

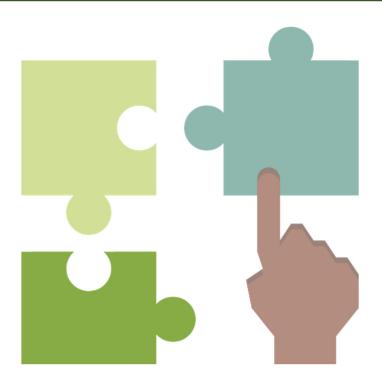
# Social Equity in Contracting

City Council Work Session February 25, 2021

Photo by city employee Roma



# **The Big Picture**







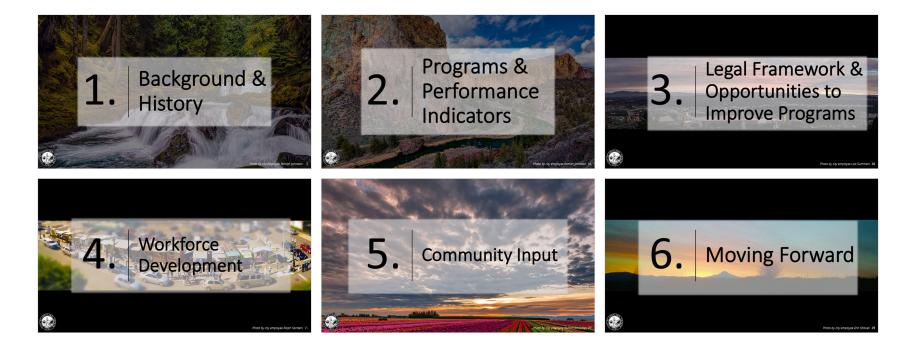
# **Work Session Goals**







# **Work Session Agenda**





# Background & History

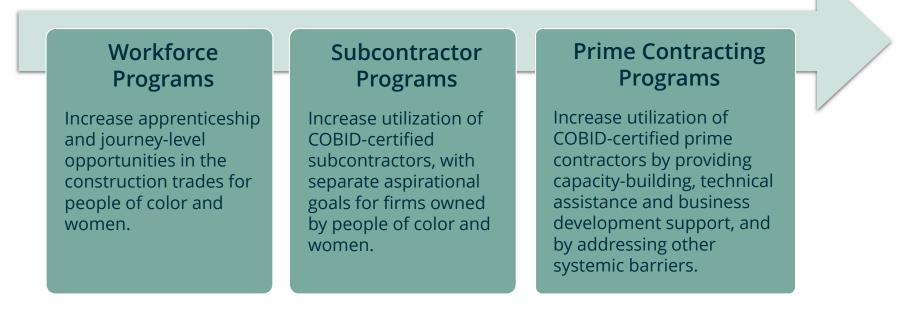


Photo by city employee Roman Johnston 5



### **Policy and Strategy Framework**

**Council Resolution 36944 (2012)** – Accepted recommendations for "a City Social Equity in Contracting strategy to increase minority-owned, women-owned and emerging small business utilization in City contracting"





#### Background & History

Programs & Performance

ce Opportur Improve P > Workforce Developme

nunity Input  $\,\,
ightarrow\,$  Moving For

BRFS BUREAU OF REVENUE AND FINANCIAL SERVICES

# **Procurement Services' Dual Mission**



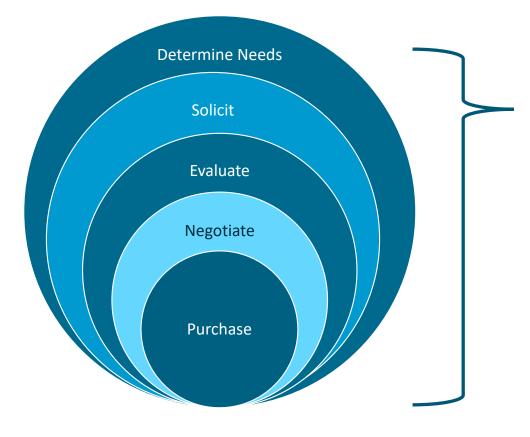


Support bureaus in their procurement needs for outsourced goods and services to ensure responsible, transparent and compliant stewardship of public resources Lead the City in developing and administering programs to eliminate barriers and achieve equitable outcomes in the investment of the City's contracted resources





