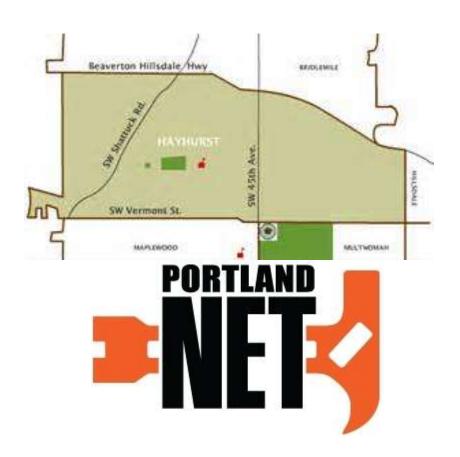
Hayhurst

Neighborhood Emergency Team (NET) Operations Plan - 2019

Website – <u>Http://hayhurstnet.com</u> E-Mail – firstresponders@hayhurstnet.com



-originally created ___January 12, 2015___

-updated on ____Sept 28, 2018____

-approved by PBEM on ___October 2018___

Acknowledgments:

The Hayhurst Neighborhood Net Team would like to thank the following for providing such excellent examples of Operation Plans. In addition, we appreciate the contributions of the many individuals who assisted in writing these Operation Plans. The Hayhurst Operation Plan is a compilation of the best information from each of the Neighborhood Net Plans and the CERT Field Operation Guide.

The Hosford-Abernathy Net
The Irvington Net
The Portland Bureau of Emergency Management
(NET Guidelines)
Ron Hellenthal – Hayhurst Team Co-Team Leader
Greg Zupan – Hayhurst Team Co-Team Leader

Important: Any changes or revisions to this document need to be in COLOR and noted on this page, and email firstresponders@hayhurstnet.com

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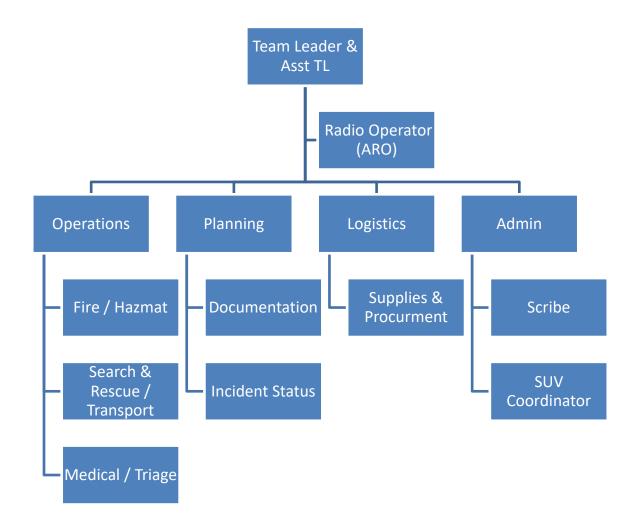
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1. HAYHURST ORGANIZATION

Note: Failing to have the required five person Neighborhood Net team, the Hayhurst team is being staffed with a Team Leader and an Assistant Team Leader or a Co-Team Leader (if the leadership role is being shared). As soon as the Hayhurst Net has the required 5 member team, elections will be held to elect the Team Leader or the Co-Team Leaders, who shall serve for a two year term. Only the name and position on the team is on this list. Member details (address, e-mails, and phone numbers) will be shown on the Critical Phone List, for purposes of member confidentiality.

Primary staffing responsibilities will be as follows:

- 1. Command Post Team Leader, ARO, Scribe
- 2. Assistant / Co-Team Leader Will operate as a floater
- 2. Search & Rescue Teams A minimum of 5 people are needed to form a Search Team.
- 3. Medical At least one professional person i.e. Doctor, P.A. Nurse, EMT, or a qualified BLS person or First Aid person



2. Chain of Command

The following is the Chain of Command (COC) for the Hayhurst Neighborhood. This is the order in which all of us operate and follow or give direction. As Volunteers, it is especially important to know whose instructions or directions we are to follow in any given situation. The main reasons for this structure is usually due to training and experience of the people in your chain of command, legal concerns for the City of Portland, and staying in compliance with the rules and policies of the City of Portland.

Another advantage of a chain of command is that in the absence of the person you normally would go to, the COC shows you who to contact. Also, if you or others in your group have any concerns that are not being addressed by your direct leader, you can take the matter to the person directly above that person.

