



City of Portland Situation Status Report

INCIDENT NAME: COVID-19
REPORT #05 (03.31.20 0001)

Citywide Readiness Status	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	KATHRYN HARTINGER, SITUATION UNIT LEAD
REPORTING PERIOD	3/26/20 1700 – 3/31/20 1700

What's new? Look for **bold** text. Next situation status report out Thursday afternoon, April 2.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM THURSDAY, April 2 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

COVID-19 cases	City Essential Functions <i>(see Section B for details)</i>	City employee absence rate
<p>Source: Oregon Health Authority</p>	<p>Operational: 529</p> <p>Impaired: 8</p> <p>Suspended: 10</p> <p><i>As of 3/31/20.</i></p>	<p>3%</p> <p>(sick and family leave estimate for 2-week period ending March 18, excluding vacation)</p>

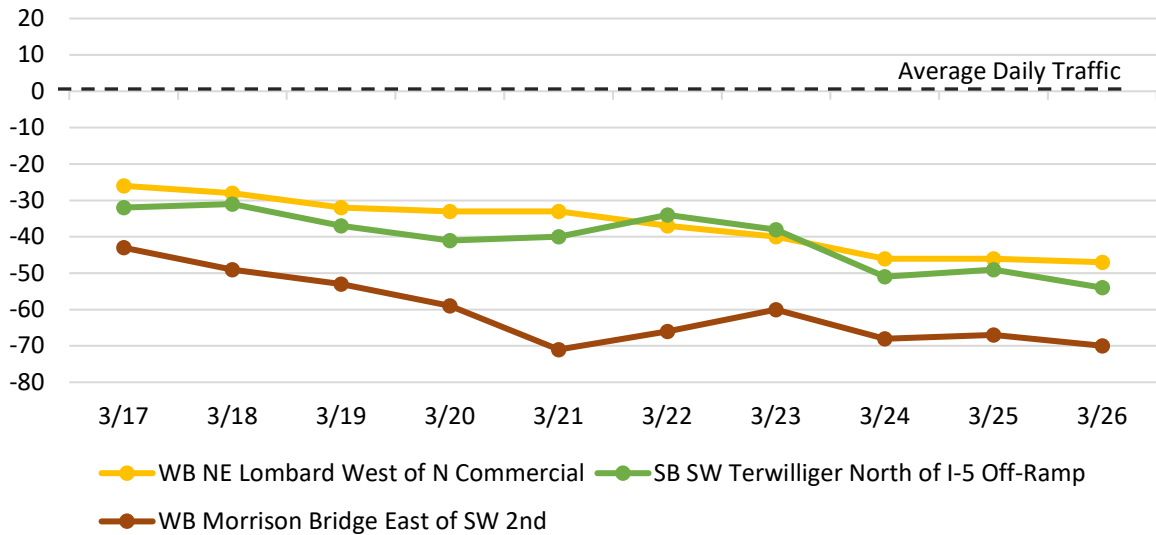
OVERVIEW

- Case information is dynamic – current Oregon information is available at the [OHA site](#).
- Current statistics for United States are on the [CDC website](#).
- On March 26, Oregon health officials and hospitals announced a [joint statewide action plan](#) to improve the state's ability get COVID-19 patients hospital care.
- On March 26, the US Forest Service closed the region's national forest areas to the public including Mt. Hood and the entire Columbia River Gorge, until further notice.
- On March 27, Congress passed a [\\$2.2 trillion virus relief package](#) which will rush aid to business, workers, and the health care system.

