



City of Portland Situation Status Report

**INCIDENT NAME: COVID-19
REPORT #07 (04.02.20 0001)**

Citywide Readiness Status	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	KATHRYN HARTINGER, SITUATION UNIT LEAD
REPORTING PERIOD	3/31/20 1700 – 4/2/20 1700

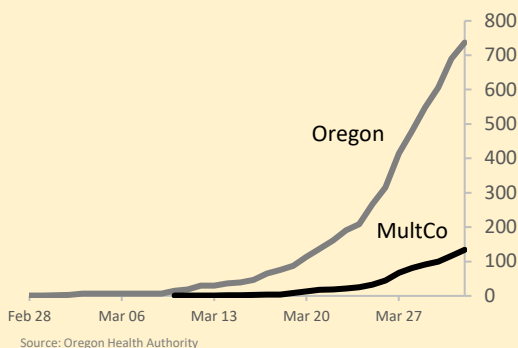
What's new? Look for **bold** text. Next situation status report out Tuesday afternoon, April 7.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM TUESDAY, April 7 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

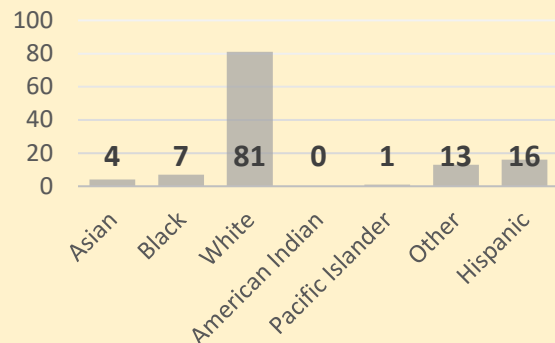
A. SITUATION SUMMARY

COVID-19 Cases

Oregon, Multnomah County
(Source: OHA)



Multnomah County, by Race & Ethnicity (Source: Multnomah County Data Dashboard)



OVERVIEW

- Case information is dynamic – current Oregon information is available at the [Oregon Health Authority \(OHA\) website](#).
- Current statistics for United States are on the [CDC website](#).
- **On March 30, the Oregon Department of Education issued [Distance Learning for All Guidance](#), acknowledging that “there is a very real potential that our students...may not return to school this academic year. This called for a shift from providing**

supplementary education to [Distance Learning for All](#) by April 13.

- In a [March 31 press release](#), it was announced that the State of Oregon was expecting a shipment of personal protective equipment (PPE) from FEMA that day. Once received, the personnel at the fully operational PPE Distribution Center in Wilsonville will begin processing and shipping supplies to all 36 counties and 9 tribes in Oregon.
- On March 31, the [Oregon Health Authority received flexibility from the federal Centers for Medicare and Medicaid Services \(CMS\)](#) to remove barriers for Oregonians to qualify for, enroll in, and stay enrolled in the Oregon Health Plan (OHP). Oregon has also received flexibility for providers to provide care to members as the state responds to the COVID-19 pandemic. Nearly one in four Oregonians currently receives health coverage through OHP.
- On March 31, it was announced that a [Portland firefighter tested positive for coronavirus and is in quarantine](#). They were one of at least ten Portland firefighters tested last week, and the only positive. The firefighter hadn't been to work for about two weeks and there's no indication that other colleagues were exposed. [At least three firefighters in the Portland Metro region have tested positive for COVID-19](#).
- On April 1, Governor Brown issued a [90-day moratorium on commercial evictions](#) for nonpayment.
- On April 1, it was announced that an [employee at the state penitentiary](#) in Salem had tested positive for coronavirus.
- On April 1, OHA announced that [the latest COVID-19 projects show social distancing can cut coronavirus infections](#) if Oregonians keep current measures in place into May.
- On April 1, [new investigative guidelines](#) were released by OHA. Noted updates are: Healthcare providers are required to report all hospitalizations and deaths among persons with COVID-19 within one working day and a negative influenza test is no longer required for testing at the Oregon State Laboratories.
- On April 1, it was reported that the Institute for Health Metrics and Evaluation (IHME), which creates projections used by the White House coronavirus task force, [estimated that Oregon could see more than 500 COVID-19 deaths](#) before the end of the outbreak. It also estimates Oregon's peak days for deaths and hospital resources coming in early May. See [graph](#).