#### Public procurement entails more than simply buying or purchasing items

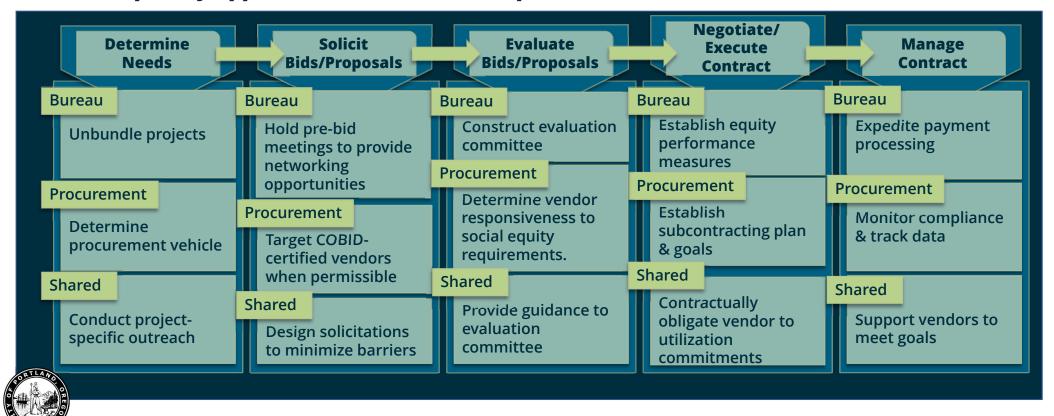


Procurement is the
act of acquiring goods,
services, or works from
an external source in
compliance with all
relevant rules and
regulations.





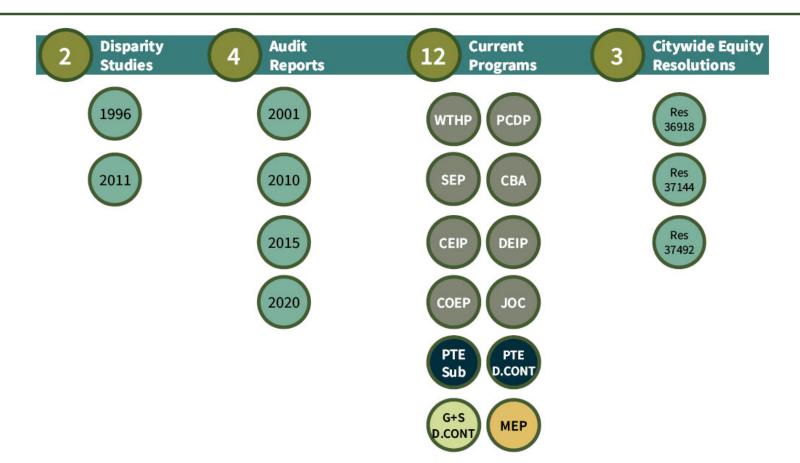
## Examples of Opportunities to Promote Equitable Outcomes



COBID stands for "Certification Office for Business Inclusion and Diversity" and is a State of Oregon office.