- City of Portland ECC Finance Section is reviewing federal guidelines, completing an application for Federal Public Assistance, and reviewing the COVID-19 Stimulus Package to assess how it applies to City in terms of funding.
- [FEMA announced on March 29](#) that the President approved a major disaster declaration for Oregon, freeing up federal emergency aid.
- CDC guidance released on the March 30th [“Private Sector Call: Update on Coronavirus Disease \(COVID-19\) Response”](#) call has signaled increasing evidence for pre-symptomatic transmission of the virus over several days, with viral load (and consequent infectiousness) peaking at the onset of symptoms and slowly decreasing over the duration of the illness. This finding suggests there may be some benefit to widespread wearing of non-N95 (procedural) masks among the general population to protect others from the wearer’s potential droplet infection, rather than protecting the wearer. There is no official guidance to direct healthy individuals to wear masks.
- A new regional (Multnomah, Clackamas, Washington and Yamhill counties) COVID-19 [data dashboard](#) was released March 30 that shows cases by county, over time, and breaks those down by sex and age. The dashboard also details laboratory data, common symptoms, and coexisting conditions.
- On March 30, Mayor Wheeler was joined by Prosper Portland, Portland Housing Bureau and Cort O’Haver, representing the Oregon Bankers Association, to announce joint economic relief action to help small businesses and households affected by the COVID-19 pandemic (see City Actions for more detail, below).
- [Oregon Supplemental Nutrition Assistance Program](#) (SNAP) can now be used for online purchases through Walmart and Amazon.
- 12 OHSU staff, 8 Legacy Health staff and 10 Providence Oregon staff have tested positive for COVID-19. ([OregonLive](#), [KATU](#))
- Many gas stations across the state have moved to self-serve only, with an attendant to help people with questions.
- Oregon OSHA is beginning workplace inspections to evaluate employee complaints that businesses are not doing enough to protect people from exposure to the coronavirus.
- Portland-area traffic data indicates that Portlanders are staying home. Recent traffic volumes show a sizable decrease in traffic below daily averages. See below.

Traffic Volumes Decrease as Portlanders Stay Home

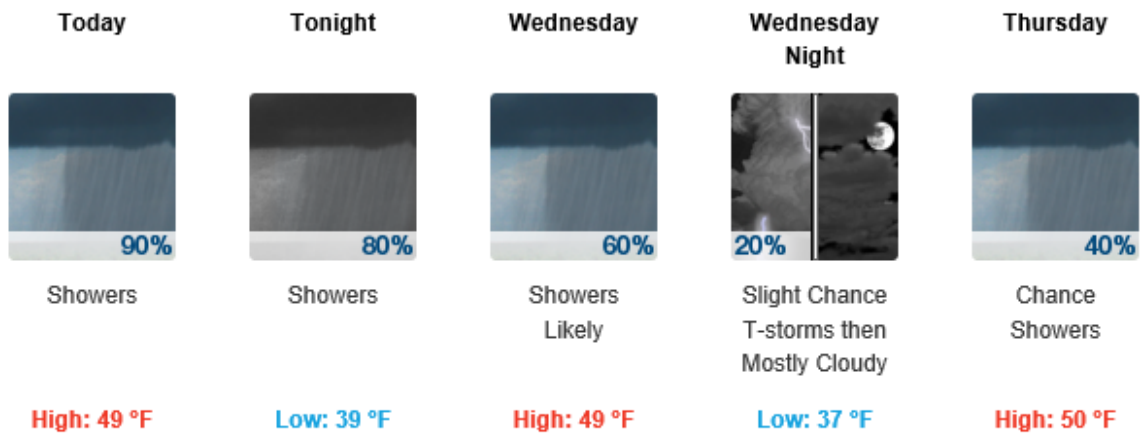
(% Change in Traffic Count vs. Average Day Prior to COVID-19)



WEATHER

- **Impact Concerns: No concerns**

Weather Forecast: [National Weather Service](#)



