the COVID-19 pandemic in Oregon. The Zoom conference check-in calls occur from 12:30 p.m. to 1 p.m. every Monday, Wednesday and Friday and have a facilitator to guide the conversation link.
- [Coping with anxiety during COVID-19](#), Multnomah County article
- [How older adults can stay positive while staying home](#), Multnomah County article
- [Stay connected while we stay apart](#), Multnomah County video in multiple languages

HOUSING RESOURCES

- City of Portland's and Multnomah County's residential [eviction moratorium](#)
- Oregon Housing and Community Services [COVID-19 resources](#)

- Oregon Housing Alliance recently wrote a [blog post](#) with resources on eviction and foreclosure moratoriums.
- OregonLawHelp.org provides one-pagers regarding Oregon tenant rights during COVID-19 in [Spanish](#) and [English](#).

HOMELESSNESS RESOURCES

- Multnomah County’s [COVID-19 guidance for shelter settings](#)
- Governor’s [homelessness guidance issued](#) regarding “Stay Home, Save Lives” [Executive Order 20-12](#)
- The Internal Revenue Service provides a [web tool](#) as a quick means of registering people who do not normally file taxes for the COVID-19 Economic Impact Payment, including a [list of temporary mailing addresses](#) for use by people without bank accounts.

WORKPLACE RESOURCES

- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- National Institutes of Health [online training](#): how to protect yourself from COVID-19 at work
- SAIF, Oregon workers’ compensation insurance: \$10 million coronavirus [worker safety fund](#) to help Oregon employers pay for expenses tied to making workplaces safer
- [Families First Coronavirus Response Act](#) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.

APPROVED BY ECC COMMAND

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