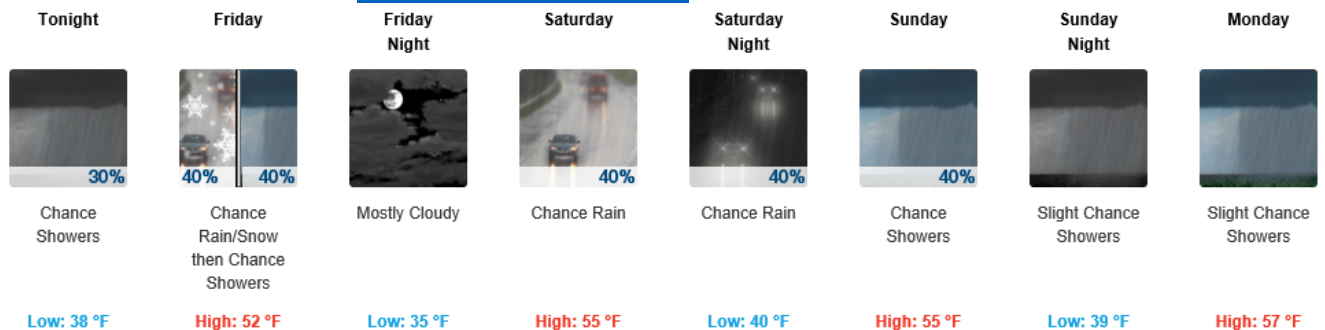
Graph showing projected timeline of deaths in Oregon (Source: IHME, kgw.com)

- On April 1, the Oregon Employment Department released data indicating that [92,700 Oregonians filed new unemployment claims last week](#), 21% higher than last week's record-setting number. Nationally, 6.6 million people filed claims last week, doubling the previous week's record.
- On April 1, [Associated press-NORC Center for Public Affairs Research](#) reported that about half of all working Americans report some kind of coronavirus pandemic-related income loss affecting themselves or a member of their household.
- Applications for the first phase of the [Small Business Relief Fund](#) closed April 1. Approximately 10,475 submissions were received.
- Multnomah County's [regional data dashboard](#) had over 20,000 visits in its first 48 hours of operation. Race and ethnicity data have been added for Multnomah County.
- Drive-thru testing available for symptomatic first responders at OHSU in Hillsboro, Expo Center and Legacy and Providence.
- [The SeniorLonelinessLine](#), a service of Clackamas County, in partnership with Lines for Life, is distributing materials to spread the word about their service. Any aging adult who is experiencing loneliness, isolation, depression or anxiety can benefit from a confidential phone call with our Senior Loneliness specialists. They can be reached at (503) 200-1633 or 800-282-7035.
- Multnomah County District Attorney is spreading the word about [child abuse reporting](#).

WEATHER

- **Impact Concerns:** No concerns

Weather Forecast: [National Weather Service](#)



B. CITY ACTIONS

- City of Portland [COVID-19 information website](#).
- The City created a [COVID-19 Response Leave Sharing Program](#). Up to 104 hours of sick leave can be donated, and they are exploring options to simplify the process.
- ECC Coordination Section
 - As of March 31, NETs have distributed about 3,000 COVID-19 informational posters (and likely more as a third of teams have not reported back yet). TriMet hung 500 more posters at bus/rail stations. In the next round of deployments, specific dense business districts will be targeted, as well as areas with large numbers of Spanish, Russian, Chinese, Vietnamese and other languages speakers. The focus will be on grocery stores, mini marts, pharmacies, liquor stores, marijuana stores, Dollar Stores and Bottle Drops. Exploring additional priority opportunities.
 - On March 31, seven Neighborhood Emergency Team (NET) volunteers filled and labeled ~300 spray bottles with commercial disinfectant for use at BOEC and other City facilities; and labeled an additional 1,000 spray bottles for upcoming bottling projects.
 - COVID-19 prevention and social distancing message was translated to 31 languages. Dissemination of these audio messages was coordinated through the Joint Information Center (JIC) and internal networks via WhatsApp to reach multicultural communities.
 - The [Joint Volunteer Information Center \(JVIC\)](#) Call Center will be up and running by Friday, April 3. Already, the team has completed intake of 200 prospective volunteers and assessed 20-30 organizations for their needs - and are developing a caseworker model to address.
 - Sheltering: ECC Coordination Section working to address food service to identified shelters. Portland Parks & Recreation is working to set up Mt. Scott Community Center as an indoor shelter by April 6.
 - Food Insecurity: The ECC Coordination Section is scoping work for a Food Insecurity project to identify immediate needs while also strategically addressing issues across all areas of food insecurity needs in the community. Working on possible funding source for these efforts.
 - A Language Access Tool was developed to track the language services provided to our non-English speaking communities, as well as those they request.
- ECC Finance Section
 - Federal Public Assistance Grant: ECC Finance Section is reviewing federal

guidelines and completing an application for federal public assistance.

