



ASK
REPORT
REQUEST

Connect to City of Portland & Multnomah County Services

Call 311 when you have a question or need a service, and we'll get you the right answer or connection quickly. Because accessing your government should be easy.



REACH 311 TWO WAYS

- > **Dial 311.**
Not in Multnomah County?
Call 503-823-4000.
- > **Email** 311@portlandoregon.gov

WHEN CAN I CALL?

7am-8pm, Monday-Friday
(except holidays) PDX 311 staff speak
English, Spanish, Romanian, and Tagalog.
We also have resources to assist community
members in additional languages.

START WITH 311

We're here to help with any question or service
(except emergencies - call 911!) for local
government within Multnomah County:

- > **Questions** about anything from recreation
programs to how to pay a parking ticket
- > **Requests** about anything from getting a permit
to help with a fender bender
- > **Reports** about anything from obstructed roads
to leaky hydrants



WHAT IF I NEED EMERGENCY SERVICES? CALL 911 / WHAT IF I NEED SOCIAL SERVICES? CALL 211