



Portland Insights Survey

Welcome to the 2022 Portland Insights survey! Your answers will help the City of Portland government make budget and policy decisions that will benefit all Portland residents. We value your ideas, perspectives, and insights. The survey is voluntary and all responses are confidential. You can skip any question you do not want to answer. The survey will take you about 10 to 15 minutes to complete. Thank you for your time and for caring about Portland.

1. Are you 16 years old or older?

- Yes
- No → Thank you for your interest, but we are only surveying people who are at least 16 years of age.

2. Do you currently live in the city of Portland?

- Yes
- No [answer Question 2a]

[go to Question 3]

2a. Have you lived in the city of Portland in the last 5 years?

- Yes [answer Question 2b]
- No → Thank you for your interest, but we are only surveying people who have lived in Portland within the last 5 years.

2b. What are the top reasons why you moved away from Portland?

[Select ALL that apply]

- For a more affordable home
- For a job or other opportunity
- To be closer to work, school, family, or friends
- For better school districts
- Other (please specify): _____

[go to Question 36]

3. Overall, how satisfied or dissatisfied are you with Portland as a place to live?

- | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Very | Dissatisfied | Neither | Satisfied | Very | Don't |
| Dissatisfied | | satisfied nor | | satisfied | know |
| | | dissatisfied | | | |

4. What is the greatest challenge facing Portland? [Select ONLY one]

- Community safety
- Cost of living
- Discrimination based on race
- Homelessness
- Preventing and preparing for climate change
- Other(s) – Please specify: _____

5. The City of Portland government has a limited budget to spread across all the services the city provides. Please choose which service is the most important to you. [Select ONLY one]

- Affordable housing and homeless services
- Art and culture
- City parks, community centers, and recreation programs
- City street, sidewalks, and transportation
- Economic support for individuals and small businesses
- Environmental protection
- Maintenance of City buildings and facilities
- Safety services (Police, Fire, 9-1-1, violence prevention)
- Other (please specify) _____

6. How should the City government invest resources? [Select ONLY one]

- Resources split equally across zip codes
- More resources in zip codes with greater need

7. How easy or difficult is it for you to contact the City government on issues important to you?

- | | | | | | |
|-----------------------|-----------------------|-------------------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Very
difficult | Difficult | Neither difficult
nor easy | Easy | Very
easy | Don't
know |

8. What can be done to make it easier for you to contact the City government? [Select ALL that apply]

- | | |
|---|--|
| <input type="checkbox"/> Ensure accessibility for people living with disabilities | <input type="checkbox"/> Provide language translation and interpretation |
| <input type="checkbox"/> Make information easier to find | <input type="checkbox"/> Respect and welcome people like me |
| <input type="checkbox"/> Prove that the community's thoughts lead to changes | <input type="checkbox"/> Something else (please specify): _____ |
| | <input type="checkbox"/> Nothing |

9. Which of the following solutions to homelessness would you support being built in your neighborhood?

[Select ALL that apply]

- | | |
|--|--|
| <input type="checkbox"/> Indoor shelter facilities | <input type="checkbox"/> Tiny houses/pods |
| <input type="checkbox"/> Legal RV/car parks | <input type="checkbox"/> Other (please specify): _____ |
| <input type="checkbox"/> Legal tent camps with on-site support | _____ |
| <input type="checkbox"/> Subsidized apartment complexes | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> Substance abuse and mental health clinics | |

10. Portland has a 311 non-emergency phone number for reporting issues, requesting services, or requesting information about City or County programs and services. Before today, had you heard about 311? [Select ONLY one]

- Yes, and I have called it
- Yes, but I have not called it
- No

11. Technology is an important way to access City government services. Have you experienced any of the following issues with technology in the past 12 months? [Select ALL that apply]

- | | |
|--|--|
| <input type="checkbox"/> Could not afford enough cell phone service and/or data for my needs | <input type="checkbox"/> Smartphone, tablet, or computer ran too slowly or needed to be repaired |
| <input type="checkbox"/> Could not afford home internet service | <input type="checkbox"/> Something else (please specify): _____ |
| <input type="checkbox"/> Had to share my smartphone, tablet, or computer with others | _____ |
| | <input type="checkbox"/> No issues |

12. Do you look out for your nearest neighbors' safety and the safety of their property? [Select ONLY one]

- Yes
- No
- Don't Know

13. Is there someone in your neighborhood who you would check on during severe weather? [Select ONLY one]

- Yes
- No
- Don't Know

14. Is there someone in your neighborhood who would check on you on during severe weather? [Select ONLY one]

- Yes
- No
- Don't Know

15. Which of the following ways of getting around the city would you like to do more, if it is affordable and safe to do?