- **Federal Stimulus Package:** ECC Finance Section is reviewing the COVID-19 related federal stimulus package to assess how it applies to the city in terms of funding and other resources.
- ECC Finance is finalizing an IGA to house first responders and other City staff that have been exposed or exhibit COVID-19 symptoms while on the job. ECC Logistics are also researching the possible use of other locations as backup, should the need arise.
- **ECC Logistics Section:**
 - **Daily Conference Call with County EOC Logistics Chief**
 - **Hand Sanitizer Stats:**

To Date	Received (oz)	Received (#)	Distributed (oz)	Distributed (#)
Hand Sanitizer	48,594		40,992	
Bottles	134,580	9,302	73,626	3,359
Bottles (donated)	53,060	4,767		

- To date, the quantity of hand sanitizers received (48,594 oz) is approximately 63% of our initial batch order (76,800 oz).
- Ordered or sourced from donations a total of 4767 plastic bottles, with a total capacity of 53,060 ounces, for hand sanitizer obtained from local Portland company Freeland Spirits.
- Ordered and delivered 120 sheets of 3/8" plywood ripped to 4' x 4' for the social distancing shelters. We have also purchased 100 more tents for the shelter. Delivered today
- As of 04/01/2020, ECC Logistics had received 48 resource requests, of which 33 have been completed. 6 requests are in progress, 5 pending pickup/delivery. 3 requests have been cancelled so far.
- Since 4/1, the following deliveries have been made (or are pending pickup):
 - 20 N-95 masks for R2DToo and 2000 N-95 masks for the PPB
 - 12 P-100 masks for Water

- 132 gallons of hand sanitizer
 - 31 gallons of spray disinfectant
 - 400 nitrile gloves
 - 2,724 empty bottles to Freeland Spirits.
 - 1155 empty bottles to PBOT and Parks to fill with spray disinfectant from their barrels.
- To date, the following masks, gloves and spray disinfectant have been received and distributed:

To Date	Received	Distributed
N95s	4,126	2,707
P100 (or cartridge)	596	48
Nitrile Gloves	57,900	15,960
Disinfectant (gal)	55	39

- Sent out BEECN Newsletter to 2230 BEECN and NET volunteers including information on BEECN cache and volunteer involvement in COVID-19 response.
- Staffing for the Logistics Unit has been generated up to the week ending on 04/24
- Facilities Inventory Checklist has been created and is in working order.
- Worked with American Red Cross and Civic Life for potential future use of Kenton Firehouse; the ARC decided not to use the site due to their inability to meet social distancing requirements.
- Rapid Response Kit lists have been prepared and we have received more quotes in from the shelter/tent vendors. Power and lighting and heating vendors have also been dialed in and are able to outfit shelters within 24 hours as needed. The Rapid Response flow chart has been created.
- Our Supply inventory tracking form is completed, and the Bureau Burn Tracker is up and running. This will help to organize and populate a resource list for future needs
- Spun up two additional large conference bridges for ECC and improved

- conference calling / remote meeting guidance.
 - Located three additional laptops that can potentially be repurposed for ECC
 - The Quarantine Procedures for First Responders and all other City employees has been drafted; this project will now be transferred over to Anne Castleton (lead in the Coordination Section). Logistics will aid as requested.
 - The City is supporting small and COBID businesses by ordering daily lunches for the ECC staff.
- With so few employees reporting to the Portland Building, 1900 Building and City Hall, the [City is limiting standard building operations](#) to reduce operational costs and to redeploy staff to other critical facilities. Portions of each building will remain operational. Employees should either work in one of the operational areas of those buildings or work remotely. Access and short-term use in other areas of the buildings will still be allowed. **Critical facilities are receiving extra janitorial service to help prevent infection.**

CRITICAL RESOURCES

- **RSA Tokens: BTS is waiting on them from Dell (who owns RSA).**
- **ECC Ordering Process:** The ECC has an emergency ordering process in place to help City bureaus acquire COVID-19 related resources (both staff and materials). To request resources, complete and fill out a Resource Request Form (213RR) in Microsoft Excel. Email the completed form to ECCLogistics@portlandoregon.gov.