B. CITY ACTIONS

- City of Portland [COVID-19 information website](#)
- All City buildings are closed to the public and open to essential employees; City is consolidating essential workers onto certain floors of the Portland Building, 1900 Building, and City Hall and moving the rest to “unoccupied mode.”
- **Small Business Relief Fund:** On March 30, Prosper Portland launched the first phase of the Small Business Relief Fund to provide \$1M of relief to approximately 150-200 small businesses through \$2-10K small grants. Using \$1 million in general fund dollars, the fund will provide small grants of \$2,000-\$10,000. [Deadline is April 1.](#)
- **Housing Stabilization Fund:** The City’s emergency incident budget reallocates just over \$1 million in Portland Housing Bureau resources to support the bureau’s COVID-19 Emergency Housing Stabilization Fund that will support *1,800 to 2,000 households with direct cash assistance for rent, food, medication and other urgent household needs*. The City is working closely with Home Forward and Multnomah County to disperse these funds. Email rentalservices@portlandoregon.gov for more information.
- **Jade District/Old Town Chinatown Grants:** Nearly [\\$200,000 in grants](#) will be distributed among 31 businesses in Southeast Portland’s Jade District and Northwest Portland’s Old Town Chinatown.
- **Don’t call 911 for Non-Emergencies:** For a known safety issue related to the Governor’s #StayAtHome order, the non-emergency dispatch line at 503-823-3333. Calls will be triaged to determine if a police response is necessary.
- **Joint Volunteer Information Center (JVIC)** will bolster and sustain community response to COVID-19 in Multnomah County and the City of Portland through promoting, organizing and supporting safe volunteer activities and managing donations. The call center should be active by Friday. A large meeting with community leaders on their needs occurred this week which will guide JVIC moving forward.
- **Sheltering (referral only, no walk-ins – call 211 for more information):**
 - Mt. Scott Community Center is closed to the public and is being prepared for use as a shelter by the County. Guest arrival proposed April 6th.
 - East Portland Community Center is closed to the public and is in use as a shelter as of March 30th (Guest Count – 75). Operated by MultCo. Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.
 - Charles Jordan Community Center is closed to the public and is in use as a shelter, which is operated by MultCo. and Do-Good Multnomah (Guest Count – 120). Meals on Wheels is operating at the center and distributing prepared

meals.

- Oregon Convention Center is closed to the public and is in use as a shelter by the County (Guest Count – 140).
- **Shelter volunteers needed:** Metro, Multnomah County and the City of Portland are working together to add additional shelters to combat COVID-19. City employees, including seasonal and casual, represented and non-represented, are urged to consider applying. Individuals who are selected for these important roles will maintain their existing pay and status. Current anticipated timeline for these assignments is 30 days. [Additional information](#) and [FAQs](#) regarding these roles and the online application are available online.
- **Childcare for essential services:** Things are constantly evolving; for the latest information, call 211 or [check the 211 website](#). The state has also changed eligibility criteria to access to childcare subsidies. Families whose income is at or lower than 85% of State Median Income are eligible for assistance in paying for childcare via the employment-related daycare program. For more information and updates, go to the state's [Emergency Childcare Website](#).
 - [YMCA essential childcare](#)
 - [OMSI Emergency Child Care](#): 7 am to 6 pm M-F, starting on Monday, April 6; Grades K-6; \$225/week; Slots are limited and are first come first serve! [Sign up](#).
 - [KinderCare Champion](#) - Complete the form that meets your geographic need:
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#)
 - [David Douglas/Parkrose/Reynolds/Salem *Request for Care*](#)
- **COVID-19 Informational Posters/Audio Messaging:** An initial round of posters were distributed by Neighborhood Emergency Team (NET) volunteers last week (see map, below). The response was very positive prompting a second round this coming week. Audio messaging on COVID-19 prevention and information was sent out to 15 languages via the JIC and other networks. Culturally diverse media outlets are inquiring about more information and we are establishing contacts to provide this.
- **Contractor Compliance:** BES and PWB sent letters to consultants and construction contractors asking for their plans to comply with the Governor's executive order and Capital Improvement planning and construction continues.
- **Customer Service and Operations Changes:** A [new website listing the City's temporary changes and closures](#) to in-person customer service delivery is available. Community members are also encouraged to call the (503) 823-4000 number due to high call volume on the police non-emergency and 211 lines.

- In response to the COVID-19 Emergency Declaration, all employees are strongly encouraged to [opt out of paper checks and pay statements](#).
- **Resource Requests:** As of March 30, ECC Logistics had received (43) resource requests, of which (31) have been completed; (6) requests are in progress, (3) pending, and (3) requests have been cancelled so far.

