Streets to Stability

Multnomah Village Safe Rest Village (SRV)
Frequently Asked Questions

1. **What is the Multnomah Village SRV?**
   - It is a managed, temporary, transitional shelter with roughly 30-40 sleeping units offering safe, stable space for our houselessness neighbors.
   - All Safe Rest Villages represent a partnership between the City of Portland, Multnomah County (through the [Joint Office of Homeless Services](#)), and a shelter operator. The shelter operator for this site has not been selected yet. The SRV program is funded by the [American Rescue Plan Act](#).

2. **Who can stay at the Multnomah Village SRV?**
   - The village will serve people aged 18 and older. Partners and pets allowed.

3. **What are the hours and location for the shelter?**
   - Hours: Staffed 24/7
   - Address: 2731 SW Multnomah Blvd

4. **What is it like at the Multnomah Village SRV?**
   - Each villager has a locked, personal sleeping unit where they can store belongings with a bed, shelving, electricity, heat, and air conditioning.
   - The village has shared amenities including showers, restrooms, laundry, kitchenette, and community spaces.
   - The shelter operator provides two meals a day.
   - Staff will be onsite 24/7.

5. **Other than basic shelter, what services will be available?**
   - Operating as a trauma-informed environment, the village has on-site case management, peer support, and qualified mental health professionals, providing wrap-around services to address the trauma of houselessness, treatment for unmet mental health needs, substance use disorders, and to prepare villagers to

achieve their goals, to find permanent supportive housing, or to enter recovery, among other options. The specifics beyond that will be determined by the shelter operator and the needs of villagers among others.

6.   **How does someone get a bed at the Multnomah Village SRV?**

- Entry is by referral, for adults only (18+), partners. Referrals will be made by the Street Services Coordination Center, Portland Fire & Rescue, Portland Park Rangers, and Portland Street Response, among other social service providers engaging with those living outside through a referral program managed by the Joint Office of Houseless Services. [https://www.portland.gov/ryan/safe-rest-villages]

7.   **Is there a waitlist for those who want to live at Multnomah Village SRV?**
- Not currently. For those seeking shelter or resources now, please call 211.

8.   **Are pets welcome?**
- Yes. Pet owners are responsible for caring for and cleaning up after their pet.

9.   **What about camping around the village?**
- Camping is prohibited within 150' of new outdoor shelters, including this village, or whatever distance to nearest transit stop.
- The [Joint Office of Homeless Services](#) funds [Navigation Teams](#) which coordinate outreach bringing basic health, survival services, and assistance to adults sleeping outside. That team is increasing from a staff of 5, a year ago, to 45 once all are hired. That will include 20 outreach staff specifically responsible for engaging people near shelters, including SRVs.
- Separately, the [Impact Reduction Team](#), the people behind the [One Point of Contact](#), will address camp and trash clean up.

10.   **How can the community get involved?**
- Donations will be welcome and appreciated once the village opens. Meanwhile, there are many non-profits that welcome donations and volunteers to support their work with the unhoused community.

11.   **This site was used as a shelter in 2015. Will the SRV be different?**

- Yes, in many ways. In 2015, the shelter was set up as a night-only sleeping facility for many (160+), with no services. The SRV will be staffed and open for villagers 24/7, with on-site services, and roughly 40 sleeping units only. The program goal is intentionally to help people stabilize and move to whatever is the next step for them, not just provide a bed for the night.

12. Contact information:

- Multnomah SRV Phone Contact: (971) 716-3203
- Multnomah SRV Site Manager: Brian Linné, blinne@allgoodnw.org