# **Social Equity in Contracting 1990-2020**





# Programs & Performance Indicators



/

Photo by city employee Roman Johnston 11

Background & History

Programs & Performance Indicators

Workford Developm mmunity Input 💙 🛛

Moving Forward



# **Programs & Indicators**

#### What is the City's contract spend? Where are our equity programs focused?

Procurement Type	Average Annual Volume		Social Equity in Contracting Programs	Centralized Equity & Compliance Staff
Construction	<b>\$168M</b> awarded	<b>82</b> contracts	<ul> <li>Subcontractor Equity Program</li> <li>Workforce Training &amp; Hiring</li> <li>Prime Contractor Development</li> <li>Community Benefits Agreement</li> <li>Community Equity &amp; Inclusion Plan</li> <li>Diversity Equity &amp; Inclusion Plan</li> <li>Comm. Opportunities/Enhancement</li> <li>Job Order Contracting</li> <li>Minority Evaluator Program</li> </ul>	5.0 FTE
Professional Services	\$104M awarded	294 contracts	<ul><li>Subcontracting Requirements</li><li>Direct Contracting</li><li>Minority Evaluator Program</li></ul>	1.0 FTE
Goods & Services	\$295M awarded	769 contracts	<ul><li>Direct Contracting</li><li>Minority Evaluator Program</li></ul>	0.0 FTE

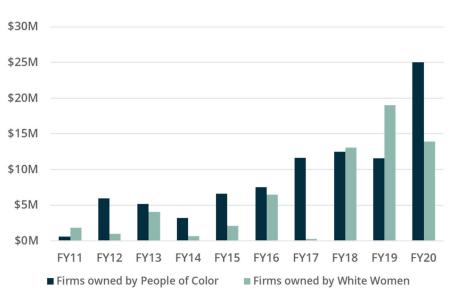


Data for firms owned by people of color and women includes only COBID-certified DMWBE's. Volume and equity outcome indicators based on FY19 and FY20 data.



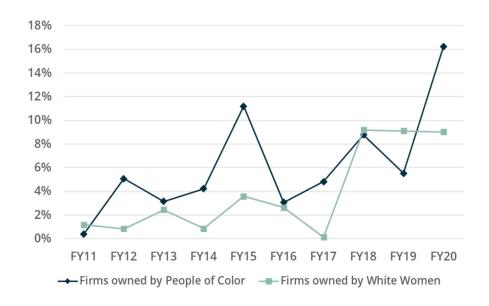
# **Construction Prime Contracts**

What are the trends in this area of significant contracting equity focus and programming?



**Contract Dollars Awarded** 

#### **Percentage of Contract Dollars Awarded**

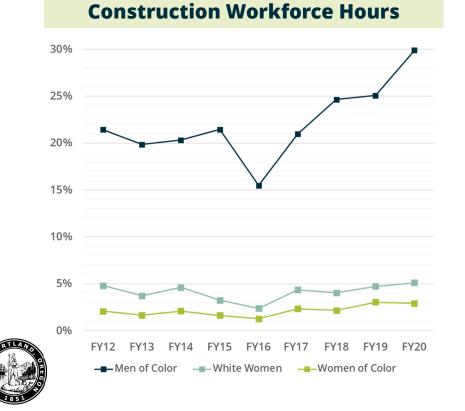




Data for firms owned by people of color and women includes only COBID-certified DMWBE's.



#### To what extent are target demographics benefitting from City programs?



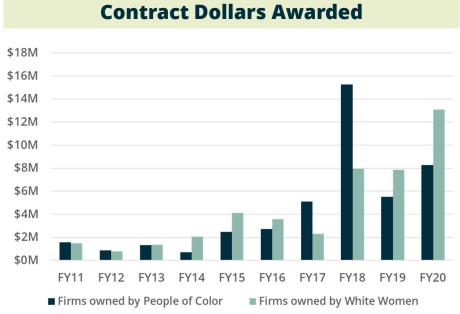
#### Utilization In Top Two Trades, FY18 to FY20



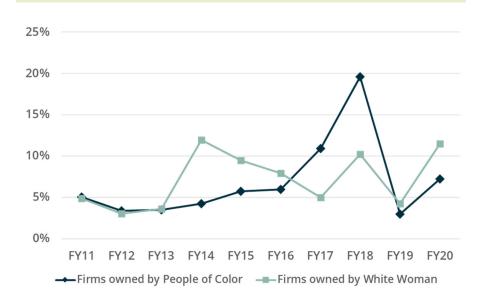
Average hourly wage based on average of all journey- & apprentice-level wages reported. 14