JOINT INFORMATION CENTER (JIC)

News Coverage Themes

- **Spread:** Flattening the curve is working in Oregon. Not as much in other parts of the country.
- **Supply Chain:** The struggle for access to personal protective equipment continues and first responders and people with essential jobs are now at risk/testing positive for COVID-19.
- **Education:** Schools and universities assess the future, go online.
- **Economy:** Stimulus money expected, layoffs continue as rents come due and anxiety rises.
- **A New Hope:** Medical understanding, treatments and possible cures are being fast-tracked and the news is encouraging.
- **Acts of Kindness:** Individuals and businesses stepping up and making a difference.
- **New Normal:** Government reinventing itself, staying healthy under quarantine.
- **Politics:** Portland mayoral candidates debate response.

Social Media Themes

- April 1 is National Census Day
- Rent strike, support for people who can't pay rent, resources
- Calls for hazard pay, health benefits for workers
- Push to support small businesses across Portland
- Uptick in scams centered around COVID-19, government agencies are taking steps to combat them

Trending Portland Hashtags

- #InstacartStrike
- #COVID19
- #WeGotThisPdx
- #StayHomeSaveLives
- #PdxThanksYou

OPERATIONAL PERIOD COMMAND EMPHASIS (3/27/20 1700 - 4/3/20 1700):

1. Directly protect human life and public health, including the safety and health of City employees.
2. Minimize economic and legal losses to the City.
3. Support the delivery of services that the City and public depends on in an emergency.
4. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
5. Uphold confidence in City government and demonstrate a unified City effort in response by following established chains of command and agreed-upon processes for decision-making and communication.
6. Support long-term recovery planning and economic assistance to affected communities by maintaining frequent and open communication between the ECC and Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.

ECC OBJECTIVES (3/27/20 1700 - 4/3/20 1700)

1. Maintain and share situational awareness of the City's operational status: track bureau operations and COOP status, bureau response actions, constrained resources, and daily sick absenteeism at a bureau level. Issue a citywide Situation Status Report COB (include childcare) every Tuesday and Thursday. (Planning)
2. Ensure there is a full ECC staff roster for the next day by the end of each day and an 80%complete staffing schedule for each week on Monday. Issue a daily org chart and comms list. Issue a new ECC Action Plan weekly on Friday. (Planning) Maintain ECC staff that is about 25%in-person and 75% virtual.
3. Keep ECC clean and safe by keeping sufficient cleaning supplies available (Logistics) and

- ensuring all ECC responders follow established safety and medical plan. (Safety)
4. Track incident costs, budget for forecasted costs, provide expense and time tracking guidelines; track expenditures and cost projections daily. (Finance)
 5. Provide accurate and frequent internal and external communications accessible in all preferred formats and languages. Respond to media inquiries. Hold press conferences with interpretation. Create elected official talking points. Maintain City coronavirus website. Release a Citywide email daily. Manage and respond in a timely manner to questions from employees and the public. (JIC)
 6. Optimize shelter facilities for current shelter populations to provide adequate social distancing by April 3. (Coordination) Ensure all essential employees who cannot work from home have a safe, accessible, and functional workspace. Meet established recovery time objectives for Citywide essential functions. (Coordination - COOP strike team).
 7. Develop options for safe outdoor shelters to serve currently unsheltered people who would want to use them by April 3. (Coordination)
 8. Establish a Joint City-County Volunteer Information Center (VIC), provide contact information to others, and begin matching offers of assistance and requests for assistance by 3/27/2020. (VIC)
 9. Continue to develop options for City of Portland employees who have an occupational exposure to COVID-19 and need to isolate themselves away from their own household pending testing or end of quarantine period. (Logistics)
 10. Support bureau COOP planners to sustain essential bureau operations, including working remotely. (Coordination)
 11. By April 3, develop more complete operational picture on City employees in-person and remote working. (Coordination)
 12. Ensure all locations where employees are still working have workplace safety plans by April 3. (Safety)
 13. Distribute COVID-19 safety flyers and audio messages broadly in multiple languages by April 3. (Coordination)
 14. Establish and promote a Joint City-County Volunteer Information Center (JVIC) to coordinate offers of assistance and requests for assistance, including support for wellness checks of elders. (Coordination)
 15. Explore opportunities to support foodservice for houseless populations not in a shelter. Develop preferred options by April 3. (Coordination)