The chain of command is subject to change given various circumstances. If you assist another Neighborhood Net Team in their neighborhood, their Team Leader will assume the role of Incident Leader or as mutually agreed upon between leaders

The Chain of Command is as follows:

Incident Leader (If assigned to another neighborhood)
As Designated
Team Leader / or First Person to Arrive on Site (Temp)Co-Team Leader – Greg Zupan
Assistant Team Leader
Co- Team Leader - Ron Hellenthal
ScribeAs Designated
Radio Operator (ARO)
John Reese_FCC# (Primary ARO)
Greg Zupan_FCC#KG7LIW (Backup ARO)
SUV Coordinator
Rob Luck
Logistics LeaderAs Designated

Search Team Leader		

3. CRITICAL LOCATIONS

Primary Staging Area:

Alpenrose Dairy 6149 SW Shattuck Rd. Portland, OR 97221 (Ice Cream Parlor - located in the Christmas Village) 503-577-2821 - Ron 503-593-1253 - Greg

Primary Staging Supply Cache:

Alpenrose Dairy

The Hayhurst Supply Equipment Cache will be located at Alpenrose, where it will be secure and protected - Team Leaders or assignees will have access to this information. As per the NET Guidelines, this information is to remain confidential.

At the present the Hayhurst Supply Cache has not been assembled, we are waiting for donations.

Supply Cache Contents:

Hayhurst NETs will develop an equipment cache for the whole team, to complement the supplies in their individual NET kits and support team operations. While this is completely optional, it is recommended that the Supply Cache should include the following items:

TOOLS / SUPPLIES / SANITATION	FIRST AID / TEAM RESOURCES
Compass	Tape, Adhesive Hypo-allergenic
Batteries – Extra All Sizes	Bandages – All Sizes
Maps	Sterile Bulk Dressings
Fire Extinguishers (5lbs)	Anti-diarrhea medication
Battery operated Radio	Sterile Burn Sheets
Leather Gloves	Assorted Safety Pins
Bleach	Chemical Hot Packs
Water Proof Matches	Chemical Cold Packs
ICS Forms	Aspirin & Non Aspirin Pain Reliever
Duct Tape	Triage Tags

Cleaning Agent / Soap /	Conforming Gauze Bandages
Aluminum Foil	Tongue Blades (wood)
Masking Tape in Assorted Sizes	Disinfectants
Surface Cleaner	Tweezers
Dry Erase Board w/ Dry Erase Pens	Petroleum Jelly
Communications Plans	Antibacterial Medication
Drinking Water	Sun Screen
Extra Flashlights / Head Lamps	2 -Thermometers
Note Pads / Pens / Pencils / Markers	Cotton Balls
Food Supply's for 3 weeks x 10	Needle and Thread Kit
Protective Eyewear & Sun Glasses	Extrication Neck Collars
Plastic Sheeting	4" Sterile Gauze
Water Purification Tablets & Supplies	Adhesive Bandages
Lanterns, Battery Powered	Infectious Waste Disposal Bags
Extremity Splints	Stretchers, Canvas & Rigid
Extra 4 in 1 Tools	Non-Latex Gloves
Non-sparking Crescent Wrench	Back Boards, Long
Feminine Supplies	4 wheel wagons – 3 ea
Nylon Webbing	Neck Braces, Child - Adult
Garbage Bags – Assorted / with Ties	
Hand Cleaner	
Blankets, Extra	
Plastic Buckets / with Lids	
Masks, N95	
Karabiners / Ropes on a spool 500ft	
Paper Towels / Toilet Paper / Towel lets	
Whistles	
Tool Kits, Pliers, Hammer, etc.	
Cable Ties	Locking Container 20 Feet

Secondary Staging Area - if primary is not accessible:

Vermont Hills United Methodist Church 6053 SW 55th Dr. Portland, Oregon 97221 Phone: 503-244-6604

Pastor: _____

Nearest Fire Station:

