



**YOUR GOVERNMENT  
CONNECTION**

# Connect to City of Portland & Multnomah County Services

Call **311** when you have a question or need a service, and we'll get you the right answer or connection quickly. Because accessing your government should be easy.



## REACH 311 TWO WAYS

- > **Dial 311.**  
Not in Multnomah County?  
Call 503-823-4000.
- > **Email** [311@portlandoregon.gov](mailto:311@portlandoregon.gov)

## WHEN CAN I CALL?

**7am-8pm, Monday-Friday** (except holidays)  
PDX 311 staff speak English, Spanish, Romanian, and Tagalog. We also have resources to assist community members in additional languages.



**ASK A QUESTION  
REQUEST ASSISTANCE  
REPORT AN ISSUE**



## START WITH 311

We're here to help with any question or service (except emergencies - call 911!) for local government within Multnomah County:

- > **Questions** about anything from how to get involved in your neighborhood to when leaf pickup is happening
- > **Requests** about anything from planning a summer block party to getting ADA access to a government service
- > **Reports** about anything from potholes to stolen bikes

If we don't know the answer, we'll connect to someone who does.

## IS 311 FOR ME? PROBABLY!

If you live, work, or are visiting Multnomah County and have a question or need, start with 311. If you're a community organization, let 311 be the first place you turn for local government information. Need information or a connection for Gresham, Troutdale, or another local government? Start with 311 and we'll connect you to the right people.

### WHAT IF I NEED EMERGENCY SERVICES?

Call 911 to reach dispatch for Fire, Ambulance, Police, and Portland Street Response.

### WHAT IF I NEED SOCIAL SERVICES?

Call **211** to get help accessing housing, healthcare, disaster recovery, or food assistance.