Hand Sanitizer and Bottles

- To date received: 38,000 ounces (approx. 300 gallons) total of first batch = 600 gallons (76,800 ounces)
- To date shipped out: 21,663 ounces
- Secured enough raw materials needed for an additional 2 batches of hand sanitizer, each a batch of 500 gallons. (600 + 500 + 500)
- Ordered or sourced from donations a total of 6,684 plastic bottles, with a total capacity of 107,216 ounces, for hand sanitizer obtained from local Portland company Freeland Spirits. This includes 1,200 bottles donated by the Oregon City Wilco (200) and the Oregon City Coastal (1,000)

Personal Protective Equipment and Cleaning Supplies

- Delivery of 724 N-95 / P100 masks to a mix of Portland Streetcar, Rapid Response BioClean, OMF (Central City Concern) and the Fire Prevention inspectors at Portland Fire & Rescue.
- Delivery of 2000 N95 masks and 25 x 16 oz bottles of hand sanitizer to PPB.
- Delivery of 15,560 nitrile gloves in a range of sizes to BOEC, the City ECC, Portland Parks, and PF&R fire prevention inspectors.
- Delivery of 209 cannisters (75 wipes each) of surface and disinfectant wipes to Portland Streetcar, PBOT-MDC, BES, PP&R, BOEC, and PBOT Parking.
- 28 canopies delivered to PPS for food service, 12 canopies delivered to Riverdale school district
- Processing and intake of a large amount of PPE sourced from Portland NET volunteers and the community.
- Delivery of three barrels of disinfectant for City use. Spray bottles will be labeled and SDS's will go out with the product.

Quarantine Facility Acquired: Worked to secure quarantine facilities for City of Portland staff who, while in the performance of their duties, are suspected to have had a COVID-19 exposure and require short term (72 hour) or long term (up to 2 weeks) quarantine.

- Many facilities and events have been closed or cancelled. ([Oregonian list](#))

COVID-19 Informational Poster Distribution Map

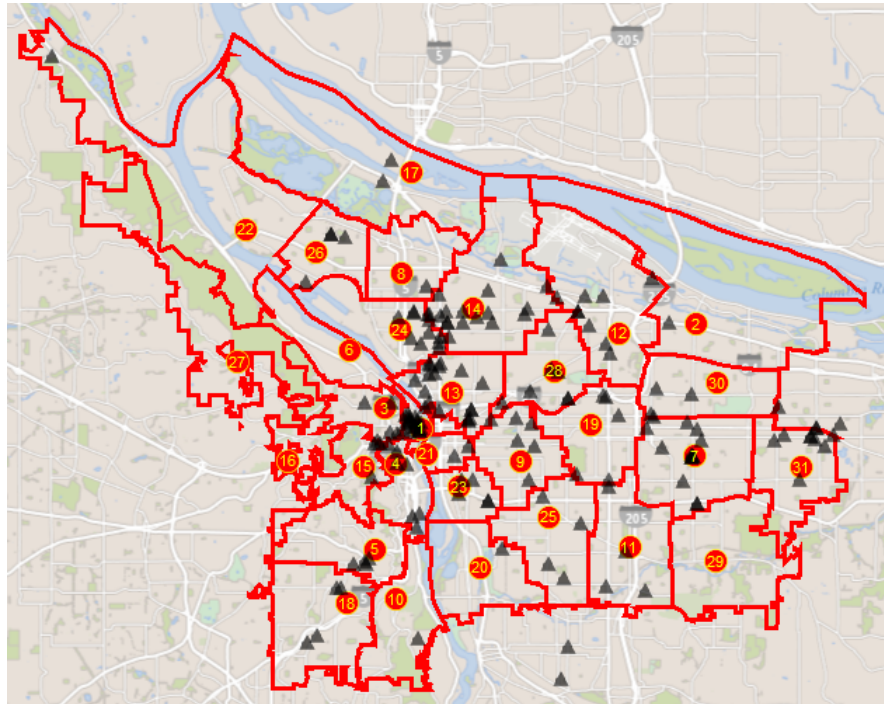
Poster Distribution Site



Portland Fire Station



Fire Management Area



Last week, 70 NET volunteers, organized as small teams, deployed to 28 of Portland's 30 neighborhood fire stations, delivered posters to 175 identified Poster Distribution Sites, and performed additional canvassing in their designated area (Fire Management Area).