C. BUREAU CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTION STATUS

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
Bureau of Emergency Communications / 911 (BOEC)	Partially Active	No Essential function impacted
City Attorney	Active	No Essential function impacted
City Auditor	Active	No Essential function impacted
City Budget Office (CBO)	Active	No Essential function impacted
Community and Civic Life (OCCL)	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	Permitting functions have been impaired as shift is made from paper to digital plans and getting a system and tools in place for digital plan review and issuance.
Emergency Management (PBEM)	Active	No Essential function impacted
Environmental Services (BES)	Active	No Essential function impacted
Equity & Human Rights (OEHR)	Active	No Essential function impacted
Fire & Police Disability & Retirement Fund (FPDR)	Active	No Essential function impacted
Fire & Rescue (PF&R)	Inactive	One Tier 3 essential function suspended: public education office.
Housing Bureau	Active	HOME rental inspections delayed
Office of Government Relations (OGR)	Active	No Essential function impacted
OMF/BRFS/Accounting	Active	No Essential function impacted
OMF/BRFS/Debt Management	Active	No Essential function impacted
OMF/BRFS/Grant Management	Active	No Essential function impacted
OMF/BRFS/Procurement Services	Active	No Essential function impacted
OMF/BRFS/Revenue	Active	Call center is closed. No Essential functions impaired
OMF/BRFS/Risk Management	Active	No Essential function impacted
OMF/BRFS/Treasury	Active	No Essential function impacted
OMF/BTS - Technology Services	Active	Limited in person availability has begun to impact BTS projects. BTS has previously level-set bureau expectations for project delays
OMF/BTS/P&D - Printing & Distribution	Active	No Essential function impacted
OMF/CAO - Office of Chief Administrative Officer	Active	No Essential function impacted

OMF/CAO/Asset Management/CityFleet	Active	No Essential function impacted
OMF/CAO/Asset Management/Facilities	Active	No Essential function impacted
Parks & Recreation (PP&R)	Active BICP Active	Charles Jordan Community Center being used as a shelter; established COOP plans
Parks Emergency Functions	Active	No Essential function impacted
Planning and Sustainability (BPS)	Active	No Essential function impacted
Portland Police Bureau (PPB)	Active BICP active	Some Tier 2 and Tier 3 EFs have been discontinued. No Tier 1 EFs impacted
Prosper Portland	Active	No Essential function impacted
Transportation (PBOT)	Active	Some EFs impacted, but improving. See table below in Section D. Bureau Details.
Water Bureau (PWB)	Active EOC at Enhanced Operation Level	3/23-26, the Customer Service Call Center will be closed due to building closures.

**Bureau level essential functions have been categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

Tier 1 : 0-12 hours; Tier 2 : 12-72 hours; Tier 3 : 72 hours – 10 days; Tier 4 : 10-30 days

D. BUREAU DETAILS

- **Bureau of Emergency Communications**
 - Increased access restrictions to BOEC facility
 - Assigned staff to constantly clean consoles for dispatchers Monday-Friday
- **Bureau of Environmental Services**
 - Access restrictions are in place at both Wastewater operations centers, and Water Pollution control lab.
 - A back up Operations center has been set up at the Columbia Blvd wastewater treatment plant in the event that the main one needs to be closed for cleaning.
- **OMF/BTS – Technology Services**
 - BTS service levels, network capacity, and especially Teleworking resources such as RSA tokens, will be updated regularly.
 - RSA Token ‘renewals’ for March are completed.
 - RSA Token ‘transfers’ for March are targeted for completion by April 3, 2020.

- RSA Token 'new requests' will be fulfilled in alignment with the Mayor's Priority Service Areas and Citywide essential function priorities.
- **Portland Fire & Rescue**
 - Public education team has transitioned to assist in other areas at the ECC and to assist venue partners with changing occupancy types to allow for sheltering.
 - Low-hazard business inspections have been suspended due to business closures, but Life Safety inspections continue to be maintained.
 - 5 members of PF&R that have been supporting the State Emergency Operations Center at the Oregon Health Authority will be demobilizing April 5.
 - Training academy recruits will be transferring to Fire Station 02 on April 16 and their training will continue on a 24 hour on/ 48 hour off schedule. Recruits will not be responding on emergency calls until June 11.
 - Coordinating a regional drill, hosted at the Port of Portland, to ensure readiness of CBRNE squads and medical care points. Drill has been scheduled for April 7, 8, 9. All participants will be wearing N95 masks.
 - A conditional use permit has been issued by the Fire Marshal's Office for the Mt. Scott Community Center's gym (5530 SE 72nd Ave) to be utilized as an emergency shelter. It will be activated on April 6 at 1600 hours. Maximum approved occupant load is 82.
- **Portland Parks**
 - Portland Parks (PP&R) is installing ~1,850 signs at closed Parks per Executive Order (e.g., skateparks, fields, sport courts, playgrounds, and similar active recreation facilities). Installation is being managed by PP&R Incident Command – Completion (~95%)
 - PP&R Incident Command Logistics and ECC Logistics are working together to synchronize resources as-needed.
 - PP&R is developing cleaning supply resource plans to help us forecast resource needs based on current burn rate. Our resource supplies will run critically low with our current rate within the next 14-days and will work with ECC Logistics on ordering and plans.
 - Mt. Scott Community Center is closed to the public and is being prepared for use as a shelter. PP&R is in coordination with MultCo. The shelter operator is unknown at this time.
 - East Portland Community Center is closed to the public and has been transitioned to a shelter. Operated by MultCo. Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.