Portland Fire & Rescue - Station 05 - Hillsdale

1505 SW Dewitt Street Portland, Oregon 97201

Phone: 503-823-3700 Ask for Station 5

Seismicity Zone: High Building Retrofitted

Collapse Potential - Moderate - Under 1%

Inspected 9/15/2006

Portland Fire & Rescue – Station 18 – Multnomah Village

8720 SW 30th / SW Dolph Ct. (Cross Street)

Portland, Oregon 97219

Phone: 503-823-3700 Ask for Station 18

Seismicity Zone: High Building Not Retrofitted

Collapse Potential - High - Under 10%

Inspected 9/21/2006

Nearest Medical Facilities / Hospitals:

Gabriel Park OHSU Clinic - Business Hours Only

4411 SW Vermont St.

Portland, OR 97219

503 494-9992 (Phone)

503 494-1967 (Fax)

Hours - Mon-Thurs: 7:30 am-8 pm

Friday: 7:30 am-5 pm Saturday: 9 am-1 pm

Providence St. Vincent Hospital In operation all hours / all days

9205 SW Barnes Road Portland, OR 97225 503-216-1234

Oregon Health & Sciences University (OHSU) – In operation all hours / all days

3181 SW Sam Jackson Park Rd.

Portland, Oregon 503-494-8311

OHSU- Dornbecher Children's Hospital & Clinic - In operation all hours / all days

700 SW Campus Drive

Portland, Oregon 503-494-8311

303-474-031

Nearest Medical Transportation:

American Medical Response - Multnomah County (911) Main Phone Number: (503) 239-0389

Fax: (503) 736-3497 Dispatch Number: (503) 231-6300

Email: amr.multnomah.county@amr.net

Manager:

AMR Multnomah County provides emergency and non-emergency medical Transport Service for the Multnomah County, Oregon, area.

Metro West Ambulance Service 5475 NE Dawson Creek Drive Hillsboro, OR 97124 (503) 648-6658 Manager:

Serving Washington & Multnomah County

4. NEAREST BEECN:

The Hayhurst Supply Equipment Cache and the Basic Earthquake Emergency Communications Node (BEECN) locations are not indicated in this Operation Plan, due to security concerns. Only the PBEM, designated custodians and necessary Team Leaders or assignees have access to this information. As per the NET Guidelines, this information is to remain confidential. (SEE APENDIX for BEECN Guidelines and Locations)

5. SCOPE OF OPERATIONS:

Primary boundaries of the Hayhurst Neighborhood are:

North - SW Beaverton - Hillsdale Highway (from 65th Avenue to SW Dosch Rd. / SW 30th)

East – To SW 30th Avenue West – To SW 65th Avenue -

South – North side of SW Vermont St.

Southwest Corner -

On the Southwest Boundary there is small area that extends past 65th Ave. to SW Oleson Rd. and SW Vermont St. The Hayhurst neighborhood includes the residents on Terri Court, which is in the Portland City Limits.

For the sake of simplicity, in the specific area, the Hayhurst NET will include residents North of SW Vermont to SW Oleson Rd and to Terri Court. (See Map)

6. ADJOINING AREAS:

While our first response is to the Hayhurst Neighborhood, we stand ready to support our surrounding neighborhoods as needed or as directed by the Portland Bureau of Emergency Management (PBEM) / Portland Fire and Rescue (PF&R) and or the Net Program Manager.

The Bridlemile, Hayhurst, Hillsdale, Maplewood and Multnomah neighborhoods are to be considered equal in priority during an emergency response.

7. Member Deployment Outside of Service Area

It is quite possible that a disaster will strike while a NET member is outside of, and subsequently cutoff from, his or her designated service area and NET. PBEM encourages individual members to plan for this contingency by checking in with NETs or CERTs that operate in service areas the member frequents (e.g. the area where the member is employed, or attends religious services, etc.) and be prepared to deploy to that NET's/CERT's staging area.

8. NET Call-up and Deployment Outside of Portland

NET members may make a personal choice to offer assistance to emergency incidents outside of Portland at their own risk. However, members engaging in such will not be covered by the Indemnification described *in* (800. 45) – *Indemnification*, as stated in the NET Guidelines Manual

9. NET DEPLOYMENT PROTOCOLS AND RESPONSIBILITIES

If an event occurs that you suspect circumstances warrants a NET deployment, follow the Protocols listed below.

IMMEDIATE RESPONSIBILITIES:

- 1. Check yourself and persons in your household for injuries.
- 2. Ensure that your home and property is secure.
- 3. Attempt to contact your emergency out-of-state contact.
- 4. Retrieve your NET kit. For Contents see page __21___
- 6. Follow Communications Protocols.