CRITICAL RESOURCES

- Availability of HDPE plastic bottles for both hand sanitizer and spray disinfectant. Many vendors are out of stock, suffering supply-chain issues, or are unable to fill orders.
- Availability of PPE. We continue to receive solicitations from vendors selling N95 and KN95 masks, but delivery times vary, and much effort is put into determining which vendors
- Availability of disinfecting wipes. They are virtually impossible to find.
- **ECC Ordering Process:** The ECC has an emergency ordering process in place to help City bureaus acquire COVID-19 related resources (both staff and materials). To request resources, complete and fill out a Resource Request Form (213RR) in Microsoft Excel. Email the completed form to ECCLogistics@portlandoregon.gov.

JOINT INFORMATION CENTER (JIC)

News Coverage Themes

- **Economy**: Federal aid is released to Oregon while Portland provides much needed economic relief for businesses and community members.
- **Spread**: Confirmed COVID-19 cases continue to grow across the country. Oregon now has more than 600 confirmed cases and three new deaths.
- **Supply Chain**: Poor access to personal protective equipment by health professionals continues to be a serious concern.
- **Consumer Protection**: Coronavirus complaints against employers, businesses, individuals grow.
- **Medical**: Medical advances are being made in understanding how the virus operates and how to treat it.
- **Good Will**: The crisis is bringing out the best in community members and businesses who are finding different ways to help others during this time of need.
- **New Normal**: Fallout continues as organizations and government try to cope with the “New Normal.”
- **National Security**: There were concerns among US intelligence officials about the possibility of pandemic as early as January.

Social Media Themes

- Strikes from Instacart, Whole Foods workers
- Small business support
- Continued push for PPE and donations

Trending Portland Hashtags:

- #InstacartStrike
- #COVID19
- #WeGotThisPdx
- #StayHomeSaveLives
- #PdxThanksYou

OPERATIONAL PERIOD COMMAND EMPHASIS (3/27/20 1700 - 4/3/20 1700):

1. Directly protect human life and public health, including the safety and health of City employees.
2. Minimize economic and legal losses to the City.
3. Support the delivery of services that the City and public depends on in an emergency.
4. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
5. Uphold confidence in City government and demonstrate a unified City effort in response by following established chains of command and agreed-upon processes for decision-making and communication.
6. Support long-term recovery planning and economic assistance to affected

communities by maintaining frequent and open communication between the ECC and Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.

ECC OBJECTIVES (3/27/20 1700 - 4/3/20 1700)

- 1. Maintain and share situational awareness of the City's operational status: track bureau operations and COOP status, bureau response actions, constrained resources, and daily sick absenteeism at a bureau level. Issue a citywide Situation Status Report COB (include childcare) every Tuesday and Thursday. (Planning)**
- 2. Ensure there is a full ECC staff roster for the next day by the end of each day and an 80% complete staffing schedule for each week on Monday. Issue a daily org chart and comms list. Issue a new ECC Action Plan weekly on Friday. (Planning) Maintain ECC staff that is about 25% in-person and 75% virtual.**
- 3. Keep ECC clean and safe by keeping sufficient cleaning supplies available (Logistics) and ensuring all ECC responders follow established safety and medical plan. (Safety)**
- 4. Track incident costs, budget for forecasted costs, provide expense and time tracking guidelines; track expenditures and cost projections daily. (Finance)**
- 5. Provide accurate and frequent internal and external communications accessible in all preferred formats and languages. Respond to media inquiries. Hold press conferences with interpretation. Create elected official talking points. Maintain City coronavirus website. Release a Citywide email daily. Manage and respond in a timely manner to questions from employees and the public. (JIC)**
- 6. Optimize shelter facilities for current shelter populations to provide adequate social distancing by April 3. (Coordination) Ensure all essential employees who cannot work from home have a safe, accessible, and functional workspace. Meet established recovery time objectives for Citywide essential functions. (Coordination - COOP strike team).**
- 7. Develop options for safe outdoor shelters to serve currently unsheltered people who would want to use them by April 3. (Coordination)**
- 8. Establish a Joint City-County Volunteer Information Center (VIC), provide contact information to others, and begin matching offers of assistance and requests for assistance by 3/27/2020. (VIC)**
- 9. Continue to develop options for City of Portland employees who have an occupational exposure to COVID-19 and need to isolate themselves away from their own household pending testing or end of quarantine period. (Logistics)**
- 10. Support bureau COOP planners to sustain essential bureau operations, including working remotely. (Coordination)**
- 11. By April 3, develop more complete operational picture on City employees in-person and remote working. (Coordination)**
- 12. Ensure all locations where employees are still working have workplace safety plans by**