# What are the trends in this area with fewer contracting equity programs?



#### Percentage of Contract Dollars Awarded

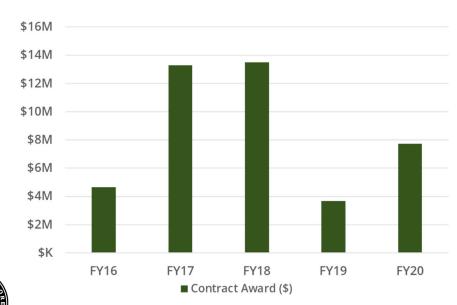




Professional services data excludes some smaller contracts for non-infrastructure bureaus. Also, data for firms owned by people of color and women includes only COBID-certified DMWBE's.

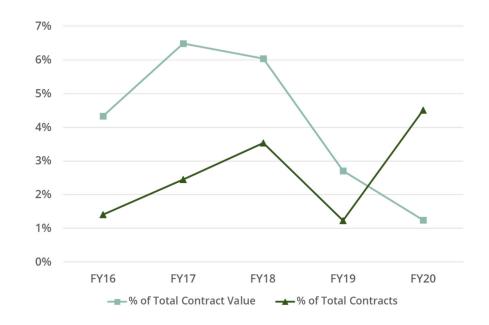


Combined Utilization of Firms Owned by People of Color and White Women



**Contract Dollars Awarded** 

Percentage of Total Award (\$ and #)





Background & History

Programs & Performance Indicators

Inities to

ent > Comm

Moving Forw



# **Goals & Performance**

Subcontracting Programs			Workforce Pro		
	Subcontracting Goals % of hard construction costs	Actual Utilization FY19 & FY20 % of project total		Utilization Goals as % of project hours	Actual Utilization FY19 & FY20 as % of project hours
Subcontractor Equity Program applies to contracts > \$150k	14% to all D/M/WBE firms 20% to D/M/W/SDV/ESB firms overall	<b>15%</b> to all D/M/WBE firms <b>6%</b> to D/M/WBE firms owned by men of color	Workforce Training & Hiring Program applies to contracts > \$200k	20% apprentice 18% people of color 9% women	21% apprentice 29% people of color (all levels) 28% people of color
Diversity, Equity & Inclusion Plan (up to \$10M) Community Equity & Inclusion Plan (\$10M-\$25M) Community Benefits Agreement (\$25M+) applies to alternative (not low- bid) construction contracts	12% to D/MBE firms 5% to WBE firms 22% to D/M/W/SDV/ESB firms overall	2% to D/M/WBE firms owned by women of color 7% to D/M/WBE firms owned by white women	Diversity, Equity & Inclusion Plan (up to \$15M) Community Equity & Inclusion Plan (\$15M-\$25M) Community Benefits Agreement (\$25M+)	20% apprentice 22% people of color (journey & apprentice) 6% women (journey)	(journey) <b>35%</b> people of color (apprentice) <b>8%</b> women (all levels) <b>6%</b> women (journey)
			applies to alternative (not low- bid) construction contracts	<b>9%</b> women (apprentice)	<b>14%</b> women (apprentice)

Data for firms owned by people of color and women includes only COBID-certified DMWBE's.