COMMUNICATIONS PROTOCOL:

1. Contact the NET Emergency Activation Telephone Number by dialing If PBEM initiates a deployment, PBEM will update a recorded status message twice a day at this number.

The number is: 503-823-1410

- 2. If you have a FRS/GMRS radio:
 - (A) Attempt to contact other team members via **Channel 4**, which is the assigned channel for the Hayhurst Team (on the GMRS Frequency's) Other neighborhoods have been assigned the same channel, so keep your conversations brief. Do not use channel 4 unless we are in emergency conditions, use a FRS radio channel.
 - (B) On the radio, state your name and listen for other team members to confirm they read your transmission.
 - (C) Maintain communication until a deployment occurs or the situation concludes.
- 3. If you do not have an FRS/GMRS radio or radio contact is unsuccessful:
 - (A) Attempt to contact other team members via phone.

- (B) Maintain communication until a deployment occurs or the situation concludes.
- 4. If no radio or phone contact is ultimately made, follow the Self-Deployment Protocol.
- 5. If and when the Incident Team Leader (or his/her backup) can make contact with other team members, he or she will:
 - (A) Commence a roster check to determine who is available for potential deployment.
 - (B) Acquire information and consider the facts.
 - (C) Issue a decision for the team to either deploy or to stand by.
 - (D) If a deployment is initiated, follow the Deployment Protocol.

SELF-DEPLOYMENT PROTOCOL:

- 1. You may self-deploy only if the following three conditions are true:
 - (A) A major, city-wide disaster is occurring or has occurred.
 - (B) Cell phones and land line telephones are non-operational.
 - (C) You have not had communication with PBEM or the Incident Team Leader.
- 2. If all three of the above conditions are not true, you may not deploy unless you or another team member has received instruction from PBEM or the Incident Team Leader.

DEPLOYMENT PROTOCOL:

- 1. Your decision to deploy is entirely optional and is at your own discretion.
- 2. Ensuring your own personal safety is paramount to any actions you take.
- 3. Ensure throughout a deployment that you abide by the NET principles that follow:
 - (A) Do the greatest good for the greatest number of people in the shortest possible time.
 - (B) Remain within the scope of your NET training with any actions you take.
 - (C) You are not a professional first responder. You are a volunteer extension of first responder services offering immediate help until professional services are available.
 - (D) Respect the chain of command within and outside of NET.
 - (E) Document all activities. Doing so protects against liability, improves accountability, and saves time for the professional emergency responders that will pick up what you started.
- 4. Put on your NET equipment (helmet, vest, ID badge, and pack).
- 5. Proceed to the Staging Area using the safest and direct route.

- 6. As you make your way, use the Damage Assessment to note damage in the neighborhood.
- 7. If you encounter people wanting to help but who are unaffiliated with NET, bring them with you to be processed by the SUV Coordinator.

STAGING AREA / COMMAND POST PROTOCOL:

- 1. As you approach the Staging Area, check for the presence of other team members.
 - (A) If at least one other team member is present, skip to the On-Site Management Protocol.
 - (B) If no other team members are present, check for a marking at the center of the parking lot:
 - If no marking exists, assume that you are the first team member to arrive and skip to Step 2.
 - If a note exists stating SITE OK:
 - (a) Add your initials and the date and time.
 - (b) Proceed to Step 3.
 - If a note exists stating SITE BAD:
 - (a) Add your initials and the date and time.
 - (b) Contact other team members via phone/radio and update them on the status of the Staging Area.
 - (c) Proceed to the Backup Staging Area.
 - (d) Return to Step 1, replacing the phrase "Staging Area" with "Backup Staging Area" and the phrase "parking lot" with "paved portion of the playground."
- 2. Assess the safety of the Staging Area for team operations.
 - (A) If you determine that the site is not safe for NET operations:
 - Contact other team members via phone/radio and update them on the status of the Staging Area.
 - At the center of the parking lot, leave the message "SITE BAD, [YOUR INITIALS], [DATE and TIME]."
 - Proceed to the Backup Staging Area.
 - Return to Step 1, replacing the phrase "Staging Area" with "Backup Staging Area" and the phrase "parking lot" with "paved portion of the playground."