April 3. (Safety)

13. Distribute COVID-19 safety flyers and audio messages broadly in multiple languages by

April 3. (Coordination)

14. Establish and promote a Joint City-County Volunteer Information Center (JVIC) to coordinate offers of assistance and requests for assistance, including support for wellness checks of elders. (Coordination)

15. Explore opportunities to support foodservice for houseless populations not in a shelter. Develop preferred options by April 3. (Coordination)

C. BUREAU CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTION STATUS

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
Bureau of Emergency Communications / 911 (BOEC)	Partially Active	No Essential function impacted
City Attorney	Active	No Essential function impacted
City Auditor	Active	No Essential function impacted
City Budget Office (CBO)	Active	No Essential function impacted
Community and Civic Life (OCCL)	Active	Following services are impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	Permitting functions have been impaired as shift is made from paper to digital plans and getting a system and tools in place for digital plan review and issuance.
Emergency Management (PBEM)	Active	No Essential function impacted
Environmental Services (BES)	Active	No Essential function impacted
Equity & Human Rights (OEHR)	Active	No Essential function impacted
Fire & Police Disability & Retirement Fund (FPDR)	Active	No Essential function impacted
Fire & Rescue (PF&R)	Inactive	Public education team has transitioned to assist in other areas at the ECC and to assist venue partners with changing occupancy types to allow for sheltering. Low-hazard business inspections have been suspended due to business closures, but Life Safety inspections continue to be maintained.
Housing Bureau	Active	HOME rental inspections delayed
Office of Government Relations (OGR)	Active	No Essential function impacted

OMF/BRFS/Accounting	Active	No Essential function impacted
OMF/BRFS/Debt Management	Active	No Essential function impacted
OMF/BRFS/Grant Management	Active	No Essential function impacted
OMF/BRFS/Procurement Services	Active	No Essential function impacted
OMF/BRFS/Revenue	Active	Call center is closed. No Essential functions impaired.
OMF/BRFS/Risk Management	Active	No Essential function impacted
OMF/BRFS/Treasury	Active	No Essential function impacted
OMF/BTS - Technology Services	Active	Limited in person availability has begun to impact BTS projects. BTS has previously level-set bureau expectations for project delays
OMF/BTS/P&D - Printing & Distribution	Active	No Essential function impacted
OMF/CAO - Office of Chief Administrative Officer	Active	No Essential function impacted
OMF/CAO/Asset Management/CityFleet	Active	No Essential function impacted
OMF/CAO/Asset Management/Facilities	Active	No Essential function impacted
Parks & Recreation (PP&R)	Active BICP Active	Charles Jordan Community Center being used as a shelter; established COOP plans
Parks Emergency Functions	Active	No Essential function impacted
Planning and Sustainability (BPS)	Active	Tier 2 impacted: Procurement, Accounts Payable, and Accounts Receivable to contract with and pay haulers and any other contractors.
Portland Police Bureau (PPB)	Active BICP active	Some Tier 2 and Tier 3 EFs have been discontinued. No Tier 1 EFs impacted
Prosper Portland	Active	No Essential function impacted
Transportation (PBOT)	Active	Street Use Permitting: These timetables are not attainable due to lack of activated RSA tokens) Traffic Control Permitting: These timetables are not attainable due to lack of activated RSA tokens) Utility Permitting: These timetables are not attainable due to lack of activated RSA tokens). Still impacted but improving.
Water Bureau (PWB)	Active EOC at Enhanced Operation Level	

		3/23-26, the Customer Service Call Center will be closed due to building closures.
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**Bureau level essential functions have been categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

Tier 1 : 0-12 hours; Tier 2 : 12-72 hours; Tier 3 : 72 hours – 10 days; Tier 4 : 10-30 days