- Charles Jordan Community Center is closed to the public and has been transitioned to a shelter. Operated by MultCo. and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
 - PP&R has established division COOP plans for work groups and modified schedules to adjust to needs from COVID-19 impacts.
 - PP&R are addressing concerns of non-compliance of social distancing at various locations such as: Grant School Field, Mt. Tabor Park, Duniway Park Field, Caruthers Park, Waterfront and Eastbank Esplanade.
 - All previously closed Park facilities and previously suspended Park essential functions remain closed.
 - PP&R Urban Forestry cleared a landslide from West Burnside with PBOT.
 - PP&R Public Restroom Plan:
 - Restrooms activated for 24/7 operations are the Portland Loos Downtown at Tom McCall Waterfront Park, North Park Blocks, NW Glisan, and The Fields Park.
 - Soap/trash cans have been installed in nearly all open public restrooms, though theft has already become an issue. Crews will replenish as-needed.
 - PP&R has developed a plan for the cleaning and public safety of the 54 public restrooms to be opened 24/7; Goal is to open these by ~April 7th.
- Portland Bureau of Transportation
 - The right westbound lane of West Burnside between Uptown Terrace and Maywood will remain closed through next week due to landslide monitoring and work in the right of way.
 - The following is an update of PBOT Permitting function by standards status color. Note, many of the functions have improved from seriously degraded to “Yellow” or “Green” as a result of RSA transfers and the non-RSA pilot showing success. However, Street Use Permitting remains seriously degraded due to the need for RSA tokens.

PBOT Essential Function	(RTO)	Current Status?
[DEV] Street Use Permitting. Issuance of permits for temporary use of the public right of way, including parking, sidewalk, lane, and street closures. Permits are issued as per Title 16, 17 and 24 of Portland City Code.	12-72 Hours	<p>Red – still waiting on RSA token activation.</p> <p>(Note from 4/2: this is due to successful transfer of tokens followed immediately by expiration of the tokens. The</p>

		users pending transfer were unaware the tokens were expiring.
[DEV] Traffic Control Permitting. Traffic controls plans for work in the right of way must be submitted and approved by PBOT in conjunction with all of the other work going around. *May include Encroachments - need to look at encroachments early to see potential impacts (water, sewer, etc. damage)	12-72 Hours	Yellow
[DEV] Utility Permitting. Issuance of permits for the placement of underground utility mains services, structures, and poles. The main responsibility of Utility Permitting is to ensure that the proposed utility placement is located at a proper depth and sufficient horizontal distance from curbs, water lines, and sewers and that the street surface is repaired to accepted standards. City Code reference for this program is Title 17.56. Permits are also issued for service cuts, repairs, and boring/test holes in the right-of-way. *May include Encroachments - need to look at encroachments early to see potential impacts (water, sewer, etc. damage)	12-72 Hours	Yellow
[DEV] Right of Way Encroachments and Acquisitions. Review of real-estate related activities for property ownership. Used when locating places to place debris and toxins. Secure agreements with property-owners in writing. Identifying responsibilities for property-owners (ex. who fixes the sink hole) and advises property-owners (both private property or non-City-public property owners) of their responsibilities when any work on their property encroaches PBOT right of way. *Note on Encroachments - need to look at encroachments early to see potential impacts (water, sewer, etc. damage)	12-72 Hours	Yellow

<p>[DEV] Land Use and Public Works Permitting</p> <p>Land User Permitting - Performs review of land use application against transportation approval criteria and city code. These review result in development conditions to maintain control and safe operation of public right of way. These reviews also include a review of prior land use and city council history related to conditions surrounding the development activity.</p> <p>Public Works Permitting - Performs the process management and facilitation of public works permits submitted by development customers and reviewed by BES, Water and Transportation. Coordinates these reviews and works to identify conflict points that prevent or stall permitting review from being completed. Note: RTO, whichever comes first: (a) 1 month, or (b) when BDS is established after an event (Land Use Permitting). Note: Requires 4-person COOP response team: Supervising Engineer, Senior Planner, Traffic Engineer, and Engineering Tech III.</p>	<p>10-30 Days</p>	<p>Yellow</p> <p>Green</p>
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- **Portland Police Bureau**
 - **No Tier 1 EF's have been impaired, but as we are reaching a steady state for the response, we are better able to determine what EF's are impaired. Below is a list of Tier 2 and Tier 3 EF's that are impaired. We will continue to evaluate as we go forward.**