(B) If you determine that the site is safe for NET operations:

- At the center of the parking lot, leave the message "SITE OK, [YOUR INITIALS], [DATE and TIME]."
- Skip to Step 3.

(C) If you are unable to confidently determine the safety of the site, skip to Step 3.

3. If you are still the only team member on site:

- (A) Wait for another team member to arrive.
- (B) When waiting, consider the following and let the combination of each factor help you independently determine how long you stay before returning to your home or another safe location:
 - The time of day
 - The weather
 - The severity of the disaster
 - The presence or absence of other unaffiliated people
 - Your personal assessment of your own safety
- (C) When another team member arrives:
- If the marking sign "SITE OK" has been made:
 - (a) Affirm together that the site is still safe.
 - (b) Follow the On-Site Management Protocol.
 - If no marking has been made, work together and return to Step 2.

ON-SITE MANAGEMENT PROTOCOL:

- 1. When you arrive at an established Staging Area or once there are two or more team members present, integrate into the existing chain of command.
- 2. If an Incident Team Leader has not been designated, work together to do so:
 - a) Under most circumstances, the first to arrive assumes the role of Incident Team Leader unless otherwise agreed upon by a majority of the team members present.
 - b) If either of the prior-designated Incident Team Leaders arrive, they will likely- depending on the circumstances—assume the role of Incident Team Leader.
- 3. Report damage by submitting the Damage Assessments to the Incident Team Leader.
- 4. Stand by until delegated to a specific role within the chain of command.

10. ROLES AND RESPONSIBILITIES:

The Incident Team Leader:

- 1. Ascertains all on-site safety risks and determines the safest area to operate.
- 2. Assesses resources available through the use of the Personnel Resources Intake.
- 3. Delegates members as available and as needed to maintain span of control.
 - A) Assign team members to functional teams of at least two team members.

- B) Assign Assistant Team Leaders to oversee:
 - Operations (Search-and-Rescue, Fire Suppression, Medical, etc.)
 - Planning (Information Management, Documentation, Resource Acquisition, etc.)
 - Logistics (Communication, Resource Deployment, Facilities, etc.)
- 4. Prioritizes responsibilities based on incoming reports of damage.
- 5. Delegates assignments by providing the Assignment Briefing to Functional Teams; documents the assignments with Assignment Tracking Log; tracks the assigned team members with the Personnel Resources Check-In.
- 6. Document victims brought into the treatment area with the Victim Treatment Area Record.
- 7. Document equipment available and being checked in and out via the Equipment Inventory.
- 8. Communicates between command levels and with groups using the General Message form.

Functional Teams:

- 1. Receive assignments from the Incident Team Leader via the Assignment Briefing.
- 2. Perform assignments and document actions taken via the Assignment Briefing.
- 3. Maintain communication as needed with the Staging Area / Command Post.
- 4. Report back to the Staging Area upon completion of assignments, submitting the completed Assignment Briefing and to wait for further instructions.

The Amateur Radio Operator (ARO):

- 1. Maintains documentation of all incoming and outgoing transmissions via the Communication Log.
- 2. Contacts Multnomah County resource frequency to acquire the appropriate frequency to communicate directly with PBEM.
- 3. Establishes HAM radio communication with the NET Coordinator to report team status and receive instructions.
- 4. Contacts adjoining neighborhoods listed in the Roster via cell, FRS/GMRS, or HAM radio.
- 5. Relocates to Fire Station 05 if radio contact is ultimately unsuccessful to utilize the HAM radio there.

The "Spontaneous Unaffiliated Volunteer" (SUV) Coordinator:

- 1. Sets up a volunteer check-in area, have each volunteer fill out a Volunteer Information Form and a Consent Form and Waivers Form and puts the volunteers on standby. No SUV Volunteer can be utilized unless these forms have been filled out and turned in to the Command Post or Coordinator.
- 2. Communicates with volunteers regarding three topics:
 - a) The safety of all individuals
 - b) The need to not interfere with emergency responders
 - c) The relevant skills of each volunteer
- 3. Delegates tasks to SUVs based on the assignments created by the Incident Team Leader. SUV cannot go into structures unless they have been trained by a NET or CERT training session, and have had a criminal background check completed. Check with Team Leader or Asst. Team Leader for exceptions.