Background & History

Programs & Performance Indicators

Workford Developm mmunity Input 📏 Mov

oving Forward



# **Looking Beyond Portland**

#### How do our program outcomes compare with other cities'?

[	Combined Prime & Subcontractor Payments				Workford	— Workforce Program Hours —		
		City of Austin	City of Seattle	City of Portland	Seattle Priority Hire Program projects > \$5M		PDX Workforce Programs projects > \$200k	
Professional Svcs		10%	<b>9%</b> of all payments	<b>11%</b> of all payments	8%	African American	4%	
		of all payments			3%	Asian	1%	
	Firms Owned by White Women	<b>1%</b> of all payments	<b>7%</b> of all payments	<b>20%</b> of all payments	17%	Latinx	19%	
					2%	Native American	2%	
	People of Color Of	<b>4%</b> of all payments	<b>10%</b> of all payments	<b>14%</b> of all payments	67%	White	73%	
	Eirms Owned by 9% 18%	006	1904	17%	33%	All People of Color	27%	
		of all payments	11%	All Women	8%			

Data compares 2019 published reports for Austin and Seattle against (A) City of Portland payments data as of 6/30/2020 for projects started in FY19 or FY20 and (B) workforce hours reported. Portland does not collect professional services data for some smaller contracts for non-infrastructure bureaus; so that contract data is not captured above.

#### Background & History Performance Indicators Legal Framework & Workforce Development Community Input Moving Forward Development Bureau OF REVENUE AND FINANCIAL SERVICES



#### How do these two high-priority, high-profile projects compare?

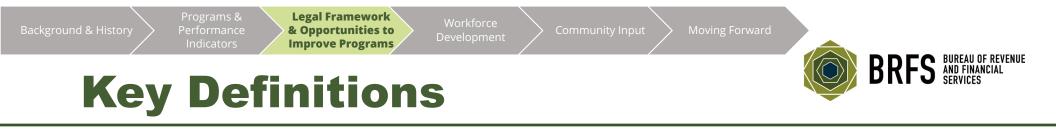
	Person of Color-Owned Firms	White Woman- Owned Firms	Men of Color	Women of Color	White Women	Apprentice Hours
Portland Building Renovation\$171M597ktotal project costworkforce hours	<b>10%</b> of project spend	<b>12%</b> of project spend	25% of workforce hours	5% of workforce hours	8% of workforce hours	27% of workforce hours
Multnomah County Central Courthouse\$209M1.9M workforce hours	<b>11%</b> of project spend	20% of project spend	24% of workforce hours	<b>3%</b> of workforce hours	6% of workforce hours	<b>30%</b> of workforce hours

Statistics as per reports published publicly in August 2020. Data for firms owned by people of color and women includes only COBID-certified DMWBE's

# 3. Legal Framework & Opportunities to Improve Programs



Photo by city employee Lois Summers 20



A **DISPARITY STUDY** examines quantitative and qualitative evidence relevant to whether a government entity is either an active or passive participant in marketplace exclusionary practices in the solicitation and award of contracts and subcontracts to firms owned by racial minorities or women.

**RACE-CONSCIOUS POLICIES** are those that explicitly and directly take race into account in agency procurement and contracting decisions. Race-conscious includes gender-based decisions.

**RACE-NEUTRAL POLICIES** are those that do not consider race or gender in agency procurement and contracting decisions, and that apply to all firms.









