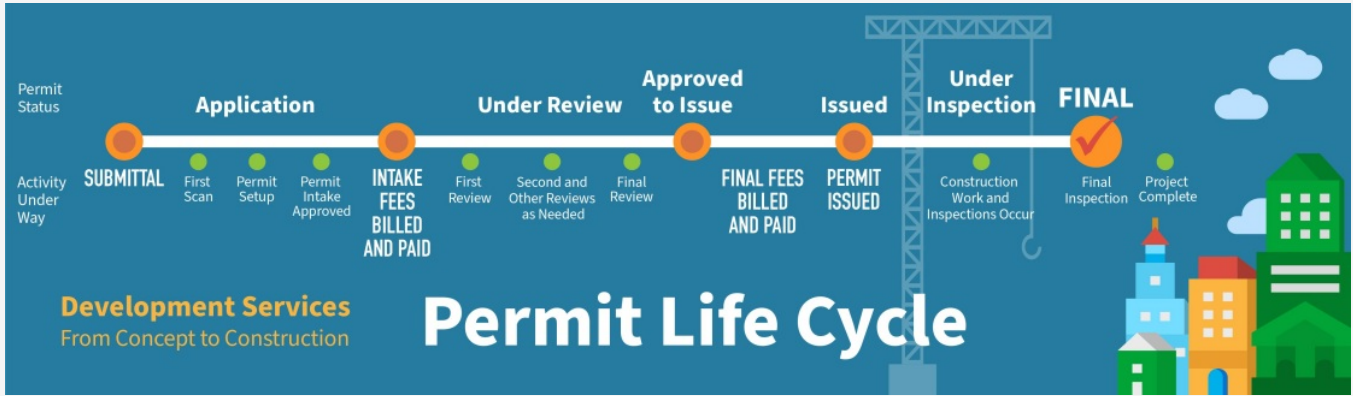




Portland Permit Metric Dashboard

1/1/2020 - 11/14/2022



Permit Process Timeframes at a Glance

The Key Current Metrics illustrate permit applications that have reached these permit review milestones. These metrics include a count of those permit applications completing the milestone and the number of days necessary to move from milestone to milestone over the last 20 business days.

Application Submittal to First Scan: This illustrates the average number of business days from the submittal of a permit application through Development Hub PDX to when the information is first scanned by City review staff for application completeness.

Application Submittal to Permit Setup: This illustrates the average number of business days from submittal of a permit application through Development Hub PDX to when a permit is set up for technical screening by Life Safety and Zoning staff. The permit moves to Under Review upon payment of Intake Fees by the applicant.

Application Submittal to Approved to Issue: This illustrates the average number of business days from the submittal of a permit application through Development Hub PDX through completion of all mandatory reviews, including Final Review, which is part of the quality control process. Once a permit achieves "Approved to Issue" status, it awaits final payment of permit fees by the applicant before the permit can be issued.

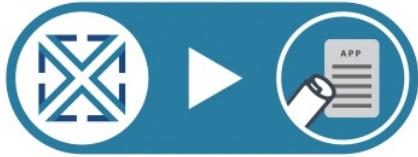
Application Submittal to Permit Issuance: This illustrates the average number of business days from the submittal of a permit application through Development Dub PDX to when the permit is issued, including payment of all fees. The issuance of a permit allows construction to begin.

Final Review to Approved to Issue: This illustrates the average number of business days it takes for the final quality control process to be completed and a final bill to be calculated and provided to the applicant for payment.

Permit Submittal Type (Last 20 bus days)
Original

Key Current Metrics <i>last 20 business days</i>	Residential Permits	Commercial Permits
Application Submittal to First Scan 	Recent Residential Permits First Scanned (<i>count</i>)	Recent Commercial Permits First Scanned (<i>count</i>)
	158	105
	Residential Permits First Scan Turnaround Days	Commercial Permits First Scan Turnaround Days
	2	2
	Recent Residential Permits Setup (<i>count</i>)	Recent Commercial Permits Setup (<i>count</i>)

Application Submittal to Permit Setup



161

105

Residential Intake Request Turnaround Days

Commercial Intake Request Turnaround Days

9

14

Application Submittal to Approved to Issue



Recent Residential Permits Approved to Issue
(count)

Recent Commercial Permits Approved to Issue
(count)