11. POTENTIAL HAZARDS AND VULNERABILITIES

Vulnerable population centers:

Schools

Hayhurst Elementary School (Public)

5037 SW Iowa St

Portland, Oregon 97221

School Phone: 503-916-6300

Principal: Deanne Froehlich

Seismicity Zone - High

Building Retrofitted

Collapse Potential – Moderate Under 1%

Inspected 9/15/2006

No Basement

Details: Student and staff injuries

Southwest Parent-Child Collective (Day Care) (located at Vermont Hills Methodist Church)

6053 SW 55th Dr.

Portland, Oregon 97221

Phone: 503-244-6604

Director:

Details: Operates a pre-school program (ages 1 year old to 5 years old) September through

June, 09:00 (9:00 am to 13:00 (1:00 pm), 4 days a week. Student and staff injuries

El Pilar School (Spanish Immersion)

6805 SW Vermont St.

Portland, Oregon 97223

503-892-9009

Director: Unknown

Details: No information

Gabriel Park Pre-school - (Day Care - private)

5815 SW Gillcrest Ct.

Portland, Oregon 97221

503-244-3518

Director: Unknown

Details: Student and staff injuries

West Hills Schools, Inc.

47th & SW Vermont St

Portland, OR 97221

Director: Unknown

Details: Unknown

Senior & Public Housing

Rose Schnitzer Manor – (Senior Retirement / Convalescent Home)

6140 SW Boundary Street

Portland, OR 97221

Tel 503-535-4000

Details: Senior Residential Independent and Assisted Living, 24hr a day care

Seismicity Zone – _____

Building _____

Collapse Potential – ______

Inspected _____

Robison Jewish Health Center

6125 SW Boundary St., Portland, OR 97221 United States

Phone: 503-535-4300

Director:

Details: Senior Nursing Home Care

Kehillah - Special Needs Housing (15 units),

6000 SW Beaverton Hillsdale Hwy

Portland, Oregon 97221 Phone: 503-535-4210

Director:

Details: a Section 811 affordable housing for income-qualified adults with developmental disabilities.

Business & Industry

Alpenrose Dairy

6149 SW Shattuck Rd. Portland, Oregon 97221

Phone: 503-244-1133

Owner / Manager:

Details: Potential of Hazardous Airborne Gases (Ammonia) Approach with extreme caution –

Do not attempt to enter area unless given the all clear from company management.

Gabriel Park N Bark Doggy (Gabriel Park Shopping Center)

4425 SW Vermont

Portland, OR 97221

Gabriel Park OHSU Clinic (Business Hours Only) (Gabriel Park Shopping Center)

4411 SW Vermont St.

Portland, OR 97219

503 494-9992 (Phone)

503 494-1967 (Fax)

Hours - Mon-Thurs: 7:30 am-8 pm

Friday: 7:30 am-5 pm Saturday: 9 am-1 pm

Laughing Planet Café

Sunny's Legendary Frozen Yogurt

Gabriel Park Shopping Center

Physical Therapy

Gabriel Park Shopping Center

Edward Jones Real Estate

Gabriel Park Shopping Center

Plaid Pantry

4536 SW Vermont St. Portland, OR 97221

Vermont Hills Laundrymat

4548 SW Vermont St.

Park Village Apartments

4509 SW Vermont Portland, OR 97221

DogHeirs

Gabriel Park Shopping Center

Christian Science Church

SW 37th & SW Vermont St

Designated Parks, Open Areas and Sheltered Areas

Pendleton Park (City Owned) Adjacent to Hayhurst Elementary School Playground 5400 SW Iowa Street (Not a Mailing Address)

Portland, Oregon 97221 Phone: 503-823-2223

Manager: Portland City Parks - Director_____

Alpenrose Park

6149 SW Shattuck Rd. Portland, Oregon 97221 Phone: 503-244-1133

Facilities Management: 503-840-8041

Details: Possible use as an area for tent shelters

Gabriel Park Swim & Recreation Center (Owned by Portland City Parks)

SW 45th & SW Vermont St.

Resources from other nearby neighborhoods:

Albertsons Foods – Bridlevale Neighborhood 5415 SW Beaverton-Hillsdale Hwy Portland, Oregon 97221 503-246-1713 General Manager:

Rite Aid Drugs Store

5431 SW Beaverton-Hillsdale Hwy

Portland, Oregon 97221 Phone: 503-245-7231

Store Manager:

12. CONTENTS OF YOUR NET KIT (your BackPack):

Each Neighborhood Team Leader, will conduct a surprise inspection of each team member's backpack once a year, to insure members have the necessary equipment.