Function	Tier	Priority	Impairment
Public Safety- Cover for HUCRP homeless camp abatement in public health situations	RTO - 12-72 hours	7	Impaired
Records- Intake/RecFN	RTO - 12-72 hours	17	85% Impaired
Records- Mail/Copy	RTO - 12-72 hours	19	50% Impaired
Public Safety- Community meetings	RTO - 3-10 days	5	Impaired
Public Safety- Secondary employment	RTO - 3-10 days	6	Impaired
Records- Files	RTO - 3-10 days	13	10% Impaired
Records- A&E	RTO - 3-10 days	14	30% Impaired
Records- Subpoenas	RTO - 3-10 days	15	10% Impaired
Records- Public records	RTO - 3-10 days	16	95% Impaired
Records- Interagency records sharing- reports, video, audio, photos, email	RTO - 3-10 days	17	10% Impaired

- **Portland Water Bureau:**
 - **PWB has a NEW [COVID-19 resource webpage for employees](#)**
 - **Field workers are being assigned individual radios (rather than shared)**
 - **EOC laptops have been lent to employees for remote work.**
 - **Checking guidelines for remote work in the Watershed, precautions that**

should be taken.

- Drafted and implemented a short-term communications plan for internal and external audiences.

E. PARTNER INFORMATION

FEDERAL

- The FBI advised new scams are targeting medical providers attempting to buy equipment. See <http://www.flashalertportland.net/> and scroll to piece titled: 'Oregon FBI Tech Tuesday: Building a Digital Defense Against Fraudulent Sales of COVID-19-Related Medical Equipment.'
- The FBI's Internet Crime Complaint Center (IC3.GOV) has released guidance to guard against Internet scams specifically related to COVID-19. You can learn more about these scams at <https://www.ic3.gov/media/2020/200320.aspx>.

STATE

State Office of Emergency Management

- State OEM's ECC is active Monday-Friday from 0800-1700.

Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on 21 January. Up to date [information on testing and other FAQs](#)

REGIONAL

TriMet

- Starting tonight, April 2, [no more than 10-15 riders can be on a bus at one time](#) – 10 individuals, or up to 15 if people are riding together (such as couples or parents with children).

Metro

- Oregon Convention Center closed with the exception of the temporary shelter. Shelter has capacity for approximately 140 people and numbers fluctuate. Shelter leadership provided the following information about individuals sheltered: "This shelter is for individuals who are asymptomatic, by referral from existing shelters. As we aren't doing testing at the site, I can't confirm or deny if guests are positive for COVID-19 however I can tell you that using a list of symptoms, we are moving guests out of the OCC shelter if they show any symptoms to a facility with a higher level of care."

Multnomah County

- Multnomah County hosts an updated [website](#) showing which County services/buildings are open or closed.

- [Sections of NW Cornelius Pass Road will be closed](#) at night on the first three weekends in April to accommodate moves of very large industrial loads traveling from Longview, WA to Intel’s campus in Hillsboro. Multnomah County maintains the section of NW Cornelius Pass Road between Highway 30 and the Washington County Line.
- Multnomah County posted an [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [Multnomah County COVID-19 webpage](#)
- Social media accounts
 - [Multnomah County Facebook](#)
 - [Multnomah County Twitter](#)
 - [Multnomah County Health Department Facebook](#)
 - [Multnomah County Health Department Twitter](#)
 - [Multnomah County Emergency Management Facebook](#)
 - [Multnomah County Emergency Management Twitter](#)
- For questions, review the [Multnomah County Coronavirus FAQs](#) or call 211 . If you can’t find an answer, [submit your questions to Multnomah County](#). 211 has extended hours.
- Information is available on the county website in [twelve languages other than English](#).