# **Best Practice Landscape**

#### What options exist in Race/Gender-Neutral vs. Race/Gender-Conscious programs?

PRE-BID PROCESS	CONTRACT PROCUREMENT	CONTRACT MANAGEMENT	VENDOR ASSISTANCE & OUTREACH
Contract & Project Forecasting	Non-Discrimination Reviews	Goals Monitoring	Assessing Needs of Oiverse Businesses
Project-Specific Outreach & Marketing	Streamlining Bidding Process (e.g., prequalification)	Prompt Payment O Programs	Technical Assistance Orograms
Teaming & Mentor-Protégé Programs	Breaking Up Large Contracts (aka, Unbundling)		Financial Support (e.g., bonding, financing)
Prime - Subcontractor Matchmaking Support	Sheltered Markets & Other O Small/Micro/Local Bus. Programs		
	Alternatives to Low-Bid Orocurement		
	Aspirational Goals		
	Good Faith Efforts		
	Hard Goals	Goals Enforcement	
	Evaluation Preferences		
	Minority Business Distributorship		
	PROCESSContract & Project ForecastingProject-Specific Outreach & MarketingCTeaming & Mentor-Protégé ProgramsPrime - Subcontractor	PROCESSPROCUREMENTContract & Project ForecastingNon-Discrimination ReviewsProject-Specific Outreach & MarketingStreamlining Bidding Process (e.g., prequalification)Teaming & Mentor-Protégé ProgramsBreaking Up Large Contracts (aka, Unbundling)Prime - Subcontractor Matchmaking SupportSheltered Markets & Other Small/Micro/Local Bus. ProgramsAlternatives to Low-Bid ProcurementOGood Faith EffortsImage: Contract on the procure on	PROCESSPROCUREMENTMANAGEMENTContract & Project ForecastingNon-Discrimination ReviewsGoals MonitoringOProject-Specific Outreach & MarketingStreamlining Bidding Process (e.g., prequalification)Prompt Payment ProgramsOTeaming & Mentor-Protégé ProgramsBreaking Up Large Contracts (aka, Unbundling)Image: Streamlining Bidding ProcessImage: Streamlining Bidding ProcessPrime - Subcontractor Matchmaking SupportSheltered Markets & Other Small/Micro/Local Bus. ProgramsImage: Streamlining Bidding ProcessImage: Addition of the stream o

• Exists and applies broadly across organization

Exists, but with opportunity for expansion and/or improvement

Background & History

ams & Legal Framework mance & Opportunities to intors Improve Programs

Workfor Developn

nunity Input 💙 Mov

> Moving Forward



# **Opportunities for Improvement**

Establish dedicated division to oversee all Social Equity in Contracting programs.	Dedicate staff in every major bureau.	Expand programs to Professional Services and Goods & Services.
Calibrate and enhance goal-setting.	Develop a robust supportive services program.	Focus on prime contracting awards.
Revisit prime contractor development program.	Improve bid forecasting efforts & outreach to M/WBE firms.	Explore additional contract/vendor data- gathering. Consider performing disparity study.







Photo by city employee Ralph Sanders 25



## **C2P2 Regional Framework Strategies**

#### How is the Construction Career Pathways Project (C2P2) progressing?

C2P2 Regional Workforce Strategy Recommendations	City policies in place?	Efforts In Process?
1. Set Clear Workforce Diversity Goals	√	
2. Set Project Thresholds and Establish a Tiered System for Requirements	√	
3. Track and Review Progress on Goals	√	
4. Develop a Workforce Agreement	√	√
5. Implement Worksite Anti-Harassment and Culture Strategies	√	√
6. Collectively Invest in Workforce Supply	√	
7. Establish Regional Coordination	N/A	√



# **Community Input**

Photo by city employee Roman Johnston 27

 Programs & Programs & Opportunities to Improve Programs
 Workforce Development
 Moving Forward

 Community Input
 Moving Forward

 Community Adviser Perspective
 Workforce Development

 Remarks from a members of the Community Equity & Inclusion Committee and the Fair Contracting Forum

#### **Connie Ashbrook**

**Principal Consultant** Ashbrook Consulting, LLC **Art Cortez** Contractor Latino Built Art Cortez Construction, Inc **Nate McCoy** Executive Director