D. BUREAU DETAILS

- **Bureau of Development Services** is working with four (4) local hospitals on their quick preparations for the expected exponential surge in the number of COVID-19 patients expected. The BDS concierge Facilities Permit Program (FPP) is expediting processing for seven (7) COVID-19 related projects and expects to be processing more.
- **Portland Fire & Rescue** is working to maintain mission critical life safety, property protection, and emergency medical services to our community while protecting the health of our workforce. To that end we are supporting other agencies by providing personnel as able.
 - PF&R continues planning efforts with Multnomah County EMS and BOEC on the triage/global threat levels.
 - Fire Marshal's Office continues to accept permit applications during limited hours to public access. Essential Building inspections are continuing.
 - Portland Fire is adjusting county wide emergency responses to provide Medical services to those community members who need aid while limiting exposure to the responders.
 - Logistics personnel have been divided into two shifts to ensure continuity of operations.
 - Working with PDX Fire to develop redundancy planning if PF&R must provide EMS and structural fire protection on Port property. It is a significant priority to assist in keeping Portland Airport operational.
 - Members of the Training Division are assisting with delivering supplies along with personnel from Medical Services
 - The occupational health nurse for Portland Fire is providing ancillary support to City of Portland occupational health and the City ECC; also working with PPB on occupational health issues.
 - Training academy is continuing using distance learning.
 - Video training continues to be released to our members; recently released information regarding Level B and Tyvek Suits.
 - Additional EMS gloves have arrived this week. PPE Equipment levels are sufficient at this time.

- Coordinating a regional drill, hosted at the Port of Portland, to ensure readiness of CBRNE squads and medical care points.
- Continuing to accept donated items at the Gideon building.
- **Portland Parks** is installing ~1,850 signs at closed Parks per Executive Order (e.g., skateparks, fields, sport courts, playgrounds, and similar active recreation facilities). Installation is being managed by PP&R Incident Command; All previously closed Park facilities and previously suspended Park essential functions remain closed.
- **PP&R Public Restroom Plan**
 - Soap and trash cans have been installed in nearly all open public restrooms, though theft has already become an issue. Crews will replenish as needed.
 - Per direction of PBEM and City EOC, PP&R is keeping 54 designated Park public restrooms open, stocking them with soap, and ordering installation of 54 porta-potties and handwashing stations at the same locations for night use. New night Park Security patrols will be implemented after porta-potties and handwashing stations have been installed.
- **Portland Bureau of Transportation**
 - PBOT and Parks responded to a minor landslide around 8:00am on Tuesday, March 31 that closed the right lane westbound on West Burnside between Uptown Terrace and Maywood.
 - Utility workers are reporting one hour early on overtime to ensure the Streetcar is properly cleaned downed.
 - Streetcar contractors are working their regular days and hours with no change. Essential Maintenance Operations employees and a small number of Streetcar employees are reporting in alternating shifts (Team-1 working and Team-2 at home with pay, then switching at regular intervals).
- **Portland Water Bureau:**
 - Access restrictions are in place at Interstate to prevent Lab contamination, including restricting use of Water Quality entrance and exit locations.
 - Arranged for PBOT EOC Incident Commander to use Interstate (with social distancing) if Kerby yard is closed.
 - Developed 6-week out staffing planning in Maintenance & Construction and alternate shift staffing in case of need.

E. PARTNER INFORMATION

FEDERAL

- The U.S. Food and Drug Administration is monitoring the market for any [fraudulent](#)

[coronavirus \(COVID-19\) diagnostic, prevention and treatment claims](#). Reports of fraudulent activity can be sent to FDA-COVID-19-Fraudulent-Products@fda.hhs.gov

REGIONAL

TriMet

- **TriMet is reducing service: impacts MAX, WES and most bus lines starting April 5.** [Service changes](#) will appear in Trip Planner beginning Wednesday, April 1.

Metro

- **Metro will lay off about 40% of their total workforce with the bulk of the impact being felt at Metro's venues (P5, Expo, OCC, and the Oregon Zoo).**
- The Expo Center parking lot will be used as a drive-through testing facility with staffing from OHSU.