- a. Backpack, 1200 in³ or larger
- b. Protective helmet
- c. Safety goggles
- d. N95 alpha-style mask (two pack)
- e. 4-in-1 tool
- f. Duct tape, 10 yd. roll
- g. LED Flashlight
- h. NET ID and lanyard
- i. 15" pry bar
- j. NET vest
- k. Cutting tool
- 1. Nylon cord, 1/8" 100' roll
- m. Tough gloves
- n. Note pad and writing instrument
- o. Whistle
- p. AM/FM radio
- q. Kneepads
- r. First Aid kit

PBEM recommends (but does not require) that the First Aid kit in a NET kit include the following items:

- a. Non-latex examination gloves (qty. 6 pair)
- b. 4" x 4" bandages (qty. 6)
- c. Triangular bandages (qty. 2)
- d. 1" adhesive bandages (qty. 6)
- e. 1" First Aid adhesive tape (qty. 1 roll)
- f. 5" x 9" compress (qty. 1)
- g. 2" gauze roll (qty. 1)
- h. Large maxi-pads (qty. 6)
- i. Scissors or bandage shears (qty. 1)
- j. Ace wrap OR Israeli bandage(qty. 1)
- k. SAM splint (qty. 1)

Additionally, NET Kits may include:

- a. Emergency blankets ("space blankets")
- b. Water treatment tablets
- c. Rain poncho
- d. Masking tape
- e. Light stick(s)
- f. Ear plugs (1 pair)
- g. Heavy-duty 40 gallon plastic bags
- h. Cold packs/heat packs
- i. CPR barrier protector (qty. 1)
- j. Analgesic (Tylenol/Aspirin/Ibuprofen/ Naproxen Sodium)
- k. Antihistamine
- 1. Electrolyte replacement
- m. Sunscreen
- n. Lip protection
- o. Personal medications
- p. Small notebook/pencil
- q. First Aid handbook
- r. Lumber crayon or grease pencil
- s. Marking pen (permanent, black)
- t. Spare batteries
- u. Emergency flares
- v. Copies of ICS forms and clipboard
- w. Synthetic webbing and karabiners

CRITICAL PHONE, E-MAIL AND RADIO CALL SIGNS

City of Portland - Portland Police Bureau - Call 911 for Emergencies Only

Non-Emergency - 503-823-3333

Explosive Disposal Unit 503-823-4195

Portland Fire Bureau - Call 911 for Emergencies Only

Main # 503-823-3700 (in city limits)

Non-Emergency – 503-823-3333

Hazardous Materials – 823-3946

Fire Hydrant Damage – 503-823-4874

Portland Water Bureau - Emergencies - 503-823-7404

Bureau of Emergency Management -

Emergency Management Communications – **503-823-0911**

PBEM general number (503-823-4275) and the generic net email: net@portlandoregon.gov.

Net-Tac 1 – MC-8 – NET/PBEM – Rx 147.58 – Tx 147.58 Simplex Net-Tac 2 – MC-9 – NET/PBEM – Rx 147.54 – Tx 147.54 Simplex

NET Program Specialist / Coordinator

Jeremy Van Keuren 9911 SE Bush Street Portland, Oregon 97266-2562 Office Phone: 503-823-4421

Cell Phone: 503-969-4701

Jeremy.vankeuren@portlandoregon.gov

TREE DOWN – City of Portland – 503-823-TREE

Incident Leader / Person in Charge (applies only if in another neighborhood) As Designated_____ Hayhurst Neighborhood Team Leader: Team Leader(s) -Greg Zupan – greg.zupan@gmail.com FCC Lic. KG7LIW Ron Hellenthal – hayhurstnet@gmail.com FCC Lic. KG7LPS Amateur Radio Operator: Primary ARO – John Reese_____ Backup Amateur Radio Operators: ARO – Greg Zupan_____ Spontaneous Unaffiliated Volunteer Coordinator: Rob Luck _____ Backup Spontaneous Unaffiliated Volunteer Coordinator: TBD Other Active Team Members: Admin Person _____ Search & Rescue Primary _____ Logistics _____ Fire/ HazMat/ Safety TBD _____ TBD _____ TBD TBD _____

Multnomah County – Office of Emergency Management – 503-988-6700

Sheriff Office – Non Emergency – 503-823-3333

Sheriff's Office – Emergency – Call 911

Northwest Natural (Gas) Gas Odor - 1-800-882-3377

Portland Public Schools Civic Use of Buildings 503-916-3268

Facilities - 503-916-3401

School Police 503-916-3307

Washington County Sheriff – Non Emergency 503-629-0111

MAPS - In alphabetical order – Of surrounding Neighborhoods in the South West Area of Portland.