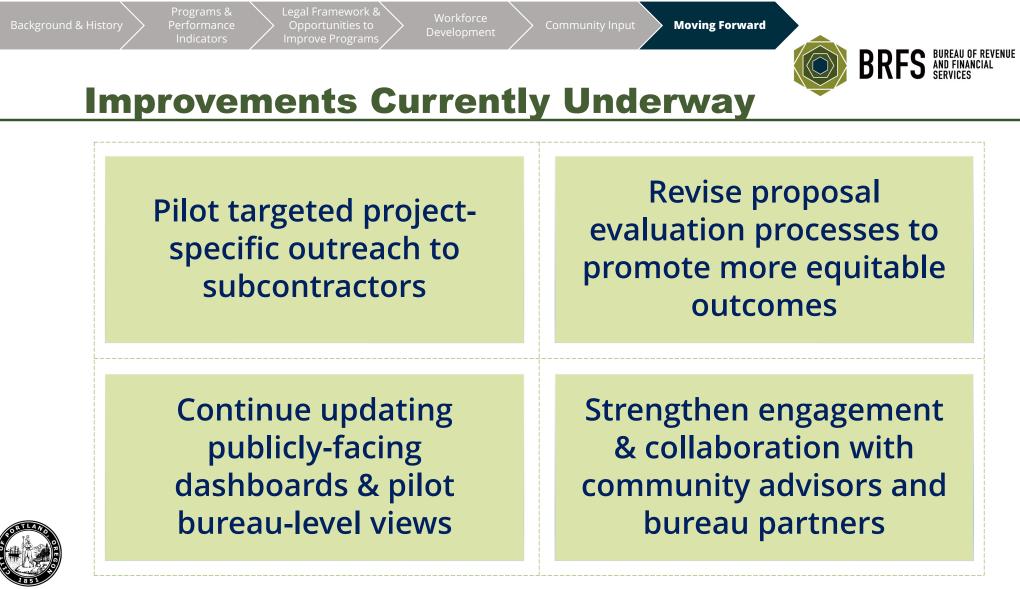
National Association of Minority Contractors - OR







Photo by city employee Erin Stillwell 29











### **OBSERVATIONS**

- Progress, but inequity persists
- Options for improvement

### **CHALLENGES**

- "Responsibility without authority"
- Resources
- Legal restrictions

### PROPOSAL

Develop and implement a holistic approach to our **Social Equity in Contracting** policies and programs

- Refine and expand programs
- Define roles, expectations & accountability
- Dedicate resources to achieve goals



Background & History

ograms & I formance

ک Workford کے ک

Community Input

Moving Forward



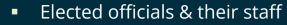
# **Moving Forward**



# Proposed Next Steps



- Reach agreement on actions that can be deployed in short-term.
- Evaluate Programs and Explore Options for Improvement, Expansion and/or Consolidation
- Publish periodic status updates.



- Bureau Directors, Project Managers, Contracting Liaisons, and Subject Matter Experts
- City Offices Attorney, OEHR
- Prosper Portland
- Fair Contracting Forum
- Community Equity & Inclusion
   Committee
- Contractor Prequalification Board
- Construction Careers Pathways Project





# Acknowledgments

#### We would like to thank the following parties for their contributions to this work session:

- City Council Members and Chiefs of Staff
- Colette Holt, J.D. Principal Consultant, Colette Holt & Associates
- **Connie Ashbrook –** *Principal Consultant, Ashbrook Consulting, LLC*
- Art Cortez Contractor, Latino Built and Art Cortez Construction, Inc
- Nate McCoy Executive Director, National Association of Minority Contractors Oregon
- Members of the Community Equity & Inclusion Committee
- Members of the Fair Contracting Forum
- Tom Rinehart City of Portland, Chief Administrative Officer
- Michelle Kirby City of Portland, BRFS Director & Chief Financial Officer
- Kathleen Brenes-Morua City of Portland, BRFS Procurement Division, Interim Chief Procurement Officer
- Amanda Watson Office of the Mayor, Policy Adviser
- Judith Mowry City of Portland, OEHR Senior Policy Analyst
- Macean Mahoney Office of the City Attorney, Deputy City Attorney
- Cathleen Massier City of Portland, BRFS Procurement Division, Compliance Manager
- Gennie Nguyen City of Portland, BRFS Procurement Division, Analyst
- Paul Stewart City of Portland, BRFS Procurement Division, Analyst