303

96

Recent Residential Permits Approved to Issue
Turnaround Days

Recent Commercial Permits Approved to Issue
Turnaround Days

78

106

Application Submittal to Permit Issuance



Recent Residential Permits Issued *(count)*

Recent Commercial Permits Issued *(count)*

295

85

Residential Permit Processing Time Days

Commercial Permit Processing Time Days

107

122

Final Review to Approved to Issue



Recent Residential Permits Approved *(count)*

Recent Commercial Permits Approved *(count)*

305

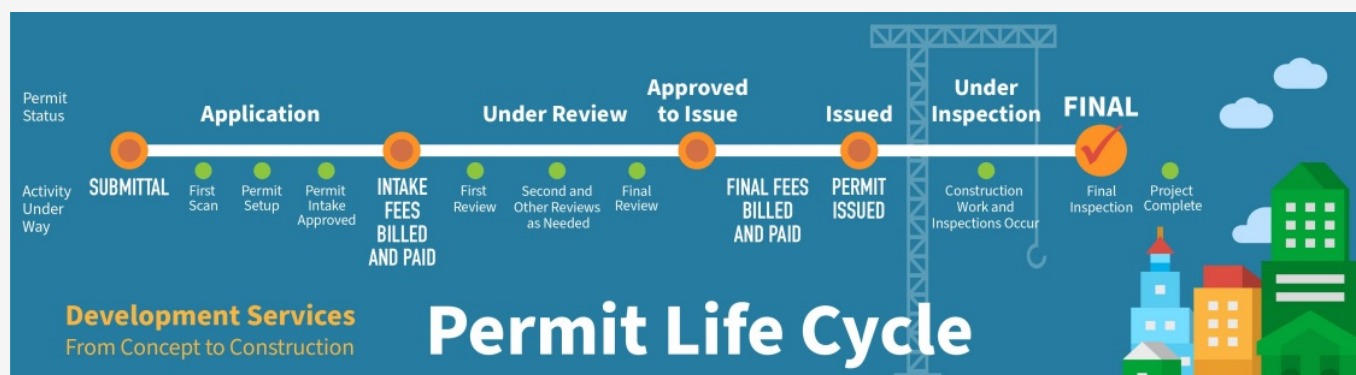
96

Residential Pre-Issuance Turnaround Days

Commercial Pre-Issuance Turnaround Days

11

9



Permit Review Process

Permitting is a partnership between the applicant and the city. The length of time it takes to complete a construction project from concept to permit review through construction is driven by a number of considerations. The project owner or applicant, as well as City reviewers, play critical roles that shape the timing and results in the issuance of a permit.

The dashboards provided on this page illustrate the average time taken during different phases of the submittal, review, approval and issuance of a building permit. These dashboards do not illustrate the time necessary to complete the construction work itself, along with inspections to ensure the finished result complies with applicable codes.

To apply for a building permit applicants must first develop complete site plans and construction drawings with enough detail to demonstrate compliance with State and City codes and all other applicable development standards. Some simpler permits can be reviewed and ready to issue quickly while other more complex projects require additional time to complete a detailed plan review. Information on this page reflects average time periods for the mix of all project complexities from initial submission of a permit application through the permit being approved to issue and waiting on payment of final fees.

Projects rarely meet all code requirements or standards in the first round of reviews. Most permit drawings will require changes or additional clarifying details to meet code requirements. Those projects that receive the quickest overall reviews are those that are well-researched and designed with code requirements in mind, those that are smaller or less complex, and those requiring the fewest rounds of changes and subsequent plan re-submittal.

During the permit review process, the applicant often works with multiple design and construction professionals to resolve code requirements and update plans for further review. The efficient and timely review of a permit application requires clear communication and coordination between a permit applicant and City reviewers. The time periods indicated on these dashboards are averages for all projects, both simple and complex. A project may travel through the permit process more quickly or more slowly depending upon the complexity and scope of a project and timely applicant engagement. Early assistance from the City, before a permit application is submitted, is encouraged, and adds to the efficiency of the rev..

Annual Building Permit Statistics

Permit Review Trends tiles show prior years' and year-to-date workload statistics for residential and commercial permits. The City of Portland's online permit application request portal, Development Hub PDX, which began accepting residential and commercial building permits in December 2020, is now the point of entry for permit requests. This online portal provides customers with the convenience of submitting a permit application on their own schedule, 24 hours a day, seven days a week, without visiting the City's Development Services Center during weekday business hours. The information here reflects the annual count of permits that were submitted through Development Hub PDX along with a count of applications that are still in progress for that year (generally needing additional information from the applicant or screening by staff to move forward), reflecting the quantity of commercial and residential development activities that are reviewed by the City of Portland.

Permit Submittal Type
All

 Online building permit intake requests via DevHub became available December 14, 2020.	Residential Building Permits Taken in for Review since 2020	Commercial Building Permits Taken in for Review since 2020
# DevHub Bldg Permit Intake Requests In Progress, 2020	# Residential Permits Setup in 2020	# Commercial Permits Setup in 2020
18	2,950	2,184
# DevHub Bldg Permit Intake Requests In Progress, 2021	# Residential Permits Setup in 2021	# Commercial Permits Setup to date in 2021
346	3,852	2,085

# DevHub Bldg Permit Intake Requests In Progress, 2022	# Residential Permits Setup to date in 2022	# Commercial Permits Setup to date in 2022
517	3,923	2,113