Arnold Creek

Ashcreek

Bridlemile

Collins View

Crestwood

Far Southwest

Hayhurst

Hillsdale

Homestead

Maplewood

Markham

Marshall Park

Multnomah

South Burlingame

South Portland

Southwest Hills

West Portland Park

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BEECN GUIDELINE

BEECN LOCATIONS

SUV Guideline
SUV Volunteer Forms
NET Forms

AMATURE RADIO OPERATOR – RESOURCES

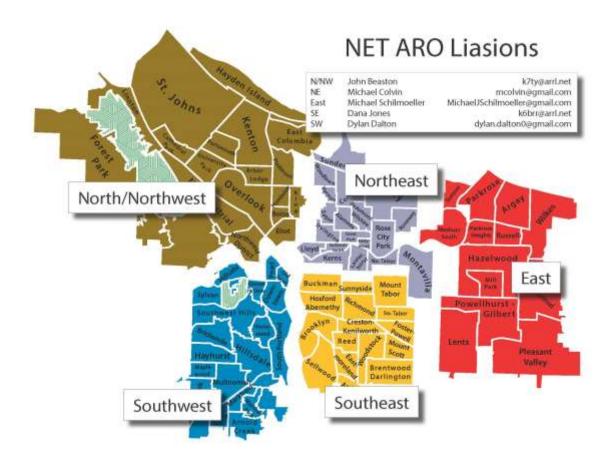
NET ARO Standards and Training

A NET Amateur Radio Operator (ARO) is a volunteer who has received basic training on radio principles, has a valid FCC amateur radio license, and has completed radio operations training. Once a NET volunteer has completed those steps, they receive a NET ID with the ARO designation.

In order to become a NET ARO, a candidate must complete the following steps:

- 1. <u>Complete Unit 9 of Basic NET training</u>, which is an overview of radio communications. Anyone who has graduated from Basic NET since February of 2014 has already completed this step, as it is required for NET certification. NETs who have not received this training have two options:
 - Sit in on the unit during a Basic NET class (email the NET Coordinator for details); OR
 - Review the curriculum and complete an online quiz confirming that the candidate is familiar with the principle concepts.
- 2. <u>Receive your FCC amateur radio license and call sign.</u> This process means preparing for the FCC exam (through a class or other method) and passing it.
- 3. **Obtain fundamental FEMA Independent Study (IS) certificates.** The IS certifications needed are: 100, 200, 700, and 802. The classes for these certifications are internet based and can be completed at your leisure. IS-100, 200, and 700 also have wide application and are recommended for NET volunteers generally.
- 4. **Complete radio operations training.** With the first three steps complete, you are now ready to work with your Radio Training Liaison (RTL). Contact your Team Leader (TL) and tell her/him that you wish to become ARO certified. Your TL when then approve your training and refer you to your RTL (and RTL cannot complete your training without acknowledgement from your TL). Your RTL will refer you to hands-on radio operations training in your area; and, in many cases, your RTL will also be your instructor. We estimate that it will take approximately 3 hours to train the average volunteer.

There are five RTLs, with each assigned to an area of Portland. To determine who your RTL is, please view the RTL map here. Then, please email your RTL:



North/Northwest: John Beaston, <u>k7ty@arrl.net</u>
Northeast: Michael Colvin, mcolvin@gmail.com
East: Michael Schilmoeller, <u>ae7xp@arrl.net</u>

Southeast: Dana Jones, k6brr@arrl.net

Southwest: Carrie Conte, cconte@msn.com

After you finish radio operations training and you demonstrate the skills to the satisfaction of the Radio Training Liaison, your Liaison sends your Team Leader confirmation that you are ready to receive your ARO credentials.

Reference: NET ARO Training Task List