[Select ALL that apply]

- Bike
- Drive
- E-bike or e-scooter
- Ride public transit (bus, MAX or streetcar)
- Walk or roll in a wheelchair or mobility device
- Other (please specify): _____

16. Do you know about these City government programs?

Yes No

[Select ONLY one each]

- | | | |
|---|-----------------------|-----------------------|
| a. Rental and housing assistance | <input type="radio"/> | <input type="radio"/> |
| b. Water, sewer, and stormwater bill payment assistance | <input type="radio"/> | <input type="radio"/> |
| c. Small business support programs | <input type="radio"/> | <input type="radio"/> |
| d. Job training programs | <input type="radio"/> | <input type="radio"/> |

17. Do you need... [Select ONLY one each]

Yes No Not Sure

- | | | | |
|--|-----------------------|-----------------------|-----------------------|
| a. rental and housing assistance? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Water, sewer, and stormwater bill payment assistance? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. small business support programs? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. job training programs? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How much do you agree or disagree with the following statements? [Select ONLY one each]

Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Don't know

- | | | | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 18. I can find a job in Portland that pays enough to support myself and/or my family. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 19. Portland is a city where everyone can succeed and thrive regardless of their identity (race, ethnicity, disability, gender, language, religion, and sexual orientation). | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How satisfied or dissatisfied are you with the following? [Select ONLY one each]

Very Dissatisfied Dissatisfied Neither satisfied nor dissatisfied Satisfied Very Satisfied Don't Know

- | | | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 20. Cleanliness of streets, sidewalks and other public spaces throughout Portland | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 21. Quality of garbage, recycling, and composting services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 22. Quality of Parks and Natural Areas | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 23. Quality of the roads, streetlights, and sidewalks | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

24. How can we make it easier for you to use Portland's public parks and recreational programs (community gardens, movies in the park, community center activities, etc.)? [Select ALL that apply]

- Improve safety in the parks
- Make facilities easier to get around for people living with disabilities
- Make the programs more affordable
- Provide information and programs in my language
- Provide more cultural programs (Slavic music Concert in the Park, Vietnamese festival, Chinese dance show, Spanish Movies in the Park, etc.)
- Other (please specify): _____
- Nothing to improve

Community safety means having a sense of belonging and peace. It means not being worried that someone will harm me (for example, stealing my phone; intimidating me; hurting me because of my race, ethnicity, disability, etc.).

In the items below, “**central city**” is the area along both sides of the Willamette River: downtown Portland (including Pearl District, Portland State University, SW Waterfront); inner NE (including Lloyd District, inner SE to 12th Avenue).

How much do you agree or disagree with the following statements? [Select ONLY one each]	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
25. I feel safe walking during the DAY in my neighborhood.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26. I feel safe walking during the DAY in the central city.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
27. I feel safe walking at NIGHT in my neighborhood.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
28. I feel safe walking at NIGHT in the central city.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Today, armed police officers are the first to respond to a wide range of 911 calls. The City of Portland has started programs where **trained, unarmed responders** such as paramedics, community health workers, and mental health crisis therapists respond to certain situations, either with or without armed police officers.

29. How much do you agree or disagree that armed police officers should respond to 911 calls, either alone or with trained, unarmed responders for:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
a. Someone in a mental health crisis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Someone damaging property	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Someone sleeping on the sidewalk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Someone on private property who won't leave	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In addition to responding to 911 calls, how should armed police officers prioritize their response to the following situations?	Not a priority	Low priority	Medium priority	High priority	Do not want police to do this
30. Crime prevention (work with community members to reduce the likelihood of crime, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
31. Following up with a reported crime (search for suspects, locate stolen vehicles, gather evidence, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
32. Community engagement and outreach (attend neighborhood meetings, plan community events, participate in Coffee with a Cop, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
33. Traffic enforcement in high-crash streets and intersections (use photo/radar van and police missions to reduce speeding and red-light running, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
34. Patrolling in high-crime locations (have high visibility patrols and additional foot patrols, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

35. How much do you agree or disagree that the city of Portland has an effective government?

- Strongly disagree
 Disagree
 Neither agree nor disagree
 Agree
 Strongly agree
 Don't know

35a. Please tell us about your rating. _____

In order to understand the needs, experiences, and beliefs of different communities within the City of Portland, we ask you to provide some information about yourself. You can skip any questions that you don't feel comfortable answering. Remember, we will protect your information and privacy.