Multnomah County

- **Multnomah County hosts an [updated website](#) showing which County services/buildings are open or closed.**
- Multnomah County posted an [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
- [Multnomah County COVID-19 webpage](#)
- Social media accounts
 - [Multnomah County Facebook](#)
 - [Multnomah County Twitter](#)
 - [Multnomah County Health Department Facebook](#)
 - [Multnomah County Health Department Twitter](#)
 - [Multnomah County Emergency Management Facebook](#)
 - [Multnomah County Emergency Management Twitter](#)
- For questions, review the [Multnomah County Coronavirus FAQs](#) or call 211 . If you can't find an answer, [submit your questions to Multnomah County](#). 211 has extended hours.
- Information is available on the county website in [twelve languages other than English](#).

STATE

State Office of Emergency Management

- State OEM has activated their ECC Monday-Friday from 0800-1700.

Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on 21 January.

Up to date [information on testing and other FAQs](#)

PORTLAND AREA SCHOOLS

- [Portland Public Schools: resources for families](#)
- [Reynolds School District: resources for families](#)
- [Parkrose School District: resources for families](#)
- [Centennial School District: resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (<mailto:eoc.liaisonschools@MultCo.us>).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus Effective](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

F. RESOURCES

- [Main Multnomah County website for COVID-19](#): Public-facing website containing FAQs, situation reports, poster links, and more resources; all content approved by Tri-County Health Officer Dr. Jennifer Vines.
 - [Multnomah County Coronavirus FAQs](#): Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
 - [Novel Coronavirus Questions Submittal Form](#): Still have a question about this virus? Ask our health experts through this online form.
- City of Portland - <https://beta.portland.gov/novel-coronavirus-covid-19> - web portal on Portland.gov to centralize information about the City's response; this site is a supplement to MultCo's site.
- Child Care for Essential Employees: Info can be found at 1-800-246-2154, through 211, or any of the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
 - [Redmond *Request for Care*](#)

- [Public Health Alerts](#): Read current and past public health alerts.
- [Oregon Health Authority Crisis and Emergency Risk Communication](#): COVID-19 fact sheets, flyers, and templates in multiple languages.
- [CDC Coronavirus Disease 2019 Information](#): Information for specific audiences, situation reports, and information about COVID-19.
- [WHO Coronavirus Disease 2019 Information](#): Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- [Coronavirus Rumor Control](#): FEMA website addressing some of the most common misinformation.
- [Johns Hopkins Coronavirus Global Map](#): John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- [OEM Oregon Coronavirus Map](#): Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- [COVID-19 GIS Hub](#): A catalog of GIS applications and data related to COVID-19.
- [Tri-Met Updates](#): Tri-Met is maintaining a web page with COVID-19 updates.
- [Port of Portland Updates](#): The Port of Portland is maintaining a web page with information about their response to COVID-19.
- [Portland Expo Center Updates](#): The Expo Center has posted an FAQ with answers to common questions about COVID-19 and their protective and preventive measures.
- Government-wide Information Related to COVID-19: <https://www.usa.gov/coronavirus>
- Animal related FAQ: <https://www.cdc.gov/coronavirus/2019-ncov/faq.html#animals>
- Guidance for managing the home care and isolation of people with COVID-19 who have pets or other animals: <https://www.cdc.gov/coronavirus/2019-ncov/php/interim-guidance-managing-people-in-home-care-and-isolation-who-have-pets.html>
- Oregon Housing and Community Services [COVID-19 resources](#)
- City of Portland Technology for Telework FAQs: [link to the FAQs on the Technology for Telework](#) (you will need to log in)
- Schools Uniting Neighborhoods (SUN Schools) Program have [assembled a list](#) of food pantries.
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Multnomah County article about [Coping with Anxiety During COVID-19](#).
- Multnomah County article about [how older adults can stay positive while staying home](#).
- Multnomah County video emphasizing remaining connected while practicing social distancing – includes messaging in multiple languages. ([Twitter video](#))
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- Information on the City of Portland residential [eviction moratorium](#)
- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#); [General Services Administration \(GSA\) Activities](#)
- [COVID-19 guidance for shelter settings](#), updated on March 30, 2020.

- ["Decision Tree for Respiratory Symptom Screening"](#) from Multnomah County.
- [Homelessness guidance issued](#) last week by Governor Kate Brown regarding [Executive Order 20-12](#).

DATE TIME APPROVED BY ECC COMMAND

Created by	Kathryn Hartinger
Date/Time	March 31, 2020
Approved by	Katy Wolf
Date/Time	March 31 2020 1430