

WHEN YOU NEED HELP WHO YOU GONNA CALL?

I need local government services

CALL 311

If you need to **Ask** about things happening in your neighborhood, parking, parks, permits, and waste collection
Report graffiti, abandoned vehicles, trash, campsites, hazards in parks or streets
Request ADA accommodations, streets improvements, public records, assistance filing an online police report and more!

I need emergency services

CALL 911

Call 911 to reach dispatch for Fire, Ambulance, Police, and Portland Street Response.

I need social services

CALL 211

Call 211 to get help accessing food, employment, housing, or childcare.

I need an interpreter

When someone answers, say the language you wish to speak. Allow 2-5 minutes to connect with an interpreter. Do not hang up. Wait until interpreter has been connected.

24-HOUR HOTLINES

Abandoned Auto Reporting Hotline
503-823-7309

Aging & Disability Services
503-988-3646

Alcohol & Drug Helpline
1-800-923-4357 or 503-244-1312

Call to Safety
503/888-235-5333

Linéa UNICA (Español)
503-232-4448 o 1-888-232-4448

Oregon Child Abuse Hotline
855-503-7233

Code Enforcement Hotline
503-823-2633

Domestic Violence
1-800-799-SAFE (national)

Down Trees
503-823-8733

Multnomah County Mental Health
503-988-4888

Non-Emergency Police
503-823-3333

Spill Reporting Hotline
503-823-7180

Suicide & Crisis Lifeline
9-8-8 or 503-988-4888

Urgent Street or Sewer Hazards
503-823-1700

Water Main Breaks
503-823-4874

Resource Guide updated July 2024. Call 3-1-1 or visit www.portland.gov/311 to request additional resource guides.

PDX 311

City of Portland Resource Guide

Call 3-1-1 or (503) 823-4000

ASK A QUESTION

REPORT AN ISSUE

REQUEST ASSISTANCE

7am-8pm | 7 Days a Week

(Excluding Federal Holidays)



CALL 311 OR 503-823-4000 FOR GENERAL INFORMATION AND ASSISTANCE

CITY OF PORTLAND

Abandoned Vehicles	503-823-6814
Business Licenses	503-823-5157
Development Services Center	503-823-7310
Code Enforcement	503-823-2633
Emergency Management	503-823-4375
Fire Information Hotline	503-823-3700
Garbage, Recycling & Compost	503-823-7202
Human Resources	503-823-3572
Inspections Request	503-823-7000
Park Rangers	503-823-1637
Parking Enforcement	503-823-5195
Parking Permits – Temporary	503-823-7365
Parking Permits – Area Parking	503-823-2777
Parks & Recreation	503-823-7529
Police Records	503-823-0043
Small Business Assistance	503-823-3442
Street Maintenance	503-823-1700
Towing Information	503-823-0044
Transportation Info/Traffic Safety	311
Urban Forestry (tree permits)	503-823-8733
Water & Sewer Customer Service	503-823-7770
Elected Officials	
Mayor Ted Wheeler	503-823-4120
Mayor's Comment Line	503-823-4127
Commissioner Rene Gonzalez	503-823-4151
Commissioner Mingus Mapps	503-823-4682
Commissioner Carmen Rubio	503-823-3008
Commissioner Dan Ryan	503-823-3589
City Auditor/Council Clerk	503-823-4082

MULTNOMAH COUNTY

Aging and Disability Services	503-988-3646
Animal Services	503-988-7387
Assessment, Recording & Taxation	503-988-3326
For marriage licenses, passports & property taxes	
Dental Access Program	503-988-6942
Elections	503-988-3720
Environmental Health	503-988-3400
Health Information and Centers	503-988-5558
Library information	503-988-5123
Sheriff's Department	503-988-4300
Vector Nuisance Control	503-988-3464
WIC	503-988-3503
Civil Court	971-274-0540
Criminal Court	971-274-0545
District Attorney	503-988-3162
Family Court	971-274-0600
Jury Service	971-274-0575
Parking Tickets	971-274-0590
Small Claims Court	971-274-0540
Traffic Court	971-274-0545
Elected Officials	
Chair Jessica Vega Pederson	503-988-3308
Commissioner Sharon Meieran (1)	503-988-5220
Commissioner Susheela Jayapal (2)	503-988-5219
Commissioner Julia Brim-Edwards (3)	503-988-5217
Commissioner Lori Stegmann (4)	503-988-5213
County Board Clerk	503-988-3277
County Auditor	503-988-3320

RESOURCES

Transportation

TriMet 503-238-7433

Portland Airport
503-460-4234

Dept of Motor Vehicles
503-299-9999

Utility Providers

CenturyLink/Lumen
800-244-1111

NW Natural
503-226-4211

Pacific Power
888-221-7070

Portland General Electric
503-228-6322

Portland Water Bureau
503-823-7770

Comcast Xfinity
855-870-1311

Housing Assistance

2-1-1 or 1-866-698-6155

Alliance of Tenants
503-288-0130

Section 8 Housing
503-802-8300

Housing Rental Services
503-823-1303

Business & Consumers

Better Business Bureau
503-212-3022

Consumer Protection
503-229-5576

Portland Business
Alliance
503-224-8684

Downtown Clean & Safe
503-388-8888

Federal & State

Bureau of Labor &
Industry
971-673-0761

Federal Agency Info
844-872-4681

Oregon Vital Records
971-673-1190

Social Security
800-772-1213

US Post Office
800-275-8777

Law Enforcement & Legal Services

Central Police Precinct
503-823-0097

Child Support
Enforcement
503-988-3150

Graffiti Reporting
311

Inverness Jail
503-988-5060

Justice Center/Jail
503-988-3689

Juvenile Detention
Center 503-988-3460

Legal Aid Services
503-224-4086

Oregon State Bar
503-684-3763

Park Security
503-823-1637

Victims Assistance –
District Attorney
503-988-3222