36. What year were you born? _____

37. What is your five-digit zip code? _____

38. How do you identify your gender? *[Select ALL that apply]*

- | | |
|---|---|
| <input type="checkbox"/> Man | <input type="checkbox"/> Trans woman |
| <input type="checkbox"/> Woman | <input type="checkbox"/> Two Spirit |
| <input type="checkbox"/> Gender expansive (e.g. non-binary, agender, gender fluid, genderqueer) | <input type="checkbox"/> I am undecided or questioning |
| <input type="checkbox"/> Transgender | <input type="checkbox"/> I prefer to describe my gender as: _____ |
| <input type="checkbox"/> Trans man | <input type="checkbox"/> I prefer not to disclose |

39. Which of the following describes your racial or ethnic identity? Please select ALL that apply.

American Indian or Alaska Native

- American Indian
- Alaska Native
- Canadian Inuit, Metis or First Nation
- Indigenous Mexican, Central or South American

Latinx or Hispanic

- Central American
- Mexican
- South American
- Other Latinx or Hispanic

Asian

- Asian Indian
- Cambodian
- Chinese
- Communities of Myanmar
- Filipino/a
- Hmong
- Japanese
- Korean
- Laotian
- South Asian
- Vietnamese
- Other Asian

Middle Eastern/Northern African

- Middle Eastern
- North African

Native Hawaiian or Pacific Islander

- Chamorro
- Communities of the Micronesian Region
- Marshallese
- Native Hawaiian
- Samoan
- Other Pacific Islander

Black or African American

- African American
- Afro-Caribbean
- Ethiopian
- Somali
- Other African (Black)
- Other Black

White

- Eastern European
- Slavic
- Western European
- Other White

- Not listed above (please describe:)** _____

- Don't know**
- I prefer not to disclose**

40. Are you an enrolled member, and/or a descendant, of a Federal or State recognized American Indian Tribe or Alaskan Native Village/Corporation? Please check each one that applies for you and provide the tribal affiliation.

- Enrolled Member – Tribal Affiliation(s): _____
- Descendant – Tribal Affiliation(s): _____

41. What is the highest level of education you have completed? *[Select ONLY one]*

- Grade 1 through 11
- High school diploma or GED
- Some college, but no degree
- Associates degree (2-year degree)
- Bachelor's degree (4-year degree)
- Graduate or professional degree
- Trade school or certificate program
- Other (please specify:)

42. Which best describes your current housing situation? *[Select ONLY one]*

- Rent
- Own (with or without a mortgage)
- Living with others, but not paying rent
- Other (please specify:)

43. How would you describe your current residence? *[Select ONLY one]*

- Single-family, detached home
- Attached home, duplex, triplex, or four-plex
- Apartment or condo in a building/complex
- Manufactured or mobile home
- ADU (accessory dwelling unit) or tiny home
- Other (please specify:)

44. What is your total household income? (Household includes those who live under the same roof and make up a family). *[Select ONLY one]*

- Less than \$10,000
- \$10,000 to \$19,999
- \$20,000 to \$29,999
- \$30,000 to \$39,999
- \$40,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 or more
- Don't know
- I prefer not to disclose

45. How many people live in your household? _____

46. Do you identify as having or living with a disability? *[Select ONLY one]*

- Yes *[answer Question 46a]*
- No *[skip to Question 47]*
- I prefer not to answer *[skip to Question 47]*

46a. Please describe the nature of your disability. *[Select ALL that apply]*

- Hearing
- Intellectual, Developmental, Cognitive
- Mental Health
- Mobility or other physical disabilities
- Speech or Communication
- Visual
- Not listed above, please describe: _____
- I prefer not to answer

47. Is there anything else you would like to share? _____
