



City of Portland Vendors Accessibility & ADA Accommodation Services

Disclaimer: This handout is offered solely as a starting point for locating a vendor that offers a service related to disability accessibility. A vendor's inclusion in this list does not mean they are endorsed by the City of Portland or its disability equity staff. If you use one of these vendors and do not have a positive experience, please notify Nickole Cheron at the Office of Equity and Human Rights at Nickole.Cheron@portlandoregon.gov or (503) 823-4938.

Accessible Documents for Screen-readers (*PDF, Word*)

Provider	Contact Information	Vendor ID	Price Agreement
The Viscardi Center <i>Albertson, NY</i>	cop@viscardicenter.org	On contract as of 5/10/22	31002180

Audio Description for Videos

Provider	Contact Information	Vendor ID	Price Agreement
3PlayMedia <i>Boston, MA</i>	info@3playmedia.com (617) 764-5189		
Ai-Media <i>San Francisco, CA</i>	info@ai-media.tv (213) 337 - 8552		
Alyson Osborn <i>Portland, OR</i>	alysonaynopoly@gmail.com (503) 380-0736		
Eye Describe <i>Portland, OR</i>	Victoria Morgan eyedescribe@gmail.com (503) 729 - 1040	M0552309	

Audio Description for Live Events



Provider	Contact Information	Vendor ID	Price Agreement
Alyson Osborn Portland, OR	alysonaynopoly@gmail.com (503) 380-0736		

American Sign Language (ASL) Interpretation

Type	Provider	Contact Information	Vendor ID	Price Agreement
In-person	Aaron Medlock (individual) Vancouver, WA	medlockdude@gmail.com (360) 910 - 4737	M0516243	
In-person	Amanda Johnson (individual) Vancouver, WA	mandini12@gmail.com (360) 513 - 0706	M0504654	
In-person	CODAs Plus Vancouver, WA	http://www.codasplus.com/ Codasplus@comcast.net (360) 607-7810		
In-person	Jacqueline Birkes (individual) Portland, OR	jacqueline.birkes@gmail.com (503) 704 - 0423	M0514778	
In-person	Language Fusion Vancouver, WA	www.languagefusion.us (888) 750-1112		
In-person	NWI Global Vancouver, WA	www.nwiservices.com (866) 468-7769 (360) 566-0492		



In-person	Passport to Languages <i>Portland, OR</i>	Erik Lawson erik@passporttolanguages.com (503) 297 - 2707	M0304836	31000643
In-person	Signing Resources & Interpreters (SRI)	www.signingresources.com request@signingresources.com (877) 512-2246		
In-person and Remote	Translation Solutions Corp. <i>Portland, OR</i>	Rosa Capdevielle rosa@translationsolutions.org (503) 248 - 9915	M0218981	
Virtual (VRI)	LanguageLine Services, Inc. <i>Monterey, CA</i>	Rick Cummings rcummings@languageline.com (888) 898 - 1471	M0211796	31000635



Captions for Events (CART)

Provider	Contact Information	Vendor ID	Price Agreement
Ai-Media San Francisco, CA	info@ai-media.tv (213) 337 - 8552		
Archer Captioning Portland, OR	Elizabeth Archer Elizabeth@ArcherCaptioning.com archercaptioning@gmail.com (503) 319 - 0122		
LNS Captioning Portland, OR	Carol Studenmund cstudenmund@LNScaptioning.com LNScaptioning@LNScaptioning.com (503) 299 – 6200	M0205479	

Captions for Videos

Provider	Contact Information	Vendor ID	Price Agreement
3PlayMedia Boston, MA	info@3playmedia.com (617) 245 - 0510		
Ai-Media San Francisco, CA	info@ai-media.tv (213) 337 - 8552		
LNS Captioning Portland, OR	Carol Studenmund cstudenmund@LNScaptioning.com (503) 299 – 6200	M0205479	



Braille Signs

Provider	Contact Information	Vendor ID	Price Agreement
Signs Now Portland, OR	help@SignsNowNW.com (503) 252 - 0650		

Braille transcription

Provider	Contact Information	Vendor ID	Price Agreement
Washington State School for the Blind Vancouver, WA	Jennifer Fenton or Kandi Lukowski https://www.wssb.wa.gov/services/braille-access-center 360-947-3340 or 360-947-3344		
Oregon Commission for the Blind	(971) 673-1588 535 SE 12th Ave, Portland, OR 97214 ocb.mail@ocb.oregon.gov		

Tactile Paving for Sidewalks

Provider	Contact Information	Vendor ID	Price Agreement
ADA Solutions, Inc. Chelmsford, MA	Morgan Johnston morgrichjohnston111@gmail.com https://adatile.com/contact/ (800) 372 - 0519	M0297554	

Transcripts for Videos, Podcasts

Provider	Contact Information	Vendor ID	Price Agreement
3PlayMedia Boston, MA	info@3playmedia.com (617) 245 - 0510		



Ai-Media San Francisco, CA	info@ai-media.tv (213) 337 - 8552		
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Website Accessibility – Identifying and Fixing Issues

Provider	Contact Information	Vendor ID	Price Agreement
The Viscardi Center Albertson, NY	cop@viscardicenter.org	On contract as of 5/10/22	31002180
Nelnet	accessibilityteam@nelnet.net	On contract as of 5/10/22	31002181

ADA Ramps for Events

Provider	Contact Information	Vendor ID	Price Agreement
EZ Systems	Larry Pond larry@ezmodwalls.com	Local PDX vendor. Not currently on contract.	

Resources for language and cultural access

Many spaces where we are planning for disability access also require planning for language and cultural access, among others. Get started at the links below:

City language interpretation [resources are located here.](#)

Cultural Engagement Liaisons [can be found here.](#)