

Development Services Center Services



Paper Permit Appointments



In-person Question Appointments



Virtual Question Appointment Booking



Cashiers



Public kiosks are available during regular hours of operation. Permitting Services staff will be available to assist customers with 15-Minute appointment scheduling, permit application submittal via Development Hub PDX, property research, permit record requests, BDS instructional videos, and more.



Records Conversion staff will be available to assist customers in digitizing paper plans for customers who wish to use kiosks to submit new permit applications. Applicable fees will apply.

<u>Service</u>	<u>Monday</u>	<u>Tuesday</u>	<u>Wednesday</u>	<u>Thursday</u>	<u>Friday</u>
Paper Permit Appointments (At discretion of staff)	Unavailable	Appointments Available 8:00 AM–11:30 AM	Unavailable	Appointments Available 8:00 AM–9:30 AM	Unavailable
In-Person Question Appointments	Unavailable	Appointments Available to Book Online	Unavailable	Appointments Available to Book Online	Unavailable
Public Kiosks	8:00 AM to 4:00 PM Mondays, Tuesdays, Wednesdays, & Fridays 8:00 to 12:00 PM Thursdays				
Cashiers	8:00 AM to 4:00 PM Mondays, Tuesdays, Wednesdays, & Fridays 8:00 to 12:00 PM Thursdays				
Paper Plans Scanning	8:00 AM to 4:00 PM Mondays, Tuesdays, Wednesdays, & Fridays 8:00 to 12:00 PM Thursdays				
Virtual Question Appointments	Appointments available to book online at: https://Portland.gov/bds/early-assistance/15-minute-question-appointments				