PORTLAND AREA SCHOOLS

- [Portland Public Schools: resources for families](#)
- [Reynolds School District: resources for families](#)
- [Parkrose School District: resources for families](#)
- [Centennial School District: resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (<mailto:eoc.liaisonschools@MultCo.us>).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)
[University of Portland](#)
[University of Oregon – Portland Campus Effective](#)
[Portland Community Colleges](#)
[Concordia University](#)
[Pacific Northwest College of Art](#)
[Lewis & Clark College](#)
[Reed College](#)
[Multnomah University](#)

F. RESOURCES

- [Main Multnomah County website for COVID-19](#): Public-facing website containing FAQs, situation reports, poster links, and more resources; all content approved by Tri-County Health Officer Dr. Jennifer Vines.
 - [Regional Dashboard](#): Summarizes COVID-19 data by County and Week.

- [Multnomah County Coronavirus FAQs](#): Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
- [Novel Coronavirus Questions Submittal Form](#): Still have a question about this virus? Ask our health experts through this online form.
- City of Portland - <https://beta.portland.gov/novel-coronavirus-covid-19> - web portal on Portland.gov to centralize information about the City's response; this site is a supplement to MultCo's site.
- Child Care for Essential Employees: Info can be found at 1-800-246-2154, through 211, or any of the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
 - [Redmond *Request for Care*](#)
- [Public Health Alerts](#): Read current and past public health alerts.
- [Oregon Health Authority Crisis and Emergency Risk Communication](#): COVID-19 fact sheets, flyers, and templates in multiple languages.
- [CDC Coronavirus Disease 2019 Information](#): Information for specific audiences, situation reports, and information about COVID-19.
- [WHO Coronavirus Disease 2019 Information](#): Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- [Coronavirus Rumor Control](#): FEMA website addressing some of the most common misinformation.
- [Johns Hopkins Coronavirus Global Map](#): John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- [OEM Oregon Coronavirus Map](#): Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- [COVID-19 GIS Hub](#): A catalog of GIS applications and data related to COVID-19.
- [Tri-Met Updates](#): Tri-Met is maintaining a web page with COVID-19 updates.
- [Port of Portland Updates](#): The Port of Portland is maintaining a web page with information about their response to COVID-19.
- [Portland Expo Center Updates](#): The Expo Center has posted an FAQ with answers to common questions about COVID-19 and their protective and preventive measures.
- Government-wide Information Related to COVID-19: <https://www.usa.gov/coronavirus>
- Animal related FAQ: <https://www.cdc.gov/coronavirus/2019-ncov/faq.html#animals>
- Guidance for managing the home care and isolation of people with COVID-19 who have pets or other animals: <https://www.cdc.gov/coronavirus/2019-ncov/php/interim-guidance-managing-people-in-home-care-and-isolation-who-have-pets.html>
- Oregon Housing and Community Services [COVID-19 resources](#)
- City of Portland Technology for Telework FAQs: [link to the FAQs on the Technology for Telework](#) (you will need to log in)

- Schools Uniting Neighborhoods (SUN Schools) Program have [assembled a list](#) of food pantries.
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Multnomah County article about [Coping with Anxiety During COVID-19](#).
- Multnomah County article about [how older adults can stay positive while staying home](#).
- Multnomah County video emphasizing remaining connected while practicing social distancing – includes messaging in multiple languages. ([Twitter video](#))
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland’s COVID-19 response.
- Information on the City of Portland residential [eviction moratorium](#)
- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#); [General Services Administration \(GSA\) Activities](#)
- [COVID-19 guidance for shelter settings](#), updated on March 30, 2020.
- ["Decision Tree for Respiratory Symptom Screening"](#) from Multnomah County.
- [Homelessness guidance issued](#) last week by Governor Kate Brown regarding [Executive Order 20-12](#).
- **The [Families First Coronavirus Response Act](#) (FFCRA or Act) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.**
- **Multnomah County’s current messaging around [mask guidance](#).**
- **Multnomah County updated guidance for support of both [community and faith-based organizations](#).**
- Childcare for essential services: Things are constantly evolving; [check the 211 website](#)
- Many facilities and events have been closed or cancelled. ([Oregonian list](#))
- [Social Media updates](#) in multiple language
- [Online Training](#) from National Institutes of Health that has info about how to protect yourself from COVID 19 at work.
- **[SAIF Worker Safety Fund](#): SAIF unveiled a \$10 million coronavirus worker safety fund that will help Oregon employers pay for expenses tied to making workplaces safer. The fund is designed to support employee safety, reduce injuries, and decrease hazardous exposures by helping businesses most impacted by the coronavirus. More than 53,000 SAIF policyholders across the state are eligible for funds.**

DATE TIME APPROVED BY ECC COMMAND

Created by	Kathryn Hartinger
Date/Time	April 2, 2020
Approved by	Katy Wolf
Date/Time	April 2 2020 1600