



Peninsula Crossing Trail (PCT) Safe Rest Village (SRV)

Frequently Asked Questions

1. What is the PCT Village?

- The PCT Village will be a managed, temporary, transitional shelter with up to 60 sleeping units offering safe, stable space for our houselessness neighbors.
- All Safe Rest Villages represent a partnership between the City of Portland, Multnomah County (through the Joint Office of Homeless Services), and a shelter operator. The shelter operator for this site has not been selected yet. The SRV program is funded by the American Rescue Plan Act.

2. Who can stay at the PCT Village?

- The village will serve people aged 18 and older. Partners and pets allowed.
- What are the hours and location for the shelter?
- Hours: Staffed 24/7
- Address: 6631 N. Syracuse St.

3. What about referrals?

- Entry is by referral, for adults only (18+), partners. Referrals will be made by the Street Services Coordination Center, Portland Fire & Rescue, Portland Park Rangers, and Portland Street Response, among other social service providers engaging with those living outside through a referral program managed by the Joint Office of Homeless Services. [<https://www.portland.gov/ryan/safe-rest-villages>]

4. What will it be like at the PCT Village?

- Each villager will have a locked, personal sleeping unit where they can store belongings with a bed, shelving, electricity, heat, and air conditioning.
- The village will have shared amenities including showers, restrooms, laundry, kitchenette, and community spaces.
- At least one meal a day will be provided.
- Staff will be onsite 24/7.

5. Other than basic shelter, what services will be available?

- Operating as a trauma-informed environment, the village will have on-site case management, peer support, and qualified mental health professionals, providing wrap-around services to address the trauma of homelessness, treatment for unmet mental health needs, substance use disorders, and to prepare villagers to achieve their goals, to find permanent supportive housing, or to enter recovery, among other options. The specifics beyond that will be determined by the shelter operator and the needs of villagers among others.
- Is there a waitlist for those who want to live at PCT Village?
- Not currently. For those seeking shelter or resources now, please call 211.

6. Where is the entrance for this site?

- The entry will be on Syracuse Ave.

7. What about people living there now?

- Our team is working with the Joint Office of Homeless Services and the organizations working directly with those living there now to identify the best way to welcome people currently living there into the new SRV.

8. Will pets be welcome?

- Yes. Pet owners will be responsible for caring for, feeding, and cleaning up after their pet. Further guidelines will be set by the shelter operator.

9. What about camping around the village?

- A new Administrative Rule prohibits camping within 150' of new outdoor

shelters, including this village, or whatever distance to nearest transit stop.

- The Joint Office of Homeless Services funds Navigation Teams which coordinate outreach bringing basic health, survival services, and assistance to adults sleeping outside. That team is increasing from a staff of 5, a year ago, to 45 once all are hired. That will include 20 outreach staff specifically responsible for engaging people near shelters, including SRVs.
- Separately, the Impact Reduction Team, the people behind the One Point of Contact, will address camp and trash clean up.

10. How can the community get involved?

- Donations will be welcome and appreciated once the village opens. Meanwhile, there are many non-profits that welcome donations and volunteers to support their work with the unhoused community.

11. What about the goats?

- The goats are being moved to a separate part of the Portland Housing Bureau (PHB) property.

Contact information:

Once the village opens, and a shelter operator has been identified, these FAQs will be updated to include this information. Meanwhile questions can be sent to SRV team at SafeRestVillages@portlandoregon.gov.